

**Utilities Coordinating Committee (UCC)  
Jones/Onslow Counties  
Monthly Meeting  
February 16, 2017  
Meeting Minutes**

Opening prayer at 11:40 am  
Lunch ~ Courtesy of Jones/Onslow EMC ~ Thank you!  
Meeting began at 12:00 pm

Chairman Ralph Murphy asked everyone to add any updated information such as new email address or phone number on the sign in sheets. He also asked everyone to silence their cell phones.

***NC 811 Updates***

***Looking at the numbers...***

- In **January**, 66% of Locate Tickets were entered remotely.
- Locate Requests in **NC for January** were **147,568** – a **20 %** increase over January 2016.
- Transmissions in **NC for January** were **834,883** – a **28 %** increase over January 2016.
- **Onslow County** had **1,586** locate requests for **January**; while **Jones County** had **159** requests for **January**, which together totals **87** tickets per day on average.

\*\*\*\*\*

***Reminders...***

- ✚ Remember, you must wait **3 days** after entering an update!
- ✚ Take advantage of the **FREE Pipes Plus training online or on-site.**
- ✚ The Safe Digging Partner for January was ONWASA. Congrats to them!
- ✚ April is Safe Digging month. They will have the 2017 Fire Station Marquee Challenge again this year.
- ✚ Remember when calling in an Emergency Locate...you cannot request an emergency locate just because a job is behind schedule or someone forgot to call it in. You must wait the 72 hours.

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**NC Underground Damage Prevention Review Board Update**

Board meetings are Quarterly

- 65 total complaints received; 54 of those have been reviewed by the Board and letters were sent
- 33 were found to be violations
- 3 had fines recommended
- 15 had either the wrong party identified or were missing critical information to make a determination
- 6 were found to be not violations

The Review Board meetings are held at 2550 Operations Way in Raleigh four times per year and are open to the public. The dates for 2017 are as follows:

April 18, 2017 10 am to 4 pm

July 18, 2017 10 am to 4 pm

October 17, 2017 10 am to 4 pm

**\*\*Local Utility Updates\*\***

**NC DOT** – Still working on Piney Green; also working on Blue Creek Rd. They start on a \$10 million project within 37 routes to perform maintenance. Also, studies are being performed on a change at the intersection of Hwy 53 and Hwy 258, Lydia Mckeel is the new county maintenance engineer

**Century Link** – Working in Maysville.

**JOEMC** – Extremely busy, high ticket activity, new services, conversion work, commercial projects

**R&W Construction/Jacksonville Mechanical/Sadale Utilities** – will begin work in Duplin County.

**ONWASA** – They have a new Executive Director, Mr. Jeffrey Hudson. He apologizes for not making today’s meeting. He hopes to make the next one; ONWASA staff has been working with DOT and preparing for new projects.

**Pluris** – Busy right now, doing tie-ins, working at Webb Creek

**USIC** – Keeping busy

**Underground Utility Placement** – Work is slow right now

**Onslow County Fire Marshal** – February is National Heart Month, Beware of Spring wildfires, please clear weeds and grass from around your utilities, Partnering with “Safe Kids” to share Safety tips for customers, also partnering with the American Red Cross for the free smoke alarm program. Check the county website under “Services”, “Fire Rescue” for more details.

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Chairman Ralph Murphy asks that we all clean up after ourselves after every meeting. Whichever company sponsors the lunch must remove the food items from the premises.

This meeting ended at 1:15 pm. There were 31 attendees.

These minutes were prepared by Sherry Jones (ONWASA).

Note: The UPDATED Emergency Contact list for Damage Reporting was distributed by email by Sherry Jones on February 17, 2017.

**Reminder: Our next UCC Meeting will be held on Thursday, March 16, 2017. See you then!**



# Jones/Onslow Counties UCC Meeting Sign-in Sheet

February 16, 2017

|    | Your Name         | Company Name      | Email Address                            | Contact Number | Birthday Month |
|----|-------------------|-------------------|------------------------------------------|----------------|----------------|
| 1  | Freddie Hoppers   | WRP LLC           | wrp@freddiehoppers.com                   | 910-547-7616   | January        |
| 2  | Buddy Swing       | WRP LLC           | wrp@buddy@swing.com                      | 336-239-0520   | January        |
| 3  | David Ayers       | WRP LLC           | Debra.David@wrp.com                      | 910-214-5138   | January        |
| 4  | Kirby White Jr    | PLURIS LLC        | KWhite@PlurisUSA.com<br><i>Oxendine?</i> | 910-852-0628   | November       |
| 5  | Fredrick Oxendine | PLURIS LLC        | F.Oxendine@PlurisUSA.com                 | 910-512-9241   | February       |
| 6  | William Andrews   | Pluris West Creek | WAndrews@PlurisUSA.com                   | 910-852-0631   | January        |
| 7  | Howard Long       | NC 811            | Howard@nc811.org                         | 336-319-5595   | So Arab.       |
| 8  | Donnie Pierce     | SADACE UTILITIES  | Sodak@utilities.org                      | 910-389-0774   | AUG 29th       |
| 9  |                   |                   |                                          |                |                |
| 10 |                   |                   |                                          |                |                |
| 11 |                   |                   |                                          |                |                |
| 12 |                   |                   |                                          |                |                |
| 13 |                   |                   |                                          |                |                |
| 14 |                   |                   |                                          |                |                |
| 15 |                   |                   |                                          |                |                |

# Jones/Onslow Counties UCC Meeting

## Sign-in Sheet

February 16, 2017

|    | Your Name         | Company Name         | Email Address                     | Contact Number | Birthday Month |
|----|-------------------|----------------------|-----------------------------------|----------------|----------------|
| 1  | Bob King          | Piedmont Natural Gas | bobking@pnc.com                   | 252-670-9613   | 4              |
| 2  | Joe Keily         | Piedmont Natural Gas | joseph.keily@duke-energy.com      | 910-358-0537   | 12             |
| 3  | Stephen Edmondson | Piedmont Natural Gas | stephen.edmondson@duke-energy.com | 252-571-6068   | 4              |
| 4  | Sason Gray        | DUWASA               | jgray@duwasa.com                  | 910-340-9233   | 8              |
| 5  | Mitchell Brewer   | USFC                 | MITCHELLB@USFC.COM                | 910-619-9028   | 12             |
| 6  | Bryan DeMoy       | USIC                 | FISHNFIRE@USIC.COM                | 910 237 6271   | 6              |
| 7  | Anthony Harris    | DUWASA               | aharris@duwasa.com                | 910 937 7540   | 2              |
| 8  | SEFF PARKER       | USIC                 | SEFFPARKER@USIC.COM               | 910-619-9288   | 10             |
| 9  | Ed Bolton         | USFC                 |                                   | 910-619-5166   | 5              |
| 10 | Phil Collins      | Centurylink          | phillip.collins@centurylink.com   | 910 382-0804   | 2              |
| 11 | Romy Humphrey     | DUWASA               |                                   | (910) 467-1321 | 3              |
| 12 | Allen Davis       | DUWASA               | alldavis@duwasa.com               | 910-545-6573   | 9              |
| 13 | JAMES NESBIT      | DUWASA               |                                   | 910 330 3250   | 1              |
| 14 |                   |                      |                                   |                |                |
| 15 |                   |                      |                                   |                |                |

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## Sign-in Sheet

February 16, 2017

| Your Name             | Company Name  | Email Address             | Contact Number | Birthday Month       |
|-----------------------|---------------|---------------------------|----------------|----------------------|
| 1 Joshua E. Foley     | McDOT         | jfoley@mdot.gov           | 910-376-1585   | May 29 <sup>th</sup> |
| 2 Bronn Kelly         | OCEIS         | on fire                   | on fire        | Dec.                 |
| 3 Robert Lanier       | JOEMC         | rlanier@joemc.com         | 910-330-2873   | July                 |
| 4 DAYNE PIERCE        | RYW Const. Co | DAYNE@RYWCONSTRACTION.COM | 910-455-1830   | FEB                  |
| 5 MERTY Shepard       | JOEMC         | mshepard@joemc.com        | 910-330-8769   | July                 |
| 6 TYLER SMITH         | ONWASA        | tsmith@onwasa.com         | 910-937-7517   | July                 |
| 7 Brian Terry         | CITY OF TAX   |                           |                | May 30 <sup>th</sup> |
| 8 RALPH MURPHY        | ONWASA        |                           |                | JUNE                 |
| 9 <i>Sperry Jones</i> |               |                           |                |                      |
| 10                    |               |                           |                |                      |
| 11                    |               |                           |                |                      |
| 12                    |               |                           |                |                      |
| 13                    |               |                           |                |                      |
| 14                    |               |                           |                |                      |
| 15                    |               |                           |                |                      |

# Jones/Onslow Counties

## February 2017



*Brown Mountain Overlook*



**business  
analytics**



**North Carolina 811**  
[www.nc811.org](http://www.nc811.org)





# Locate Requests & Transmissions

## Jan. 2017 vs 2016

### Tickets

2017: 147,568

2016: 122,523

Difference: +20.4%

### Transmissions

2017: 834,883

2016: 651,388

Difference: +28.2%

## YTD Totals 2017

**Tickets: 147,568**

20.4% over 2016

**Transmissions: 834,883**

28.2% over 2016



# County Ticket Volume



# County Ticket Volume

Jan stats compared with previous year



| Work Days | # Tickets | Average Locates Per Day |
|-----------|-----------|-------------------------|
| 20        | 1745      | 87                      |

| Type Ticket     |      |        |        |        |        |               | % Measured against Total Tickets |        |        |        |        |        |
|-----------------|------|--------|--------|--------|--------|---------------|----------------------------------|--------|--------|--------|--------|--------|
| Jones           | 3 HR | CNCL   | NEW    | RXMT   | UPDT   | Total Tickets |                                  | % 3 HR | % CNCL | % NEW  | % RXMT | % UPDT |
| 2016            | 0    | 3      | 131    | 1      | 7      | 142           | 2016                             | 0.0%   | 2.1%   | 92.3%  | 0.7%   | 4.9%   |
| 2017            | 5    | 2      | 96     | 2      | 54     | 159           | 2017                             | 3.1%   | 1.3%   | 60.4%  | 1.3%   | 34.0%  |
| +/- Var         | 500% | -33.3% | -26.7% | 100.0% | 671.4% | 12.0%         | Diff +/-                         | 3.1%   | -0.9%  | -31.9% | 0.6%   | 29.0%  |
| Locates per day |      |        |        |        |        | 8             |                                  |        |        |        |        |        |

# County Ticket Volume



Jan stats compared with previous year

| Work Days | # Tickets | Average Locates Per Day |
|-----------|-----------|-------------------------|
| 20        | 1745      | 87                      |

| Onslow  | Type Ticket |        |                 |        |       |        | Total Tickets | % Measured against Total Tickets |       |        |        |       |  |
|---------|-------------|--------|-----------------|--------|-------|--------|---------------|----------------------------------|-------|--------|--------|-------|--|
|         | 3 HR        | CNCL   | NEW             | RXMT   | UPDT  | % 3 HR |               | % CNCL                           | % NEW | % RXMT | % UPDT |       |  |
| 2016    | 3           | 15     | 1134            | 13     | 229   | 1394   | 2016          | 0.2%                             | 1.1%  | 81.3%  | 0.9%   | 16.4% |  |
| 2017    | 12          | 9      | 1261            | 42     | 262   | 1586   | 2017          | 0.8%                             | 0.6%  | 79.5%  | 2.6%   | 16.5% |  |
| +/- Var | 300.0%      | -40.0% | 11.2%           | 223.1% | 14.4% | 13.8%  | Diff +/-      | 0.5%                             | -0.5% | -1.8%  | 1.7%   | 0.1%  |  |
|         |             |        | Locates per day |        |       | 79     |               |                                  |       |        |        |       |  |

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|         |             |        | Locates per day |        |       | 79     |               |                                  |       |        |        |       |  |

# County Ticket Distribution

| County/Place         | 01 Jan     |
|----------------------|------------|
| <b>JONES</b>         | <b>159</b> |
| HARGETTS CROSSROADS  | 1          |
| <b>MAYSVILLE</b>     | <b>75</b>  |
| OAK GROVE            | 4          |
| PLEASANT HILL        | 1          |
| <b>POLLOCKSVILLE</b> | <b>61</b>  |
| TRENTON              | 14         |
| WISE FORK            | 3          |

# County Ticket Distribution

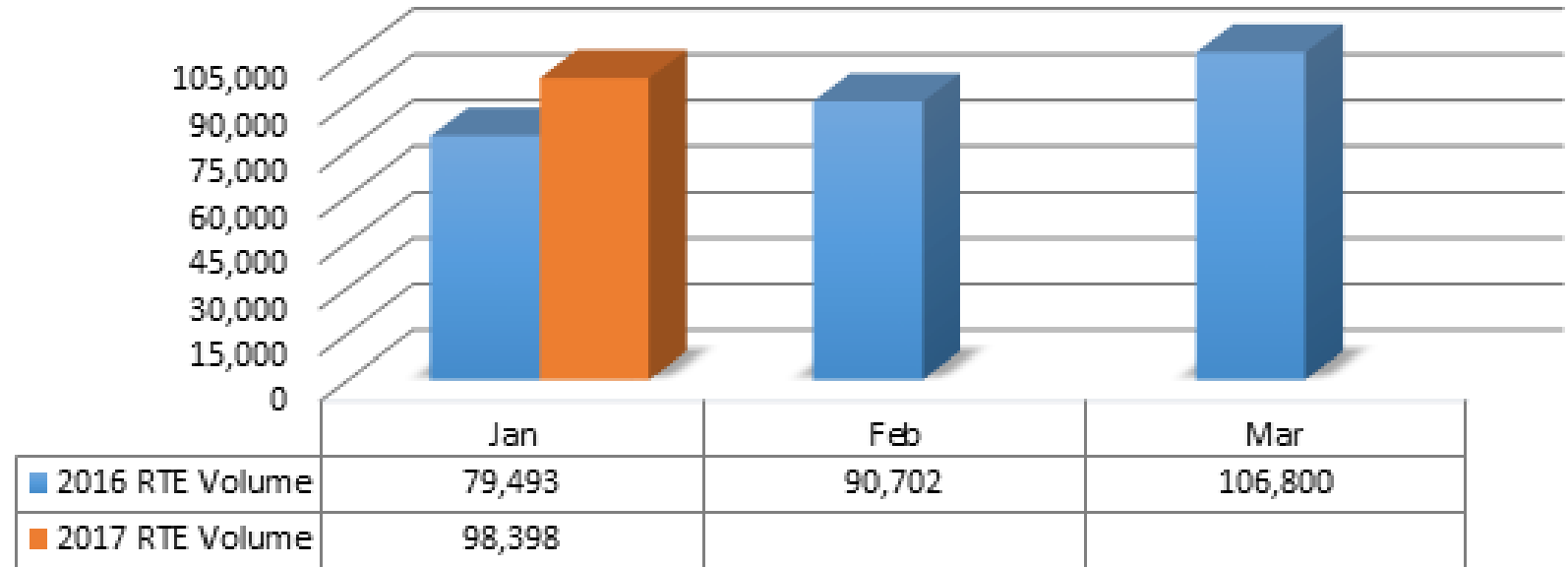
| County/Place        | 01 Jan      |
|---------------------|-------------|
| <b>ONSLOW</b>       | <b>1586</b> |
| BEAR CREEK          | 2           |
| BELGRADE            | 10          |
| <b>CAMP LEJEUNE</b> | <b>101</b>  |
| CATHERINE LAKE      | 6           |
| CHADWICK ACRES      | 2           |
| DEPPE               | 2           |
| FOLKSTONE           | 4           |
| HALF MOON           | 8           |
| HAWS RUN            | 2           |
| HOLLY RIDGE         | 71          |
| <b>HUBERT</b>       | <b>109</b>  |
| <b>JACKSONVILLE</b> | <b>734</b>  |
| MIDWAY PARK         | 16          |

|                     |            |
|---------------------|------------|
| MORRIS LANDING      | 4          |
| NEW RIVER STATION   | 3          |
| NORTH TOPSAIL BEACH | 30         |
| PINEY GREEN         | 48         |
| PUMPKIN CENTER      | 2          |
| <b>RICHLANDS</b>    | <b>173</b> |
| <b>SNEADS FERRY</b> | <b>141</b> |
| SOUTHWEST           | 1          |
| SURF CITY           | 4          |
| <b>SWANSBORO</b>    | <b>98</b>  |
| TARAWA TERRACE I    | 9          |
| TARAWA TERRACE II   | 3          |
| VERONA              | 2          |
| WHITE OAK ESTATES   | 1          |

# REMOTE TICKET ENTRY

|                                     |                |
|-------------------------------------|----------------|
| <b>Total Tkt Summary</b>            | <b>147,568</b> |
| <b>In-House Tkt Summary</b>         | <b>49,170</b>  |
| <b>RTE Ticket Summary; incl. UL</b> | <b>98,398</b>  |
| <b>RTE Ticket Summary; excl. UL</b> | <b>84,239</b>  |
| <b>RTE % Volume; excl. UL</b>       | <b>57.08%</b>  |
| <b>RTE % Volume</b>                 | <b>66.68%</b>  |

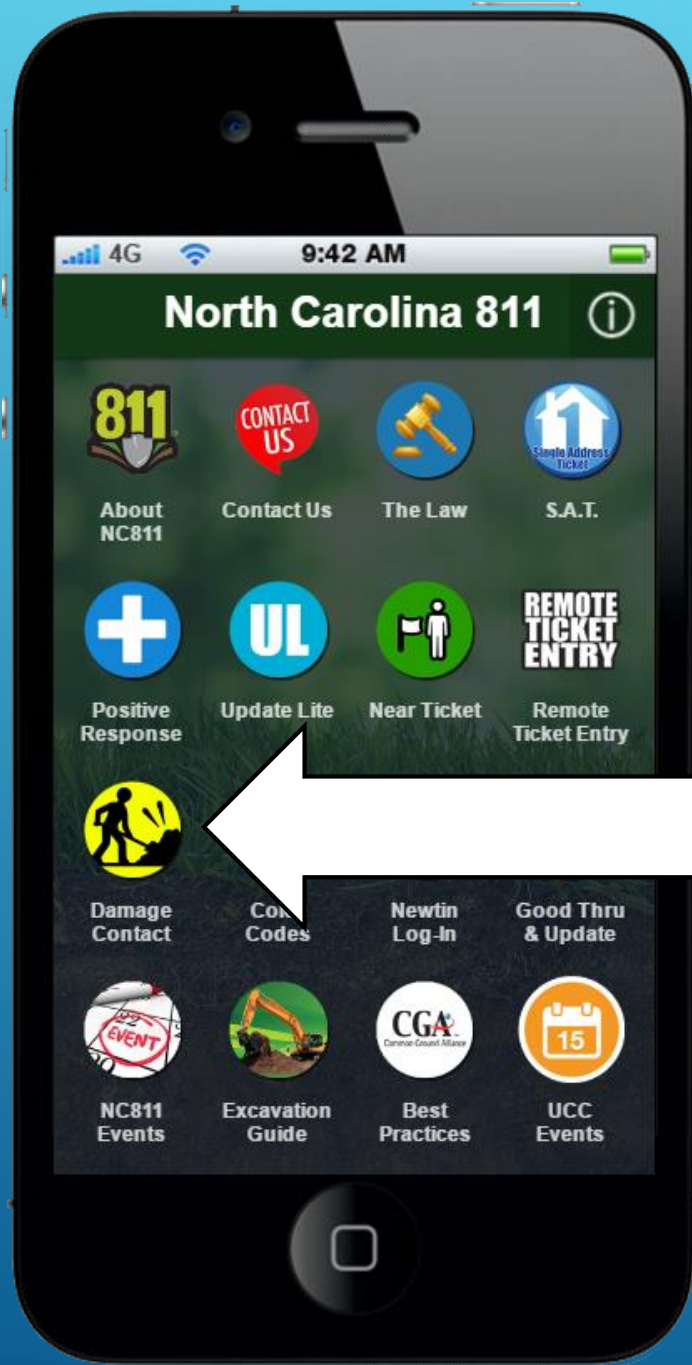
### RTE Volume 2017 vs 2016





# Damage Contact

When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.



# County Member Damage Notification Information

NORTH CAROLINA

County

Members Notified for County ALAMANCE

| Code    | Name                        | Damage Contact                | Phone         |
|---------|-----------------------------|-------------------------------|---------------|
| ATT01   | ATT/T (TRANSMISSION)        | STUART HIGHTOWER              | (803)929-1925 |
| ATT312* | ATT/D (DISTRIBUTION)        | ATT REPRESENTATIVE            | (877)737-2478 |
| CAR01   | CARDINAL PIPELINE COMPANY   | GAS CONTROL                   | (800)440-8475 |
| CAR02   | CARDINAL PIPELINE COMPANY   | GAS CONTROL                   | (800)440-8475 |
| CIS01*  | HOTWIRE COMMUNICATIONS, LLC |                               |               |
| COB01   | CITY OF BURLINGTON          |                               |               |
| COB02   | CITY OF BURLINGTON          | DEAN COBLE                    | (336)516-6654 |
| COP02   | COLONIAL PIPELINE COMPANY   | CONTROL CTR SENIOR CONTROLLER | (800)926-2728 |
| COP05   | COLONIAL PIPELINE COMPANY   | CONTROL CTR SENIOR CONTROLLER | (800)926-2728 |
| CPL10*  | DUKE ENERGY                 | DUKE ENERGY REPRESENTATIVE    | (800)452-2777 |
| CPL30*  | DUKE ENERGY                 | DUKE ENERGY REPRESENTATIVE    | (800)452-2777 |
| CTT02*  | CTLCL-CENTURYLINK           | GENERAL NUMBER                | (800)788-3600 |
| CTT11*  | CTLCL-CENTURYLINK           | GENERAL NUMBER                | (800)788-3600 |
| CTT12*  | CTLCL-CENTURYLINK           | GENERAL NUMBER                | (800)788-3600 |
| CVI04*  | TIME WARNER CABLE           | 1 - TWC CALL CENTER           | (855)261-9374 |
| CVI04*  | TIME WARNER CABLE           | 2 - HUNTER MAREADY            | (910)742-8454 |



[www.nc811.org/safe-digging-partner.html](http://www.nc811.org/safe-digging-partner.html)

# 2017 NC811 Fire Station Marquee Challenge



Enter to win **\$1,000**

# NC Underground Damage Prevention Review Board Update

- Board meeting Quarterly
- 54 cases have been reviewed and letters have been sent
- Some quick stats:
  - Of 65 total complaints received, 54 have been reviewed by the Board
  - 33 were found to be violations
  - Of those 3 had fines recommended
  - 15 had either the wrong party identified or were missing critical information to make a determination
  - 6 were found to be not violations

# NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way,  
Raleigh, NC



- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

# NC811 Holiday Schedule

| HOLIDAY                       | DATE                      | DAY OF WEEK      |
|-------------------------------|---------------------------|------------------|
| Good Friday                   | April 14                  | Friday           |
| Memorial Day                  | May 29                    | Monday           |
| Independence Day              | July 4                    | Tuesday          |
| Labor Day                     | September 4               | Monday           |
| *Veterans Day                 | November 10               | Friday           |
| Thanksgiving                  | November 23               | Thursday         |
| *Thanksgiving Day After       | November 24               | Friday           |
| Christmas Eve & Christmas Day | December 25 & December 26 | Monday / Tuesday |
| *Christmas Day After          | December 27               | Wednesday        |

*All above holidays are excluded from the three working day notice.\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

# 2017 NC811 Board Meetings



## 1Q17

April 21, 2017

Chetola Resort

Blowing Rock, NC

## 2Q17

July 21, 2017

The 1927 Lake Lure Inn and Spa

Lake Lure, NC



**For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)**



# 2017 State UCC Meetings

March 14<sup>th</sup>, 2017  
4211 Global Street  
Raleigh, NC

**SC/NC Joint Utility  
Coordinating  
Committee Conference**  
Wed, April 5, 2017 thru  
Fri, April 7, 2017  
10000 Beach Club Dr,  
Myrtle Beach, SC 29572





Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.