

**Utilities Coordinating Committee of the Lower Cape Fear**  
**Serving New Hanover, Brunswick and Pender Counties**  
**November 19, 2019**

Meeting held at City of Wilmington- 209 Coleman Dr Wilmington NC

Time Began: 9:05 AM

Time End: 10:41 AM

**Call Meeting to Order**

Norman Bardon- Chairperson

Misty Rose- Secretary

- Mission Statement
- Member Introductions- 21 Members Attended

**NC 811-** Howard Corey

Locate Requests/Transmission Numbers

County Ticket Volume

County Ticket Distribution

Excavation Guide

Meetings and Events

**Projects**

PNG/SEC- Hwy 211 project, Market St Relocation, Hwy 421 and Hampstead planned after first of year

Project Atlas that DOT is working on will layer all utilities together for better use of DOT projects, in the planning stages at this time

**Meeting Discussions**

The concern for slow response time, specifically for survey tickets was brought up and discussed. Helpful information was shared of whom to contact for which utilities. Also, if no resolution, a complaint can be filed against the utility company with NC Underground Damage Prevention Board. Complaints can only be filed against the utility company, NC 811 or the excavator, not locators.

Discussed importance of white lining

Discussed depth requirements utilities are not required to provide, only locate horizontally.

### **Reminder List**

811 App: Remind your locators and excavators to use it. It is a really good tool.

Training: Ensure your excavators and locators have the proper training

NC 811 Holidays: Next holiday is Thanksgiving Day, November 28<sup>th</sup>, and the day after is observed also.

Century Link will be being located by USIC once again starting the first part of December

### **Adjourn Meeting**

We will not have a meeting in December. Our next meeting will be January 16<sup>th</sup>, 2020, location TBD.

We hope everyone has a wonderful Holiday season, we will see you next year!

Please be on the look out for our 2020 annual meeting schedule to be mailed out soon.

**Lower Cape Fear UCC  
November 2019**



**Happy Thanksgiving**

# Let's look at the numbers



Know what's below.  
Call before you dig.



# Locate Requests & Transmissions for all of North Carolina

## Oct. 2019 vs 2018

### Tickets

2019: 203,785

2018: 201,516

Difference: 1.13%

### Transmissions

2019: 1,120,817

2018: 1,101,179

Difference: 1.78%

## Year-to-date

### Tickets

2019: 1,928,206

2018: 1,715,385

Difference: 12.4%

### Transmissions

2019: 10,506,523

2018: 9,351,657

Difference: 12.3%

# County Ticket Volume

2019 Stats Compared with 2018

	Type Ticket					
New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	86	52	3895	54	1773	5860
2019	134	21	2817	78	1102	4152
+/- Var	55.8%	-59.6%	-27.7%	44.4%	-37.8%	-29.1%
			Avg Locates per Day			208



# County Ticket Volume

2019 Stats Compared with 2018

	Type Ticket					
Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	34	62	3222	51	861	4230
2019	107	41	3210	87	561	4006
+/- Var	214.7%	-33.9%	-0.4%	70.6%	-34.8%	-5.3%
			Avg Locates per Day			200



# County Ticket Volume

2019 Stats Compared with 2018

	Type Ticket					
Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	11	23	990	15	258	1297
2019	48	5	868	29	153	1103
+/- Var	336.4%	-78.3%	-12.3%	93.3%	-40.7%	-15.0%
			Avg Locates per Day			55





# County Ticket Volume

YTD stats compared with previous year

	Type Ticket					
New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	758	407	27396	746	12280	41587
2019	1785	535	31227	1003	14235	48785
+/- Var	135.5%	31.4%	14.0%	34.5%	15.9%	17.3%
			Avg Locates per Day			235



# County Ticket Volume

YTD stats compared with previous year

	Type Ticket					
Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	496	431	28604	640	8487	38658
2019	693	401	29978	720	7283	39075
+/- Var	39.7%	-7.0%	4.8%	12.5%	-14.2%	1.1%
			Avg Locates per Day			188



# County Ticket Volume

YTD stats compared with previous year

	Type Ticket					
Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	93	129	8254	178	2165	10819
2019	245	73	8422	237	2081	11058
+/- Var	163.4%	-43.4%	2.0%	33.1%	-3.9%	2.2%
			Avg Locates per Day			53

# County Ticket Distribution

County/Place	10 Oct
<b>NEW HANOVER</b>	<b>4152</b>
AIRLIE	2
BAYSHORE	59
<b>CAROLINA BEACH</b>	<b>166</b>
<b>CASTLE HAYNE</b>	<b>127</b>
HIGHTSVILLE	4
KINGS GRANT	76
KIRKLAND	13
KURE BEACH	53
MASONBORO	15
MURRAYSVILLE	35
MYRTLE GROVE	48
MYRTLE SOUND	2
OGDEN	50
SEA BREEZE	8

SEAGATE	4
SILVER LAKE	47
SKIPPERS CORNER	3
<b>WILMINGTON</b>	<b>3356</b>
WILMINGTON BEACH	1
WRIGHTSBORO	16
WRIGHTSVILLE BEACH	67

# County Ticket Distribution

County/Place	10 Oct
<b>BRUNSWICK</b>	<b>4006</b>
ASH	41
<b>BALD HEAD ISLAND</b>	<b>134</b>
BELVILLE	64
BOILING SPRING LAKES	68
<b>BOLIVIA</b>	<b>230</b>
<b>CALABASH</b>	<b>149</b>
CAROLINA SHORES	47
<b>CASWELL BEACH</b>	<b>165</b>
GRISSETTOWN	5
<b>HOLDEN BEACH</b>	<b>208</b>
<b>LELAND</b>	<b>873</b>
LONG BEACH	6
LONGWOOD	3
MIDWAY	6
NAVASSA	17

NORTHWEST	43
<b>OAK ISLAND</b>	<b>399</b>
<b>OCEAN ISLE BEACH</b>	<b>366</b>
<b>SAINT JAMES</b>	<b>118</b>
SANDY HILL	1
<b>SHALLOTTE</b>	<b>141</b>
SHELL POINT	1
<b>SOUTHPORT</b>	<b>564</b>
<b>SUNSET BEACH</b>	<b>113</b>
SUNSET HARBOR	4
<b>SUPPLY</b>	<b>159</b>
TOWN CREEK	13
VARNAMTOWN	3
WINNABOW	65



# County Ticket Distribution



County/Place	10 Oct
<b>PENDER</b>	<b>1103</b>
ATKINSON	3
<b>BURGAW</b>	<b>137</b>
CURRIE	10
<b>HAMPSTEAD</b>	<b>540</b>
LONG CREEK	1
MAPLE HILL	6
PENDERLEA	1
<b>ROCKY POINT</b>	<b>131</b>
SAINT HELENA	2
SCOTTS HILL	7
<b>SURF CITY</b>	<b>104</b>
TOPSAIL	85
TOPSAIL BEACH	20
WALLACE	2
WATHA	14
WILLARD	40

# County Member Operator Identity Information

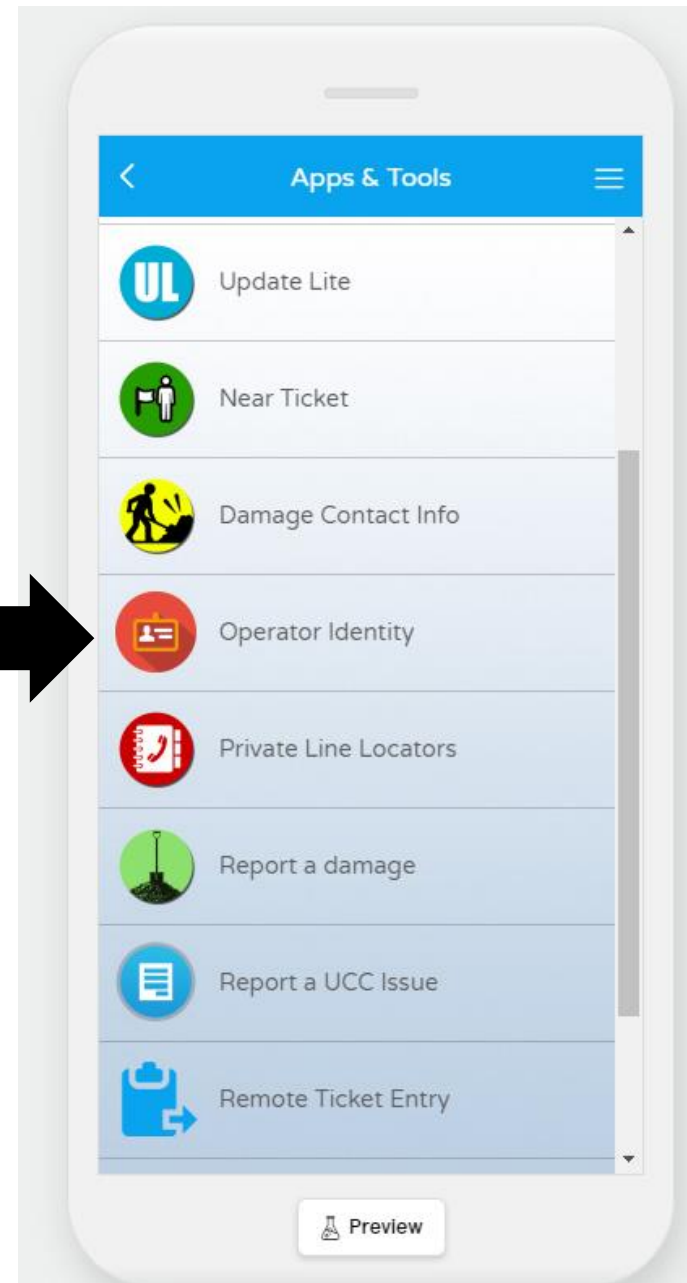
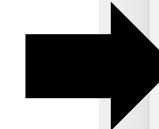
NORTH CAROLINA

County

Members Notified for County GUILFORD

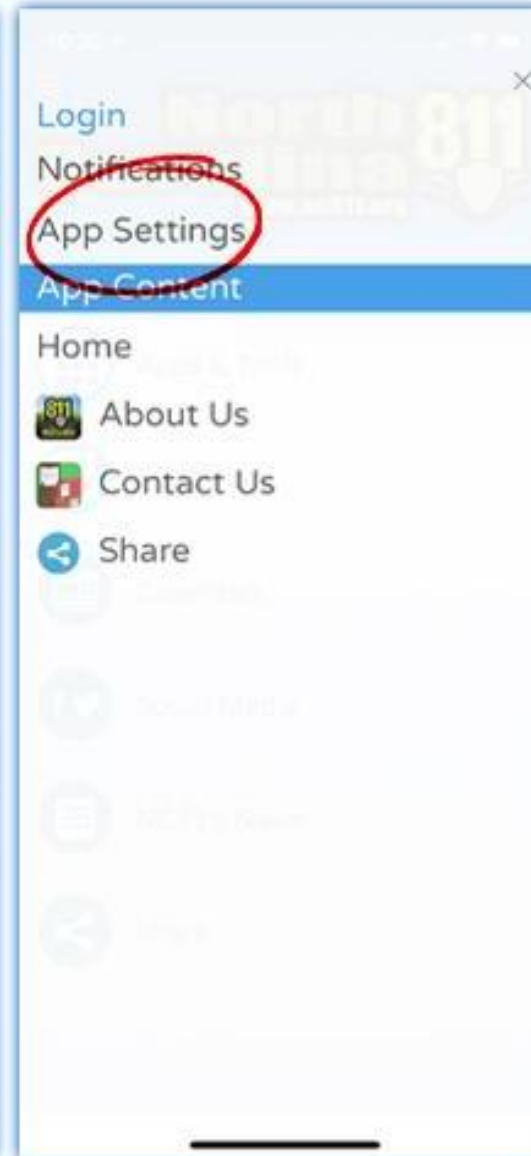
Code	Name	Description	Op Id
ALT02*	WINDSTREAM COMMUNICATIONS, INC.	WINDSTREAM PHONE	
ARC01	CITY OF ARCHDALE	WATER AND SEWER	
ATT01	ATT/T (TRANSMISSION)	FIBER OPTIC	AT&T/T F/O
ATT312*	ATT/D (DISTRIBUTION)	PHONE - COPPER OR FIBER	ATT/D
BKC01	BURKELY COMMUNITIES	FIBER OPTIC	
CAR02	CARDINAL PIPELINE COMPANY	GAS	
CNH01	CONE HEALTH	COPPER AND FIBER OPTIC	ConeHealth
COB01	CITY OF BURLINGTON	WATER AND SEWER	COB01
COP02	COLONIAL PIPELINE COMPANY	GAS	
CPL30*	DUKE ENERGY	POWER	DUKE
CTT01*	CTLCL-CENTURYLINK	PHONE AND FIBER OPTIC	
CTT11*	CTLCL-CENTURYLINK	PHONE AND FIBER OPTIC	

*Available on the nc811.org homepage, the Member Services page and on the NC811 App starting Oct 1, 2019.*



# Update your NC 811 app.

1. Touch the sandwich icon in the upper left.
2. Open App Settings.
3. Touch “Check for New Content”



## PLEASE NOTE

If the diameter or width of the facility is greater than four inches, the dimension of the facility shall be indicated at least every 50 feet in the area of the proposed excavation or demolition. An operator who operates multiple facilities in the area of the proposed excavation or demolition shall locate each facility.

The operator's identity, marked as provided in subdivision (1) of this subsection, in the area where the proposed excavation or demolition is to occur. At a minimum, the operator's identity shall be marked at the beginning point, at intervals of 200 linear feet, and at the end point of the proposed excavation or demolition.

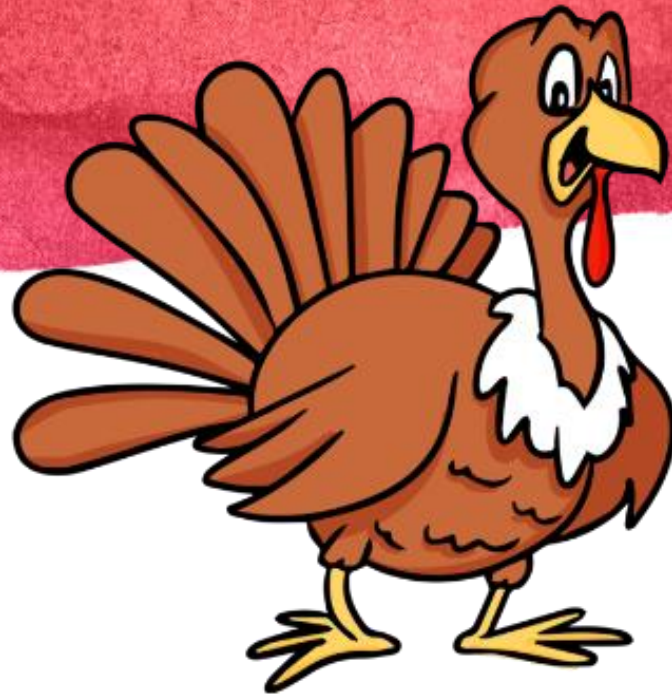
50  
feet

8"

ABC Gas Company

200  
feet

# UPCOMING EVENTS



# NC811 Upcoming Holiday Schedule

- **\*Veterans Day: Monday, November 11<sup>th</sup>**
- **Thanksgiving: Thursday, November 28<sup>th</sup>**
- **Day after Thanksgiving: Friday, November 29<sup>th</sup>**
- **Christmas Eve & Christmas Day: Dec. 24 & 25<sup>th</sup>**
- **\*Christmas Day After: December 26<sup>th</sup>**

*All above holidays are excluded from the three working day notice.*

*\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



# BOARD MEETING

**4Q19**

January 17, 2020  
Grandover Resort  
Greensboro, NC

For booking info:  
Tonya Hargraves:  
[tonya@nc811.org](mailto:tonya@nc811.org)

# NC Underground Damage Prevention Review Board

*Location:*

*Dempsey E. Benton Water Treatment Plant  
2301 Benson Rd., Garner, NC*

January 21, 2020  
10am to 4pm



<https://www.nc811.org/report-a-violation.html>



# NC Locate Resolution

## Partnership Committee

Every 2 months on the third Wednesday  
NC 811, 5009 High Point Rd, Greensboro, NC

- Wednesday, December 11  
11:00am – 1:00pm
- Wednesday, February 19  
11:00am – 1:00pm





## **State UCC Meeting**

Piedmont Natural Gas Co  
1321 S 10th St, Wilmington, NC

**Tuesday, November 5, 2019**  
**10:00am – 12:00pm**



# *The NC811 Education Department is here to help you!*



A PDF of this presentation is  
available at **[www.ncucc.org](http://www.ncucc.org)**

*Use the UCC Issues form to voice your  
concerns to both local and state level UCC  
meetings in North Carolina. Available on both  
the NCUCC website and the NC811 app.*

Norman Borden - PNG

Misty Rose - SEC

Angela Holes - SEC

Howard Cory - NC811

UCC of the Lower Cape Fear

Attendance

Date: 11-19-19

Name	Company	Phone #	email address
Roy Severt	Grayoliff Enterprise	910-619-3424	rsevert@grayoliffent.com
Cory Sumner	B. County Public Util.	910-520-4473	Cory.Sumner@brunswickcountync.gov
Tom Morel	NVS	262-623-4438	tom.morel@nvs.com
Gary Miller	NVS	(704) 770-6799	gary.miller@nvs.com
FRANK PIGNATARO	<sup>NATURAL</sup> PIEDMONT GAS	704 201 1569	FRANK.PIGNATARO@DUKE-ENERGY.COM
DENNIS RACHOCKI	COW	910-341-5899	DENNIS.RACHOCKI@WILMINGTONNC.GOV
KEITH KEEN	COW	910-899-8294	keith.keen@wilmingtonnc.gov
DANNY COSTIN	COW	910-341-7879	danny.costin@wilmingtonnc.gov
James Proctor	Pender County Util.	252-883-9220	jproctor@pendercountync.gov
Anthony Colon	Pender County Utility	910-389-3329	acolon@PenderCounty.gov
Philip Shuster	City of Wilmington	910-617-8024	Philip.Shuster@wilmingtonnc.gov
Serinda Moulton	UNCW	910-962-7180	moultons@uncw.edu
Ellen Boyd	UNCW	910-962-7519	boyde@uncw.edu
Glenn Carroll	USIC	910-619-2765	glenn.carroll@usicllc.com

Patrice Sheehan Maser 252-732-6003 psheehan@maserconsulting.com

Randy Wright SRAR (910) 622-3994 randy.wright@srrenviro.com

Wendy Giannini King WFD 910-342-7731 wendy.giannini.king@wilmingtonnc.gov

