



Utilities Coordinating Committee of the Lower Cape Fear
Serving New Hanover, Brunswick, and Pender Counties
February 21, 2017

Meeting held at Brunswick County Public Utilities Ops
Time begins: 9:02am Time end: 10:36am

Members' Introductions – 11 members attended

Call meeting to order – Glenn Carroll
Glenn Carroll - Chairperson
Joyce Cantrell- Secretary

This month's challenge – Guest Speaker Ideas

NC 811 – Howard Corey
Locate Requests / Transmission numbers
County Ticket Volume
County Ticket Distribution
County Member Damage Information
Safe Digging Partner
2017 Fire Station Marquee Challenge
NC Underground Damage Prevention Review Board Process
NC811 Holiday Schedule
2017 State UCC meeting
NC811 Board meeting
State UCC meetings – 75 year anniversary
www.ncucc.org

Discussions

Dangers are involved at a damaged facility.
A damage investigation may be required. UCC would like to get information on the top offenders to go and educate them on damage prevention practices.

Locate tickets

If you call into NC811, the phone call is recorded.

If you use the RTE (Remote Ticket Entry) online, the tickets get audited 25% of the time

If you use the Single Address Ticket, the tickets get audited 100% of the time

Ticket types

Normal (72 hours timeframe), Emergency (damage to facility that endangers life, property, public), Destroyed Marks (locate marks destroyed), Design Survey (10 full working days), 3 Hour (after normal ticket has been marked, the facility has not been located)

Tickets comes with 72 hour working notice. If an emergency ticket is called in, the locator still has 72 hours to locate. The facility owner must do what he has to make the scene safe. The 811 law does not state that it is okay to dig. It is based on the company's internal policy to dig or not after the emergency ticket is called in. In the 811

law of Underground Utility Safety and Damage Prevention Act, Article 8A, see paragraph 87-128 (Absence of facility location)

Positive Response

Check a locate ticket prior to digging to see if all the notified utilities have been marked.

Communication call

When a damage is created, a locate ticket is called in. It could be in the middle of the night depending on the damage. The locators need to respond to the facility of the damage pipe and let them know when he will be out there to locate. The courtesy call is needed to keep the communications open so the damage can be repaired in a reasonable manner and time frame.

Guest speaker ideas

Would like to get some guest speakers to come and do a 15-20 minute talk on what we do. It would give a different perspective on damage prevention

AT&T light gig has ceased (100,000+ feet of fiber). AT&T will still do random jobs.

White lining

To help the locators out and speed up the process, using white paint or flags prior to calling in the locate ticket. The locators will know exactly what to locate and where. It gives a more specific information of the work site.

Give back to the community

Plan on ideas on how to give back to the community. Food drive, coat drive, etc

Locate ticket gives general information. It cannot give depths on the facilities. Another company who specialize in Sub surface locating will be required.

Joint NC/SC Utilities Coordinating Committee Conference

April 5th – 7th

Hilton Myrtle Beach Resort

Go to www.ncucc.org to register for the conference

Adjourn Meeting

Next month's meeting March 21st, City of Wilmington EOC Conference Room (209 Coleman Dr, Wilmington) at 9:00 a.m.

UCC meeting Feb 21st, 2017

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|----------------|----------------------|------------------------------------|
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