

**Utilities Coordinating Committee (UCC)
Jones/Onslow Counties
Monthly Meeting Minutes
March 15, 2018**

Opening prayer at 11:40 am
Lunch ~ Courtesy of CenturyLink ~ Thank you!
Meeting began at 12:00 pm

Chairman Ralph Murphy welcomed everyone and asked that they please sign in and silence their cell phones.

NC 811 Education Liaison Howard Corey reviewed the totals from February and discussed upcoming events for March and April.

Looking at the numbers...

- **Jones County** locate requests for February were **95**, which is down by **1%** compared to February 2017. **Onslow County** locate requests were **1,544** for February which is down **11%** compared to February 2017.
- For **Jones County**, the majority of locates were requested in the **Pollocksville** area. For **Onslow County**, the majority of locates were requested in the **Jacksonville** and **Sneads Ferry** areas.

TOP CALLERS FOR JONES COUNTY

Rank	Name	Totals	Working For
1	SUNLAND BUILDERS, INC	13	Pollocksville - Utilities
2	ROADSAFE	10	Barnhill Contracting
3	DUKE ENERGY	10	Duke Energy
4	OSMOSE UTILITIES SERVICES, INC	8	CenturyLink
5	NCDOT	5	NCDOT

TOP CALLERS FOR ONSLOW COUNTY

Rank	Name	Totals	Working For
1	A & A TRENCHING SERVICES, INC	219	Charter/Spectrum
2	MASTEC	142	Duke Energy
3	MID-ATLANTIC CABLE SOLUTIONS	97	Charter/Spectrum
4	THORNTONS PLUMBING	76	Water/Sewer
5	SOUTHEASTERN CABLE	70	Charter/Spectrum
6	J & L CABLE CONTRACTING, INC	48	CenturyLink
7	JONES ONSLOW EMC	45	Jones Onslow EMC
8	ONWASA	39	ONWASA
9	MORTON TRUCKING	35	
10	T & D SOLUTIONS	29	Jones Onslow EMC



Visit www.nc811.org/sage-digging-month.html to get the toolkit and help promote safe digging month!



**SC/NC Joint Utility
Coordinating Committee Conference**
Wednesday, May 2nd, 2018 thru Friday, May 4th, 2018
Harrah's Casino Resort
777 Casino Drive
Cherokee, NC

Locator training will be offered, but space is limited.
Registration includes the Reception, all Breakfasts, Breaks, and the Thursday dinner meal.
Visit www.ncucc.org for information and to register to attend!

NC Underground Damage Prevention Review Board Meetings



Located at 2550 Operations Way
Raleigh, NC

- * July 17, 2018, from 10 am to 4 pm
- * October 16, 2018, from 10 am to 4 pm



**STOP
THE BLEEDSM**

Henry from Onslow County Emergency Services was the guest speaker for the month of March. He gave a brief and informative presentation on "Stop the Bleed". He stressed that this free training is offered and all you have to do is call and ask. They will come out to your facility to do the training.



We still have lunch sponsorship slots available for the months of **May, June, July, and August**. Please let Sherry know which month your company would like to sponsor lunch!

Chairman Murphy discussed an issue with a recent locate in which J & L Cable initiated a locate request, and a homeowner called in a 3-hour ticket on the contractor's ticket. After further research, it was learned that NC 811 says the homeowner *may* call in a 3-hour ticket on an existing ticket if they see something on their personal property that remains unmarked. However, the homeowner CANNOT change, update, or cancel the existing ticket. One problem was that J&L Cable should have gotten an email notification that the homeowner had called in the 3-hour ticket onto their ticket. Policies surrounding this particular issue are still being explored.

Vice-Chairman Smith talked about Spring being around the corner and many homeowners wanting to do yard work, but not considering safety hazards. He mentioned an incident in which a homeowner was adding a new drain line behind his house. He did NOT call in a locate request and therefore dug into a secondary service line belonging to Jones Onslow EMC. This caused \$700 damage! Please continue to spread the word of calling 811, even when doing home projects.

****LOCAL UTILITY UPDATES****

Onslow County Emergency Services - Fire Marshal Brian Kelly – Reminder about spring wildfire season approaching. Please make sure to do the right-of-way clearing around your facilities. Please stay hydrated during the warm and hot months to come. Please take advantage of the free training for your staff and spread the word about the "Stop the Bleed" training to help save lives.

Piedmont Natural Gas – Installing 2" main at the new Onslow County Courthouse. Towards the end of March, they will be working at Hwy 258 and Morningside Drive installing 4" main.

JOEMC – Busy in the subdivisions; also in Surf City and Pender County; on Hwy 53 and also at Bridgeport subdivision. Many new services being installed, staying busy, especially commercial growth.

ONWASA – Staying busy; lots of contract work going on.

USIC – Staying busy.

Jacksonville Mechanical/Sadale Utilities/R&W – Working back and forth between Camp Lejeune and Cherry Point bases; also working in some subdivisions.

Mr. Mattison – Staying busy.

Jones County School maintenance – Thanked everyone especially the locators for helping and working together to keep safe.

J&L – Staying busy.

Century Link – 2017 was a growth year. Working at the Reserve Apartments in the Williamsburg area. Staying busy. Had a copper cable cut recently in Holly Ridge. Gary Whitehead thanked the locators for all they do.

Town of Maysville – Thanked locators for teaching their staff about locating.

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Please make sure to clean up behind yourselves after each meeting. Whichever member sponsors the lunch must remove the food/drink items from the premises.

This meeting ended at 12:42 pm. There were 29 attendees.

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Reminder: Our next regularly scheduled UCC Meeting will be on Thursday, April 19th

You can see Howard's video presentation and the meeting minutes at www.ncucc.org.

If you cannot make it to a UCC meeting and would like to voice a concern, you may use the NC 811 app to send it - simply use the "UCC Issues Form" button. Concerns may also be submitted online at www.ncucc.org, Just click on "Local UCC Issue" on the home page.

These minutes were prepared by Jones/Onslow UCC Secretary, Sherry Jones, (ONWASA).



North Carolina 811



March Madness

Jones/Onslow UCC



**business
analytics**

North Carolina 811
www.nc811.org



Locate Requests & Transmissions

Feb. 2018 vs 2017

Tickets

2018: 149,459

2017: 147,102

Transmissions

2018: 826,109

2017: 822,463

Year-to-Date

Tickets

2018: 301,918

2017: 294,670

Transmissions

2018: 1,690,205

2017: 1,657,346

County Ticket Volume



County Ticket Volume

2018 Stats Compared with 2017



Jones	Type Ticket					Total Tickets
	3 HR	CNCL	NEW	RXMT	UPDT	
2017	0	2	67	7	20	96
2018	0	0	74	0	21	95
+/- Var	0%	-100.0%	10.4%	-100.0%	5.0%	-1.0%
			Locates per day			5

County Ticket Volume

2018 Stats Compared with 2017



	Type Ticket						
Onslow	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets	
2017	5	15	1326	25	365	1736	
2018	4	27	1235	37	241	1544	
+/- Var	-20.0%	80.0%	-6.9%	48.0%	-34.0%	-11.1%	
			Locates per day			77	

County Ticket Volume

YTD stats compared with previous year



	Type Ticket					
Jones	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2017	5	4	163	9	74	255
2018	0	1	106	0	56	163
+/- Var	-100.0%	-75.0%	-35.0%	-100.0%	-24.3%	-36.1%
			Locates per day			4

County Ticket Volume

YTD stats compared with previous year



	Type Ticket						
Onslow	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets	
2017	17	24	2587	67	627	3322	
2018	5	42	2263	94	519	2923	
+/- Var	-70.6%	75.0%	-12.5%	40.3%	-17.2%	-12.0%	
			Locates per day			70	

County Ticket Distribution



County/Place	02 Feb
JONES	95
MAYSVILLE	20
PLEASANT HILL	2
POLLOCKS	2
POLLOCKSVILLE	33
TRENTON	37
WISE FORK	1

County Ticket Distribution

County/Place	02 Feb
ONSLOW	1544
BEAR CREEK	1
BELGRADE	6
CAMP LEJEUNE	63
CATHERINE LAKE	2
CHADWICK ACRES	1
DIXON	1
FOLKSTONE	6
GUM BRANCH	2
HALF MOON	8
HAW BRANCH	4
HAWS RUN	1
HOLLY RIDGE	131
HUBERT	81

JACKSONVILLE	712
MIDWAY PARK	13
NORTH TOPSAIL BEACH	48
PINEY GREEN	17
PUMPKIN CENTER	2
RICHLANDS	96
SNEADS FERRY	196
SOUTHWEST	3
SURF CITY	10
SWANSBORO	111
TARAWA TERRACE I	10
TARAWA TERRACE II	11
VERONA	8

Top Callers Jones

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<http://www.nc811.org/positive-response.html>



**We share the 811 message all the time,
but it means so much more coming from you.**
Create a link to nc811.org on your company website.
We provide everything your webmaster will need.

Visit www.nc811.org/share-nc811.html for more



National Safe Digging Month

Get the toolkit: nc811.org/safe-digging-month.html

2018 NC811 Board Meetings

1Q18

April 20, 2018
Harrah's
Cherokee, NC

2Q18

July 20, 2018
Lake Lure, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org



2018 State UCC Meetings

**NC/SC Joint Utility
Coordinating
Committee Conference**
Wed., May 2nd, 2018
thru Fri, May 4, 2018
Harrah's Cherokee Casino Resort,
777 Casino Dr, Cherokee, NC



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NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	March 30	Friday
Memorial Day	May 28	Monday
Independence Day	July 4	Wednesday
Labor Day	September 3	Monday
*Veterans Day	November 12	Monday
Thanksgiving	November 22	Thursday
*Thanksgiving Day After	November 23	Friday
Christmas Eve & Christmas Day	December 24 & December 25	Monday / Tuesday
*Christmas Day After	December 26	Wednesday

All above holidays are excluded from the three working day notice. Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

How can an NC811 liaison help you today?



Thank you for your time and attention.
You can get a PDF copy of this presentation
on www.ncucc.org



Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.

