

**Utilities Coordinating Committee (UCC)
Jones/Onslow Counties
Monthly Meeting
January 19, 2017

Meeting Minutes**

**Opening prayer at 11:40 am
Lunch ~ Courtesy of R&W Construction ~ Thank you!
Meeting began at 12:00 pm**

Chairman Josh Foley asked everyone to add any updated information such as new email address or phone number on the sign in sheets.

The first order of business was the election of officers for 2017. Ralph Murphy with ONWASA was chosen as Chairman, Donnie Smith of Jones/Onslow EMC as Vice-Chairman, and Sherry Jones with ONWASA will remain Secretary, unanimously approved by all in attendance.

NC 811 Updates

Looking at the numbers...

- Locate Requests for NC for December 2016 – were **138,076** – an **18 %** increase over December 2015.
- Transmissions for NC for December 2016 – were **775,155** – a **26 %** increase over December 2015.
- **Year End Totals for 2016** – Tickets were **1,949,995** – a **26 %** increase over 2015.
This was the highest yearly number of tickets ever for our state and the 2nd highest yearly number of locate tickets in the entire country!
- **Onslow County** had **1,434** locate requests for **December**; while **Jones County** had **87** locate requests for **December**, which together totals **76** tickets per day on average.
- **Damage Information....** In **December** there was a total of **549** Damage Events reported from **48** counties across our state.

Reminders...

- ✚ **Know the life of your ticket and when to update it with the “Good Thru & Update” section of the NC811 APP.**
- ✚ **Remember, you must wait **3 days** after entering an update!**
- ✚ **Take advantage of the **FREE Pipes Plus training online or on-site.****
- ✚ **Safe Digging Partner for December was the City of Raleigh. Congrats to them!**

Jones/Onslow Counties UCC Meeting

Sign-in Sheet

January 19, 2017

Your Name	Company Name	Email Address	Contact Number
1 <i>Ralph Murphy</i>	<i>ONWASA</i>	<i>RD FILE</i>	<i>910-340-9239</i>
2 <i>Brian Terry</i>	<i>ONWASA</i>	<i>ON FILE</i>	<i>910-340-9232</i>
3 <i>Robert France</i>	<i>ONWASA</i>	<i>ON FILE</i>	<i>(910) 340-9223</i>
4 <i>Wynne Bray</i>	<i>ONWASA</i>	<i>wray@onwasa.com</i>	<i>(910) 937-7524</i>
5 <i>Jimmy Yeck</i>	<i>ONWASA Drain & Sewer Service</i>	<i>Jimmy.yeck@onwasa.com</i>	<i>910 340 3861</i>
6 <i>David M. Mohr</i>	<i>ONWASA</i>	<i>D.Mohr@onwasa.com</i>	<i>910-937-7521</i>
7 <i>GABRIEL DAVIS</i>	<i>COS</i>	<i>ON FILE</i>	<i>910 459 6704</i>
8 <i>Josha E. Foley</i>	<i>NC DOT</i>	<i>jfoley@ncdot.gov</i>	<i>910-576-1585</i>
9			
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12			
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Jones/Onslow Counties UCC Meeting

Sign-in Sheet

January 19, 2017

Your Name	Company Name	Email Address	Contact Number
1 MATT SHEPARD	JOEMC	mshepard@joemc	910- 384 -8769
2 Robert Lanier	JOEMC	rlanier@joemc.com	910-330-2073
3 Donnie Smith	JOEMC	dsmith@joemc.com	910-389-9871
4 DONALD HUMPHREY	CENTURY LINK	④ CENTURY LINK, NET DONALD.M. HUMPHREY	252-723-0012
5 Tommy Richardson	Century Link	@ CenturyLink.net Tommy, T. Richardson	910-238-6819
6 Kirby White	PLURIS LLC	kwhite@PlurisUSA.com	910-852-0628
7 Fredrick Oxendine	PLURIS LLC		910-389-4290
8 WAYNE PIERCE	Rt W/CONST. Co.	WAYNE@RANWVCONSTRUCTION.COM	910-455-1830
9 Kyle Becher	Jacksonville Mechanical	kyle@jvillemech.com	910-455-1830
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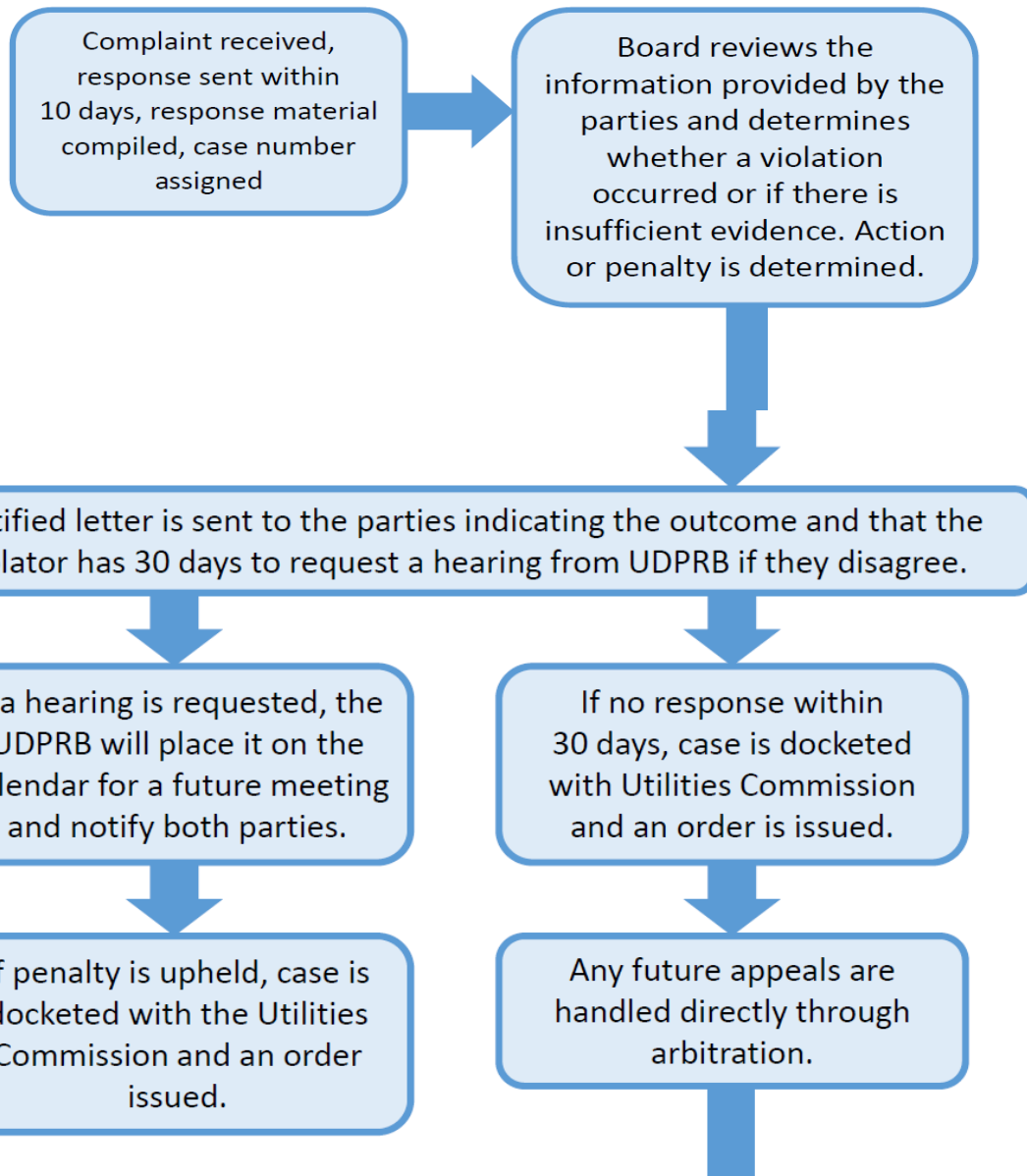
Jones/Onslow Counties UCC Meeting

Sign-in Sheet

January 19, 2017

Your Name	Company Name	Email Address	Contact Number
Kevin Measor	ONWASA	Kmeasor9@Yahoo.com	910 389 4905
Nick Waters	ONWASA	nwaters3000@hotmail.com	910 389-2755
Nancy Butcher	ONWASA	NBUTCHER4@ONWASA.com	910 837 7558
Jon Dye	ONWASA	Jdye@onwasa.com	910-340-9248
Thomas Bruck	ONWASA	TBruck@onwasa.com	910-558-2177
Alan Roberts	Vermor Mid Atlantic	alan.roberts@vermor.midatlantic.com	910-309-4300
Thomas Denny	Centurylink	thomas.j.denny@centurylink.com	252-622-1413
Sl Ratsa	USFC		910-689-5166
Jeremy Holley	Onslow Co. Emergency Sys.	jeremy-holley@onslowcountync.gov	910 347-4270
Tyler Smith	ONWASA	tsmith@onwasa.com	910 937 7517
Anthony Harris	"	aharris@onwasa.com	910 937-7540
SEFF PARKER	USIC		910-619-9288

NC Underground Damage Prevention Review Board Process



The Review Board meetings are held at 2550 Operations Way in Raleigh four times per year and are open to the public.

- January 17, 2017 - 9am to 4pm
- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

NC 811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
New Years Day	January 2	Monday
*Martin Luther King Jr's Birthday	January 16	Monday
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

*All above holidays are excluded from the three working day notice. * Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

2017 State UCC Meetings

January 10th, 2017
Piedmont Natural Gas
2611 Greengate Dr,
Greensboro, NC

March 14th, 2017
4211 Global Street
Raleigh, NC

SC/NC Joint Utility Coordinating Committee Conference

Wed, April 5, 2017 thru
Fri, April 7, 2017
10000 Beach Club Dr,
Myrtle Beach, SC 29572



2017 NC811 Board Meetings



4Q16

January 20, 2017
Grandover Resort &
Conference Center
Greensboro, NC

1Q17

April 21, 2017
Chetola Resort
Blowing Rock, NC

2Q17

July 21, 2017
The 1927 Lake Lure
Inn and Spa
Lake Lure, NC

****Local Utility Updates****

NC DOT – Amazingly still working on Piney Green Rd; also still working on the Belgrade by-pass, doing crossline repairs, ditching and other maintenance items.

Century Link – slow, working in budgeting period right now.

City of Jacksonville – Nothing to report; will have items next month.

Onslow County Emergency Services – Very busy.

JOEMC – Busy with many projects; 13 commercial projects, busy in Sneads Ferry and with new Dixon Middle School, Richlands, Surf City, and many various projects spread over 6 counties.

R&W Construction/Jacksonville Mechanical – Working at Camp Lejeune and Cherry Point, adding on to a subdivision on Dawson Cabin Rd, working in Duplin County.

ONWASA – Working on various upcoming projects; upgrading sewer lines in Holly Ridge, replacing water line at North Topsail Bridge and performing several upgrades in the future.

Pluris – Working in Sneads Ferry, Hampstead, and Hubert, working at the Hampton Inn in Sneads Ferry and at Fox Trace.

USIC – Not too busy right now.

~~~~~  
New Chairman Ralph Murphy asks that we all clean up after ourselves once the meeting is over. Whichever company sponsors the lunch must remove the food items from the premises.

This meeting ended at 1:15 pm.

These minutes were prepared by Sherry Jones (ONWASA).

**Reminder: Our next UCC Meeting will be held on Thursday, February 16, 2017. See you then!**



# NC811 UCC Report for January 2017

## Jones/Onslow

*Downtown Asheville*









# 2016

A Year In Review



**business  
analytics**

**North Carolina 811**  
[www.nc811.org](http://www.nc811.org)



# Locate Requests & Transmissions

## Dec. 2016 vs 2015

### Tickets

2016: 138,076

2015: 116,302

Difference: +18.7%

### Transmissions

2016: 775,155

2015: 612,719

Difference: + 26.5%

## Year end totals 2016

**Tickets: 1,949,995**

26.9% increase over 2015

**Transmissions: 10,655,012**

38.5% increase over 2015

# County Ticket Volume



# County Ticket Volume

December stats compared with 2015

| Jones   | Type Ticket     |         |       |        |       |        | Total Tickets | % Measured against Total Tickets |       |        |        |       |
|---------|-----------------|---------|-------|--------|-------|--------|---------------|----------------------------------|-------|--------|--------|-------|
|         | 3 HR            | CNCL    | NEW   | RXMT   | UPDT  | % 3 HR |               | % CNCL                           | % NEW | % RXMT | % UPDT |       |
| 2015    | 0               | 3       | 41    | 1      | 23    | 68     | 2015          | 0.0%                             | 4.4%  | 60.3%  | 1.5%   | 33.8% |
| 2016    | 0               | 0       | 47    | 2      | 38    | 87     | 2016          | 0.0%                             | 0.0%  | 54.0%  | 2.3%   | 43.7% |
| +/- Var | 0%              | -100.0% | 14.6% | 100.0% | 65.2% | 27.9%  | Diff +/-      | 0.0%                             | -4.4% | -6.3%  | 0.8%   | 9.9%  |
|         | Locates per day |         |       |        |       |        | 5             |                                  |       |        |        |       |

# County Ticket Volume

December stats compared with 2015



| Type Ticket |        |        |       |                 |        |               | % Measured against Total Tickets |        |        |        |        |        |
|-------------|--------|--------|-------|-----------------|--------|---------------|----------------------------------|--------|--------|--------|--------|--------|
| Onslow      | 3 HR   | CNCL   | NEW   | RXMT            | UPDT   | Total Tickets |                                  | % 3 HR | % CNCL | % NEW  | % RXMT | % UPDT |
| 2015        | 4      | 17     | 1064  | 8               | 143    | 1236          | 2015                             | 0.3%   | 1.4%   | 86.1%  | 0.6%   | 11.6%  |
| 2016        | 15     | 12     | 1001  | 44              | 362    | 1434          | 2016                             | 1.0%   | 0.8%   | 69.8%  | 3.1%   | 25.2%  |
| +/- Var     | 275.0% | -29.4% | -5.9% | 450.0%          | 153.1% | 16.0%         | Diff +/-                         | 0.7%   | -0.5%  | -16.3% | 2.4%   | 13.7%  |
|             |        |        |       | Locates per day |        | 80            |                                  |        |        |        |        |        |

# County Ticket Volume

2016 Stats Compared with 2015

| Type Ticket |      |        |       |                 |        |               | % Measured against Total Tickets |        |        |        |        |        |
|-------------|------|--------|-------|-----------------|--------|---------------|----------------------------------|--------|--------|--------|--------|--------|
| Jones       | 3 HR | CNCL   | NEW   | RXMT            | UPDT   | Total Tickets |                                  | % 3 HR | % CNCL | % NEW  | % RXMT | % UPDT |
| 2015        | 0    | 7      | 863   | 10              | 253    | 1133          | 2015                             | 0.0%   | 0.6%   | 76.2%  | 0.9%   | 22.3%  |
| 2016        | 1    | 16     | 1131  | 9               | 796    | 1953          | 2016                             | 0.1%   | 0.8%   | 57.9%  | 0.5%   | 40.8%  |
| +/- Var     | 100% | 128.6% | 31.1% | -10.0%          | 214.6% | 72.4%         | Diff +/-                         | 0.1%   | 0.2%   | -18.3% | -0.4%  | 18.4%  |
|             |      |        |       | Locates per day |        | 8             |                                  |        |        |        |        |        |



# County Ticket Volume

2016 Stats Compared with 2015

| Type Ticket |        |        |       |                 |        |               | % Measured against Total Tickets |        |        |       |        |        |
|-------------|--------|--------|-------|-----------------|--------|---------------|----------------------------------|--------|--------|-------|--------|--------|
| Onslow      | 3 HR   | CNCL   | NEW   | RXMT            | UPDT   | Total Tickets |                                  | % 3 HR | % CNCL | % NEW | % RXMT | % UPDT |
| 2015        | 22     | 188    | 15682 | 233             | 3810   | 19935         | 2015                             | 0.1%   | 0.9%   | 78.7% | 1.2%   | 19.1%  |
| 2016        | 64     | 165    | 14974 | 239             | 3399   | 18841         | 2016                             | 0.3%   | 0.9%   | 79.5% | 1.3%   | 18.0%  |
| +/- Var     | 190.9% | -12.2% | -4.5% | 2.6%            | -10.8% | -5.5%         | Diff +/-                         | 0.2%   | -0.1%  | 0.8%  | 0.1%   | -1.1%  |
|             |        |        |       | Locates per day |        | 76            |                                  |        |        |       |        |        |

# County Ticket Distribution

| County/Place         | 12 Dec    |
|----------------------|-----------|
| <b>JONES</b>         | <b>87</b> |
| HARGETTS CROSSROADS  | 7         |
| <b>MAYSVILLE</b>     | <b>30</b> |
| OAK GROVE            | 4         |
| PLEASANT HILL        | 1         |
| <b>POLLOCKSVILLE</b> | <b>31</b> |
| TRENTON              | 14        |

| County/Place        | 12 Dec      |
|---------------------|-------------|
| <b>ONSLOW</b>       | <b>1434</b> |
| BEAR CREEK          | 1           |
| BELGRADE            | 21          |
| <b>CAMP LEJEUNE</b> | <b>111</b>  |
| DEPPE               | 1           |
| HALF MOON           | 4           |
| HAWS RUN            | 1           |
| HOLLY RIDGE         | 74          |
| <b>HUBERT</b>       | <b>93</b>   |
| <b>JACKSONVILLE</b> | <b>705</b>  |
| JACKSONVILLE OUT    | 10          |
| MIDWAY PARK         | 11          |

|                     |           |
|---------------------|-----------|
| MORRIS LANDING      | 4         |
| NEW RIVER STATION   | 3         |
| NORTH TOPSAIL BEACH | 29        |
| PINEY GREEN         | 60        |
| PUMPKIN CENTER      | 6         |
| <b>RICHLANDS</b>    | <b>93</b> |
| <b>SNEADS FERRY</b> | <b>95</b> |
| SOUTHWEST           | 3         |
| SURF CITY           | 1         |
| <b>SWANSBORO</b>    | <b>80</b> |
| TAR LANDING         | 1         |
| TARAWA TERRACE I    | 19        |
| TARAWA TERRACE II   | 6         |
| VERONA              | 2         |

# 2016 Damages

## *By Events*

| County      | Events | % of Grand Total |
|-------------|--------|------------------|
| Mecklenburg | 172    | 31.33%           |
| Wake        | 106    | 19.31%           |
| Durham      | 59     | 10.75%           |
| Union       | 24     | 4.37%            |
| Buncombe    | 15     | 2.73%            |
| Guilford    | 14     | 2.55%            |
| Orange      | 13     | 2.37%            |
| Forsyth     | 11     | 2.00%            |
| Cabarrus    | 10     | 1.82%            |
| New Hanover | 10     | 1.82%            |
| Brunswick   | 9      | 1.64%            |
| Lincoln     | 8      | 1.46%            |
| Catawba     | 7      | 1.28%            |
| Johnston    | 7      | 1.28%            |
| Cumberland  | 6      | 1.09%            |
| Davidson    | 6      | 1.09%            |
| Gaston      | 6      | 1.09%            |
| Iredell     | 6      | 1.09%            |
| Pender      | 6      | 1.09%            |
| Alamance    | 5      | 0.91%            |
| Cleveland   | 4      | 0.73%            |
| Burke       | 3      | 0.55%            |
| Carteret    | 3      | 0.55%            |
| Chatham     | 3      | 0.55%            |



|                    |            |                |
|--------------------|------------|----------------|
| Harnett            | 3          | 0.55%          |
| Henderson          | 3          | 0.55%          |
| Pitt               | 3          | 0.55%          |
| Rockingham         | 3          | 0.55%          |
| Craven             | 2          | 0.36%          |
| Moore              | 2          | 0.36%          |
| Rowan              | 2          | 0.36%          |
| Wilson             | 2          | 0.36%          |
| Caldwell           | 1          | 0.18%          |
| Chowan             | 1          | 0.18%          |
| Davie              | 1          | 0.18%          |
| Franklin           | 1          | 0.18%          |
| Granville          | 1          | 0.18%          |
| Greene             | 1          | 0.18%          |
| Haywood            | 1          | 0.18%          |
| Lee                | 1          | 0.18%          |
| Macon              | 1          | 0.18%          |
| Montgomery         | 1          | 0.18%          |
| Onslow             | 1          | 0.18%          |
| Person             | 1          | 0.18%          |
| Randolph           | 1          | 0.18%          |
| Robeson            | 1          | 0.18%          |
| Stanly             | 1          | 0.18%          |
| Wayne              | 1          | 0.18%          |
| <b>Grand Total</b> | <b>549</b> | <b>100.00%</b> |

**NC811, December 2016: 549 Damage Events in 48 Counties**

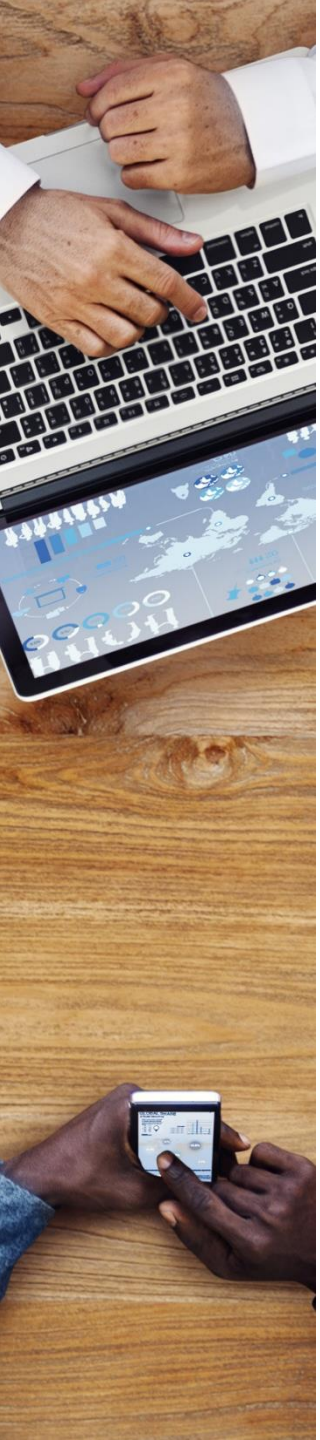
# 2016 Damages

## Which Facility Was Damaged When What Work Was Performed?

|                     | Facility Damaged |               |               |               |               |              |              | Grand      |                |
|---------------------|------------------|---------------|---------------|---------------|---------------|--------------|--------------|------------|----------------|
|                     | Telco            | Cable TV      | Electric      | Nat Gas       | Water         | Unk/Other    | Sewer        | Total      | GT%            |
| Telecommunications  | 34               | 40            | 28            | 72            | 54            | 4            | 4            | 236        | 42.99%         |
| Natural Gas         | 25               | 19            | 15            |               | 9             | 2            | 2            | 72         | 13.11%         |
| Water               | 29               | 11            | 8             | 1             | 2             | 6            |              | 57         | 10.38%         |
| Electric            | 22               | 14            | 11            | 2             | 3             |              |              | 52         | 9.47%          |
| Sewer               | 5                | 13            | 8             | 1             |               |              | 1            | 28         | 5.10%          |
| Cable TV            | 12               |               | 5             | 4             | 5             |              |              | 26         | 4.74%          |
| Unknown/Other       | 5                | 5             | 5             | 3             |               |              | 2            | 20         | 3.64%          |
| Fencing             | 4                | 2             | 4             |               |               |              | 1            | 11         | 2.00%          |
| Landscaping         | 5                | 2             |               | 1             |               |              |              | 8          | 1.46%          |
| Road Work           | 5                | 1             |               | 1             |               |              | 1            | 8          | 1.46%          |
| Storm Drain/Culvert | 1                |               | 2             | 1             | 1             |              |              | 5          | 0.91%          |
| Pole                | 4                | 1             |               |               |               |              |              | 5          | 0.91%          |
| Irrigation          | 1                | 3             |               |               |               |              |              | 4          | 0.73%          |
| Bldg. Construction  |                  |               | 3             |               |               |              | 1            | 4          | 0.73%          |
| Street Light        | 1                | 1             | 1             | 1             |               |              |              | 4          | 0.73%          |
| Drainage            | 1                |               | 2             |               |               |              |              | 3          | 0.55%          |
| Driveway            | 2                |               |               |               |               |              |              | 2          | 0.36%          |
| Site Development    | 1                |               |               |               |               |              |              | 1          | 0.18%          |
| Curb/Sidewalk       | 1                |               |               |               |               |              |              | 1          | 0.18%          |
| Grading             |                  |               |               |               |               |              | 1            | 1          | 0.18%          |
| Traffic Signal      |                  | 1             |               |               |               |              |              | 1          | 0.18%          |
| <b>Grand Total</b>  | <b>158</b>       | <b>113</b>    | <b>92</b>     | <b>87</b>     | <b>74</b>     | <b>18</b>    | <b>7</b>     | <b>549</b> | <b>100.00%</b> |
|                     | <b>28.78%</b>    | <b>20.58%</b> | <b>16.76%</b> | <b>15.85%</b> | <b>13.48%</b> | <b>3.28%</b> | <b>1.28%</b> |            |                |

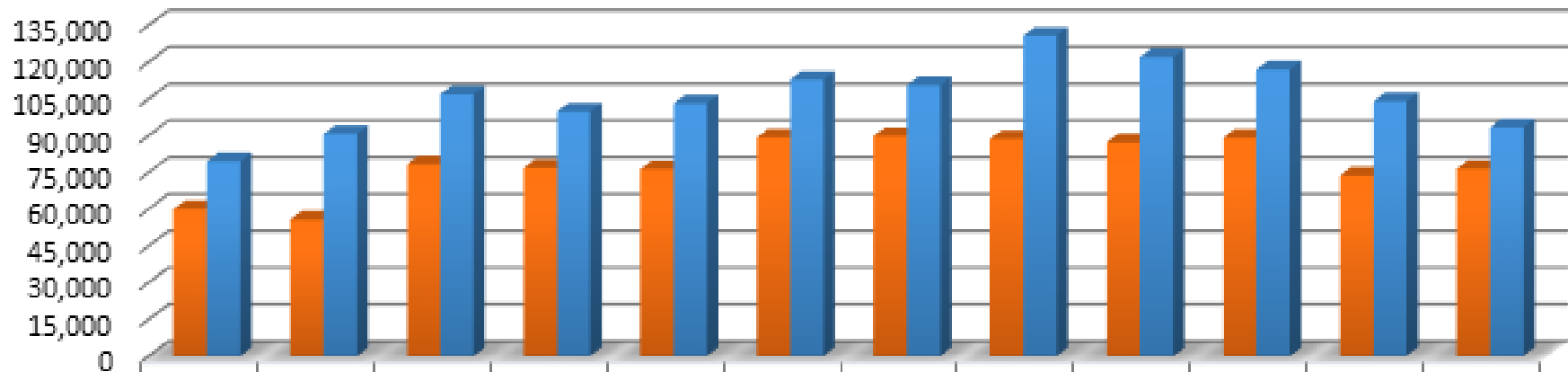
NC811, December 2016: 549 Damage Events in 48 Counties

# REMOTE TICKET ENTRY



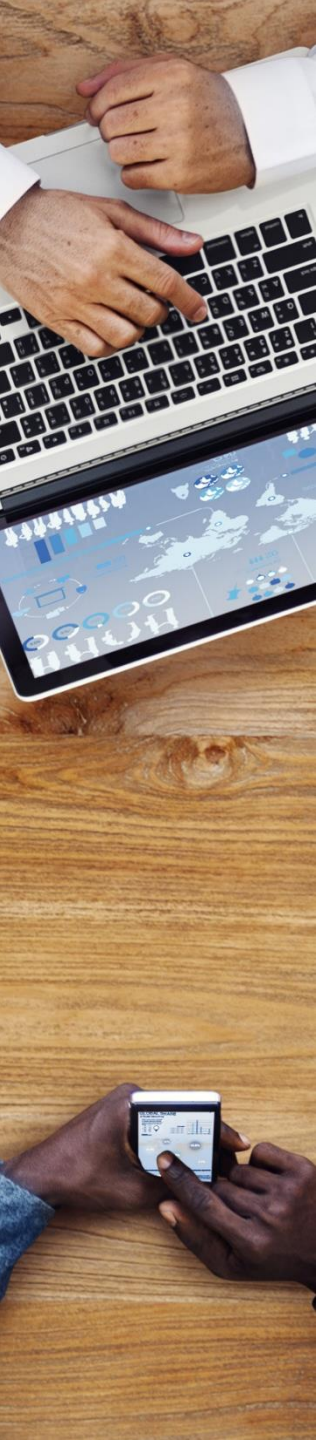
|                              |                |
|------------------------------|----------------|
| <b>Total Tkt Summary</b>     | <b>138,076</b> |
| In-House Tkt Summary         | 44,857         |
| RTE Ticket Summary; incl. UL | 93,219         |
| RTE Ticket Summary; excl. UL | 80,183         |
| RTE % Volume; excl. UL       | 58.07%         |
| RTE % Volume                 | 67.51%         |

### RTE Volume 2016 vs 2015



|                 | Jan    | Feb    | Mar     | Apr    | May     | Jun     | Jul     | Aug     | Sep     | Oct     | Nov     | Dec    |
|-----------------|--------|--------|---------|--------|---------|---------|---------|---------|---------|---------|---------|--------|
| 2015 RTE Volume | 59,903 | 55,718 | 78,178  | 76,785 | 76,318  | 89,232  | 89,754  | 88,621  | 87,231  | 89,046  | 73,662  | 76,399 |
| 2016 RTE Volume | 79,493 | 90,702 | 106,800 | 99,782 | 103,117 | 112,746 | 110,517 | 130,712 | 122,033 | 116,951 | 103,975 | 93,219 |

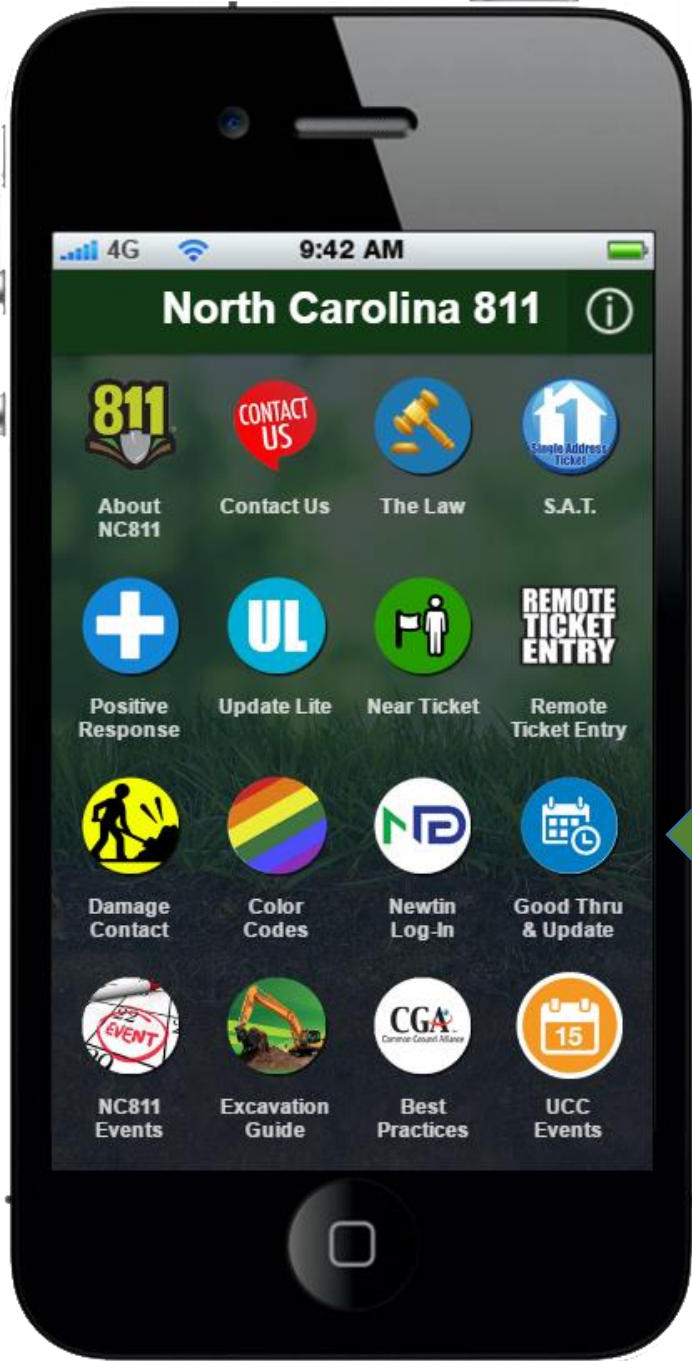
# REMOTE TICKET ENTRY



Acquired RTE Participants 2016 vs 2015

| Qtr              | Month | 2016       | 2015       | Difference (+/-)<br>2016 v/s 2015 |
|------------------|-------|------------|------------|-----------------------------------|
| 1QTR             | Jan   | 71         | 76         | -5                                |
|                  | Feb   | 87         | 62         | 25                                |
|                  | Mar   | 85         | 57         | 28                                |
| 2QTR             | Apr   | 81         | 54         | 27                                |
|                  | May   | 83         | 46         | 37                                |
|                  | Jun   | 82         | 66         | 16                                |
| 3QTR             | Jul   | 49         | 62         | -13                               |
|                  | Aug   | 82         | 78         | 4                                 |
|                  | Sep   | 67         | 57         | 10                                |
| 4QTR             | Oct   | 61         | 67         | -6                                |
|                  | Nov   | 65         | 52         | 13                                |
|                  | Dec   | 47         | 48         | -1                                |
| <b>YTD Total</b> |       | <b>860</b> | <b>725</b> | <b>135</b>                        |
| 1Q               |       | 243        | 195        | 48                                |
| 2Q               |       | 246        | 166        | 80                                |
| 3Q               |       | 198        | 197        | 1                                 |
| 4Q               |       | 173        | 167        | 6                                 |

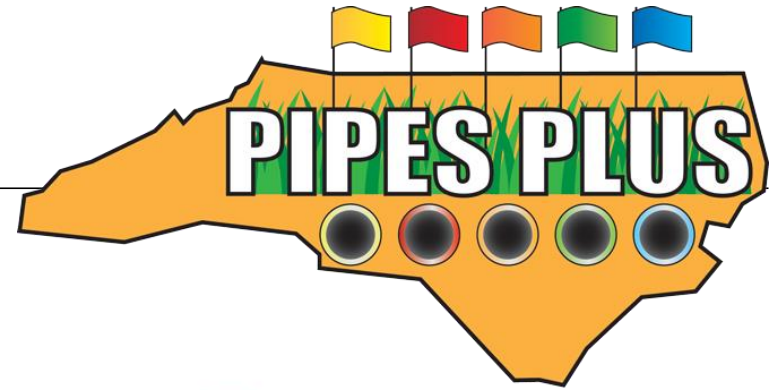
# Good Thru & Update



**Know the life of your ticket and when to update it with the Good Thru & Update section on the NC811 App**

# Pipes Plus in Spanish

Available online now!



[www.ncpipesplus.org](http://www.ncpipesplus.org)



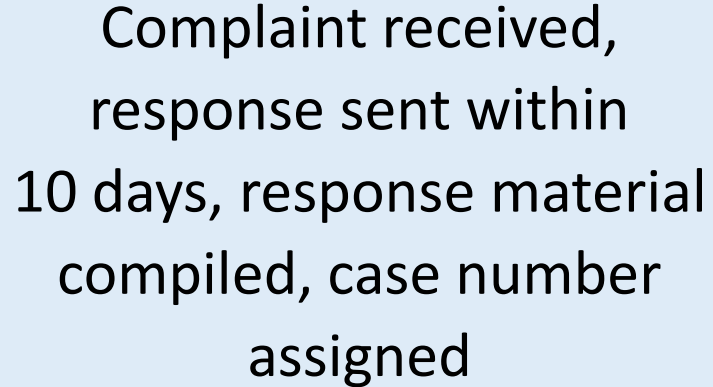
[www.nc811.org/safe-digging-partner.html](http://www.nc811.org/safe-digging-partner.html)



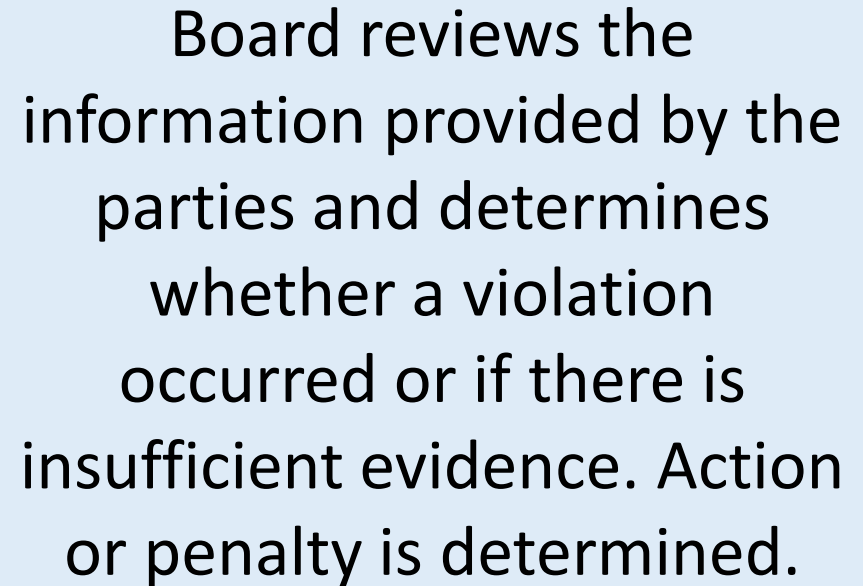
# Safe Digging Partner

# NC Underground Damage Prevention Review Board Process

Complaint received,  
response sent within  
10 days, response material  
compiled, case number  
assigned



Board reviews the  
information provided by the  
parties and determines  
whether a violation  
occurred or if there is  
insufficient evidence. Action  
or penalty is determined.



```
graph TD; A[Certified letter is sent to the parties indicating the outcome and that the violator has 30 days to request a hearing from UDPRB if they disagree.] --> B[If a hearing is requested, the UDPRB will place it on the calendar for a future meeting and notify both parties.]; A --> C[If no response within 30 days, case is docketed with Utilities Commission and an order is issued.]; B --> D[If penalty is upheld, case is docketed with the Utilities Commission and an order issued.]; C --> E[Any future appeals are handled directly through arbitration.];
```

Certified letter is sent to the parties indicating the outcome and that the violator has 30 days to request a hearing from UDPRB if they disagree.

If a hearing is requested, the UDPRB will place it on the calendar for a future meeting and notify both parties.

If penalty is upheld, case is docketed with the Utilities Commission and an order issued.

If no response within 30 days, case is docketed with Utilities Commission and an order is issued.

Any future appeals are handled directly through arbitration.



An order issued from Utilities Commission from arbitration, may be appealed to the superior court division of the General Court of Justice in the county of alleged violation or in Wake County

The party cited with a violation will have (90) days to comply with the training requirement once docketed by the Utilities Commission. Their order will explain the details of compliance for fines and training to the individual receiving the order.

# **NC Underground Damage Prevention Review Board Process**

# NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way, Raleigh, NC



- January 17, 2017 - 9am to 4pm
- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

# NC811 Holiday Schedule



| HOLIDAY                           | DATE                      | DAY OF WEEK      |
|-----------------------------------|---------------------------|------------------|
| New Years Day                     | January 2                 | Monday           |
| *Martin Luther King Jr's Birthday | January 16                | Monday           |
| Good Friday                       | April 14                  | Friday           |
| Memorial Day                      | May 29                    | Monday           |
| Independence Day                  | July 4                    | Tuesday          |
| Labor Day                         | September 4               | Monday           |
| *Veterans Day                     | November 10               | Friday           |
| Thanksgiving                      | November 23               | Thursday         |
| *Thanksgiving Day After           | November 24               | Friday           |
| Christmas Eve & Christmas Day     | December 25 & December 26 | Monday / Tuesday |
| *Christmas Day After              | December 27               | Wednesday        |

*All above holidays are excluded from the three working day notice.\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

# 2017 NC811 Board Meetings



## 4Q16

January 20, 2017  
Grandover Resort &  
Conference Center  
Greensboro, NC

## 1Q17

April 21, 2017  
Chetola Resort  
Blowing Rock, NC

## 2Q17

July 21, 2017  
The 1927 Lake Lure  
Inn and Spa  
Lake Lure, NC



For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)

# 2017 State UCC Meetings

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January 10<sup>th</sup>, 2017  
Piedmont Natural Gas  
2611 Greengate Dr,  
Greensboro, NC

March 14<sup>th</sup>, 2017  
4211 Global Street  
Raleigh, NC

## **SC/NC Joint Utility Coordinating Committee Conference**

Wed, April 5, 2017 thru  
Fri, April 7, 2017  
10000 Beach Club Dr,  
Myrtle Beach, SC 29572







**Thank you for your time and attention.  
You can get a PDF copy of this presentation on  
[www.ncucc.org](http://www.ncucc.org)**



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.