

### Utilities Coordinating Committee of the Lower Cape Fear Serving New Hanover, Brunswick, and Pender Counties February 19, 2019

Meeting held at Piedmont Natural Gas (1321 S. 10<sup>th</sup> Street, Wilmington) Time begins: 9:05 am Time end: 10:05 am

#### Members' Introductions – 15 members attended

#### Call meeting to order

Norman Bardon - Chairperson Joyce Cantrell- Secretary

NC 811 – Howard Corey NC811 Board Meeting - Lyman Horne NC811 Open House 2018 What a great year Locate Requests / Transmission numbers County Ticket Volume County Ticket Distribution Remote Ticket Entry Damage Contact Info County Member Damage Notification Information White Lined Area Positive Response Destroyed Marks & 3 Hour Tickets **Bad Weather Driving Tips** Meetings and Events Joint NC/SC Utilities - May 1st-May3rd National Safe Digging Month T Shirts www.ncucc.org

#### Discussions

NC811 Revenue String. How does NC811 manage the funds? The Board of Directors establish the funds and how to use them. They look for partners to sponsor events and receive promo items. They also do some bargaining for certain promo items by asking other states to participate. Videos are done in-house. They create surveys and ask the people on how they heard of 811. NC811 is a non-profit.

#### **Meeting Topics**

- 1. Any locate issues we can help each other with:
  - Update tickets. Developer clears land. Utilities come and install their facilities. Developer calls in tickets
    for remark and wants the whole subdivision located. Developer only works in one section of the
    subdivision. This causes wasted time on the locator when they have to mark more than what is being
    worked.
  - There are a lot of tickets being called in. This puts a lot of burden on the locators. Do not call in tickets if you are not ready for work.
  - Members of the NC811 have to pay for the cost for the transmission of each ticket.

- If you find a developer that continues to call in entire property of subdivision, let Howard know so he can educate the developer
- 2. Are there any safety issues or concerns we need to discuss about our utilities: none
- 3. Anything new as far as the way you install, repair or maintain your utility:
  - Reminder: Piedmont Natural Gas used orange pipe back in the 1980's when they were switching over from steel to plastic. In the 1990's they switched to yellow pipe. There are still active pipelines that are orange.
- 4. Any new / large projects starting up or updates on existing projects:
  - Mastec Project to replace 750 on Bald Head Island
  - CFPUA is working on Find It-Fix It program. They are camera pipeline to find an issue at this time then they will create a project to fix it.
  - City of Wilmington has a project at Pier 33. They will shut down Front St for 1-1/2 years
  - BCPUA- Hwy 211 and doing plant upgrades
  - PNG Project of 8-inch plst gas main along Market St from Carmax to KFC to install for Blair Elementary School
  - SR&R. Working with companies to assist in disposal of HDD drilling mud per DEQ requirements. They also have a second hydro-excavation truck
  - AC Schultes. They have a new office in Rocky Point. They are a full service driller.
  - USIC a lot of tickets are being worked
- 5. Are there any damages we need to discuss
  - If there is a contractor that wishes to damage a facility instead of going around it, you can file a complaint to 811
  - Clean-up after hurricane. The trucks that pick up debris would also pick up clean outs and water meter boxes. They would have a crew that would follow them to repair the damage

#### **Reminder List**

811 app: Remind your locators and excavators to use it, it's a really good tool

Training: Ensure your excavators and locators have the proper training

NC811 Holidays: Next holiday is Good Friday (April 19<sup>th</sup>)

#### **Adjourn Meeting**

Our next meeting will be March 19th at Brunswick County Public Utilities (250 Grey Water Rd, Supply) at 9:00 am.

# UCC of the Lower Cape Fear Attendance

Date: Feb. 19, 2019

Company Phone # email address	PNG 910.251-2805 joyce. cantrell@duke-energy.com	Mas Tec 919-627-0250 charles, smith 7 @ master.com	Moster 9105305910 Kein. Warford a moster. com	USIC 910-619-2765 GleNACHIAM (Q. U.S. ICHLE. COM	NC811 336317:599 Pavas Lencritory	SEC 910-612-8015 Whancocke SECONNECTIONS. COM	city of WILM 899-8294 Keith. Keen @ Wilmingtonne, god	AC schultes 910 284 0046 Kimberty placschultesno.com	Brunsco 910-253-24B Cory. Summer Brunswick County NC. 900	Ť	WILM 915 341 5899 DENNIS RACHOCKI @ WILMINGTON NC. GOV	SPAR Enviro 910 622.3994 randy. wright @ STRE FIVICO. COM	Master 910-612-7245 Doc. Murphy @ Master, com	PNG - 910530,500 Norman. Bardon @ DUKE-Engry, Com
Company	PNG	Mastec	Moster	USIC	11801	SEC	CITY OF WILM	Ac schultes	Brunsco	-no	WILM	SPAR ENVIR	MAStec	DIN G
Name	Joyce Cantrell	Charle Smith	Kevin warford	(Hern Ariel)	Lowney Copey	MATT HANCOCK	Kerny Keau	Kimberly Dajaneault	Cory Summer	J-42 5-4-	DENNIS RACHOCKI	Randy Wright	Loe My	Norman BArdon DS WEDSIROS

### Lower Cape Fear UCC



### NC811 Board Meeting – Jan. 2019





### NC811 Open House – Jan. 2019



# 2018

what a great year!





### **Locate Requests & Transmissions**

Jan. 2019 vs 2018

#### **Tickets**

2019: 187,878

2018: 152,459

Difference: 23.2%

#### **Transmissions**

2019: 1,037,905

2018: 864,096

Difference: 23.3%









2019 Stats Compared with 2018

	Type Ticket					
New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	52	38	2407	64	1033	3594
2019	151	86	3507	91	1495	5330
+/- Var	190.4%	126.3%	45.7%	42.2%	44.7%	48.3%
		Avg Locates per Day			281	



2019 Stats Compared with 2018

		Type Ticket					
Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets	
2018	30	48	2511	124	1423	4136	
2019	55	47	3171	64	763	4100	
+/- Var	83.3%	-2.1%	26.3%	-48.4%	-46.4%	-0.9%	
		Avg Locates per Day				216	



2019 Stats Compared with 2018

		Type Ticket					
Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets	
2018	6	5	664	14	101	790	
2019	7	6	925	14	251	1203	
+/- Var	16.7%	20.0%	39.3%	0.0%	148.5%	52.3%	
		Avg Locates per Day				63	



YTD stats compared with previous year

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County/Place	01 Jan
NEW HANOVER	5330
AIRLIE	1
BAYSHORE	12
CAROLINA BEACH	317
CASTLE HAYNE	161
HIGHTSVILLE	5
KINGS GRANT	11
KIRKLAND	7
KURE BEACH	71
MASONBORO	3
MURRAYSVILLE	38
MYRTLE GROVE	21
OGDEN	46
SEA BREEZE	1
SILVER LAKE	35

SKIPPERS CORNER	3
WILMINGTON	4345
WILMINGTON BEACH	3
WRIGHTSBORO	64
WRIGHTSVILLE	5
WRIGHTSVILLE BEACH	181



# County Ticket Distribution

County/Place	01 Jan
BRUNSWICK	4100
ASH	65
BALD HEAD ISLAND	38
BELVILLE	30
BOILING SPRING LAKES	23
BOLIVIA	203
BRICK LANDING	1
CALABASH	113
CAROLINA SHORES	33
CASWELL BEACH	57
GRISSETTOWN	2
HOLDEN BEACH	127
LELAND	1027
LONG BEACH	107
LONGWOOD	2
MACO	3

MIDWAY	3
NAVASSA	19
NORTHWEST	25
OAK ISLAND	658
OCEAN ISLE BEACH	290
SAINT JAMES	204
SANDY CREEK	1
SEASIDE	1
SHALLOTTE	117
SHELL POINT	1
SMITH	9
SOUTHPORT	600
SUNSET BEACH	81
SUNSET HARBOR	1
SUPPLY	179
TOWN CREEK	18
VARNAMTOWN	3
WINNABOW	59





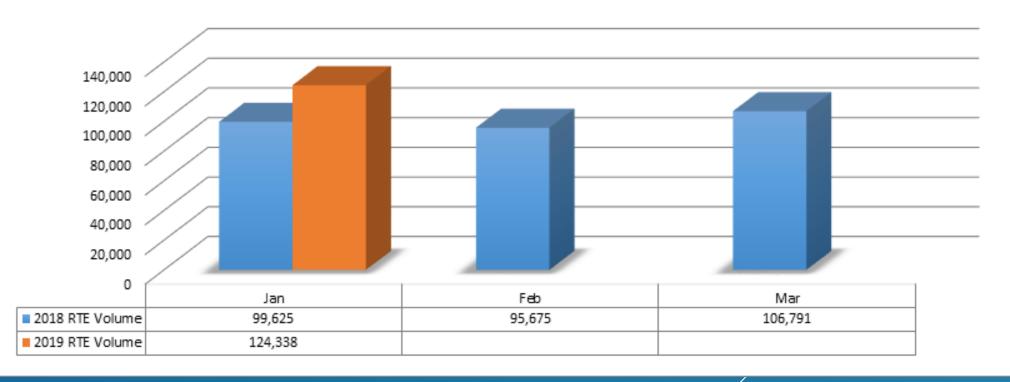
County/Place	01 Jan
PENDER	1203
ATKINSON	12
BURGAW	190
CURRIE	34
HAMPSTEAD	530
LONG CREEK	7
MAPLE HILL	5
PENDERLEA	4
ROCKY POINT	178
SCOTTS HILL	18
SURF CITY	107
TOPSAIL	67
TOPSAIL BEACH	13
WALLACE	6
WATHA	10
WILLARD	22

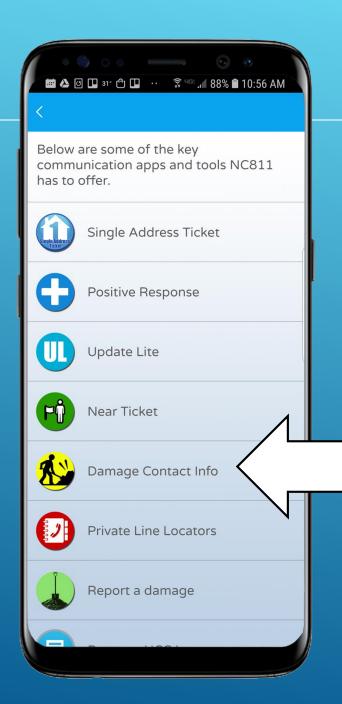


### REMOTE TICKET ENTRY

Total Tkt Summary	187,878	
In-House Tkt Summary	63,540	
RTE Ticket Summary; incl. UL	124,338	
RTE Ticket Summary; excl. UL	100,317	
RTE % Volume; excl. UL	53.39%	
RTE % Volume	66.18%	

#### RTE Volume 2019 vs 2018





### Damage Contact Info

When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.

### County Member Damage Notification Information

County ALAMANCE

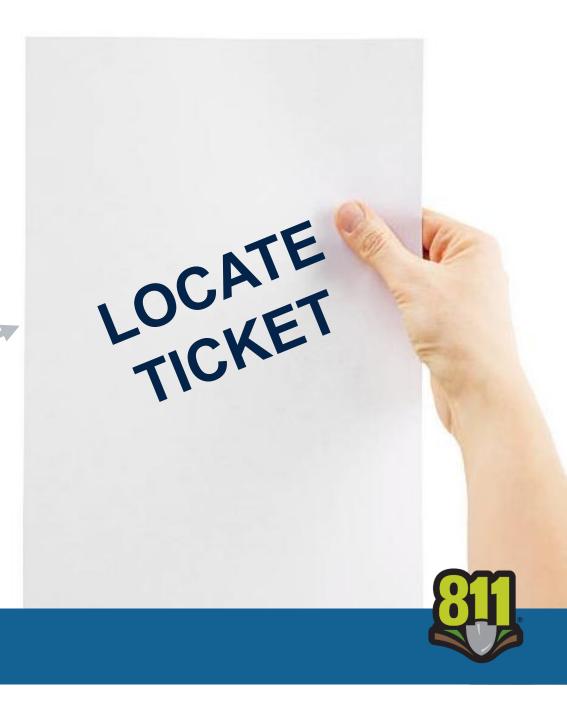
Submit

#### Members Notified for County ALAMANCE

Code Name Damage Contact		Phone	
ATT01	ATT/T (TRANSMISSION)	ANTONIO J. PEIRANO	(803)261-4551
ATT312*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
ATT322*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
CAR01	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CAR02	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
COB01	CITY OF BURLINGTON	ANDY MCCOY	(336)516-6525
COB02	CITY OF BURLINGTON	1 - DEAN COBLE	(336)516-6654
COB02	CITY OF BURLINGTON	2 - WALTER HARTMAN	(336)516-6655
COP02	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
COP05	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
CPL10*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CPL30*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CTT02*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT11*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT12*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CUB01	CONTERRA ULTRA BROADBAND	NETWORK OPERATIONS CENTER	(888)581-0811
CVI04*	TIME WARNER CABLE-CHARTER	CAROLINAS REGIONAL OPERATIONS	(855)272-2862
DET01*	TIME WARNER CABLE-CHARTER	CAROLINAS REGIONAL OPERATIONS	(855)272-2862
DOT07	NC DEPARTMENT OF TRANSPORTATION	MARK ALDRIDGE	(336)487-0175
DOT07A	NC DEPARTMENT OF TRANSPORTATION	OPERATIONS CENTER (EVENING)	(919)825-2653
DOT07A	NC DEPARTMENT OF TRANSPORTATION	TRIAD TMC (DAYTIME)	(336)315-7080
DPC11*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)769-3766
ELN01	TOWN OF ELON	1 - DAVID MURPHY	(336)214-0674
ELN01	TOWN OF ELON	2 - TJ TINGLE	(336)684-4296

# Your info should match your white lined area







87-122 (c) (2) Confirm through positive response prior to excavation that all operators have responded & that all facilities that may be affected by the proposed excavation have been marked.

#### **Member Response Codes**

- 10 No conflict, utility is outside of stated work area
- 20 Marked
- 30 Not complete
- 32 Locate Not Complete, additional communication with the excavator required. Unable to contact the excavator.
- 40 Could not gain access to property, locator will contact excavator
- Critical facility not marked, The utility owner or their designated representative have contacted the excavator and have agreed to a period that an owner representative must be present during excavation to identify the unmarked facility and/or monitor the excavation
- Critical facility marked. The utility owner or their designated representative have contacted the excavator and have agreed that an owner representative must be present during excavation
- 60 Locator and excavator agreed and documented marking schedule
- 70 Excavator completed work prior to due date
- 80 Member's Master Contractor is responsible for locating facilities
- 90 SURVEY DESIGN REQUEST Facility Has been Marked in the Field
- 92 SURVEY DESIGN REQUEST -No Facilities in the Area
- 94 SURVEY DESIGN REQUEST Facility Records Provided
- 98 SURVEY DESIGN REQUEST Access to Facility Records Provided
- 100 Location request denied due to Homeland Security Concern. Member utility operator needs to confirm legitimacy of the proposed excavation and may need additional information.
- Subaqueous Facilities Present. Member utility owner will locate facilities within 10 full working days.
- Extraordinary Circumstances Exist. Member utility owner unable to complete location request until (Date / Time).
- 999 Member has not responded by the required time

# Destroyed Marks & 3 Hour Tickets

#### **DESTROYED MARKS**

If locate marks have been destroyed, the excavator must contact NC811 to issue a Destroyed Marks ticket requesting a remark of the area from the original ticket. A 3 Hour Ticket should not be used in case of destroyed marks.

#### **3 HOUR TICKET**

If an operator fails to respond to the positive response system, the excavator may proceed if there are no visible indications of a facility at the proposed excavation or demolition area, such as a pole, marker, pedestal, meter, or valve. However, if the excavator is aware of or observes indications of an unmarked facility at the proposed excavation or demolition area, the excavator shall not begin excavation or demolition until an additional call is made to the Notification Center detailing the facility and an arrangement is made for the facility to be marked by the operator within three hours from the time the additional call is received by the Notification Center.

### **Bad Weather Driving Tips**

- Inspect their vehicles before departing. Check tires, lights, turn signals, wipers, windows, defroster, mirrors and loads. Report defects to the mechanic and have them repaired before you go on the road.
- Keep windows and lights clean and clear of dirt, snow, and ice.
- Use wipers, defrosters, and headlights to improve your visibility day or night. Headlights also help other drivers see you.
- Avoid distractions, such as cell phones or radios.
- Watch out for puddles and icy patches that could cause hydroplaning or skids.
- Do not attempt to drive through deep puddles. You could get stuck or wet the brakes.
- Avoid quick or sudden stops or turns.
- Increase your stopping distance.
- Wear your seat belt at all times and require passengers to do the same. There is no time for mistakes during bad weather.
   Bad weather affects all drivers. You must stay alert. Watch out for the other drivers, too. Drive defensively!





### MEETINGS AND EVENTS

### Meetings



- NC811 Board Meeting 1Q19
   April 26th, 2019
   8:30 am; DoubleTree by
   Asheville Hilton Biltmore, NC
- Prevention Review Board
  April 16, 2019 from 10 am to 4 pm
  2550 Operation Way, Raleigh, NC
- Locate Resolution Partnership
   Committee
   The 3rd Wednesday,
   Feb, April, June, August, Oct, Dec
   11:00 am 1:00 pm
   5009 High Point Rd., Greensboro, NC
- State UCC
   March 12, 2019 from 10 am to noon
   Dominion Energy, 4211 Global St,
   Raleigh, NC





# Sheraton Myrtle Beach Convention Center May 1st - May 3rd, 2019

For more info and to register go to: www.scucc.org

### National Safe Digging Month T-Shirts are here!



To order go to: <a href="https://www.nc811.org">www.nc811.org</a>
All t-shirt orders must be placed by Feb. 28, 2019





Thank you for your time and attention.
You can get a PDF copy of this presentation on www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.