



**Utilities Coordinating Committee (UCC)  
Jones/Onslow Counties  
Monthly Meeting  
May 18, 2017  
Meeting Minutes**

Opening prayer at 11:40 am  
Lunch ~ Courtesy of PRG ~ Thank you!  
Meeting began at 12:00 pm

Chairman Ralph Murphy welcomed the committee and asked that everyone sign in and silence their cell phones.

***Updates from NC 811 Education Liaison, Howard Corey.  
Looking at the numbers...***

- Total Locate Requests in **NC** for **April** was **156,103** – a **3% decrease** from **April 2016**. Over **65%** of those tickets were entered remotely.
- **Onslow County** had **2,020** locate requests for **April** – a **23% increase** over **April 2016**; while **Jones County** had **150** requests for – **19% decrease** from **April 2016**.
- For **Jones County**, the majority of locates were requested in the **Maysville** and **Pollocksville** areas. For **Onslow County**, the majority of locates were requested in the **Jacksonville** and **Sneads Ferry** areas.
- **528 Damage Events** were reported across the state for the month of **April**.

Several activities took place around our country last month, as April was National Safe Digging month.

NC 811 has partnered with Lowe's stores. 1840 stores are attaching NC 811 wraps to their trees before being sold, to alert customers to call 811 before they dig. Snap your best selfie with a Lowe's tree wrap and you could be the winner of a \$100 Lowe's gift card each month from May till September 2017. 4 random winners will be selected each month. Visit the official Facebook page for this contest: [@811SafeDiggingSelfieContest](#)

A Mock Line Strike will be held September 13<sup>th</sup> at the NC Fairgrounds in Raleigh. There will be Pipe Plus Training, vendors set-up inside, and a mock gas line strike to include training if you are the first to arrive on the site of an emergency such as this.

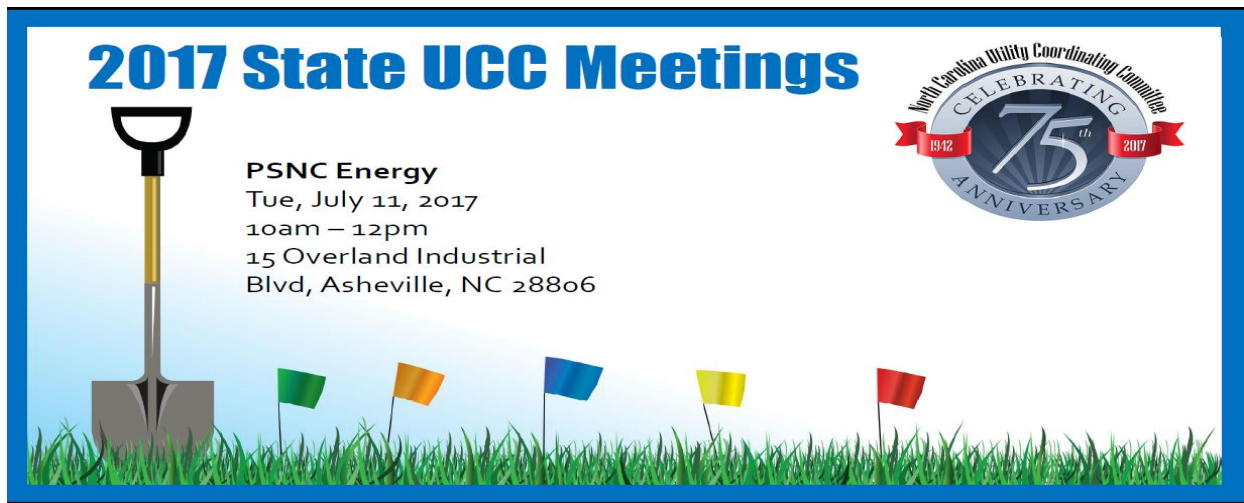
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## NC Underground Damage Prevention Review Board Update

The Review Board meetings are held at 2550 Operations Way in Raleigh four times per year and are open to the public. The remaining dates for 2017 are as follows:

July 18, 2017, 10 am to 4 pm

October 17, 2017, 10 am to 4 pm



**2017 State UCC Meetings**

**PSNC Energy**  
Tue, July 11, 2017  
10am – 12pm  
15 Overland Industrial  
Blvd, Asheville, NC 28806

North Carolina Utility Coordinating Council  
CELEBRATING  
75<sup>th</sup>  
ANNIVERSARY  
1942 2017

The banner features a blue border, a shovel on the left, and five colorful flags (green, orange, blue, yellow, red) in the foreground. The background is a light blue gradient.

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

***DID YOU KNOW???...The owner of any utility that encroaches a dedicated right-of-way is required to be a member of NC 811.***

### ***Other Topics of Discussion...***

- ❖ Howard Corey shared a video and handout that explained the various tickets in-depth.

# NC 811 TICKET TYPES

## **NORMAL**

A normal ticket is done when any excavation is planned. This is the standard type of ticket used for excavators digging on a jobsite. The excavator shall give a 3 working day notice. \*\*\*All location requests are accepted Monday through Friday from 7am to 7pm. Outside these hours and on holidays only emergency locates are accepted.\*\*\*

## **RETRANSMIT**

A retransmitted ticket is an existing ticket that can be sent back out to one or all of the members on the ticket within the 15 working day life of the ticket. The caller may request additional members to be added to the ticket, add more directions, or contact numbers, or state that lines have not been marked correctly. \*If the members are added to the request, the added member still has three full working days to mark their underground facilities.

## **UPDATE**

An update ticket extends the original ticket when the work will go beyond the 15 working days. No changes can be made to the ticket and it cannot be updated until the 12th working day.

## **EMERGENCY**

An emergency locate is done when the caller states that they have an emergency. The Customer Service Representative will not ask if the locate is an emergency and cannot determine whether a true emergency exists; the caller must use the word, "emergency" when requesting the locate. Callers should not request an emergency just because a job is behind schedule or someone forgot to call it in. Emergency locates are accepted 24 hours a day 7 days a week.

## **DAMAGE**

The Underground Utility Safety and Damage Prevention Act requires that any excavator performing an excavation or demolition that results in any damage to a facility shall immediately upon discovery of the damage notify North Carolina 811 and the facility operator if known and provide the location and nature of the damage. In turn, NC811 will create a Report of Damage ticket and send it to any affected utility immediately. A Report of Damage is not a locate ticket and cannot be used to get lines located. Also, a Report of Damage does not relieve the excavator from any responsibility regarding the damages.

## **DESTROYED MARKS**

If locate marks have been destroyed, the excavator must contact NC811 to issue a Destroyed Marks ticket requesting a remark of the area from the original ticket. A Destroyed Marks ticket does not extend the life of ticket; it will expire the same day as the original locate request.

## **DESIGN/SURVEY**

A design or survey ticket is created by request from companies or individuals responsible for designing underground facilities or those who require a general description and location of existing underground facilities in an area. Since there will be no digging and, therefore, no risk to the underground utilities; the member utilities or their contract locators have 10 full working days to respond to a design/survey ticket instead of the usual 3 full working days.

## **3 HOUR TICKET**

If an operator fails to respond to the positive response system, the excavator may proceed if there are no visible indications of a facility at the proposed excavation or demolition area, such as a pole, marker, pedestal, meter, or valve. However, if the excavator is aware of or observes indications of an unmarked facility at the proposed excavation or demolition area, the excavator shall not begin excavation or demolition until an additional call is made to the Notification Center detailing the facility and an arrangement is made for the facility to be marked by the operator within three hours from the time the additional call is received by the Notification Center.

## **\*\*Local Utility Updates\*\***

**Onslow County Emergency Services** – Fire Marshal Brian Kelly reminded everyone to stay hydrated to help prevent heat strokes. He showed everyone a cooling towel that is good to use in hot weather. He asked everyone to keep grass and weeds cut down around your utilities. They are still asking for volunteers to help install smoke alarms in homes as part of their FREE Smoke Alarm Program. Please spread the word about this great program. Visit this link to request free smoke alarm assistance  
<http://www.onslowcountync.gov/formcenter/emergency-services-17/smoke-alarm-installation-assistance-requ-101>

**JOEMC** – Extremely busy, high ticket volume – especially in Sneads Ferry, Jacksonville, Pender County. Contractors doing work soon on Turkey Point Rd.

**Jacksonville Mechanical, R&W** – School projects going on in Duplin County, Working on the base at Cherry Point in Havelock and on Camp Lejeune, extending a water main down Bannerman Mill, will be working at Bridgepoint Subdivision in Sneads Ferry and on Piney Green Rd.

**PLURIS** – Staying busy.

**UUPLLC** – Staying busy.

**Onslow County Schools** - Installing the internet in all schools. Getting ready for summer.

**ONWASA** – Holly Ridge Sewer Improvements project coming up in June, routine maintenance to system

**PRG** – Mostly Brunswick County damage investigations, educating people on NC811. Most offenders are developers and landscapers.

**Piedmont Natural Gas** – Started preliminary surveys on moving gas lines off the base property and into the City of Jacksonville area on Hwy 24.

**Century Link** – in Sneads Ferry, staying busy on the Folkstone Rd widening project. Also working on Hwy 53. Will soon be working on Gum Branch Rd, Western Blvd, and Henderson Drive in Jacksonville.

**USIC** – Staying busy.

**GP Associates** – Running fiber optics to all schools in Onslow County; installing in right-of-ways or school right-of-ways.

**Vice-Chairman Donnie Smith** reminded everyone to look out for snakes as the Poison Control Center says snake bites have TRIPLED so far this year.

~~~~~  
Chairman Ralph Murphy asks that we all work together to clean up behind ourselves after every meeting. Whichever company sponsors the lunch must remove the food items from the premises.

This meeting ended at 12:50 pm. There were 24 attendees.

~~~~~  
We still have 2 lunch sponsorship slots open (**August and September**). Please email Sherry at [sjones@onwasa.com](mailto:sjones@onwasa.com) if you are interested.

**Reminder: Our next UCC Meeting will be held on Thursday, June 15, 2017, @ 11:30 am.**

*These minutes were prepared by Sherry Jones, (ONWASA).*

If you cannot make it to a meeting and would like to voice a concern, you may use the NC 811 app to send it - simply use the "UCC Issues Form" button. Concerns may also be submitted online at [www.ncucc.org](http://www.ncucc.org). Just click on "Local UCC Issue" on the home page. By sharing your concerns (and this can be done anonymously), you will accomplish two things. First, the concern will be shared with the chair of the local UCC for the county in which the problem is occurring. That gives them a chance to bring it up at the next UCC meeting. Second, the issue will post to a State UCC database for discussion at the next meeting. Hey, if a problem is happening in one area, it may also be part of a larger problem. This method allows all concerns to be shared with everyone so that a solution is more likely to be found. ☺





**May 2017**  
**Jones/Onslow UCC**

*Photo taken in Louisburg, NC*

**WE DIG DATA**

Just take a look

# Locate Requests & Transmissions

## Apr. 2017 vs 2016

### Tickets

2017: 156,103

2016: 161,633

Difference: -3.4%

### Transmissions

2017: 889,980

2016: 862,864

Difference: 3.1%

## YTD Totals 2017

**Tickets: 623,623**

4.6% over 2016

**Transmissions: 3,532,442**

11.4% over 2016



# County Ticket Volume



**North Carolina 811**  
www.nc811.org

# County Ticket Volume

April 2017 Stats Compared with April 2016



Jones	Type Ticket					Total Tickets	% Measured against Total Tickets					
	3 HR	CNCL	NEW	RXMT	UPDT		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT	
2016	0	0	83	0	103	186	2016	0.0%	0.0%	44.6%	0.0%	55.4%
2017	0	6	99	1	44	150	2017	0.0%	4.0%	66.0%	0.7%	29.3%
+/- Var	0%	600%	19.3%	100%	-57.3%	-19.4%	Diff +/-	0.0%	4.0%	21.4%	0.7%	-26.0%
	Locates per day					7						

# County Ticket Volume

April 2017 Stats Compared with April 2016



Onslow	Type Ticket						Total Tickets	% Measured against Total Tickets				
	3 HR	CNCL	NEW	RXMT	UPDT	% 3 HR		% CNCL	% NEW	% RXMT	% UPDT	
2016	3	6	1323	13	296	1641	2016	0.2%	0.4%	80.6%	0.8%	18.0%
2017	24	28	1535	41	392	2020	2017	1.2%	1.4%	76.0%	2.0%	19.4%
+/- Var	700.0%	366.7%	16.0%	215.4%	32.4%	23.1%	Diff +/-	1.0%	1.0%	-4.6%	1.2%	1.4%
	Locates per day						92					

# County Ticket Volume

2017 YTD stats compared with previous year



Jones	Type Ticket						Total Tickets	% Measured against Total Tickets				
	3 HR	CNCL	NEW	RXMT	UPDT	% 3 HR		% CNCL	% NEW	% RXMT	% UPDT	
2016	1	5	403	3	159	571	2016	0.2%	0.9%	70.6%	0.5%	27.8%
2017	36	14	442	12	163	667	2017	5.4%	2.1%	66.3%	1.8%	24.4%
+/- Var	3500.0%	180.0%	9.7%	300.0%	2.5%	16.8%	Diff +/-	5.2%	1.2%	-4.3%	1.3%	-3.4%
	Locates per day						6					

# County Ticket Volume

2017 YTD stats compared with previous year



Type Ticket							% Measured against Total Tickets					
Onslow	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2016	12	46	5021	62	949	6090	2016	0.2%	0.8%	82.4%	1.0%	15.6%
2017	48	89	5569	136	1404	7246	2017	0.7%	1.2%	76.9%	1.9%	19.4%
+/- Var	300.0%	93.5%	10.9%	119.4%	47.9%	19.0%	Diff +/-	0.5%	0.5%	-5.6%	0.9%	3.8%
+/- Var	Locates per day					70						

# County Ticket Distribution

County/Place	04 Apr
<b>JONES</b>	<b>150</b>
COMFORT	6
HARGETTS CROSSROADS	1
<b>MAYSVILLE</b>	<b>54</b>
PLEASANT HILL	3
<b>POLLOCKSVILLE</b>	<b>71</b>
TRENTON	13
WISE FORK	2

# County Ticket Distribution

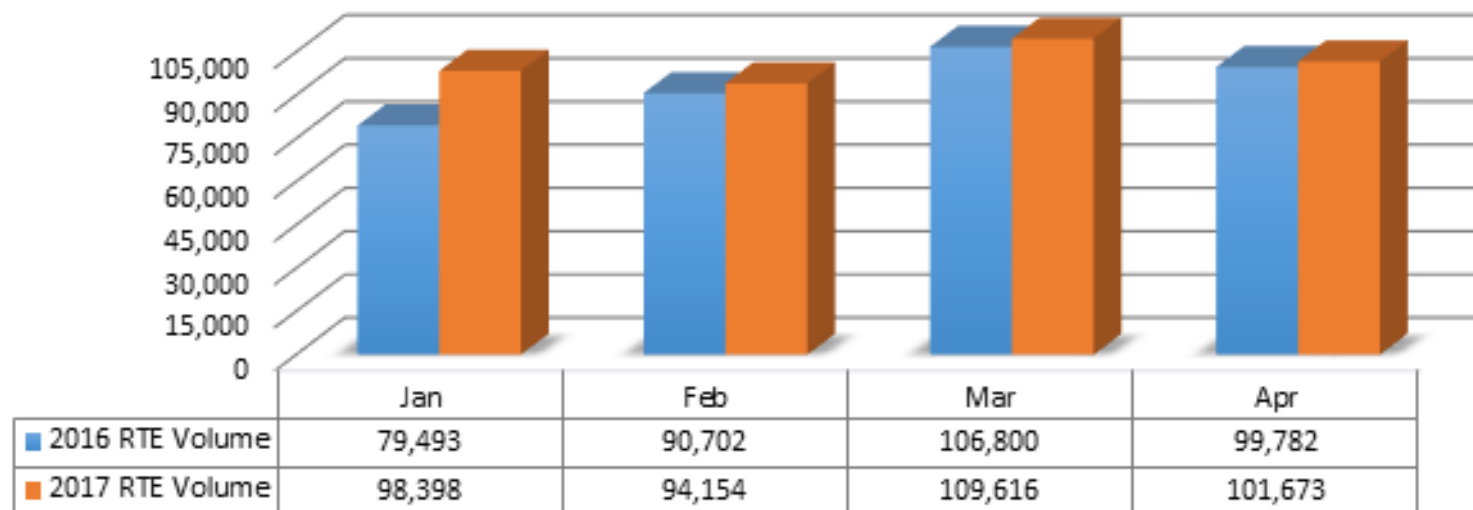
County/Place	04 Apr
<b>ONSLOW</b>	<b>2020</b>
ANGOLA	1
ARAGONA VILLAGE	1
BEAR CREEK	1
BELGRADE	3
<b>CAMP LEJEUNE</b>	<b>88</b>
DEPPE	1
FOLKSTONE	3
HALF MOON	4
HAWS RUN	7
HOLLY RIDGE	55
<b>HUBERT</b>	<b>103</b>
<b>JACKSONVILLE</b>	<b>1025</b>
MIDWAY PARK	8
MORRIS LANDING	1

NEW RIVER STATION	1
NORTH TOPSAIL BEACH	64
PINEY GREEN	20
PUMPKIN CENTER	3
<b>RICHLANDS</b>	<b>143</b>
<b>SNEADS FERRY</b>	<b>297</b>
SOUTHWEST	6
SURF CITY	9
<b>SWANSBORO</b>	<b>146</b>
TAR LANDING	1
TARAWA TERRACE I	12
TARAWA TERRACE II	14
VERONA	3

# Remote Ticket Entry

<b>Total Tkt Summary</b>	<b>156,103</b>
In-House Tkt Summary	54,430
RTE Ticket Summary; incl. UL	101,673
RTE Ticket Summary; excl. UL	86,264
RTE % Volume; excl. UL	55.26%
RTE % Volume	65.13%

RTE Volume 2017 vs 2016

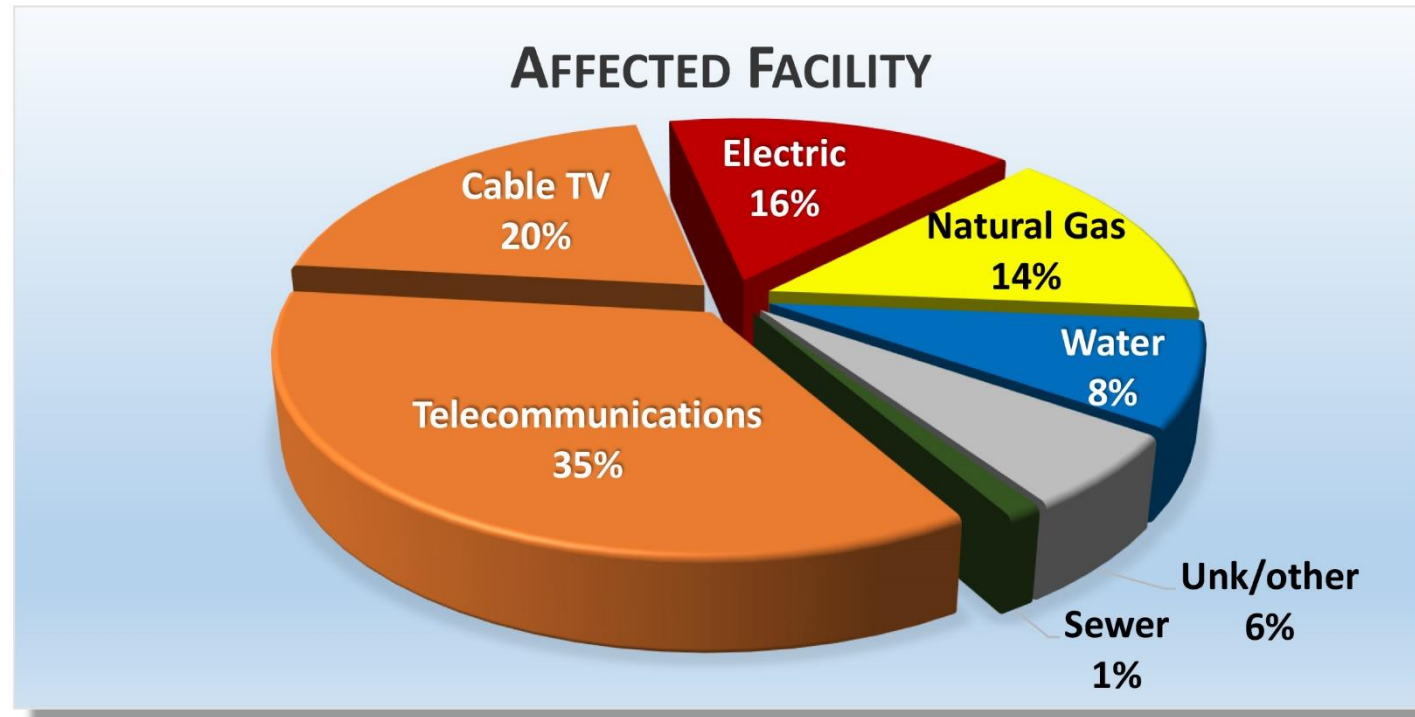




A photograph of a construction site. In the foreground, a worker in a white hard hat, a high-visibility yellow vest over an orange shirt, and khaki pants stands with their back to the camera. They are looking towards a black metal fence. To the left, another worker in a white hard hat and a high-visibility yellow vest over a blue shirt stands near a pile of dirt. A yellow caution tape is stretched across the scene. Two orange traffic cones are visible on the ground. The background shows green trees and a bright sky. The text "Incident Report" is overlaid in large, bold, black letters on a semi-transparent white background.

# Incident Report

Affected Facility	Events	% of Grand Total
Telecommunications	185	35.04%
Cable TV	106	20.08%
Electric	82	15.53%
Natural Gas	74	14.02%
Water	44	8.33%
Unknown/Other	31	5.87%
Sewer	6	1.14%
<b>Grand Total</b>	<b>528</b>	<b>100.00%</b>



**NC811, April 2017: 528 Damage Events in 49 Counties**

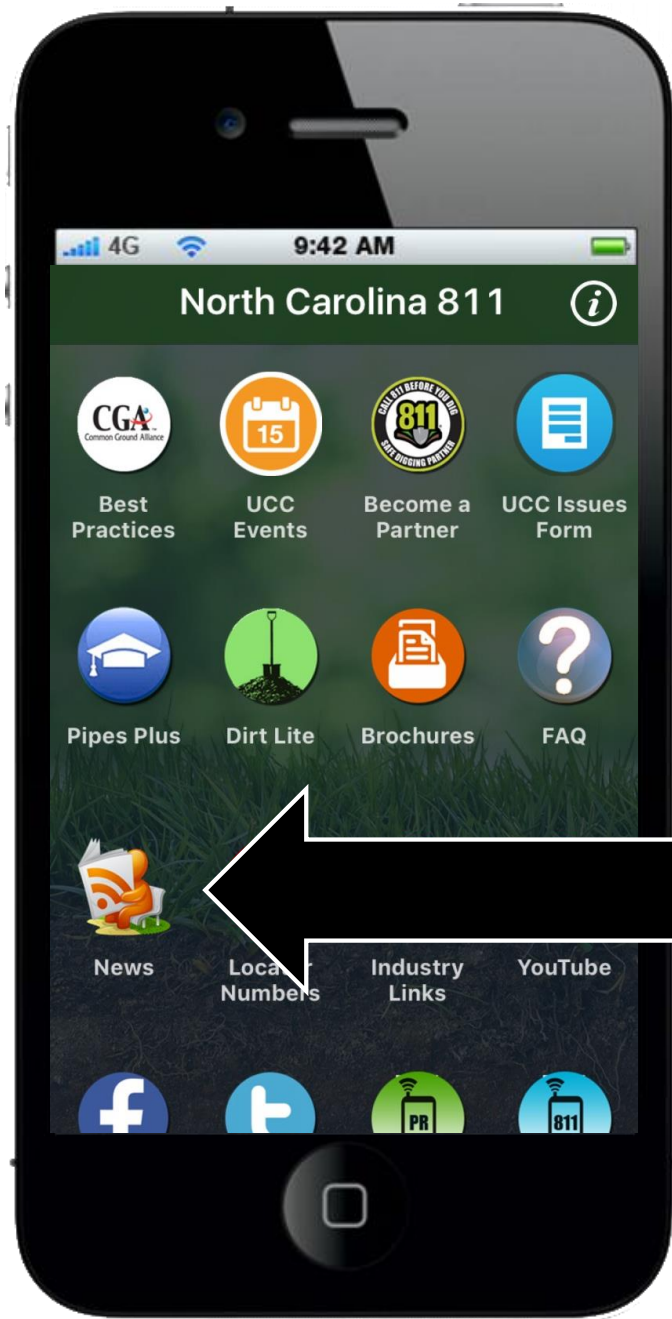
### ***By Events***

<b>County</b>	<b>Events</b>	<b>% of Grand Total</b>
Mecklenburg	156	29.55%
Wake	109	20.64%
Durham	30	5.68%
Guilford	21	3.98%
Union	18	3.41%
Orange	16	3.03%
Cabarrus	14	2.65%
Forsyth	14	2.65%
Iredell	13	2.46%
Buncombe	12	2.27%
Alamance	10	1.89%
Henderson	10	1.89%
Cumberland	8	1.52%
Johnston	8	1.52%
Brunswick	7	1.33%
New Hanover	7	1.33%
Davidson	6	1.14%
Chatham	5	0.95%
Pitt	5	0.95%
Gaston	4	0.76%
Harnett	4	0.76%
Lincoln	4	0.76%
Catawba	3	0.57%
Currituck	3	0.57%
Franklin	3	0.57%



Pender	3	0.57%
Rockingham	3	0.57%
Caldwell	2	0.38%
Craven	2	0.38%
Granville	2	0.38%
Halifax	2	0.38%
Onslow	2	0.38%
Rowan	2	0.38%
Rutherford	2	0.38%
Surry	2	0.38%
Wayne	2	0.38%
Yadkin	2	0.38%
Avery	1	0.19%
Beaufort	1	0.19%
Burke	1	0.19%
Carteret	1	0.19%
Chowan	1	0.19%
Cleveland	1	0.19%
Dare	1	0.19%
Duplin	1	0.19%
Haywood	1	0.19%
Jackson	1	0.19%
Lee	1	0.19%
Wilkes	1	0.19%
<b>Grand Total</b>	<b>528</b>	<b>100.00%</b>

**NC811, April 2017: 528 Damage Events in 49 Counties**



# Read all about it!

Did you know that NC811 has a news blog? Every time we publish a press release a copy is posted here for all to see. So next time you are in the app, take a second to see what's happening at NC811.



Help us celebrate the excitement of Lowe's commitment to keeping communities safe. Over 1.5 million tree wraps are showing up in Lowe's garden centers across the nation with a reminder to Call or Click 811 Before You Dig.

Snap your best selfie with a Lowe's tree wrap and you could be the winner of a **\$100 Lowe's gift card** each month from May til September 2017. 4 random winners will be selected each month.

#### How to enter

1. Visit a local Lowe's Garden Center nearest you.
2. Snap a selfie with the "811" Call or Click Before You Dig logo on the tree wrap.
3. Post the photo on Facebook or Twitter and use the hashtag #811Lowe's. Also, be sure to note what state you are from in your post.

Visit the official Facebook page for this contest: [@811SafeDiggingSelfieContest](https://www.facebook.com/811SafeDiggingSelfieContest)

# www.811selfiecontest.com



# Save the Date



**MOCK LINE STRIKE**  
EDUCATION THROUGH DEMONSTRATION

September 13<sup>th</sup> 2017  
NC State Fairgrounds &  
Kerr Scott Building  
1025 Blue Ridge Rd,  
Raleigh, NC 27607



# Let's learn more about NC811 Ticket Types

BURIED  
TELEPHONE  
CABLE

BURIED  
SEWER

BURIED  
GAS  
LINE

BURIED  
WATER

BURIED  
ELECTRIC  
CABLE



# **NC Underground Damage Prevention Review Board Meetings**

**Located at: 2550 Operations Way, Raleigh, NC.**

On the corner of Operations Way and Westinghouse Blvd.

- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm



# NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

*All above holidays are excluded from the three working day notice. \* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



# 2017 NC811 Board Meetings



## 2Q17

July 21, 2017  
The 1927 Lake Lure  
Inn and Spa  
Lake Lure, NC

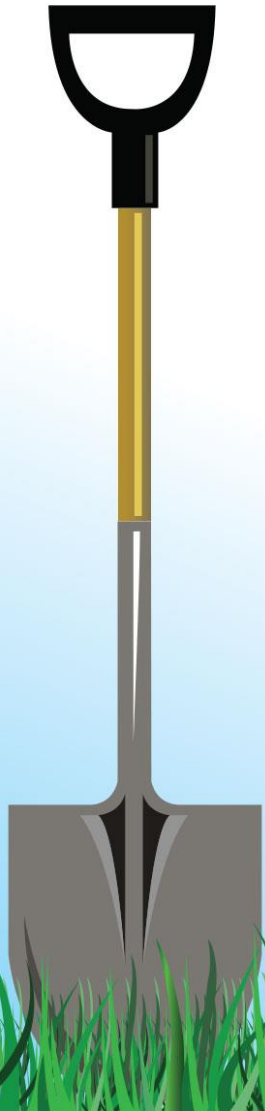
## 3Q17

October 20, 2017  
Double Tree  
New Bern, NC



For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)

# 2017 State UCC Meetings



## **PSNC Energy**

Tue, July 11, 2017

10am – 12pm

15 Overland Industrial  
Blvd, Asheville, NC 28806

## **PSNC Energy**

Tue, Sept. 12, 2017

10am – 12pm

1801 Trinity Church Rd.,  
Concord, NC 28027





**Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)**



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.