

**Utilities Coordinating Committee (UCC)
Jones/Onslow Counties
Monthly Meeting Minutes
February 15, 2018**

Opening prayer at 11:36 am
Lunch ~ Courtesy of Jones Onslow EMC ~ Thank you!
Meeting began at 12:05 pm

Chairman Ralph Murphy welcomed everyone to our new venue at the Onslow Water and Sewer Authority (ONWASA) main office. He asked that everyone please sign in and silence their cell phones.

ONWASA Safety Officer Greg Oliver gave a brief overview of facility safety reminders.

American Red Cross representative Kristin Willis was the speaker for the month of February. She discussed how the Jones/Onslow area has a critical need for blood and blood products, especially after the wintry weather we have experienced in our area recently. She asked that if any companies were interested in holding a blood drive, to please contact her for more information.

NC 811 Education Liaison Howard Corey reviewed the difference between a 3-hour ticket and an emergency ticket and also the need for white lining areas where excavation is to take place. Howard also discussed why a 3-hour ticket should not be used in the place of a destroyed marks ticket.

Looking at the numbers...

- Tickets and Transmissions in **NC for January 2018** increased over 3% from **January 2017**.
- **Jones County** Ticket Volume in **2017** was **1,542** – a **21% decrease** from 2016.
Onslow County Ticket Volume in **2017** was **22,311** – an **18.4 % increase** from 2016.
- For **Jones County**, the majority of locates were requested in the **Pollocksville** area.
For **Onslow County**, the majority of locates were requested in the **Jacksonville** and **Sneads Ferry** areas.



Visit www.nc811.org/sage-digging-month.html to get the toolkit and help promote safe digging month!



SC/NC Joint Utility Coordinating Committee Conference

Wednesday, May 2nd, 2018 thru Friday, May 4th, 2018
Harrah's Casino Resort
777 Casino Drive
Cherokee, NC

Registration: \$80 Per Person; Spouse is \$60 (Prices increase after April 4, 2018)

Locator training will be offered, but space is limited.

Registration includes the Reception, all Breakfasts, Breaks, and the Thursday dinner meal.

Visit www.ncucc.org for information and to register to attend!

NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way
Raleigh, NC

* April 17, 2018 from 10am to 4pm

* July 17, 2018 from 10am to 4pm

* October 16, 2018 from 10am to 4pm

LOCAL UTILITY UPDATES

Charter Communications – Jody with Charter said they've had 93 damages already YTD which is actually LOWER than this time last year. He discussed communication with others about calling in locates and educating the contractors; making sure everyone knows the process.

Piedmont Natural Gas – Will start a project at the beginning of March installing 2950 ft. of 4" line on Hwy 53 to Hwy 258 by Baker's Restaurant. They will also be installing a 2" main at the new courthouse downtown. They are in the planning stages of installing a new line on Piney Green from Hwy 17 to Hwy 24. (Ugghhh!)

NCDOT – Be on the lookout for several crews doing lots of ditching from now through June all over the county. They are also doing cross line replacement.

UUPLLC – Staying busy.

Sadale Utilities – Working over 5 counties right now; also in Swansboro and Hubert.

JOEMC – Covering 5 counties, busy in Sneads Ferry. Been busy working on projects at schools and many commercial projects. Still working on conversion pole replacements.

ONWASA – Jeff Hudson talked about how busy everyone is with construction and new builds. He also discussed the "Stop the Bleed" training which is offered free from the Naval Hospital.

Onslow County Fire Marshal Brian Kelly – He discussed that Onslow County EMS will be at the UCC meeting next month to share the "Stop the Bleed" program. March 31st will be a public fair where they will be set-up to share that program. It's expected to be an active wildfire season. Please clear as much of you can of grass and weeds around your utilities.

Jacksonville Mechanical/Sadale Utilities/R&W – Working at Cherry Point and Camp Lejeune.

Carolina Water – Repairs and maintenance at White Oaks Estate and Regal wood.

City of Jacksonville – Staying busy.

Town of Maysville – Been busy with the by-pass coming thru. They are now members of NC811.

PLURIS – Busy as usual; New construction in Sneads Ferry and North Topsail; Preparing for tourist season.

Century Link – Low on personnel right now; response time may be longer.

USIC – Business as usual. Staying busy.

Vice-Chairman Donnie Smith (JOEMC) reminds everyone to please watch out for kids in the streets, no matter what the age! Be aware of the kids loading/unloading the buses, including the older kids because they are often distracted. When putting in lots of hours behind the wheel, everyone should make sure to stay focused and pay attention to the kids and school buses.

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Please make sure to clean up behind yourselves after each meeting. Whichever member sponsors the lunch must remove the food/drink items from the premises.

This meeting ended at 12:50 pm. There were 45 attendees.

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Reminder: Our next regularly scheduled UCC Meeting will be on Thursday, March 15th

You can see Howard's video presentation and the meeting minutes at www.ncucc.org.

If you cannot make it to a UCC meeting and would like to voice a concern, you may use the NC 811 app to send it - simply use the "UCC Issues Form" button. Concerns may also be submitted online at www.ncucc.org. Just click on "Local UCC Issue" on the home page. By sharing your concerns (and this can be done anonymously), you will accomplish two things. First, the concern will be shared with the chair of the local UCC for the county in which the problem is occurring. That gives them a chance to bring it up at the next UCC meeting. Secondly, the issue will post to a State UCC database for discussion at the next meeting. If a problem is happening in one area, it may also be part of a larger problem. This method allows all concerns to be shared with everyone so that a solution is more likely to be found.

These minutes were prepared by Jones/Onslow UCC Secretary, Sherry Jones, (ONWASA).

Pictures of the first UCC Meeting held at Onslow Water and Sewer Authority.



45 guests in attendance at this meeting



Onslow County Damage Reporting Contact List

Company/Org Name	Phone Number
Camp Lejeune	Water and Wastewater 910-650-7531 (Steven Whited) Steam, Electric, and Natural Gas 910-581-1249 (Andrew Smith)
Century Link	910-353-7516 1-800-788-3600
Charter Spectrum	910-376-1785 1-855-272-2862
City of Jacksonville	910-938-5249 910-650-9105 910-938-5063
Duke Energy	1-800-452-2777
Jones Onslow EMC	910-353-1940
NC DOT	910-341-0300 910-548-3660
Northwest Onslow Water	910-324-2221
ONWASA	910-937-7524
Piedmont Natural Gas	252-670-9613 1-800-752-7504
PLURIS	910-327-2880 910-852-0630 910-520-6937
Scientific Water	910-455-3743
USIC	910-619-9288
Utilities Inc	910-270-9578

Jones/Onslow UCC

February 2018



North Carolina 811
www.nc811.org

A business analyst in a dark suit and red tie is pointing with his right hand towards a central blue hexagonal graphic. The background is a dark blue grid of hexagons, some containing faint icons like a pie chart, a person silhouette, a globe, a bar chart, a clock, a gear, a presentation board, and a hierarchy diagram.

business analytics

North Carolina 811
www.nc811.org



Locate Requests & Transmissions

Jan. 2018 vs 2017

Tickets

2018: 152,459

2017: 147,568

Difference: +3.3%

Transmissions

2018: 864,096

2017: 834,883

Difference: +3.5%

County Ticket Volume



County Ticket Volume

December: 2017 Stats Compared with 2016

	Type Ticket					
Jones	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2016	1	16	1131	9	796	1953
2017	41	17	991	34	459	1542
+/- Var	4000.0%	6.3%	-12.4%	277.8%	-42.3%	-21.0%
		Locates per day				6

County Ticket Volume

December: 2017 Stats Compared with 2016

	Type Ticket						
Onslow	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets	
2016	64	165	14974	239	3399	18841	
2017	171	233	16096	529	5282	22311	
+/- Var	167.2%	41.2%	7.5%	121.3%	55.4%	18.4%	
	Locates per day					90	

County Ticket Volume

2018 Stats Compared with 2017

	Type Ticket						
Jones	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets	
2017	5	2	96	2	54	159	
2018	0	1	32	0	35	68	
+/- Var	-100.0%	-50.0%	-66.7%	-100.0%	-35.2%	-57.2%	
			Locates per day			3	

County Ticket Volume

2018 Stats Compared with 2017

	Type Ticket						
Onslow	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets	
2017	12	9	1261	42	262	1586	
2018	1	15	1028	57	278	1379	
+/- Var	-91.7%	66.7%	-18.5%	35.7%	6.1%	-13.1%	
			Locates per day			63	

County Ticket Volume

YTD stats compared with previous year

	Type Ticket						
Jones	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets	
2017	5	2	96	2	54	159	
2018	0	1	32	0	35	68	
+/- Var	-100.0%	-50.0%	-66.7%	-100.0%	-35.2%	-57.2%	
			Locates per day			3	

County Ticket Volume

YTD stats compared with previous year

	Type Ticket						
Onslow	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets	
2017	12	9	1261	42	262	1586	
2018	1	15	1028	57	278	1379	
+/- Var	-91.7%	66.7%	-18.5%	35.7%	6.1%	-13.1%	
			Locates per day			63	

County Ticket Distribution

County/Place	01 Jan
JONES	68
COMFORT	3
MAYSVILLE	15
PLEASANT HILL	3
POLLOCKS	1
POLLOCKSVILLE	35
TRENTON	11

County Ticket Distribution

County/Place	01 Jan
ONSLOW	1379
BELGRADE	9
CAMP LEJEUNE	78
DIXON	1
HALF MOON	4
HAWS RUN	2
HOLLY RIDGE	92
HUBERT	105
JACKSONVILLE	599
MIDWAY PARK	11
MORRIS LANDING	1
NORTH TOPSAIL BEACH	35
PINEY GREEN	19
PUMPKIN CENTER	5
RICHLANDS	119

SNEADS FERRY	132
SOUTHWEST	1
SURF CITY	8
SWANSBORO	115
TARAWA TERRACE I	14
TARAWA TERRACE II	5
VERONA	24

Top Callers – Jones

Rank	Name	Totals	Working For
1	SUNLAND BUILDERS, INC	26	Town of Pollocksville – Utility
2	A & A TRENCHING SERVICES, INC	5	Charter/Spectrum
3	BALFOUR BEATTY INFRASTRUCTURE	4	NCDOT
4	H AND H UNDERGROUND	3	CenturyLink
5	ROBIN M KERR	3	Robin M Kerr – water main

Top Callers – Onslow

Rank	Name	Totals	Working For
1	A & A TRENCHING SERVICES, INC	162	Charter/Spectrum
2	MASTEC	133	Duke Energy
3	MID-ATLANTIC CABLE SOLUTIONS	125	Charter/Spectrum
4	J & L CABLE CONTRACTING, INC	63	CenturyLink
5	SOUTHEASTERN CABLE	50	Charter/Spectrum

Destroyed Marks & 3 Hour Tickets

When to properly use each

A decorative graphic consisting of several parallel white lines of varying thicknesses, slanted diagonally from the bottom-left towards the top-right, set against a blue gradient background.

Destroyed Marks Ticket

BURIED
TELEPHONE
CABLE

BURIED
SEWER

BURIED
GAS
LINE

BURIED
WATER

BURIED
ELECTRIC
CABLE

DESTROYED MARKS

If locate marks have been destroyed, the excavator must contact NC811 to issue a Destroyed Marks ticket requesting a remark of the area from the original ticket.

A Destroyed Marks ticket does not extend the life of ticket; it will expire the same day as the original locate request. A 3 Hour Ticket should not be used in case of destroyed marks.

3 HOUR TICKET

If an operator fails to respond to the positive response system, the excavator may proceed if there are no visible indications of a facility at the proposed excavation or demolition area, such as a pole, marker, pedestal, meter, or valve. However, if the excavator is aware of or observes indications of an unmarked facility at the proposed excavation or demolition area, the excavator shall not begin excavation or demolition until an additional call is made to the Notification Center detailing the facility and an arrangement is made for the facility to be marked by the operator within three hours from the time the additional call is received by the Notification Center. A 3 Hour Ticket should not be used in the case of destroyed marks.



**We share the 811 message all the time,
but it means so much more coming from you.**
Create a link to nc811.org on your company website.
We provide everything your webmaster will need.

Visit www.nc811.org/share-nc811.html for more

April is National Safe Digging Month



Get the toolkit and help us promote safe digging month.

www.nc811.org/safe-digging-month.html

National Safe Digging Month Toolkit

- Social media infographics and campaign messages
- The 5 steps to safe digging (graphics)
- NSDM proclamation template: So cities and counties can officially make the proclamation! Reach out to your mayors and county commissioners.
- Generic Press Release articles
- Safe digging videos on our YouTube channel
- NSDM, Safe Digging Partner graphics
- "Can You Dig It?" game graphic HTML code:
Game starts each year on April 1 at safedigging.me.

www.nc811.org/safe-digging-month.html

2018 NC811 Board Meetings



1Q18

April 20, 2018
Harrah's
Cherokee, NC

2Q18

July 20, 2018
Lake Lure, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org



2018 State UCC Meetings

March 13th, 2018
4211 Global Street
Raleigh, NC

**SC/NC Joint Utility
Coordinating
Committee Conference**
Wed., May 2nd, 2018
thru Fri, May 4, 2018
Harrah's Cherokee Casino Resort,
777 Casino Dr., Cherokee, NC



NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way,
Raleigh, NC

- April 17, 2018 - 10am to 4pm
- July 17, 2018 - 10am to 4pm
- October 16, 2018 - 10am to 4pm



NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	March 30	Friday
Memorial Day	May 28	Monday
Independence Day	July 4	Wednesday
Labor Day	September 3	Monday
*Veterans Day	November 12	Monday
Thanksgiving	November 22	Thursday
*Thanksgiving Day After	November 23	Friday
Christmas Eve & Christmas Day	December 24 & December 25	Monday / Tuesday
*Christmas Day After	December 26	Wednesday

*All above holidays are excluded from the three working day notice. * Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



**Welcome to
the Team!**



NC811 has 2
new liaisons
working hard
for you!



John Conner
Piedmont Triad Region



Brian Morehouse
Western Region

How can an NC811 liaison help you today?



Thank you for your time and attention.
You can get a PDF copy of this presentation
on www.ncucc.org

Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.

