

**Utilities Coordinating Committee (UCC)  
Jones/Onslow Counties  
Monthly Meeting Minutes  
April 19, 2018**

Opening prayer at 11:45 am  
Lunch ~ Courtesy of R&W Construction ~ Thank you!  
Meeting began at 12:00 pm

Chairman Ralph Murphy welcomed everyone and asked that they please sign in and silence their cell phones.

NC 811 Education Liaison Howard Corey reviewed the totals from March and discussed upcoming events for April and May.

***Looking at the numbers...***

- **Jones County** locate requests for March were **101**; **Onslow County** locate requests were **1,912** for March.
- For **Jones County**, the majority of locates were requested in the **Pollocksville and Maysville** area. For **Onslow County**, the majority of locates were requested in the **Jacksonville** and **Sneads Ferry** areas.

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**Did you know?**  
**Every 9 Minutes**  
**an underground utility is damaged**  
**because someone didn't call**



## NC Underground Damage Prevention Review Board Meetings



Located at 2550 Operations Way  
Raleigh, NC

- \* July 17, 2018, from 10 am to 4 pm
- \* October 16, 2018, from 10 am to 4 pm

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ONWASA Safety Risk Manager, Greg Oliver gave a presentation on Injury and Illness Reporting for the workplace. He reviewed why and how to complete the necessary forms for your employer that OSHA requires. The information on these forms helps to collect statistical data and helps create programs for prevention of future injuries and illnesses.

Chairman Murphy discussed an issue that was discussed at the last meeting with a recent locate in which J & L Cable initiated a locate request, and a homeowner called in a 3-hour ticket on the contractor's ticket. After further discussion, NC 811 has decided to change their policy on that issue. In the future, NO UPDATES will be allowed on someone else's ticket.

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### **\*\*LOCAL UTILITY UPDATES\*\***

**Jacksonville Mechanical/Sadale Utilities/R&W** – Working back and forth between Camp Lejeune and Cherry Point bases; also working in some subdivisions.

**Onslow County Emergency Services - Fire Marshal Brian Kelly** – Increasing readiness for wildfire season. ***Brian reminded everyone to cut grass and weeds in the right of way for your company/organization's utilities.*** Smoke alarm program – asking for alarm donations and they are in need of about 800 smoke alarms. Smoke alarms cost an estimated \$10 each. They are looking for groups/organizations willing to donate. Kids and the elderly are the most vulnerable when it comes to fires.

**Century Link** – Business as usual; mostly maintenance going on right now.

**ONWASA** – Joint projects with DOT. 10 year Capital Improvement Project plan approved, so there will be many projects coming in the future.

**Branz Safety Supply - Ryan Zakany** – Based out of Durham, sells safety gear, equipment rentals, supplies, etc. website is [www.branzsafety.com](http://www.branzsafety.com)

**Piedmont Natural Gas** – Working on Hwy 258 and at the courthouse.

**PLURIS** – Working in the Webb Creek area - Eastport Subdivision lift station is completed; Hampton Inn is about done in Sneads Ferry, Bridgeport Subdivision, The Preserves (Alligator Bay).

This meeting ended at 12:42 pm. There were 22 attendees.

Please make sure to always clean up behind yourselves after each meeting. Whichever member sponsors the lunch must remove the food/drink items from the premises.



We still have lunch sponsorship slots available for the months of **June, July, and August**. Please let Sherry know which month your company would like to sponsor lunch!

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**Reminder: Our next UCC Meeting will be on Thursday, May 17<sup>th</sup>**

You can see Howard's video presentation and the meeting minutes at [www.ncucc.org](http://www.ncucc.org).

If you cannot make it to a UCC meeting and would like to voice a concern, you may use the NC 811 app to send it - simply use the "UCC Issues Form" button. Concerns may also be submitted online at [www.ncucc.org](http://www.ncucc.org), Just click on "Local UCC Issue" on the home page.

*These minutes were prepared by  
Jones/Onslow UCC Secretary, Sherry Jones, (ONWASA).*

The Joint State SC/NC UCC Conference was held at Harrah's Casino Resort in Cherokee, NC May 2-4. If you were not able to attend, follow this link <http://www.ncucc.org/ncscuccc.html> to visit the *Dropbox* folder and download presentations from the 2018 conference.

Here are a few pictures from this year's event.







Looks like most of us missed a good time! Maybe next year...

## Onslow County Damage Reporting Contact List

Company/Org Name	Phone Number
Camp Lejeune	<b>Water and Wastewater</b> <b>910-650-7531 (Steven Whited)</b> <b>Steam, Electric, and Natural Gas</b> <b>910-581-1249 (Andrew Smith)</b>
CenturyLink	<b>1-866-864-2255, option 1, then 2.</b> <b>Escalations can be made to</b> <b>Gary Whitehead at 910-577-9344</b>
Charter Spectrum	<b>910-376-1785</b> <b>1-855-272-2862</b>
City of Jacksonville	<b>910-938-5249</b> <b>910-650-9105</b> <b>910-938-5063</b>
Duke Energy	<b>1-800-452-2777</b>
Jones Onslow EMC	<b>910-353-1940</b>
NC DOT	<b>910-341-0300</b> <b>910-548-3660</b>
Northwest Onslow Water	<b>910-324-2221</b>
ONWASA	<b>910-937-7524</b>
Piedmont Natural Gas	<b>252-670-9613</b> <b>1-800-752-7504</b>
PLURIS	<b>910-327-2880</b> <b>910-852-0630</b> <b>910-520-6937</b>
Scientific Water	<b>910-455-3743</b>
USIC	<b>910-619-9288</b>
Utilities Inc / Carolina Water Service	<b>704-525-7990</b>

# April is National Safe Digging Month

Get the toolkit: [nc811.org/safe-digging-month.html](http://nc811.org/safe-digging-month.html)

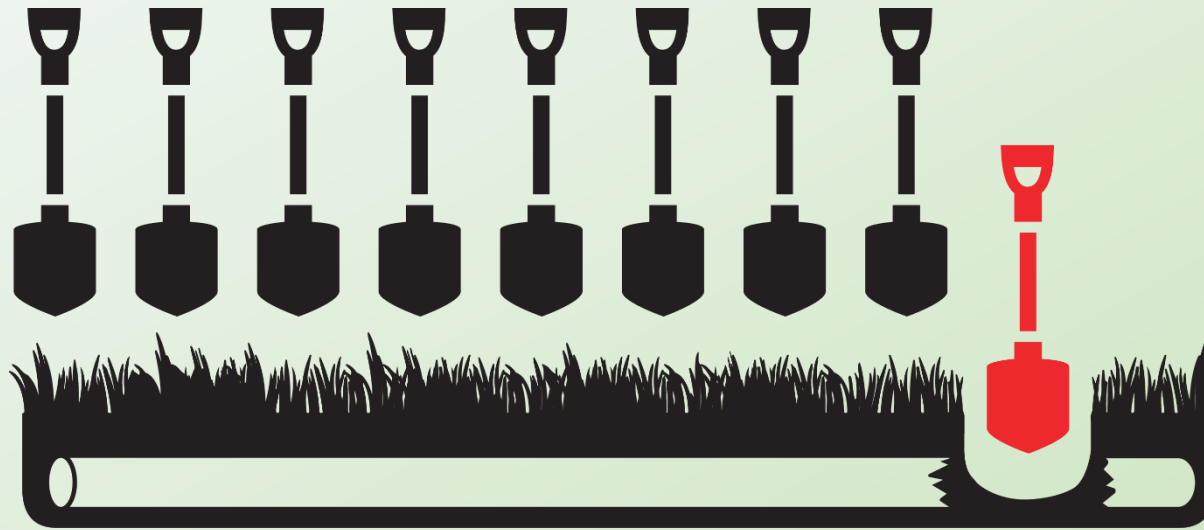


Jones/Onslow UCC









# Every **9** Minutes

an underground utility is damaged  
because someone didn't call



BURIED  
TELEPHONE  
CABLE

BURIED  
SEWER

BURIED  
GAS  
LINE

BURIED  
WATER

BURIED  
ELECTRIC  
CABLE

# Locate Requests & Transmissions

## Mar. 2018 vs 2017

### Tickets

2018: 166,950

2017: 172,850

Difference: -3.41%

### Transmissions

2018: 925,225

2017: 985,116

Difference: -6.08%

## Year-to-Date

### Tickets

2018: 468,868

2017: 467,520

Difference: +0.28%

### Transmissions

2018: 2,615,430

2017: 2,642,462

Difference: -1.02%



# County Ticket Volume

2018 Stats Compared with 2017



	Type Ticket						
Jones	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets	
2017	31	4	180	2	45	262	
2018	0	0	58	1	42	101	
+/- Var	-100.0%	-100.0%	-67.8%	-50.0%	-6.7%	-61.5%	
				Locates per day		5	

# County Ticket Volume

2018 Stats Compared with 2017



	Type Ticket					
Onslow	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	7	37	1447	28	385	1904
2018	7	36	1524	40	305	1912
+/- Var	0.0%	-2.7%	5.3%	42.9%	-20.8%	0.4%
				Locates per day		91

# County Ticket Volume



YTD stats compared with previous year

	Type Ticket						
Jones	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets	
2017	36	8	343	11	119	517	
2018	0	1	164	1	98	264	
+/- Var	-100.0%	-87.5%	-52.2%	-90.9%	-17.6%	-48.9%	
				Locates per day		4	

# County Ticket Volume



YTD stats compared with previous year

	Type Ticket						
Onslow	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets	
2017	24	61	4034	95	1012	5226	
2018	12	78	3787	134	824	4835	
+/- Var	-50.0%	27.9%	-6.1%	41.1%	-18.6%	-7.5%	
+/- Var				Locates per day		77	

# County Ticket Distribution



County/Place	03 Mar
<b>JONES</b>	<b>101</b>
COMBS FORK	1
COMFORT	1
HARGETTS CROSSROADS	1
<b>MAYSVILLE</b>	<b>25</b>
PLEASANT HILL	1
POLLOCKS	1
<b>POLLOCKSVILLE</b>	<b>56</b>
<b>TRENTON</b>	<b>15</b>



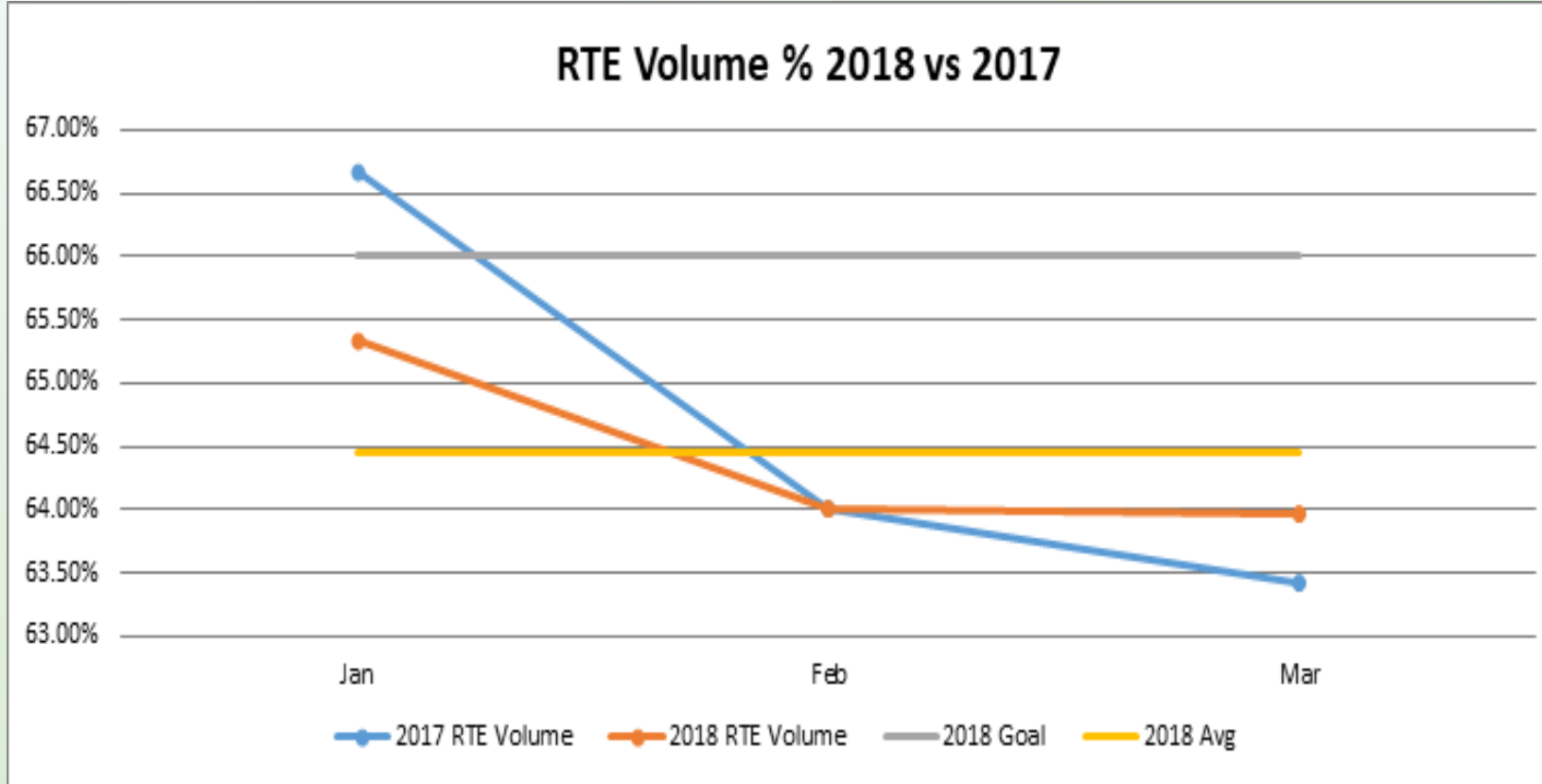
# County Ticket Distribution



County/Place	03 Mar
<b>ONSLOW</b>	<b>1912</b>
ANGOLA	1
BEAR CREEK	2
BELGRADE	1
<b>CAMP LEJEUNE</b>	<b>79</b>
DIXON	1
FOLKSTONE	3
HALF MOON	9
HAWS RUN	1
<b>HOLLY RIDGE</b>	<b>113</b>
HUBERT	93
<b>JACKSONVILLE</b>	<b>849</b>
MIDWAY PARK	24
NEW RIVER STATION	2
NORTH TOPSAIL BEACH	39

PINEY GREEN	38
<b>RICHLANDS</b>	<b>190</b>
SILVERDALE	1
<b>SNEADS FERRY</b>	<b>273</b>
SOUTHWEST	4
SURF CITY	12
<b>SWANSBORO</b>	<b>149</b>
TARAWA TERRACE I	13
TARAWA TERRACE II	4
VERONA	10
WHITE OAK ESTATES	1

# Remote Ticket Entry



Total Tkt Summary	166,950
In-House Tkt Summary	60,159
RTE Ticket Summary; incl. UL	106,791
RTE Ticket Summary; excl. UL	88,272
RTE % Volume; excl. UL	52.87%
RTE % Volume	63.97%

# Top Creators of Emergency Locates

## Jones - none



# Top Creators of Emergency Locates Onslow



Name	#
HOLLIDAY CITY MHC LLC	5
LAMBERTS CABLE SPLICING, LCC	3
OWASA	3
ANDERSON PLUMBING AND SEWER	2
ONWASA	2
UTILITIES INCORPORATED	2
DUKE ENERGY	1
MASONIC LODGE	1
ONslow WATER & SEWER AUTHORITY	1
ONslow WATER AND SEWER AUTHORITY	1

# Top Caller - Jones



Rank	Name	Totals
1	SUNLAND BUILDERS, INC	26
2	OSMOSE UTILITIES SERVICES, INC	8
3	SOUTHEASTERN CABLE	8
4	HERRING-RIVENBARK, INC.	6
5	NCDOT	5

# Top Callers - Onslow



Rank	Name	Totals
1	SOUTHEASTERN CABLE	248
2	MID-ATLANTIC CABLE SOLUTIONS	145
3	A & A TRENCHING SERVICES, INC	96
4	MASTEC	92
5	J & L CABLE CONTRACTING, INC	66
6	LAMBERTS CABLE SPLICING, LCC	57
7	ONWASA	47
8	JONES ONSLOW EMC	46
9	MORTON TRUCKING	44
10	THORNTONS PLUMBING	37

# Your Marks Matter

Accurate locate marks can prevent service disruptions, fines, personal harm and other unintended damages.

**LSAW**  
Locator Safety Awareness Week

## Locator Safety Awareness Week April 22 – April 28

Established in 2014 by Infrastructure Resources and endorsed by Nulca, LSAW addresses the need to keep our locators safe on the job. Take the opportunity during this week to acknowledge the locators you work with and let them know how much you appreciate the difficult, challenging, and sometimes dangerous work they do protecting our underground utilities.

**#LSAW**

# ingles



- Over 3 Million circular inserts weekly in NC, SC & GA that will run weekly beginning in April - August
- Hanging baskets will be in all of their garden centers
- Banners for the garden centers
- Ingles Table Magazine
- In-store radio ads in all stores





**CAN YOU DIG IT?**

Dig a hole, win prizes!



# Gary the Gopher is BACK!

# SafeDigging.me



Over \$8,000 in prizes buried in virtual dirt you will not want to miss out on this game!

**Play April 1<sup>st</sup> thru the 30th**



**We share the 811 message all the time,  
but it means so much more coming from you.**  
Create a link to [nc811.org](http://nc811.org) on your company website.  
We provide everything your webmaster will need.

Visit [www.nc811.org/share-nc811.html](http://www.nc811.org/share-nc811.html) for more





Both Home Depot & Lowes are sharing the 811 safe digging information on their tree wraps

#811HomeDepot

#811Lowes



CHARLOTTE  
**KNIGHTS**



Join NC811 and  
Piedmont Natural Gas  
For Charlotte Knights Baseball  
**Friday, April 27**  
starting at 7:00pm



# BOARD MEETING

## **1Q18**

April 20, 2018

Harrah's Cherokee, NC

## **2Q18**

July 20, 2018

Lake Lure, NC

For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)

# 2018 State UCC Meetings



Wed., May 2nd, 2018 thru Fri, May 4, 2018

Harrah's Cherokee Casino Resort, 777 Casino Dr, Cherokee, NC

# NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way, Raleigh, NC

- April 17, 2018 - 10am to 4pm
- July 17, 2018 - 10am to 4pm
- October 16, 2018 - 10am to 4pm



# NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Memorial Day	May 28	Monday
Independence Day	July 4	Wednesday
Labor Day	September 3	Monday
*Veterans Day	November 12	Monday
Thanksgiving	November 22	Thursday
*Thanksgiving Day After	November 23	Friday
Christmas Eve & Christmas Day	December 24 & December 25	Monday / Tuesday
*Christmas Day After	December 26	Wednesday

*All above holidays are excluded from the three working day notice. \* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*





**Welcome to  
the Team!**



NC811 has a new Liaison  
working hard for you!

**Kevin Smith**  
**Piedmont Triad Region**



# NC811 EDUCATION DEPARTMENT



**Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)**



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

