

Date: 4/18/2017

Date: 4/18/2017

[illegible]

# **Lower Cape Fear UCC Meeting**

## **Minutes**

**April 18<sup>th</sup>, 2017**

- Howard Corey called the meeting to order in Glenn Carroll's absence.
- Brian Mansfield with the Ashley Transitional Center spoke to the group thanking them for the donation of food items. He also explained they provide a transitional housing and recovery center for up to 16 homeless veterans.
- Howard Corey gave an update from NC811 (see attachment).
- Projects
  - Spectrum
    - Working on 17<sup>th</sup> Street Subd.
    - Installing fiber from S. Myrtle Beach to Little River, SC
    - Working in South New Hanover and Carolina Beach area.
  - Southeastern Cable
    - Installing drops
  - Cape Fear Public Utilities
    - They now have five locators to locate their facilities
  - Brunswick Water/Sewer
    - Working in the North Brunswick and Leland areas.
  - S & N Communications
    - Performing locates for AT&T
  - PNG
    - River Lights Subd.
    - Working on a steel main replacement project
    - Hwy 17 & Market Street project
- Next meeting scheduled for May 16<sup>th</sup> at 9:00pm at the City Of Wilmington – EOC Conference Room.



# Lower Cape Fear UCC (New Hanover, Brunswick & Pender)

April 2017

# April is National Safe Digging Month



**Get the toolkit and help us promote safe digging month.**

**[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)**

# NCUCC 75<sup>th</sup> Anniversary

**NCUCC Playing Cards & T-Shirts are here!  
Get yours now.**





# Locate Requests & Transmissions

## Mar. 2017 vs 2016

### Tickets

2017: 172,850

2016: 173,038

Difference: -0.1%

### Transmissions

2017: 985,116

2016: 914,934

Difference: 7.7%

## YTD Totals 2017

**Tickets: 467,520**

7.6% over 2016

**Transmissions: 2,642,462**

14.5% over 2016

# County Ticket Volume



# County Ticket Volume

March 2017 Stats Compared with 2016



	Type Ticket							% Measured against Total Tickets					
						Total Tickets							
New Hanover	3 HR	CNCL	NEW	RXMT	UPDT			% 3HR	% CNCL	% NEW	% RXMT	% UPDT	
2016	28	55	2743	47	753	3626	2016	0.8%	1.5%	75.6%	1.3%	20.8%	
2017	16	43	2737	71	1333	4200	2017	0.4%	1.0%	65.2%	1.7%	31.7%	
+/- Var	-42.9%	-21.8%	-0.2%	51.1%	77.0%	15.8%	Diff +/-	-0.4%	-0.5%	-10.5%	0.4%	11.0%	
		Avg Locates per Day				183							

# County Ticket Volume

March 2017 Stats Compared with 2016



	Type Ticket							% Measured against Total Tickets				
Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2016	28	24	2174	48	831	3105	2016	0.9%	0.8%	70.0%	1.5%	26.8%
2017	25	40	2734	58	979	3836	2017	0.7%	1.0%	71.3%	1.5%	25.5%
+/- Var	-10.7%	66.7%	25.8%	20.8%	17.8%	23.5%	Diff +/-	-0.3%	0.3%	1.3%	0.0%	-1.2%
		Avg Locates per Day				167						

# County Ticket Volume

March 2017 Stats Compared with 2016



	Type Ticket							% Measured against Total Tickets				
						Total						
Pender	3 HR	CNCL	NEW	RXMT	UPDT	Tickets			% 3HR	% NEW	% RXMT	% UPDT
2016	3	7	707	18	161	896	2016	0.3%	0.8%	78.9%	2.0%	18.0%
2017	17	12	1234	14	502	1779	2017	1.0%	0.7%	69.4%	0.8%	28.2%
+/- Var	466.7%	71.4%	74.5%	-22.2%	211.8%	98.5%	Diff +/-	0.6%	-0.1%	-9.5%	-1.2%	10.2%
		Avg Locates per Day				77						

# County Ticket Volume

YTD stats compared with previous year



	Type Ticket							% Measured against Total Tickets				
New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2016	88	101	7171	147	2369	9876	2016	0.9%	1.0%	72.6%	1.5%	24.0%
2017	74	129	7336	174	3489	11202	2017	0.7%	1.2%	65.5%	1.6%	31.1%
+/- Var	-15.9%	27.7%	2.3%	18.4%	47.3%	13.4%	Diff +/-	-0.2%	0.1%	-7.1%	0.1%	7.2%
		Avg Locates per Day				178						

# County Ticket Volume

YTD stats compared with previous year



	Type Ticket							% Measured against Total Tickets					
						Total							
Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT	
2016	51	69	5609	127	2377	8233	2016	0.6%	0.8%	68.1%	1.5%	28.9%	
2017	73	145	7295	180	2700	10393	2017	0.7%	1.4%	70.2%	1.7%	26.0%	
+/- Var	43.1%	110.1%	30.1%	41.7%	13.6%	26.2%	Diff +/-	0.1%	0.6%	2.1%	0.2%	-2.9%	
		Avg Locates per Day				165							

# County Ticket Volume

YTD stats compared with previous year



	Type Ticket							% Measured against Total Tickets				
Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2016	11	25	2012	35	433	2516	2016	0.4%	1.0%	80.0%	1.4%	17.2%
2017	33	51	2941	47	1174	4246	2017	0.8%	1.2%	69.3%	1.1%	27.6%
+/- Var	200.0%	104.0%	46.2%	34.3%	171.1%	68.8%	Diff +/-	0.3%	0.2%	-10.7%	-0.3%	10.4%
		Avg Locates per Day				67						

# County Ticket Distribution

County/Place	03 Mar
<b>NEW HANOVER</b>	<b>4200</b>
BAYSHORE	11
<b>CAROLINA BEACH</b>	<b>162</b>
<b>CASTLE HAYNE</b>	<b>153</b>
KINGS GRANT	1
KIRKLAND	15
KURE BEACH	23
MASONBORO	15
MURRAYSVILLE	57
MYRTLE GROVE	55
OGDEN	71
SEA BREEZE	4

SEAGATE	1
SILVER LAKE	13
<b>WILMINGTON</b>	<b>3540</b>
WILMINGTON BEACH	1
WINTER PARK	1
WRIGHTSBORO	30
WRIGHTSVILLE	2
WRIGHTSVILLE BEACH	45

# County Ticket Distribution

County/Place	03 Mar
<b>BRUNSWICK</b>	<b>3836</b>
ASH	19
BALD HEAD ISLAND	13
BELVILLE	11
BOILING SPRING LAKES	67
<b>BOLIVIA</b>	<b>118</b>
BRICK LANDING	2
<b>CALABASH</b>	<b>261</b>
<b>CAROLINA SHORES</b>	<b>118</b>
CASWELL BEACH	3
HOLDEN BEACH	71
<b>LELAND</b>	<b>1611</b>
LONGWOOD	6
NAVASSA	44

NORTHWEST	12
<b>OAK ISLAND</b>	<b>314</b>
<b>OCEAN ISLE BEACH</b>	<b>205</b>
PROSPECT	9
<b>SAINT JAMES</b>	<b>168</b>
SANDY CREEK	2
SEASIDE	1
<b>SHALLOTTE</b>	<b>145</b>
<b>SOUTHPORT</b>	<b>363</b>
SUNSET BEACH	82
SUNSET HARBOR	7
<b>SUPPLY</b>	<b>145</b>
TOWN CREEK	13
VARNAMTOWN	2
WINNABOW	24

# County Ticket Distribution

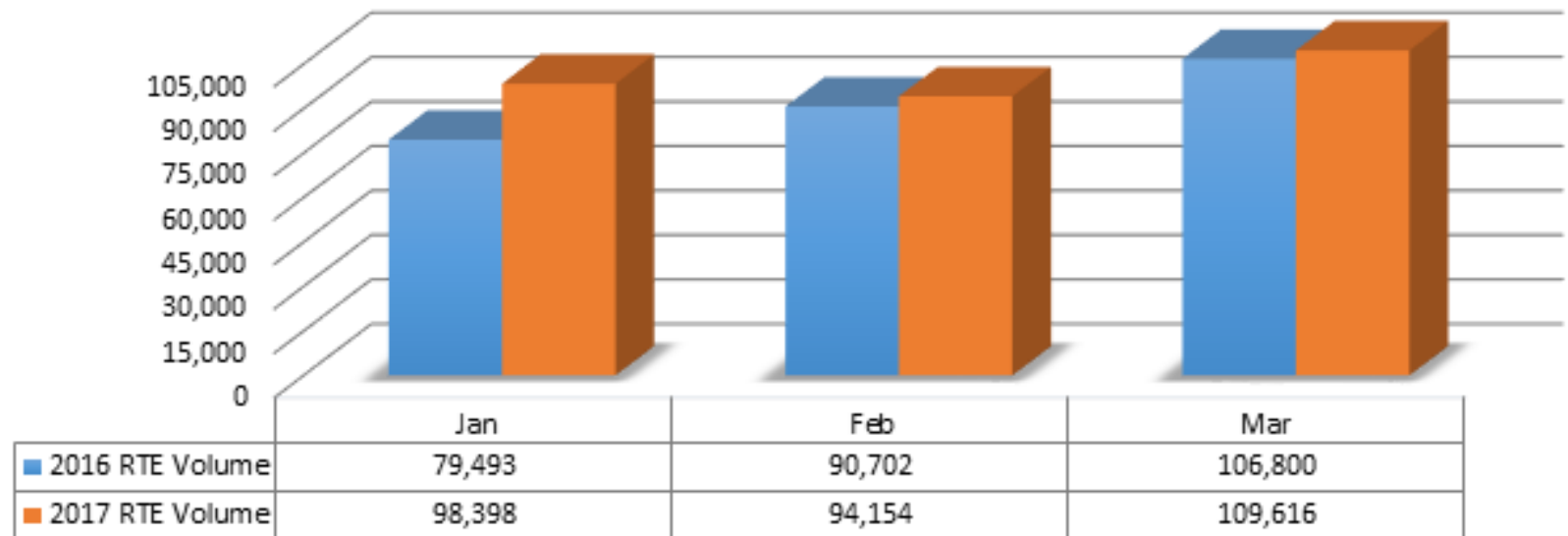
County/Place	03 Mar
<b>PENDER</b>	<b>1779</b>
ATKINSON	8
<b>BURGAW</b>	<b>404</b>
<b>CURRIE</b>	<b>330</b>
<b>HAMPSTEAD</b>	<b>618</b>
MAPLE HILL	6
MONTAGUE	4
PENDERLEA HOMESTEADS	4
<b>ROCKY POINT</b>	<b>137</b>
SAINT HELENA	4
SCOTTS HILL	24
SUNNYSIDE	24
SURF CITY	92

TOPSAIL	42
TOPSAIL BEACH	18
WALLACE	7
WATHA	15
WATTS LANDING	4
WILLARD	38

# Remote Ticket Entry

Total Tkt Summary	172,850
In-House Tkt Summary	63,234
RTE Ticket Summary; incl. UL	109,616
RTE Ticket Summary; excl. UL	92,711
RTE % Volume; excl. UL	53.64%
RTE % Volume	63.42%

RTE Volume 2017 vs 2016





# Incidents Data

By  
County

County	Events	% of Grand Total
Alamance	7	1.07%
Alexander	1	0.15%
Anson	1	0.15%
Brunswick	18	2.76%
Buncombe	15	2.30%
Burke	2	0.31%
Cabarrus	17	2.60%
Caldwell	3	0.46%
Carteret	1	0.15%
Catawba	4	0.61%
Chatham	10	1.53%
Cleveland	5	0.77%
Craven	2	0.31%
Cumberland	11	1.68%
Dare	3	0.46%
Davidson	13	1.99%
Davie	1	0.15%
Durham	47	7.20%
Forsyth	26	3.98%
Gaston	11	1.68%
Granville	4	0.61%
Guilford	16	2.45%
Harnett	5	0.77%
Henderson	5	0.77%
Iredell	10	1.53%
Johnston	18	2.76%

Lee	1	0.15%
Lenoir	1	0.15%
Lincoln	2	0.31%
McDowell	1	0.15%
Mecklenburg	173	26.49%
Moore	2	0.31%
New Hanover	10	1.53%
Onslow	2	0.31%
Orange	6	0.92%
Pender	7	1.07%
Pitt	3	0.46%
Polk	1	0.15%
Randolph	1	0.15%
Richmond	1	0.15%
Rockingham	3	0.46%
Rowan	6	0.92%
Rutherford	1	0.15%
Sampson	1	0.15%
Stanly	1	0.15%
Surry	2	0.31%
Union	21	3.22%
Vance	1	0.15%
Wake	140	21.44%
Watauga	2	0.31%
Wayne	1	0.15%
Wilson	7	1.07%
<b>Grand Total</b>	<b>653</b>	<b>100.00%</b>

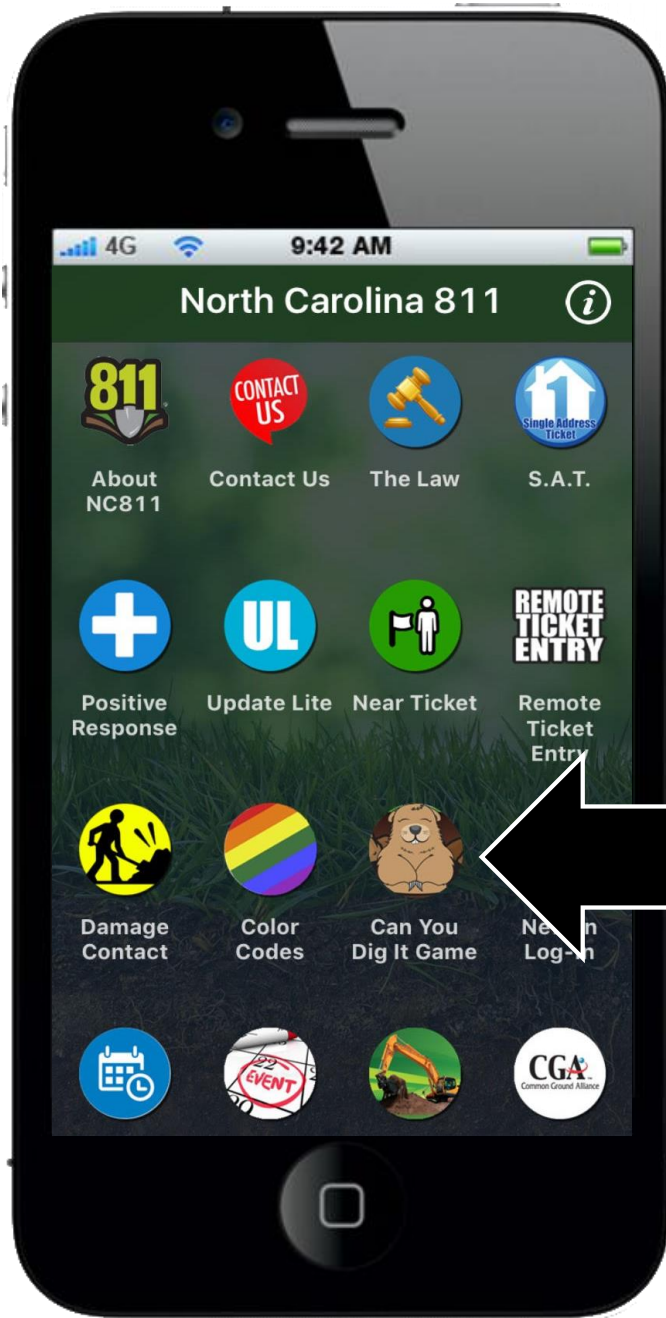


## New Members

So far in 2017 NC811 has welcomed 15 new members.

13 utilities and 2 associate members.

If you need information on how to become a member of NC811 visit: [www.nc811.org/member-services.html](http://www.nc811.org/member-services.html)



For the month of April we have added a button on the NC811 app for the "Can you dig it?" game. All month long visit the game and dig for prizes.

**For more information on the game visit: [safedigging.me](http://safedigging.me)**

# Join us at the ballpark

with



Friday, April 14th  
7pm – 10pm  
30 Buchanan Pl,  
Asheville, NC



# Join us at the ballpark

with  Piedmont  
Natural Gas

**Wednesday, April  
19th  
5pm – 8pm  
324 S Mint St,  
Charlotte, NC 28202**



**C H A R L O T T E  
KNIGHTS™**

# **2017 NC811 Fire Station Marquee Challenge**



**Enter to win \$1,000**

<http://www.nc811.org/marqueechallenge.html>

811 and Lowe's have collaborated to share the Call Before You Dig message on their tree wraps. Visit any Lowe's store nationwide at 1,840 locations.

#811Lowes

1.5 Million tree wraps



## 811 and Lowe's are teaming up for safety!

Lowe's has partnered with 811 to share the "Call Before You Dig" message. Each tree in their Garden Center now has 811 on the wrap.

#811Lowes



# NC Underground Damage Prevention Review Board Meetings

**Located at: 2550 Operations Way, Raleigh, NC.**  
On the corner of Operations Way and  
Westinghouse Blvd.



- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

# NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

*All above holidays are excluded from the three working day notice.\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

# 2017 NC811 Board Meetings



## 1Q17

April 21, 2017  
Chetola Resort  
Blowing Rock, NC

## 2Q17

July 21, 2017  
The 1927 Lake Lure  
Inn and Spa  
Lake Lure, NC



For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)

# 2017 State UCC Meetings



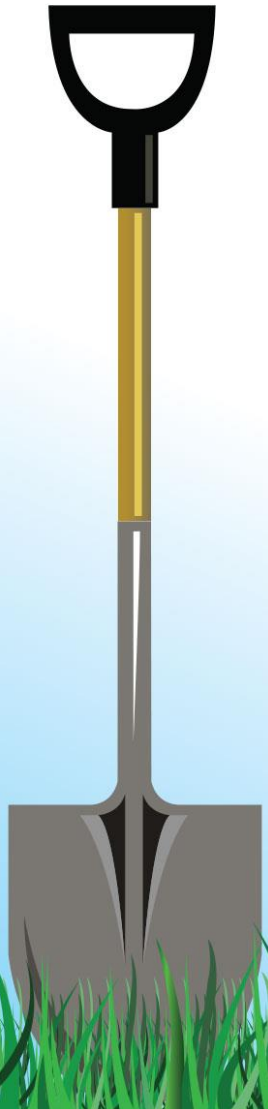
**PSNC Energy**

Tue, July 11, 2017

10am – 12pm

15 Overland Industrial

Bldg, Asheville, NC 28806





**Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)**



Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.