



Utilities Coordinating Committee of the Lower Cape Fear
Serving New Hanover, Brunswick, and Pender Counties
November 21, 2017

Meeting held at Brunswick County Public Utilities Ops

Time begins: 9:06 am

Time end: 10:11 am

Members' Introductions – 7 members attended

Call meeting to order – Glenn Carroll

Glenn Carroll - Chairperson

Joyce Cantrell- Secretary

NC 811 – Howard Corey

Locate Requests / Transmission numbers

County Ticket Volume

County Ticket Distribution

Top 20 Callers

Meetings & Holidays

Events

What could possibly go wrong video

Education Liaison career opportunity

www.ncucc.org

Discussions

State UCC was held November 14th at Piedmont Natural Gas. At this meeting, discussion of the upcoming NC/SC Joint UCC meeting in Cherokee, NC in May. Discussed NCDOT design projects where local NCDOT employees are welcome to attend the local UCC meetings and design projects need all utility assistance on corresponding to the time frame of their projects. Discussed Sprint and Verizon will be installing 700 towers each across the state in year 2018.

Flyer for the local UCC would be beneficial to send out with each monthly meeting reminder. Joyce/Glenn are going to work on that flyer.

Survey design ticket vs. construction locate ticket. Design Survey ticket is 10 full working days. It can be located in the field or the utility can offer a map of the location to the requestor. Construction locate ticket is used when actual digging is going to take place. There is a normal 72 hour timeframe for locating. Some requestors are abusing the system when they call in a construction locate ticket when they actually need a survey design ticket.

811 App

Great app to receive a lot of information. For example, you can find The Law, Positive Response, Near ticket, Ticket types, Damage Contact info, and much more.

Mock Gas Line Strike in Raleigh. Approximate 400 people showed up to the event. It demonstrated a proper way to handle a gas line hit and an incorrect way. Drone photography was used. Plans are being made to try to have 2 next year.

UCC BBQ on October 17th was a great success. The coat drive was awesome. Received a lot of coats and they were donated to Good Sheppard Ministries in Wilmington. They were very grateful for the donation. Musser Catering did the food for the event and did a great job. Glenn mentioned that they are very nice people to work with if you are looking for a great cater. The invoice for Musser for the 2017 event is paid.

Utilities should be a member of the 811 system. If not, let Howard know. He will make contact to the utility in concerned and let them know about the law.

Lee Electric introduced themselves to the group. They are main contractor for Brunswick Electric and do work for ATMC and AT&T.

Joyce Cantrell will be moving and the secretary position for the local UCC will be needed starting in January 2018. If interested, contact Glenn Carroll.

Adjourn Meeting

December UCC meeting is canceled. Our next meeting will be January 16th, 2018 at Piedmont Natural Gas (1321 S. 10th Street, Wilmington) at 9:00 am.

UCC Lower Cape Fear November 21, 2017

Name	Company	email
Joyce Cantrell	Piedmont Natural Gas	joyce.cantrell@duke-energy.com
Glenn Carroll	USIC	glennccarroll@usicllc.com
John Nichols	BCPU	john.nichols@brunswickcountync.gov
WALT ANDERSON	LEE ELECTRICAL CONST.	wanderson@lee-electrical.com
Larry Long	LEE ELECTRICAL CONST.	llong@lee-electrical.com
Cory Sumner	TC County P. Util.	cory.sumner@brunswickcountync.gov
Howard Cory	NC 811	howard@nc811.org

November 2017

**New Hanover,
Brunswick &
Pender
Counties**

**HAPPY
THANKS
GIVING**

North 811
Carolina
www.nc811.org

Statewide Ticket and Transmission Data

October: 2017 / 2016 Comparison

Tickets

2017: 176,494

2016: 176,522

Difference: -0.02%

Transmissions

2017: 986,175

2016: 996,521

Difference: -1.0%

Statewide Ticket and Transmission Data

Year-to-Date: 2017 / 2016 Comparison

Tickets

2017: 1,640,492

2016: 1,656,274

Difference: -1.0%

Transmissions

2017: 9,271,405

2016: 8,993,273

Difference: 3.1%

County Ticket Volume



October: 2017 Stats Compared with 2016

	Type Ticket					
New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2016	29	75	2690	37	1270	4101
2017	49	51	2778	116	853	3847
+/- Var	69.0%	-32.0%	3.3%	213.5%	-32.8%	-6.2%
		Avg Locates per Day				175

County Ticket Volume



October: 2017 Stats Compared with 2016

	Type Ticket					
Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2016	15	31	2090	32	990	3158
2017	94	41	4471	82	1665	6353
+/- Var	526.7%	32.3%	113.9%	156.3%	68.2%	101.2%
		Avg Locates per Day				289

County Ticket Volume



October: 2017 Stats Compared with 2016

	Type Ticket					
Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2016	12	22	743	16	355	1148
2017	24	20	1140	19	141	1344
+/- Var	100.0%	-9.1%	53.4%	18.8%	-60.3%	17.1%
		Avg Locates per Day				61

County Ticket Volume



Year-to-Date: 2017 Stats Compared with 2016

	Type Ticket					
New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2016	302	479	25916	565	9796	37058
2017	376	427	25932	695	10861	38291
+/- Var	24.5%	-10.9%	0.1%	23.0%	10.9%	3.3%
		Avg Locates per Day				182

County Ticket Volume



Year-to-Date: 2017 Stats Compared with 2016

	Type Ticket					
Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2016	173	307	20263	353	7448	28544
2017	469	401	30026	683	13164	44743
+/- Var	171.1%	30.6%	48.2%	93.5%	76.7%	56.8%
		Avg Locates per Day				213

County Ticket Volume



Year-to-Date: 2017 Stats Compared with 2016

	Type Ticket					
Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2016	72	94	7901	102	2384	10553
2017	154	139	10111	263	3574	14241
+/- Var	113.9%	47.9%	28.0%	157.8%	49.9%	34.9%
		Avg Locates per Day				68

County Ticket Distribution

County/Place	10 Oct
NEW HANOVER	3847
BAYSHORE	17
CAROLINA BEACH	256
CASTLE HAYNE	89
KINGS GRANT	6
KIRKLAND	9
KURE BEACH	33
MASONBORO	8
MURRAYSVILLE	57
MYRTLE GROVE	66
OGDEN	55
SILVER LAKE	4
WILMINGTON	3183
WINTER PARK	1
WRIGHTSBORO	36
WRIGHTSVILLE	1
WRIGHTSVILLE BEACH	26

County Ticket Distribution

County/Place	10 Oct
BRUNSWICK	6353
ASH	21
BALD HEAD ISLAND	227
BELVILLE	414
BOILING SPRING LAKES	21
BOLIVIA	127
CALABASH	272
CAROLINA SHORES	33
CASWELL BEACH	6
HOLDEN BEACH	40
IREDELL	6
LELAND	3110
LONG BEACH	2
LONGWOOD	1
MALMO	3
NAVASSA	34
NORTHWEST	20

OAK ISLAND	392
OCEAN ISLE BEACH	221
OLD TOWN	11
SAINT JAMES	507
SANDY CREEK	1
SHALLOTTE	198
SOUTHPORT	405
SUNSET BEACH	85
SUNSET HARBOR	4
SUPPLY	142
TOWN CREEK	13
WINNABOW	37

County Ticket Distribution

County/Place	10 Oct
PENDER	1344
ATKINSON	9
BURGAW	428
CURRIE	18
HAMPSTEAD	592
MAPLE HILL	11
PENDERLEA	2
ROCKY POINT	117
SAINT HELENA	8
SCOTTS HILL	18
SLOOP POINT	4
SURF CITY	76
TOPSAIL	26

TOPSAIL BEACH	14
WALLACE	1
WARDS CORNER	1
WATHA	3
WATTS LANDING	1
WILLARD	15

Top 20 Callers-New Hanover

Rank	Name	Totals			
1	MASTEC	461	11	EVERYTHING UNDERGROUND	96
2	A & A TRENCHING SERVICES, INC	208	12	CAPE FEAR PUBLIC UTILITY AUTHORITY	76
3	SOUTHEASTERN CABLE	179	13	HOLMES CONSTRUCTION & EXCAVATION, LLC	60
4	ANSCO & ASSOCIATES, LLC	169	14	THOMSON & COMPANY	54
5	SEALAND CONTRACTORS CORP.	158	15	HONEYCUTT CONSTRUCTION SERVICES	52
6	DISTRIBUTION CONSTRUCTION, LLC	142	16	ESP ASSOCIATES, P.A.	46
7	AT&T UTILITY OPERATIONS	124	17	J & J UNDERGROUND	44
8	AT&T UTILITY OPERATIONS	105	18	HEATH GRADING & UTILITY	40
9	UNDERGROUND SPECIALIST, LLC	105	19	DECISIVE COMMUNICATIONS	39
10	AC SCHULTES OF CAROLINA INC	98	20	TRIBUTE CONSTRUCTION	37

Top 20 Callers-Brunswick

Rank	Name	Totals
1	CONNEX COMMUNICATIONS	1908
2	CONNEX COMMUNICATIONS, INC	951
3	SOUTHEASTERN CABLE	407
4	ATMC	212
5	CARMICHAEL CONSTRUCTION COMPANY, INC.	173
6	ATMC	121
7	DIRECTIONAL SERVICES, INC.	106
8	BRUNSWICK COUNTY PUBLIC UTILITIES	106
9	FIBERBORE, INC	101
10	AT&T UTILITY OPERATIONS	93

11	RACO, INC	90
12	BRUNSWICK EMC	84
13	BRUNSWICK ELECTRIC MEMBERSHIP CORP	84
14	AT&T UTILITY OPERATIONS	77
15	BRUNSWICK EMC	77
16	HOLMES CONSTRUCTION & EXCAVATION, LLC	77
17	MASTEC	65
18	DECISIVE COMMUNICATIONS	57
19	DISTRIBUTION CONSTRUCTION, LLC	51
20	MID-ATLANTIC CABLE SOLUTIONS	50

Top 20 Callers-Pender

Rank	Name	Totals
1	RALPH HODGE CONSTRUCTION	206
2	EVERYTHING UNDERGROUND	125
3	MASTEC	79
4	HEINZ LAWN CARE	68
5	AT&T UTILITY OPERATIONS	62
6	AT&T UTILITY OPERATIONS	52
7	A & A TRENCHING SERVICES, INC	39
8	ANSCO & ASSOCIATES, LLC	38
9	T & H CONSTRUCTION	36
10	RSC ENGINEERING, PLLC	29

11	WARD QUALITY UTILITIES, INC.	27
12	J & J UNDERGROUND	24
13	BALFOUR BEATTY INFRASTRUCTURE INC	24
14	I S A CONSTRUCTION, INC	24
15	DECISIVE COMMUNICATIONS	23
16	FATHER & SON'S COMMUNICATIONS, INC	21
17	TOWN OF BURGAW	17
18	FOUR COUNTY EMC	17
19	COASTAL CAROLINA RESOURCE GROUP	16
20	UUP, LLC	14

Meetings & Holidays



State UCC Meetings

Piedmont Natural Gas

Tue, Nov. 14, 2017

10am – 12pm

1321 S 10th St,
Wilmington, NC 28401

Thanksgiving Holiday

Nov. 23-24, 2017

The 24th is an observed holiday. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.

NC Underground Damage Prevention Review Board Meetings

**Located at: 2550 Operations
Way, Raleigh, NC.**

On the corner of Operations
Way and Westinghouse Blvd.

January 16, 2018
10am to 4pm

NC811 Board Meeting

4Q17

January 19th, 2018
Grandover Resort
Greensboro, NC

Events



13th Annual American Tobacco Tower Lighting

Friday, December 1, 2017

06:00 PM

American Tobacco Amphitheater



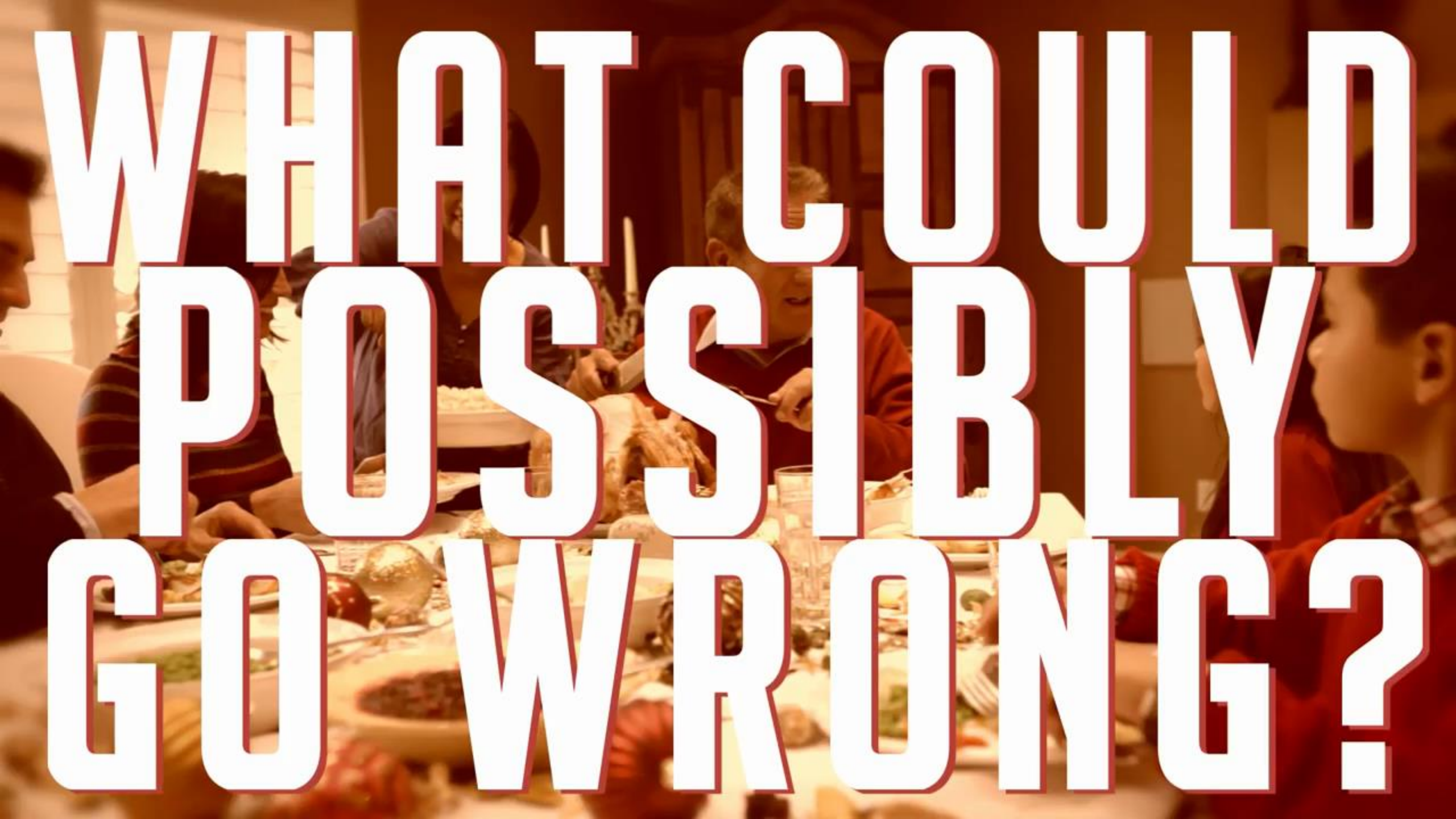
Greensboro Holiday Parade

Saturday, December 2, 2017

Noon

Downtown Greensboro





WHAT COULD
POSSIBLY
GO WRONG?

Brunswick Regional



Water & Sewer



Career opportunity available at NC811

EDUCATION LIAISON

PIEDMONT TRIAD REGION OF NC

The Education Representative is responsible for coordinating and promoting the use and growth of North Carolina 811, Inc. (NC 811) between non-member and member utilities and excavators and promoting public awareness and education concerning the use of NC 811.

Visit: <http://www.nc811.org/employment.html> to apply

How can an 811 liaison help you today?



Get a PDF copy of this presentation at www.ncucc.org

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

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