



Utilities Coordinating Committee of the Lower Cape Fear
Serving New Hanover, Brunswick, and Pender Counties
May 16, 2017

Meeting held at City of Wilmington EOC conference room
Time begins: 9:01am Time end: 10:12am

Members' Introductions – 24 members attended

Call meeting to order – Glenn Carroll
Glenn Carroll - Chairperson
Joyce Cantrell- Secretary

This month's challenge – think about your company presenting to the UCC about how they contribute to damage prevention

NC 811 – Howard Corey
We Dig Data video
Locate Requests / Transmission numbers
County Ticket Volume
County Ticket Distribution
Remote Ticket Entry
Incident Report
Read All About It
Mock Line Strike
Ticket types
NC Underground Damage Prevention Review Board Meeting
NC811 Holiday Schedule
NC811 Board meeting
2017 State UCC Meeting
www.ncucc.org

Discussions

Contractor finds out possibly lines are miss-marked or the utilities they found are abandoned.
Contractor/excavator needs to call the utility owner to verify marks or their active facilities.
Ways to get the utility owner's contact information is 1) check the locate ticket 2) check the NC811.org for utility contacts 3) check the NC811 app for Damage Contact

Utilities that are not participating as an 811 member
If you find a facility who has facilities that does not participate in the 811 locates, pass the information along to Howard and he will educate them about the 811 law

No known increase in White lining
Locators are finding that the use of white lining is low. People who call in a ticket prefers not to white line.
White lining helps the locators know what to locate and speed up their process. White lining's law is supposed to be used when the work site cannot be described adequately.

Damages that are being found

Gas and power damages are low on the damage list because they cause eminent dangers

Telephone and cable utilities are high on the damage list. Their service drops are not as deep as other utilities.

Suggested contact information:

ATT (Transmission) – Stuart Hightower (803) 929-1925

ATT (Distribution) – ATT Representative (877) 737-2478

Time Warner Cable (Charter) – Carolinas Regional Ops (855) 272-2862

Standard depths for each utilities is based on the utility. The NC811 law states that the locators can only locate horizontally and not vertically. They cannot determine the depth. Note: utility owner may install their facilities at proper depth according to their own specifications and over time, that depth may increase or decrease with the number of multiple excavations in that area.

Joint trenching is an option to put the utilities in one known area

NCDOT issues

1. Traffic control and wearing proper safety vests. They are finding companies that do not have safety vests or proper traffic control set-ups. It is better to be safe and in high visibilities while working around distractive drivers.
2. Encroachments must be on site with the special provisions
3. Tourist season between Memorial Day and Labor Day which causes the Primary roads in Wilmington to be worked during the night hours
4. Working within the 1:1 slope, proper shoring is required.

City of Wilmington mentioned

1. City of Wilmington right of way permit has special provisions stating that white lining is required on projects.
2. Third party traffic control and crew foreman should work together to get job done safely. When the project scope change, the crew foreman need to communicate to the 3rd party traffic control to revise the traffic control.
3. Crew foreman need to learn the different types of traffic control.

Positive response. When the ticket gets located, the locator will respond to the ticket thru positive response and may write "OK" on the ground. Each utility has their own way to respond to a locate ticket.

Glenn mentioned that if your company wants to do a presentation on how they help out with damage prevention, let him know. Or if you know of a guest speaker.

Fall BBQ is scheduled October 17th. Need to start thinking about the funding.

Give back to the community at the Fall BBQ with a coat drive.

Adjourn Meeting

Next month's meeting June 20th at Wilmington Fire Dept. (114 Cinema Drive, Wilmington) at 9:00 a.m.

UCC of the Lower Cape Fear
Attendance

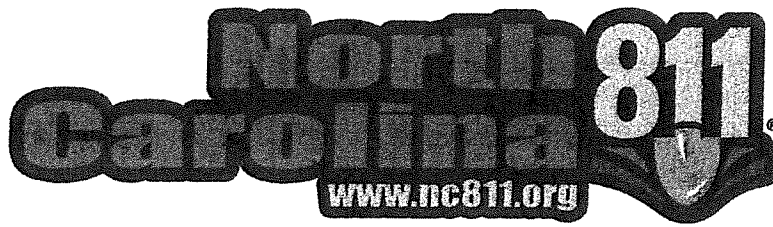
Date: 5/15/2017

Name	Company	Phone #	email address
Joyce Cantrell	PNG - Duke	910-251-2805	joyce.cantrell@piedmontng.com
Glenn Carroll	USIC	910-619-2765	glenn.carroll@usfcllc.com
Il Guich M. Da Silva	STORM water	910-899-8691	IlGuichM.DaSilva13@gmail
COREY AGE	STORM WATER	910 520 1081	Scoutw00ster@gmail.com
DARRELL BAYARD	CITY OF WILMINGTON STORM WATER	910 352-3391	
KYLE YOUNG	CON STORMWATER	941 544-778	KYOUNG491@gmail.com
MATT MYSLOW	CON	203-725-2607	
Bret Russell	CON	910 341 5890	bret.russell@wilmingtonnc.gov
SKIPPED FUNDING	CON	910-341-5890	SKIPPED.FUNDING@WILMINGTONNC.GOV
DANNY COSTIN	CON STREETS	910 341 7895	danny.costin@wilmingtonnc.gov
Cory REAVES	CON STREETS	910-540-2096	Cory.Reaves@wilmingtonnc.gov
Tony J Powell	MASTEC	336-459-9236	tony.powell@mastec.com
Daniel Edge	MASTEC	910-604-8444	daniel.edge@mastec.com
Ronald Watts	MASTEC	910-386-1214	Ronald.Watts@mastec.com

**UCC of the Lower Cape Fear
Attendance**

Date: 05/16/17

Name	Company	Phone #	email address
KEITH DeLOATCH	C.O.W.		KEITH.DeLOATCH@WILMINGTONNC.GOV
Randy Allen	COW		candy.allen@wilmingtonnc.gov
NORMAN BARDON	PIEDMONT NG		
TODD KING	McKIM & CREED	910.540.1915	TKING@MCKIMCREED.COM
CHRIS STEWART	C.O.W.		TATE.R.STEWART@ICLOUD.COM
William Coyle	PNG		William.Coyle@Duke-Energy.com
Roger Dunn	PNG		Roger.dunn@duke-energy.com
Angel Hammers	NC DOT	2655 910-251-2655	
Nick Drees	NC DOT	910-251-2655	nkdrrees@ncdot.gov
Howard Cory	NC 811	336.317.5999	howard@nc811.org



In North Carolina there are several types of tickets. Let's explain each ticket in-depth.

NORMAL

A normal ticket is done when any excavation is planned. This is the standard type of ticket used for excavators digging on a jobsite. The excavator shall give a 3 working day notice. ***All location requests are accepted Monday through Friday from 7am to 7pm. Outside these hours and on holidays only emergency locates are accepted by calling 811 directly. You can also use Remote Ticket Entry to enter a normal locate request. RTE is available online and can be used any hour of the day, any day of the week, including weekends and holidays. A normal ticket should only be used when actual digging will take place. If you are not digging, a design/survey ticket should be requested.

EMERGENCY

An emergency locate is done when the caller states that they have an emergency. The Customer Service Representative will not ask if the locate is an emergency and cannot determine whether a true emergency exists; the caller must use the word, "emergency" when requesting the locate. Emergency is defined in the law as an event involving a clear and imminent danger to life, health, or property, the interruption of essential utility services, or the blockage of transportation facilities, including highways, railways, waterways, or airways that require immediate action. Callers should not request an emergency just because a job is behind schedule or someone forgot to call it in. Emergency locates are accepted 24 hours a day 7 days a week and can only be requested by calling 811 directly.

RETRANSMIT

A retransmitted ticket is an existing ticket that can be sent back out to one or all of the members on the ticket within the 15 working day life of the ticket. The caller may request additional members to be added to the ticket, add more directions, or contact numbers, or state that lines have not been marked correctly. *If the members are added to the request, the added member still has three full working days to mark their underground facilities.

UPDATE

An update ticket extends the original ticket when the work will go beyond the 15 working days. No changes can be made to the ticket and it cannot be updated until the 12th working day.

DAMAGE

The Underground Utility Safety and Damage Prevention Act requires that any excavator performing an excavation or demolition that results in any damage to a facility shall immediately upon discovery of the damage notify North Carolina 811 and the facility operator, if known, and provide the location and nature of the damage. In turn, NC811 will create a Report of Damage ticket and send it to any affected utility immediately. A Report of Damage is not a locate ticket and cannot be used to get lines located. Also, a Report of Damage does not relieve the excavator from any responsibility regarding the damages.

DESTROYED MARKS

If locate marks have been destroyed, the excavator must contact NC811 to issue a Destroyed Marks ticket requesting a remark of the area from the original ticket. A Destroyed Marks ticket does not extend the life of ticket; it will expire the same day as the original locate request. A 3 Hour Ticket should not be used in case of destroyed marks.

DESIGN/SURVEY

A design or survey ticket is created by request from companies or individuals responsible for designing underground facilities or those who require a general description and location of existing underground facilities in an area. Since there will be no digging and, therefore, no risk to the underground utilities; the member utilities or their contract locators have 10 full working days to respond to a design/survey ticket instead of the usual 3 full working days.

3 HOUR TICKET

If an operator fails to respond to the positive response system, the excavator may proceed if there are no visible indications of a facility at the proposed excavation or demolition area, such as a pole, marker, pedestal, meter, or valve. However, if the excavator is aware of or observes indications of an unmarked facility at the proposed excavation or demolition area, the excavator shall not begin excavation or demolition until an additional call is made to the Notification Center detailing the facility and an arrangement is made for the facility to be marked by the operator within three hours from the time the additional call is received by the Notification Center. A 3 Hour Ticket should not be used in the case of destroyed marks.



May 2017
Lower Cape Fear (New Hanover, Brunswick & Pender)

Photo taken in Louisburg, NC

WE DIG DATA

Just take a look

Locate Requests & Transmissions

Apr. 2017 vs 2016

Tickets

2017: 156,103

2016: 161,633

Difference: -3.4%

Transmissions

2017: 889,980

2016: 862,864

Difference: 3.1%

YTD Totals 2017

Tickets: 623,623

4.6% over 2016

Transmissions: 3,532,442

11.4% over 2016

County Ticket Volume



County Ticket Volume

April 2017 Stats Compared with April 2016



	Type Ticket							% Measured against Total Tickets				
New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2016	27	47	2440	102	984	3600	2016	0.8%	1.3%	67.8%	2.8%	27.3%
2017	24	33	2394	78	1134	3663	2017	0.7%	0.9%	65.4%	2.1%	31.0%
+/- Var	-11.1%	-29.8%	-1.9%	-23.5%	15.2%	1.8%	Diff +/-	-0.1%	-0.4%	-2.4%	-0.7%	3.6%
		Avg Locates per Day				193						

County Ticket Volume

April 2017 Stats Compared with April 2016



Type Ticket							% Measured against Total Tickets					
Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2016	22	23	1929	26	761	2761	2016	0.8%	0.8%	69.9%	0.9%	27.6%
2017	20	39	3333	48	1097	4537	2017	0.4%	0.9%	73.5%	1.1%	24.2%
+/- Var	-9.1%	69.6%	72.8%	84.6%	44.2%	64.3%	Diff +/-	-0.4%	0.0%	3.6%	0.1%	-3.4%
Avg Locates per Day						239						

County Ticket Volume

April 2017 Stats Compared with April 2016



Type Ticket							% Measured against Total Tickets					
Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2016	1	9	775	3	100	888	2016	0.1%	1.0%	87.3%	0.3%	11.3%
2017	10	8	987	19	671	1695	2017	0.6%	0.5%	58.2%	1.1%	39.6%
+/- Var	900.0%	-11.1%	27.4%	533.3%	571.0%	90.9%	Diff +/-	0.5%	-0.5%	-29.0%	0.8%	28.3%
		Avg Locates per Day				89						

County Ticket Volume

2017 YTD stats compared with previous year



	Type Ticket							% Measured against Total Tickets					
New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT	
2016	115	148	9611	249	3353	13476	2016	0.9%	1.1%	71.3%	1.8%	24.9%	
2017	98	162	9730	252	4623	14865	2017	0.7%	1.1%	65.5%	1.7%	31.1%	
+/- Var	-14.8%	9.5%	1.2%	1.2%	37.9%	10.3%	Diff +/-	-0.2%	0.0%	-5.9%	-0.2%	6.2%	
		Avg Locates per Day				181							

County Ticket Volume

2017 YTD stats compared with previous year



	Type Ticket							% Measured against Total Tickets					
Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT	
2016	73	92	7538	153	3138	10994	2016	0.7%	0.8%	68.6%	1.4%	28.5%	
2017	93	184	10628	228	3797	14930	2017	0.6%	1.2%	71.2%	1.5%	25.4%	
+/- Var	27.4%	100.0%	41.0%	49.0%	21.0%	35.8%	Diff +/-	0.0%	0.4%	2.6%	0.1%	-3.1%	
		Avg Locates per Day				182							

County Ticket Volume

2017 YTD stats compared with previous year



	Type Ticket							% Measured against Total Tickets					
Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT	
2016	12	34	2787	38	533	3404	2016	0.4%	1.0%	81.9%	1.1%	15.7%	
2017	43	59	3928	66	1845	5941	2017	0.7%	1.0%	66.1%	1.1%	31.1%	
+/- Var	258.3%	73.5%	40.9%	73.7%	246.2%	74.5%	Diff +/-	0.4%	0.0%	-15.8%	0.0%	15.4%	
		Avg Locates per Day				72							

County Ticket Distribution

County/Place	04 Apr
NEW HANOVER	3663
BAYSHORE	11
CAROLINA BEACH	217
CASTLE HAYNE	96
KINGS GRANT	8
KIRKLAND	6
KURE BEACH	28
MASONBORO	8
MURRAYSVILLE	35
MYRTLE GROVE	54
OGDEN	49
SEA BREEZE	4

SEAGATE	1
SILVER LAKE	10
SKIPPERS CORNER	1
WILMINGTON	3023
WILMINGTON BEACH	1
WRIGHTSBORO	53
WRIGHTSVILLE	2
WRIGHTSVILLE BEACH	56

County Ticket Distribution

County/Place	04 Apr
BRUNSWICK	4537
ASH	22
BALD HEAD ISLAND	10
BELVILLE	14
BOILING SPRING LAKES	23
BOLIVIA	97
BRICK LANDING	1
CALABASH	153
CAROLINA SHORES	40
CASWELL BEACH	9
HOLDEN BEACH	57
LELAND	2733
LONG BEACH	1
LONGWOOD	2
NAVASSA	29

NORTHWEST	20
OAK GROVE	2
OAK ISLAND	279
OCEAN ISLE BEACH	199
SAINT JAMES	152
SANDY CREEK	2
SHALLOTTE	170
SHELL POINT	1
SOUTHPORT	270
SUNSET BEACH	69
SUNSET HARBOR	5
SUPPLY	139
TOWN CREEK	17
VARNAMTOWN	1
WINNABOW	20

County Ticket Distribution

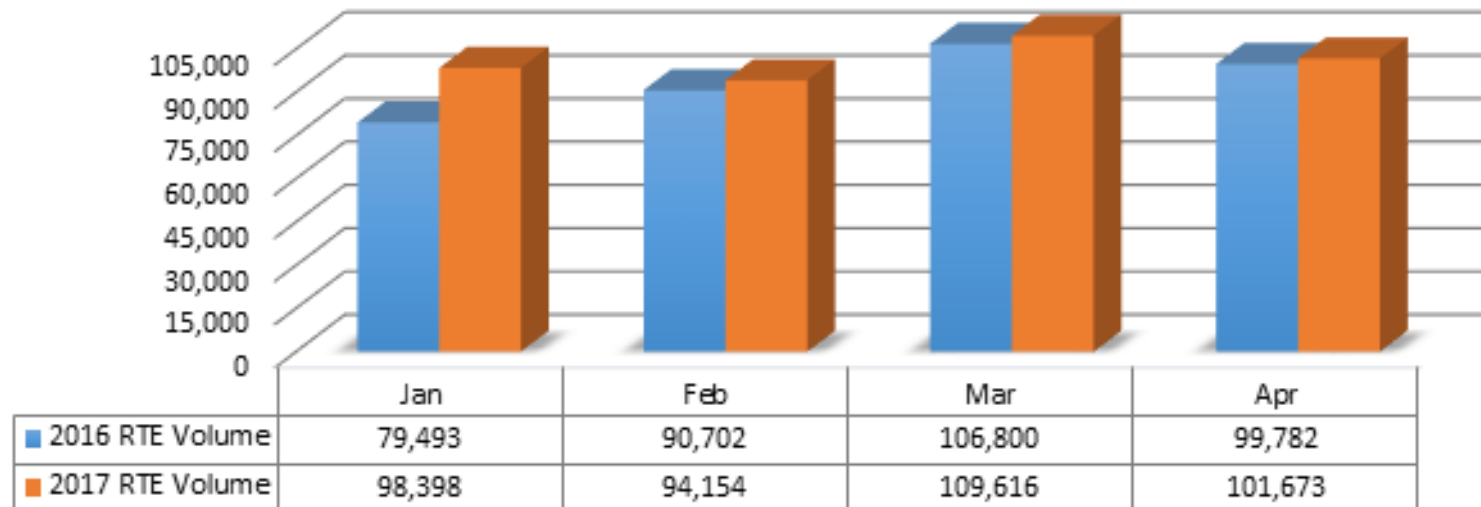
County/Place	04 Apr
PENDER	1695
ATKINSON	7
BURGAW	336
CURRIE	420
HAMPSTEAD	647
LONG CREEK	7
MAPLE HILL	8
ROCKY POINT	106
SAINT HELENA	1
SCOTTS HILL	13
SURF CITY	81
TOPSAIL	37

TOPSAIL BEACH	15
WALLACE	5
WATHA	5
WATTS LANDING	1
WILLARD	6

Remote Ticket Entry

Total Tkt Summary	156,103
In-House Tkt Summary	54,430
RTE Ticket Summary; incl. UL	101,673
RTE Ticket Summary; excl. UL	86,264
RTE % Volume; excl. UL	55.26%
RTE % Volume	65.13%

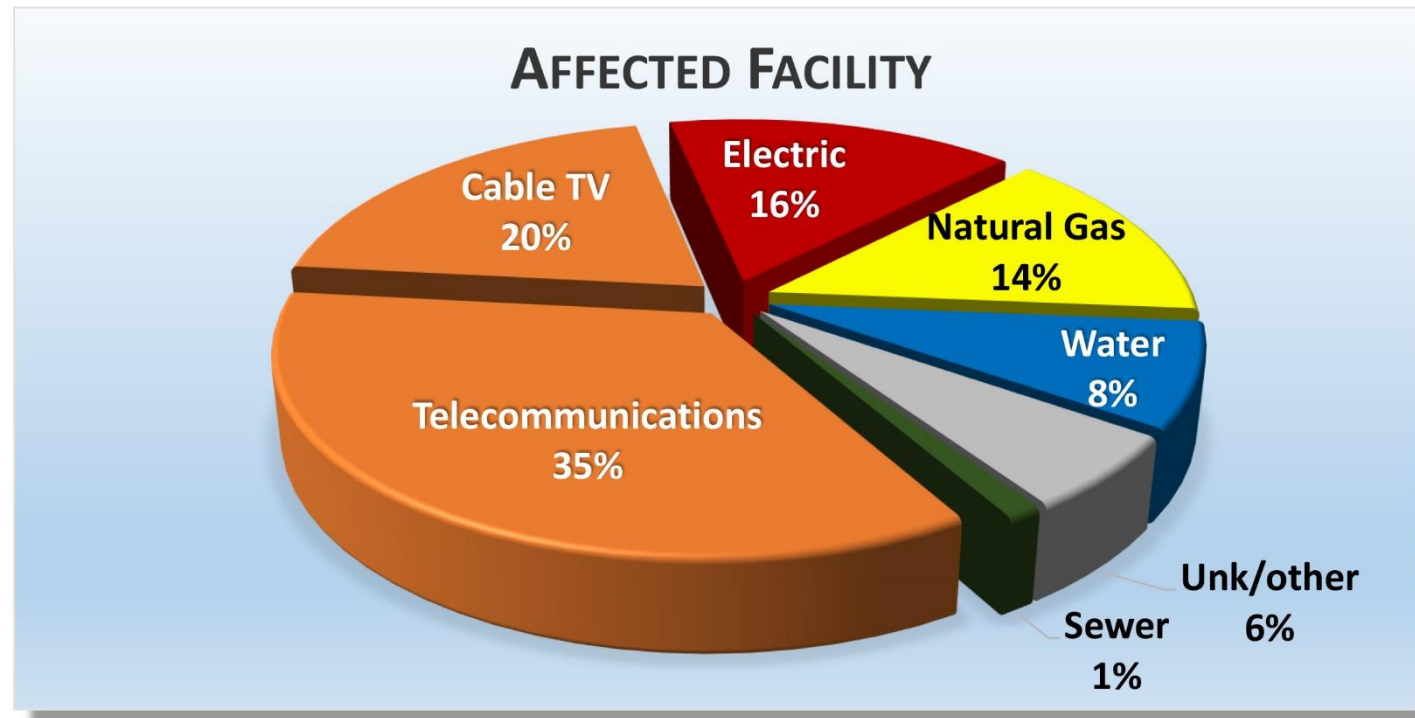
RTE Volume 2017 vs 2016



A photograph of a construction site. In the foreground, a worker in a white hard hat, a high-visibility yellow vest over an orange shirt, and khaki pants is seen from behind, looking towards a black metal fence. A large orange pipe is being moved or laid across the fence. In the background, another worker in a white hard hat and high-visibility vest stands near a pile of dirt. Yellow caution tape is strung across the scene, and orange traffic cones are visible. The text "Incident Report" is overlaid in large, bold, black letters on a semi-transparent white background.

Incident Report

Affected Facility	Events	% of Grand Total
Telecommunications	185	35.04%
Cable TV	106	20.08%
Electric	82	15.53%
Natural Gas	74	14.02%
Water	44	8.33%
Unknown/Other	31	5.87%
Sewer	6	1.14%
Grand Total	528	100.00%



NC811, April 2017: 528 Damage Events in 49 Counties

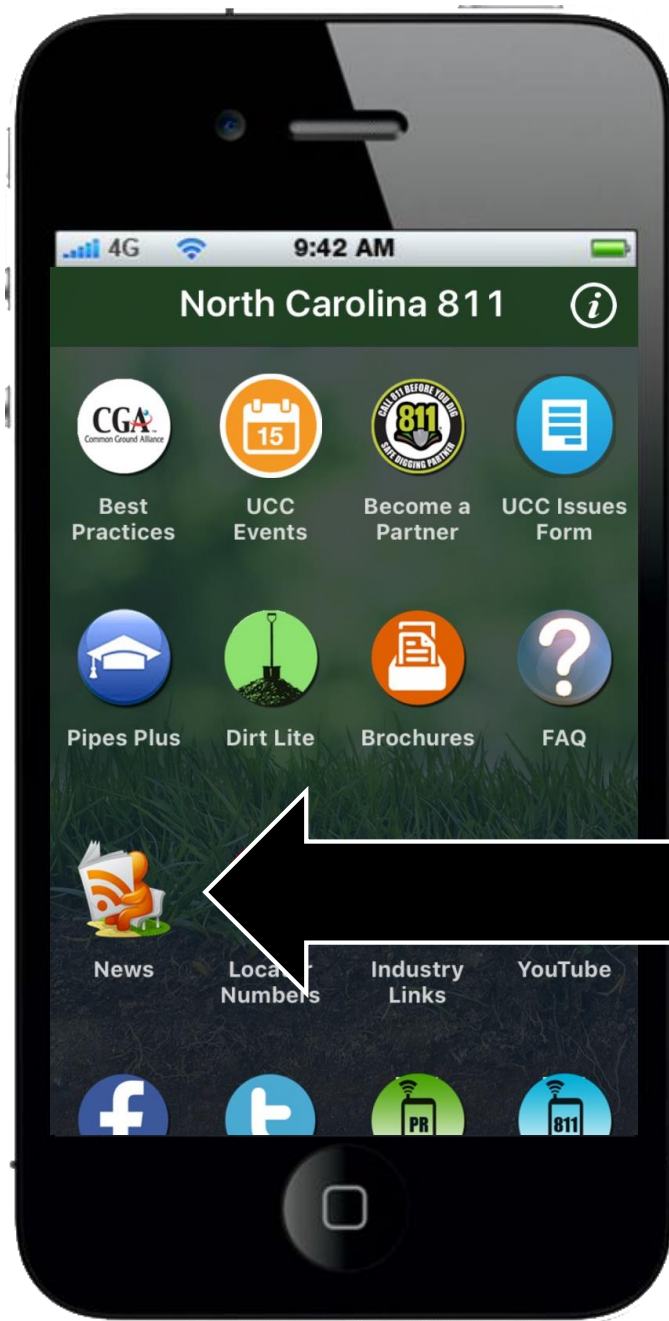
By Events

County	Events	% of Grand Total
Mecklenburg	156	29.55%
Wake	109	20.64%
Durham	30	5.68%
Guilford	21	3.98%
Union	18	3.41%
Orange	16	3.03%
Cabarrus	14	2.65%
Forsyth	14	2.65%
Iredell	13	2.46%
Buncombe	12	2.27%
Alamance	10	1.89%
Henderson	10	1.89%
Cumberland	8	1.52%
Johnston	8	1.52%
Brunswick	7	1.33%
New Hanover	7	1.33%
Davidson	6	1.14%
Chatham	5	0.95%
Pitt	5	0.95%
Gaston	4	0.76%
Harnett	4	0.76%
Lincoln	4	0.76%
Catawba	3	0.57%
Currituck	3	0.57%
Franklin	3	0.57%



Pender	3	0.57%
Rockingham	3	0.57%
Caldwell	2	0.38%
Craven	2	0.38%
Granville	2	0.38%
Halifax	2	0.38%
Onslow	2	0.38%
Rowan	2	0.38%
Rutherford	2	0.38%
Surry	2	0.38%
Wayne	2	0.38%
Yadkin	2	0.38%
Avery	1	0.19%
Beaufort	1	0.19%
Burke	1	0.19%
Carteret	1	0.19%
Chowan	1	0.19%
Cleveland	1	0.19%
Dare	1	0.19%
Duplin	1	0.19%
Haywood	1	0.19%
Jackson	1	0.19%
Lee	1	0.19%
Wilkes	1	0.19%
Grand Total	528	100.00%

NC811, April 2017: 528 Damage Events in 49 Counties



Read all about it!

Did you know that NC811 has a news blog? Every time we publish a press release a copy is posted here for all to see. So next time you are in the app, take a second to see what's happening at NC811.



Help us celebrate the excitement of Lowe's commitment to keeping communities safe. Over 1.5 million tree wraps are showing up in Lowe's garden centers across the nation with a reminder to Call or Click 811 Before You Dig.

Snap your best selfie with a Lowe's tree wrap and you could be the winner of a **\$100 Lowe's gift card** each month from May til September 2017. 4 random winners will be selected each month.

How to enter

1. Visit a local Lowe's Garden Center nearest you.
2. Snap a selfie with the "811" Call or Click Before You Dig logo on the tree wrap.
3. Post the photo on Facebook or Twitter and use the hashtag #811Lowes. Also, be sure to note what state you are from in your post.

Visit the official Facebook page for this contest: [@811SafeDiggingSelfieContest](#)

www.811selfiecontest.com



Save the Date



MOCK LINE STRIKE
EDUCATION THROUGH DEMONSTRATION

September 13th 2017
NC State Fairgrounds &
Kerr Scott Building
1025 Blue Ridge Rd,
Raleigh, NC 27607



Let's learn more about NC811 Ticket Types

BURIED
TELEPHONE
CABLE

BURIED
SEWER

BURIED
GAS
LINE

BURIED
WATER

BURIED
ELECTRIC
CABLE



NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way, Raleigh, NC.

On the corner of Operations Way and Westinghouse Blvd.

- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

All above holidays are excluded from the three working day notice. Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



2017 NC811 Board Meetings



2Q17

July 21, 2017
The 1927 Lake Lure
Inn and Spa
Lake Lure, NC

3Q17

October 20, 2017
Double Tree
New Bern, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org

2017 State UCC Meetings



PSNC Energy

Tue, July 11, 2017

10am – 12pm

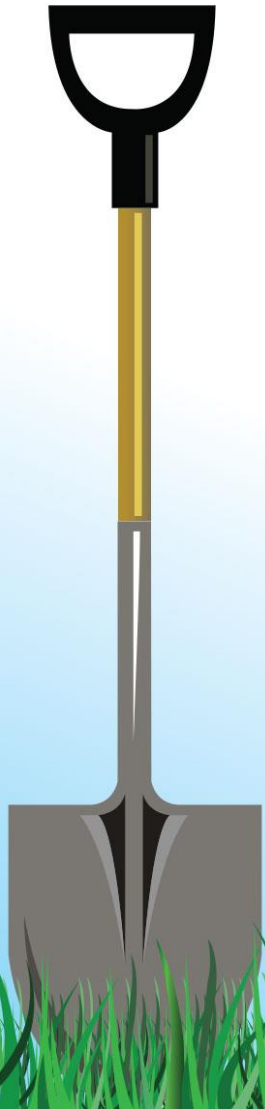
15 Overland Industrial
Blvd, Asheville, NC 28806

PSNC Energy

Tue, Sept. 12, 2017

10am – 12pm

1801 Trinity Church Rd.,
Concord, NC 28027





**Thank you for your time and attention.
You can get a PDF copy of this presentation
on www.ncucc.org**



Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.