

Lee County UCC
February 14, 2017

February 2017



Brown Mountain Overlook



A business analyst in a dark suit and red tie is pointing with his right hand towards a central blue hexagonal graphic. The background is a dark blue grid of hexagons with various business icons. The overall theme is business analytics and data visualization.

business analytics

North Carolina 811
www.nc811.org



Locate Requests & Transmissions

Jan. 2017 vs 2016

Tickets

2017: 147,568

2016: 122,523

Difference: +20.4%

Transmissions

2017: 834,883

2016: 651,388

Difference: +28.2%

County Ticket Volume



County Ticket Volume

2016 Stats Compared with 2015

Lee	Type Ticket						% Measured against Total Tickets					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL	% 3 HR	% CNCL	% NEW	% RXMT	% UPDT	
2016	1	2	269	5	114	391	2016	0.9%	0.5%	68.8%	1.3%	29.2%
2017	1	4	443	12	132	592	2017	0.2%	0.7%	74.8%	2.0%	22.3%
+/- Var	0.0%	100.0%	64.7%	140.0%	15.8%	51.4%	Diff +/-	-0.7%	0.2%	6.0%	0.7%	-6.9%

Work Days	Total Tickets	Avg Locates per Day
20	592	30

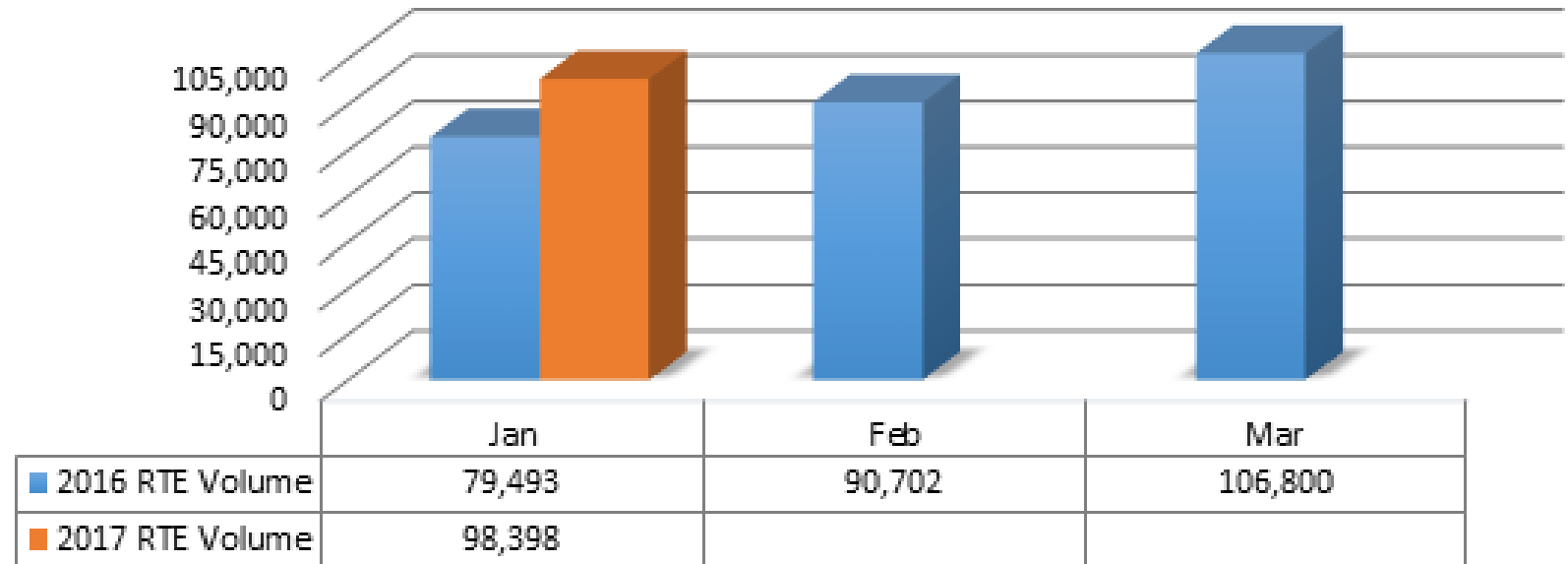
County Ticket Distribution

LEE	592
BROADWAY	30
CAROLINA TRACE	8
LEMON SPRINGS	2
SANFORD	549
TRAMWAY	1
WHITE HILL	2

REMOTE TICKET ENTRY

Total Tkt Summary	147,568
In-House Tkt Summary	49,170
RTE Ticket Summary; incl. UL	98,398
RTE Ticket Summary; excl. UL	84,239
RTE % Volume; excl. UL	57.08%
RTE % Volume	66.68%

RTE Volume 2017 vs 2016





www.nc811.org/safe-digging-partner.html

2017 NC811 Fire Station Marquee Challenge



Enter to win **\$1,000**

NC Underground Damage Prevention Review Board Update

- Some quick stats:
 - Of 65 total complaints received, 54 have been reviewed by the Board
 - 33 were found to be violations
 - Of those, 3 had fines recommended
 - 15 had either the wrong party identified or were missing critical information to make a determination
 - 6 were found to not be violations

NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way,
Raleigh, NC



- Apr. 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- Oct. 17, 2017 - 10am to 4pm

NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

All above holidays are excluded from the three working day notice. Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

2017 NC811 Board Meetings



1Q17

April 21, 2017

Chetola Resort

Blowing Rock, NC

2Q17

July 21, 2017

The 1927 Lake Lure Inn and Spa

Lake Lure, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org

2017 State UCC Meetings

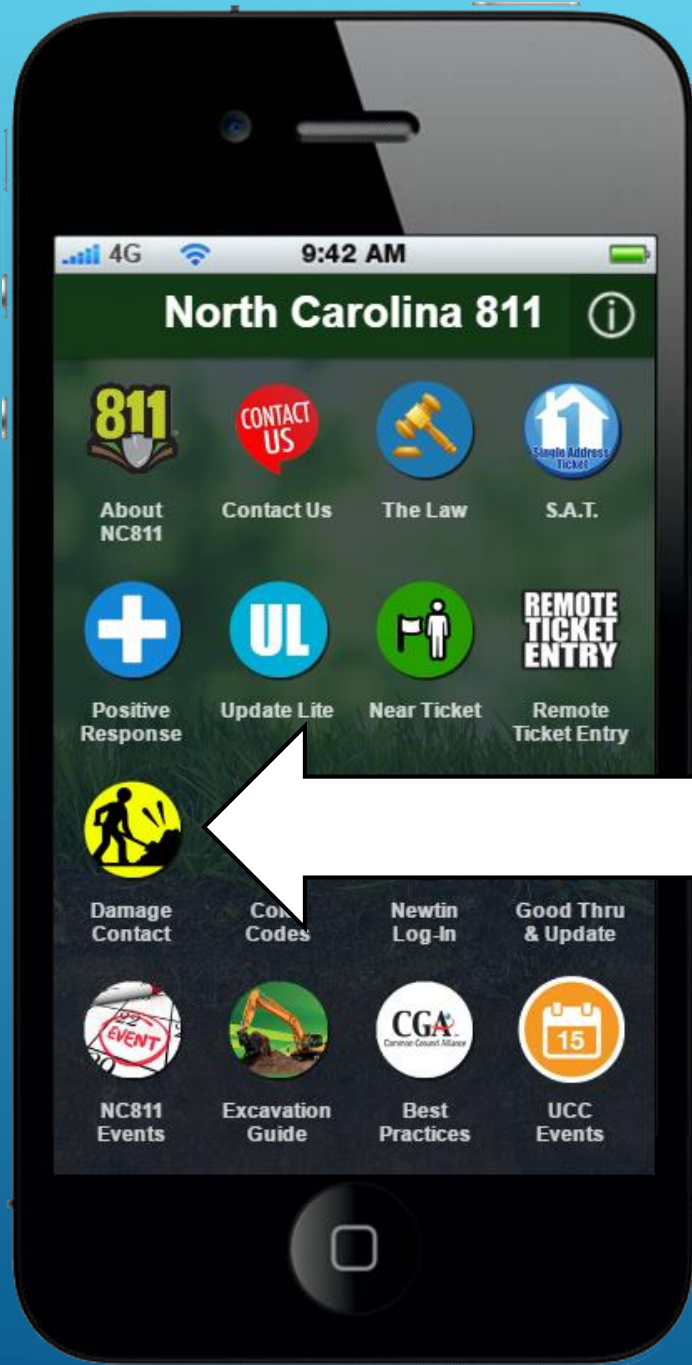
PSNC Energy
March 14th, 2017
4211 Global Street
Raleigh, NC

**SC/NC Joint Utility
Coordinating
Committee Conference**
Wed., April 5, 2017 thru
Fri., April 7, 2017
10,000 Beach Club Dr.,
Myrtle Beach, SC 29572



Damage Contact

When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.





Thank you for your time and attention.
You can get a PDF copy of this presentation
on www.ncucc.org



Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.