



April

is National Safe
Digging Month

#NSDM

Lower Cape Fear UCC



A message from our Executive Director

- Everyone acknowledges we are in unprecedented times.
- With more people working and educating their children from home, the importance of critical infrastructure including gas, electric, telecom, water and sewer has never been more important.
- NC 811 remains the communication conduit between excavators and owner/operators through this difficult time. Our ask is that there be a renewed respect for the shared responsibility and communication required to protect those critical facilities and the people who are using and working around them.
- NC 811 has taken steps to minimize our office presence and encourages everyone to follow federal and state guidelines to help flatten the curve and speed up the time to a return to normalcy.



Louis Panzer

NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



MAR. 2019 VS 2020

TICKETS

2020: 186,642

2019: 197,224

Difference: -5.4%

TRANSMISSIONS

2020: 1,074,435

2019: 1,056,430

Difference: 1.7%



YEAR-TO-DATE

TICKETS

2020: 514,693

2019: 552,227

Difference: -6.8%

TRANSMISSIONS

2020: 2,985,864

2019: 3,004,509

Difference: - 0.6%

COUNTY TICKET VOLUME

2020 stats compared with 2019

	Type Ticket					
New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	129	35	3419	128	1423	5134
2020	146	26	2635	104	1322	4233
+/- Var	13.2%	-25.7%	-22.9%	-18.8%	-7.1%	-17.5%
			Avg Locates per Day			192

COUNTY TICKET VOLUME

2020 stats compared with 2019

	Type Ticket					
Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	84	44	3434	104	791	4457
2020	73	29	2996	67	494	3659
+/- Var	-13.1%	-34.1%	-12.8%	-35.6%	-37.5%	-17.9%
		Avg Locates per Day				166

COUNTY TICKET VOLUME

2020 stats compared with 2019

	Type Ticket					
Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	7	4	812	28	253	1104
2020	22	17	984	36	130	1189
+/- Var	214.3%	325.0%	21.2%	28.6%	-48.6%	7.7%
		Avg Locates per Day				54

COUNTY TICKET VOLUME

YTD stats compared with previous year

	Type Ticket					
New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	559	258	9857	291	4628	15593
2020	326	98	8052	262	3549	12287
+/- Var	-41.7%	-62.0%	-18.3%	-10.0%	-23.3%	-21.2%
		Avg Locates per Day				192

COUNTY TICKET VOLUME

YTD stats compared with previous year

	Type Ticket					
Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	186	121	9195	225	2384	12111
2020	173	79	8118	177	1278	9825
+/- Var	-7.0%	-34.7%	-11.7%	-21.3%	-46.4%	-18.9%
		Avg Locates per Day				154

COUNTY TICKET VOLUME

YTD stats compared with previous year

	Type Ticket					
Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	19	21	2495	64	776	3375
2020	71	46	2675	85	420	3297
+/- Var	273.7%	119.0%	7.2%	32.8%	-45.9%	-2.3%
		Avg Locates per Day				52

COUNTY TICKET DISTRIBUTION

County/Place	03 Mar
NEW HANOVER	4233
BAYSHORE	65
CAROLINA BEACH	161
CASTLE HAYNE	135
FORT FISHER	1
HIGHTSVILLE	2
KINGS GRANT	113
KIRKLAND	16
KURE BEACH	66
MASONBORO	3
MURRAYSVILLE	30
MYRTLE GROVE	26
MYRTLE GROVE JUNCTIO	7
OGDEN	39

SEA BREEZE	1
SEAGATE	2
SILVER LAKE	21
SKIPPERS CORNER	2
WILMINGTON	3379
WINDEMERE	2
WRIGHTSBORO	59
WRIGHTSVILLE	2
WRIGHTSVILLE BEACH	101

COUNTY TICKET DISTRIBUTION

County/Place	03 Mar
BRUNSWICK	3659
ASH	43
BALD HEAD ISLAND	30
BELVILLE	12
BOILING SPRING LAKES	135
BOLIVIA	194
CALABASH	128
CAROLINA SHORES	43
CASWELL BEACH	18
HOLDEN BEACH	210
LELAND	1000
LONG BEACH	1
LONGWOOD	8
MIDWAY	6
NAVASSA	52
NORTHWEST	42

OAK GROVE	3
OAK ISLAND	397
OCEAN ISLE BEACH	234
SAINT JAMES	120
SANDY CREEK	1
SEASIDE	1
SHALLOTTE	167
SHELL POINT	1
SOUTHPORT	452
SUNSET BEACH	77
SUNSET HARBOR	4
SUPPLY	200
THOMASBORO	1
TOWN CREEK	8
VARNAMTOWN	5
WINNABOW	66

COUNTY TICKET DISTRIBUTION

County/Place	03 Mar
PENDER	1189
ATKINSON	6
BURGAW	112
CURRIE	20
HAMPSTEAD	587
LONG CREEK	1
MAPLE HILL	7
REB KEE	1
ROCKY POINT	113
SCOTTS HILL	8
SURF CITY	126
TOPSAIL	144
TOPSAIL BEACH	9
WALLACE	1
WATHA	15
WILLARD	39

2020

CALENDAR OF EVENTS





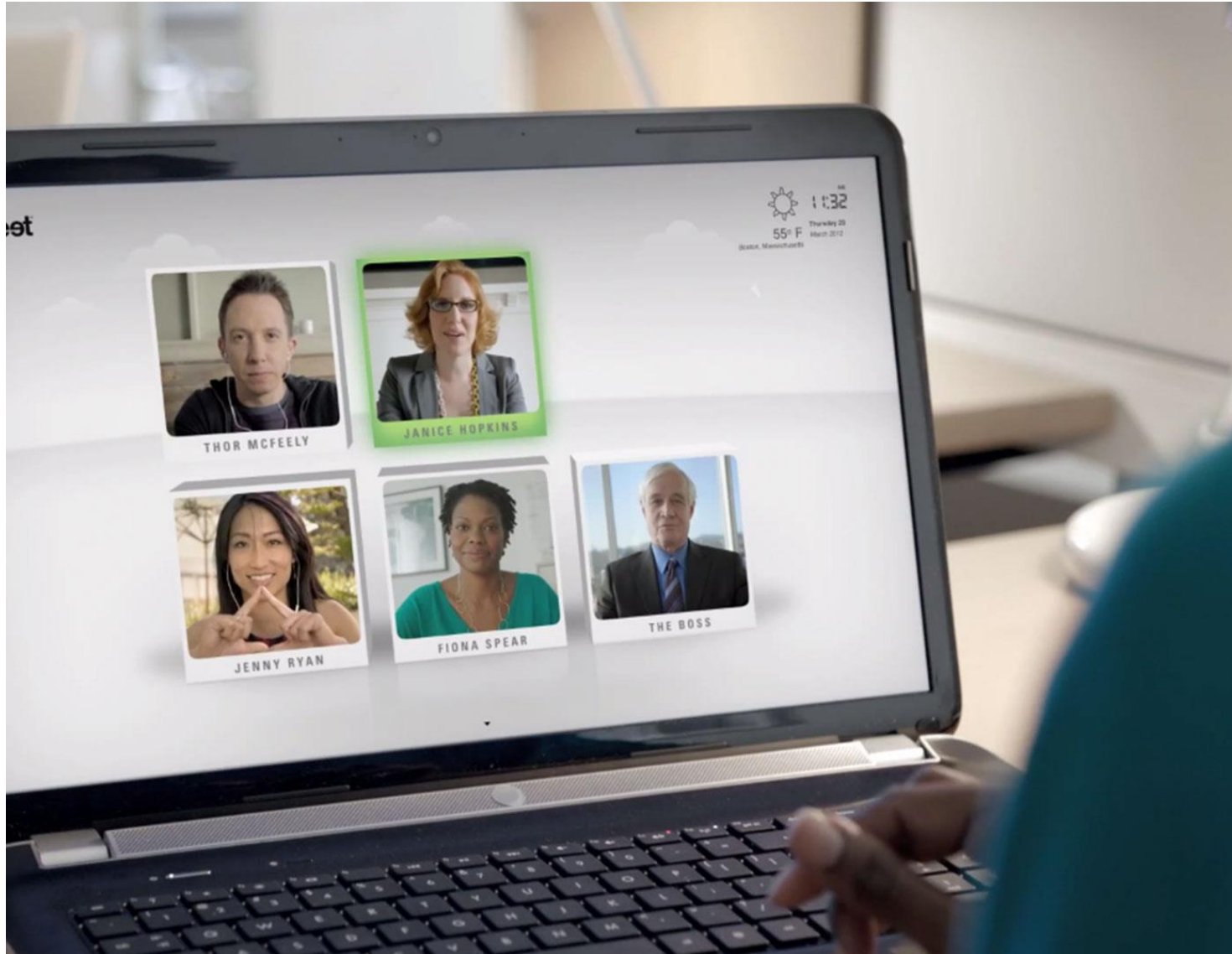
All April UCC onsite meetings are canceled. Other online options are being explored at this time.

April 20 - 26, 2020



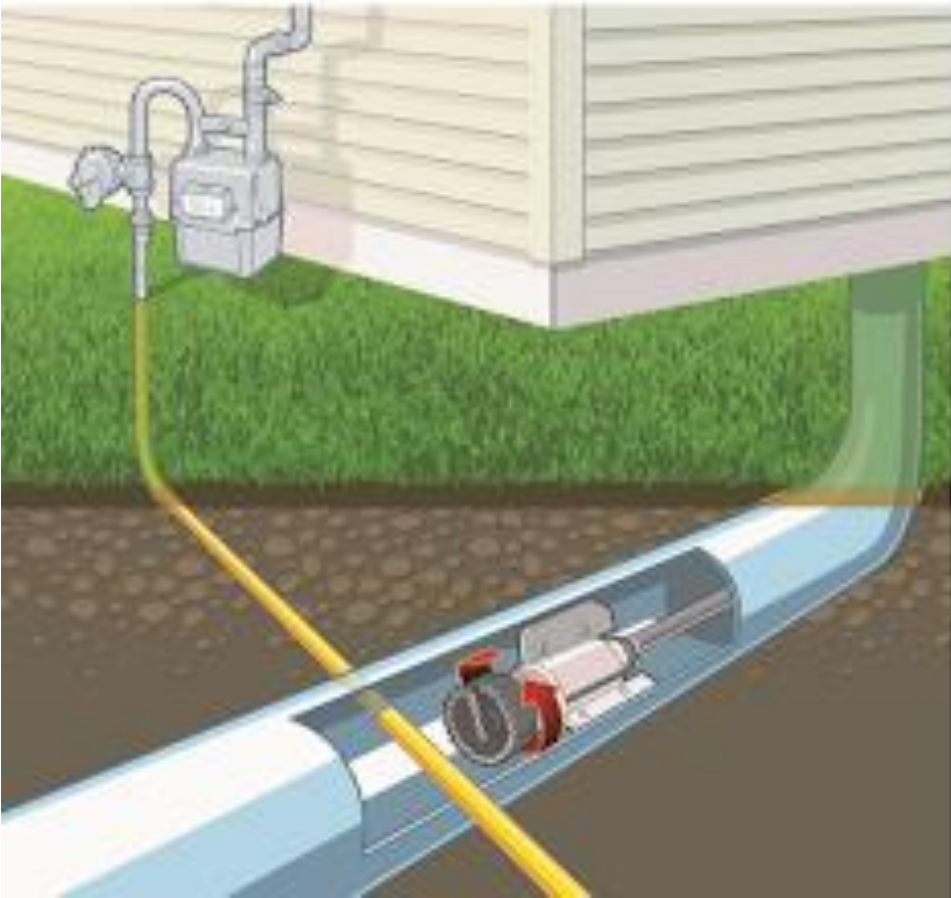
LSAW addresses the need to keep our locators safe on the job. Take the opportunity during this week to acknowledge the locators you work with and let them know how much you appreciate the difficult, challenging, and sometimes dangerous work they do protecting our underground utilities. Locator Safety Awareness Week takes place in the last full week of April.

NC811 Board Meeting



The physical meeting has been canceled. A virtual meeting has been scheduled in its place.

Flushing Wipes can be dangerous (seriously)!



This is from the Cross Bore Safety Association: We are seeing reports that the surface anti viral wipes, such as Lysol wipes, are being flushed down toilets This is causing more plugged sewers and pumping systems, including the sewer system pump stations. Since drain cleaning such as roto rooter work with cutting tools “activates” the risk from cross bores. We need to get the word out to the public ASAP.

JOIN US at the
**2020 Joint NC/SC
UCC Conference**

May 6th thru 8th in Cherokee



CANCELLED

Joint NC/SC Utilities



Coordinating Committee Conference

THE NC811 EDUCATION TEAM



HOWARD COREY
EDUCATION LIAISON
EASTERN REGION



TAMI STOUT
EDUCATION LIAISON
SOUTHWEST REGION



BRIAN MOREHOUSE
EDUCATION LIAISON
WESTERN REGION



ANN RUSHING
EDUCATION MANAGER



PARRISH REDDICK
EDUCATION LIAISON
PIEDMONT REGION



STEVEN MOORE
MEDIA RELATION SPECIALIST

VISIT NCUCC.ORG



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.