

**Utilities Coordinating Committee of the Lower Cape Fear**  
**Serving New Hanover, Brunswick and Pender Counties**  
**January 21, 2020**

Meeting held at Piedmont Natural Gas- 1321 S 10<sup>th</sup> St Wilmington

Time Began: 9:03 AM

Time End: 10:14 AM

**Call Meeting to Order**

Norman Bardon- Chairperson

Misty Rose- Secretary

- Mission Statement
- Member Introductions- 18 Members Attended

**NC 811-** Howard Corey

Locate Requests/Transmission Numbers

County Ticket Volume

County Ticket Distribution

Excavation Guide

Meetings and Events

**Projects**

PNG/SEC- Hwy 211 project Relocation, Hwy 321, Hampstead on hold, Military/Eastwood

**Meeting Discussions**

Reviewed the different types of tickets and how they are responded to.

Secured areas and how they are located.

**Reminder List**

811 App: Remind your locators and excavators to use it. It is a really good tool.

Training: Ensure your excavators and locators have the proper training

Century Link is being located by USIC again

**Adjourn Meeting,**

Our next meeting will be February 18, 2020 at the City of Wilmington 209 Coleman Dr Wilmington

UCC of the Lower Cape Fear  
Attendance

Date: 1-21-20

Name	Company	Phone #	email address
KEITH KEEN	CITY OF WILMINGTON	910-899-8294	Keith.Keene@wilmingtonnc.gov
DANNY COSTIN	City of Wilmingtn	910-341-7895	danny.costin@wilmington.gov
Benji Carroll	Diversified	704-974-9987	benji.carroll@diversifiedutilitygroup.com
Kevin Warford	Mastec	9105305910	Kevin.Warford@mastec.com
BRYAN GILLEN	SEC	910745316	bgillen@seconnections.com
Misty Rose	SEC	910-782-9417	mrose@seconnections.com
Wendy King	WFD	910-342-2731	wendy.gianni.king@wilmingtonnc.gov
ED LAMENDOLA	SPECTRUM	910 619 6877	EDWARD.LAMENDOLA@CHARTER.COM
Larry W. Jett	PNG	252-617-7642	Larry.Jett@Duke-energy.com
Grabe Von Rupp	PNG	910-774-3512	Grabe.VonRupp@Duke-energy.com
Richard Smith	SRR	910-777-1152	rsmita@SRREnviro.com
Randy Wright	SRR	(910)622-3994	randy.wright@SRREnviro.com
Roy Severt	Graycliff Ent.	910-619-3424	rsevert@graycliffent.com
Philip Shuster	City of Wilm-	910-617-8024	Philip.Shuster@wilmingtonnc.gov

Howard Coy  
JEFF KLEIN

NC 811  
PNG

336 911 5797 howard energy  
252 331 9060

Judd Sitten  
Mike Brown

PNG  
PNG

251-2821 j-dsitten@duke-energy.com  
910.520.5808

# Lower Cape Fear UCC January 2020





# Let's look at the numbers



Know what's **below.**  
**Call** before you dig.





# Locate Requests & Transmissions for all of North Carolina

## Dec. 2019 vs 2018

### Tickets

2019: 140,576

2018: 135,072

Difference: 4.07%

### Transmissions

2019: 814,379

2018: 751,039

Difference: 8.4%

## Year-to-date

### Tickets

2019: 2,222,729

2018: 2,012,022

Difference: 10.5%

### Transmissions

2019: 12,211,179

2018: 10,988,418

Difference: 11.1%

# County Ticket Volume

2019 Stats Compared with 2018

	Type Ticket					
New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	85	42	2251	81	1347	3806
2019	71	38	2192	54	755	3110
+/- Var	-16.5%	-9.5%	-2.6%	-33.3%	-43.9%	-18.3%
			Avg Locates per Day			141





# County Ticket Volume

2019 Stats Compared with 2018

	Type Ticket					
Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	30	28	2166	39	732	2995
2019	40	45	2131	41	376	2633
+/- Var	33.3%	60.7%	-1.6%	5.1%	-48.6%	-12.1%
			Avg Locates per Day			120



# County Ticket Volume

2019 Stats Compared with 2018

	Type Ticket					
Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	4	14	681	14	225	938
2019	13	8	612	16	164	813
+/- Var	225.0%	-42.9%	-10.1%	14.3%	-27.1%	-13.3%
			Avg Locates per Day			37





# County Ticket Volume

YTD stats compared with previous year

	Type Ticket					
						Total
New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Tickets
2018	938	559	32548	900	15020	49965
2019	1943	606	35602	1122	15723	54996
+/- Var	107.1%	8.4%	9.4%	24.7%	4.7%	10.1%
			Avg Locates per Day			237



# County Ticket Volume

YTD stats compared with previous year

	Type Ticket					
Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	564	559	33344	761	9960	45188
2019	789	470	34631	808	8032	44730
+/- Var	39.9%	-15.9%	3.9%	6.2%	-19.4%	-1.0%
			Avg Locates per Day			193





# County Ticket Volume

YTD stats compared with previous year

	Type Ticket					
Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	104	155	9767	214	2646	12886
2019	283	94	9722	266	2387	12752
+/- Var	172.1%	-39.4%	-0.5%	24.3%	-9.8%	-1.0%
			Avg Locates per Day			55



# County Ticket Distribution



County/Place	12 Dec
<b>NEW HANOVER</b>	<b>3110</b>
BAYSHORE	54
<b>CAROLINA BEACH</b>	<b>107</b>
<b>CASTLE HAYNE</b>	<b>129</b>
FORT FISHER	1
KINGS GRANT	10
KIRKLAND	19
KURE BEACH	47
MASONBORO	8
MURRAYSVILLE	24
MYRTLE GROVE	38
OGDEN	52
SEA BREEZE	7
SEAGATE	3
SILVER LAKE	26
SKIPPERS CORNER	1
<b>WILMINGTON</b>	<b>2438</b>
WILMINGTON BEACH	22
WRIGHTSBORO	22
<b>WRIGHTSVILLE BEACH</b>	<b>102</b>

# County Ticket Distribution

County/Place	12 Dec
<b>BRUNSWICK</b>	<b>2633</b>
ASH	24
BALD HEAD ISLAND	79
BELVILLE	42
BOILING SPRING LAKES	65
<b>BOLIVIA</b>	<b>150</b>
<b>CALABASH</b>	<b>90</b>
CAROLINA SHORES	28
CASWELL BEACH	22
<b>HOLDEN BEACH</b>	<b>125</b>
<b>LELAND</b>	<b>603</b>
LONG BEACH	4
LONGWOOD	10
MACO	1
MIDWAY	3
MILL CREEK	1

NAVASSA	22
NORTHWEST	43
<b>OAK ISLAND</b>	<b>299</b>
<b>OCEAN ISLE BEACH</b>	<b>192</b>
<b>SAINT JAMES</b>	<b>97</b>
SEASIDE	1
<b>SHALLOTTE</b>	<b>102</b>
<b>SOUTHPORT</b>	<b>371</b>
SUNSET BEACH	68
<b>SUPPLY</b>	<b>140</b>
TOWN CREEK	7
VARNAMTOWN	3
WINNABOW	41



# County Ticket Distribution

County/Place	12 Dec
<b>PENDER</b>	<b>813</b>
ATKINSON	6
<b>BURGAW</b>	<b>92</b>
CURRIE	18
<b>HAMPSTEAD</b>	<b>356</b>
KINGS LANDING	1
MAPLE HILL	5
MONTAGUE	1
<b>ROCKY POINT</b>	<b>133</b>
SCOTTS HILL	5
SLOOP POINT	1
SURF CITY	77
TOPSAIL	71
TOPSAIL BEACH	16
WALLACE	2
WATHA	6
WILLARD	23





For more info visit

<https://www.duke-energy.com/community/customer-assistance-programs/share-the-warmth>



A horizontal, irregular red watercolor brushstroke serves as a background for the text. The stroke has a textured, painterly appearance with varying shades of red and pink.

# UPCOMING EVENTS

# NC811 Upcoming Holiday Schedule

- **New Years Day: January 1<sup>st</sup>**
- **\*Martin Luther King Jr's Birthday: January 20th**

*All above holidays are excluded from the three working day notice.*

*\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



**4Q19**

January 17, 2020  
Grandover Resort  
Greensboro, NC

For booking info:  
Tonya Hargraves:  
[tonya@nc811.org](mailto:tonya@nc811.org)



# NC Underground Damage Prevention Review Board

*Location:*

*Dempsey E. Benton Water Treatment Plant  
2301 Benson Rd., Garner, NC*

January 14, 2020  
10am to 4pm



<https://www.nc811.org/report-a-violation.html>



# NC Locate Resolution

## Partnership Committee

Every 2 months on the third Wednesday  
NC 811, 5009 High Point Rd, Greensboro, NC

- Wednesday, February 19  
11:00am – 1:00pm







## **State UCC Meeting**

North Carolina 811

5009 High Point Road, Greensboro

**Tuesday, January 14, 2020**

**10:00am – 12:00pm**



# *The NC811 Education Department is here to help you!*



A PDF of this presentation is  
available at **[www.ncucc.org](http://www.ncucc.org)**

*Use the UCC Issues form to voice your  
concerns to both local and state level UCC  
meetings in North Carolina. Available on both  
the NCUCC website and the NC811 app.*