Utilities Coordinating Committee (UCC) Jones/Onslow Counties Monthly Meeting February 16, 2017

Meeting Minutes

Opening prayer at 11:40 am Lunch ~ Courtesy of Jones/Onslow EMC ~ Thank you! Meeting began at 12:00 pm

Chairman Ralph Murphy asked everyone to add any updated information such as new email address or phone number on the sign in sheets. He also asked everyone to silence their cell phones.

NC 811 Updates

Looking at the numbers...

- In **January**, 66% of Locate Tickets were entered remotely.
- Locate Requests in NC for January were 147,568 a 20 % increase over January 2016.
- Transmissions in NC for January were 834,883 a 28 % increase over January 2016.
- Onslow County had 1,586 locate requests for January; while Jones County had 159 requests for January, which together totals 87 tickets per day on average.

Reminders...

- **4** Remember, you must wait **3 days** after entering an update!
- **4** Take advantage of the **FREE Pipes Plus training online or on-site**.
- **4** The Safe Digging Partner for January was ONWASA. Congrats to them!
- April is Safe Digging month. They will have the 2017 Fire Station Marquee Challenge again this year.
- Remember when calling in an Emergency Locate...you cannot request an emergency locate just because a job is behind schedule or someone forgot to call it in. You must wait the 72 hours.

NC Underground Damage Prevention Review Board Update

Board meetings are Quarterly

- 65 total complaints received; 54 of those have been reviewed by the Board and letters were sent
- 33 were found to be violations
- 3 had fines recommended
- 15 had either the wrong party identified or were missing critical information to make a determination
- 6 were found to be not violations

The Review Board meetings are held at 2550 Operations Way in Raleigh four times per year and are open to the public. The dates for 2017 are as follows:

April 18, 2017 10 am to 4 pm July 18, 2017 10 am to 4 pm October 17, 2017 10 am to 4 pm

Local Utility Updates

NC DOT – Still working on Piney Green; also working on Blue Creek Rd. They start on a \$10 million project within 37 routes to perform maintenance. Also, studies are being performed on a change at the intersection of Hwy 53 and Hwy 258, Lydia Mckeel is the new county maintenance engineer

Century Link – Working in Maysville.

JOEMC – Extremely busy, high ticket activity, new services, conversion work, commercial projects

R&W Construction/Jacksonville Mechanical/Sadale Utilities – will begin work in Duplin County.

ONWASA – They have a new Executive Director, Mr. Jeffrey Hudson. He apologizes for not making today's meeting. He hopes to make the next one; ONWASA staff has been working with DOT and preparing for new projects.

Pluris – Busy right now, doing tie-ins, working at Webb Creek

USIC – Keeping busy

Underground Utility Placement – Work is slow right now

Onslow County Fire Marshal – February is National Heart Month, Beware of Spring wildfires, please clear weeds and grass from around your utilities, Partnering with "Safe Kids" to share Safety tips for customers, also partnering with the American Red Cross for the free smoke alarm program. Check the county website under "Services", "Fire Rescue" for more details.

Chairman Ralph Murphy asks that we all clean up after ourselves after every meeting. Whichever company sponsors the lunch must remove the food items from the premises.

This meeting ended at 1:15 pm. There were 31 attendees.

These minutes were prepared by Sherry Jones (ONWASA).

Note: The UPDATED Emergency Contact list for Damage Reporting was distributed by email by Sherry Jones on February 17, 2017.

Reminder: Our next UCC Meeting will be held on Thursday, March 16, 2017. See you then!



Jones/Onslow Counties UCC Meeting Sign-in Sheet February 16, 2017

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Jones/Onslow Counties UCC Meeting Sign-in Sheet February 16, 2017

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Jones/Onslow Counties UCC Meeting Sign-in Sheet February 16, 2017

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Jones/Onslow Counties

February 2017



Brown Mountain Overlook





Locate Requests & Transmissions

Jan. 2017 vs 2016 YTD Totals 2017

Tickets 2017: 147,568 2016: 122,523 Difference: +20.4% Transmissions 2017: 834,883 2016: 651,388 Difference: +28.2% **Tickets: 147,568** 20.4% over 2016

Transmissions: 834,883 28.2% over 2016



County Ticket Volume



County Ticket Volume



Jan stats compared with previous year

Work Days	# Tickets	Average Locates Per Day
20	1745	87

			Туре	e Ticket				% N	leasured	agains	t Total Tic	ckets	
Jones	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT	
2016	0	3	131	1	7	142	2016	0.0%	2.1%	92.3%	0.7%	4.9%	,)
2017	5	2	96	2	54	159	2017	3.1%	1.3%	60.4%	1.3%	34.0%	,)
+/- Var	500%	-33.3%	-26.7%	100.0%	671.4%	12.0%	Diff +/-	3.1%	-0.9%	-31.9%	0.6%	29.0%	,)
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Jan stats compared with previous year

Work Days	# Tickets	Average Locates Per Day
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			Туре	Ticket				% M	easured	agains	t Total Tic	ckets
Onslow	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2016	3	8 15	1134	13	229	1394	2016	6 0.2%	1.1%	81.3%	G 0.9%	3 16.4%
2017	12	2 9	1261	42	262	1586	2017	0.8%	0.6%	S 79.5%	2.6%	a 16.5%
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County Ticket Volume			Carolina www.nc811.org
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	20	1745	87

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County Ticket Volume			Carolina www.nc811.org
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				Туре	Ticket				% M	easured	against	Total Tic	ckets
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	2016	3	15	1134	13	229	1394	2016	0.2%	1.1%	81.3%	0.9%	16.4%
	2017	12	9	1261	42	262	1586	2017	0.8%	0.6%	79.5%	2.6%	16.5%
	+/- Var	300.0%	-40.0%	11.2%	223.1%	14.4%	13.8%	Diff +/-	0.5%	-0.5%	-1.8%	1.7%	0.1%
				Locate	es per d	ay	79						



County Ticket Distribution

County/Place	01 Jan
JONES	159
HARGETTS CROSSROADS	1
MAYSVILLE	75
OAK GROVE	4
PLEASANT HILL	1
POLLOCKSVILLE	61
TRENTON	14
WISE FORK	3

County Ticket Distribution

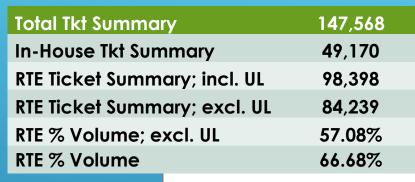
County/Place	01 Jan
ONSLOW	1586
BEAR CREEK	2
BELGRADE	10
CAMP LEJEUNE	101
CATHERINE LAKE	6
CHADWICK ACRES	2
DEPPE	2
FOLKSTONE	4
HALF MOON	8
HAWS RUN	2
HOLLY RIDGE	71
HUBERT	109
JACKSONVILLE	734
MIDWAY PARK	16

MORRIS LANDING	4
NEW RIVER STATION	3
NORTH TOPSAIL BEACH	30
PINEY GREEN	48
PUMPKIN CENTER	2
RICHLANDS	173
SNEADS FERRY	141
Southwest	1
SURF CITY	4
SWANSBORO	98
TARAWA TERRACE I	9
TARAWA TERRACE II	3
VERONA	2
WHITE OAK ESTATES	1

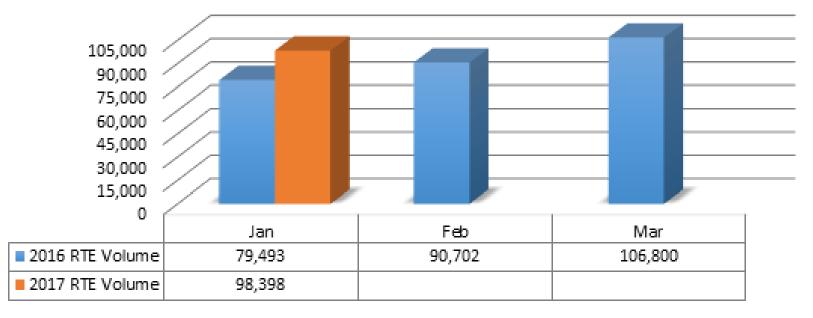




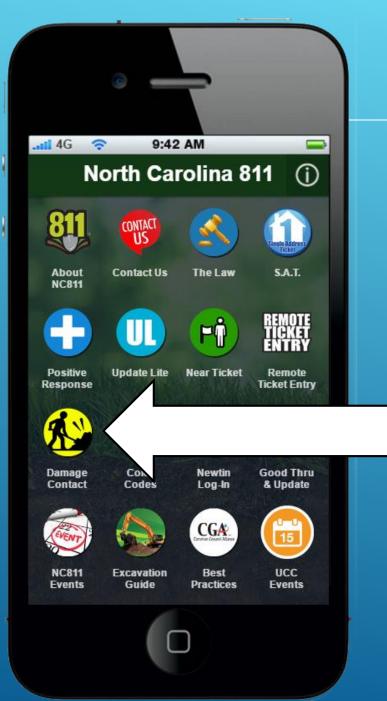
REMOTE TICKET ENTRY



RTE Volume 2017 vs 2016







Damage Contact

When a utility is damaged, know who to contact in your area with the **Damage Contact** section of the app.

County Member Damage Notification Information

County

ALAMANCE • Submit

Members Notified for County ALAMANCE

Code	Name	Damage Contact	Phone
ATT01	ATT/T (TRANSMISSION)	STUART HIGHTOWER	(803)929-1925
ATT312*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
CAR01	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CAR02	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CIS01*	HOTWIRE COMMUNICATIONS, LLC		
COB01	CITY OF BURLINGTON		
COB02	CITY OF BURLINGTON	DEAN COBLE	(336)516-6654
COP02	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
COP05	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
CPL10*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CPL30*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CTT02*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT11*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT12*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CVI04*	TIME WARNER CABLE	1 - TWC CALL CENTER	(855)261-9374
CVI04*	TIME WARNER CABLE	2 - HUNTER MAREADY	(910)742-8454



www.nc811.org/safe-digging-partner.html

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NC Underground Damage Prevention Review Board Update

- Board meeting Quarterly
- 54 cases have been reviewed and letters have been sent
- Some quick stats:
 - Of 65 total complaints received, 54 have been reviewed by the Board
 - 33 were found to be violations
 - Of those 3 had fines recommended
 - 15 had either the wrong party identified or were missing critical information to make a determination
 - 6 were found to be not violations

NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way, Raleigh, NC



- April 18, 2017 10am to 4pm
- July 18, 2017 10am to 4pm
- October 17, 2017 10am to 4pm

NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

All above holidays are excluded from the three working day notice.* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.

2017 NC811 Board Meetings



1017 April 21, 2017 Chetola Resort Blowing Rock, NC

2017

July 21, 2017 The 1927 Lake Lure Inn and Spa Lake Lure, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org

2017 State UCC Meetings

March 14th, 2017 4211 Global Street Raleigh, NC SC/NC Joint Utility Coordinating Committee Conference Wed, April 5, 2017 thru Fri, April 7, 2017 10000 Beach Club Dr, Myrtle Beach, SC 29572





Thank you for your time and attention. You can get a PDF copy of this presentation on www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.