



Mayland UCC



March 2017

The first day of spring  
is March 20<sup>th</sup>, 2017



# NCUCC 75<sup>th</sup> Anniversary

NCUCC Playing Cards & T-Shirts coming to your UCC starting in April.



A business analyst in a dark suit and red tie is pointing with his right hand towards a central blue hexagonal graphic. The background is a dark blue grid of hexagons with various business-related icons. The top of the image has a teal and blue striped pattern.

# business analytics



**North Carolina 811**  
[www.nc811.org](http://www.nc811.org)





# Locate Requests & Transmissions

**Feb. 2017 vs 2016**

**YTD Totals 2017**

## **Tickets**

2017: 147,102

2016: 139,131

Difference: +5.7%

## **Transmissions**

2017: 822,463

2016: 741,864

Difference: +10.9%

**Tickets: 294,670**

12.6% over 2016

**Transmissions: 1,657,346**

19.0% over 2016

# County Ticket Volume



# County Ticket Volume

YTD stats compared with previous year

YTD	Type Ticket						% Measured against Total Tickets					
Yancey	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2016	1	2	73	5	283	364	2016	0.3%	0.5%	20.1%	1.4%	77.7%
2017	0	0	76	2	307	385	2017	0.0%	0.0%	19.7%	0.5%	79.7%
+/- Var	-100.0%	-100.0%	4.1%	-60.0%	8.5%	5.8%	Diff +/-	-0.3%	-0.5%	-0.3%	-0.9%	2.0%
				Avg Locates per Day		10						
Avery	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2016	0	6	117	1	43	167	2016	0.0%	3.6%	70.1%	0.6%	25.7%
2017	0	0	181	4	19	204	2017	0.0%	0.0%	88.7%	2.0%	9.3%
+/- Var	0.0%	-100.0%	54.7%	300.0%	-55.8%	22.2%	Diff +/-	0.0%	-3.6%	18.7%	1.4%	-16.4%
				Avg Locates per Day		5						
Mitchell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2016	0	5	131	2	56	194	2016	0.0%	2.6%	67.5%	1.0%	28.9%
2017	3	1	106	2	188	300	2017	1.0%	0.3%	35.3%	0.7%	62.7%
+/- Var	300.0%	-80.0%	-19.1%	0.0%	235.7%	54.6%	Diff +/-	1.0%	-2.2%	-32.2%	-0.4%	33.8%
				Avg Locates per Day		8						

# County Ticket Volume

## 2017 Stats Compared with 2016

Feb.	Type Ticket						% Measured against Total Tickets					
Yancey	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2016	0	1	49	3	176	229	2016	0.0%	0.4%	21.4%	1.3%	76.9%
2017	0	0	36	1	153	190	2017	0.0%	0.0%	18.9%	0.5%	80.5%
+/- Var	0.0%	-100.0%	-26.5%	-66.7%	-13.1%	-17.0%	Diff +/-	0.0%	-0.4%	-2.5%	-0.8%	3.7%
				Avg Locates per Day		8						
Avery	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2016	0	5	80	1	21	107	2016	0.0%	4.7%	74.8%	0.9%	19.6%
2017	0	0	102	2	9	113	2017	0.0%	0.0%	90.3%	1.8%	8.0%
+/- Var	0.0%	-100.0%	27.5%	100.0%	-57.1%	5.6%	Diff +/-	0.0%	-4.7%	15.5%	0.8%	-11.7%
				Avg Locates per Day		5						
Mitchell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3HR	% NEW	% RXMT	% UPDT	
2016	0	2	92	1	18	113	2016	0.0%	1.8%	81.4%	0.9%	15.9%
2017	2	0	70	2	107	181	2017	1.1%	0.0%	38.7%	1.1%	59.1%
+/- Var	200.0%	-100.0%	-23.9%	100.0%	494.4%	60.2%	Diff +/-	1.1%	-1.8%	-42.7%	0.2%	43.2%
				Avg Locates per Day		8						



# County Ticket Distribution

YANCEY	190
BURNSVILLE	188
GREEN MOUNTAIN	2

# County Ticket Distribution

AVERY	113
ALTAMONT	3
BANNER ELK	24
BEECH MOUNTAIN	1
ELK PARK	2
GRANDFATHER	13
GRANDFATHER VILLAGE	12
INGALLS	2
LINVILLE	29
NEWLAND	24
SUGAR MOUNTAIN	3

# County Ticket Distribution

MITCHELL	181
BAKERSVILLE	33
GRASSY CREEK	2
LEDGER	1
LITTLE SWITZERLAND	2
POPLAR	4
SPRUCE PINE	139

# REMOTE TICKET ENTRY

**RTE Tip:** It is the excavators responsibility to specify the type of proposed excavation or demolition operation to be conducted when creating a New dig ticket.

**New**

**Rxmit**

**DMarks**

**Survey**

For more information regarding Excavator responsibilities see 87-122 of the Underground Safety and Damage Prevention Act.

# April is National Safe Digging Month



**Get the toolkit and help us promote safe digging month.**

**[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)**

# National Safe Digging Month Toolkit

- Social media infographics and campaign messages
- The 5 steps to safe digging (graphics)
- NSDM proclamation template: So cities and counties can officially make the proclamation! Reach out to your mayors and county commissioners.
- Generic Press Release articles
- Safe digging videos on our YouTube channel
- NSDM, Fire Station Marquee Challenge and Safe Digging Partner graphics with HTML code
- "Can You Dig It?" game graphic HTML code:  
Game starts each year on April 1 at [safedigging.me](http://safedigging.me).

[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)

# Order your NC811 Banner Today

Order from the [NC811.org](http://NC811.org) website or contact Ann Rushing at: [annrushing@nc811.org](mailto:annrushing@nc811.org)

4x8 at \$36.00 each  
2x4 at \$16.00 each

Place your orders by March 10th





[ncpipesplus.org](http://ncpipesplus.org)

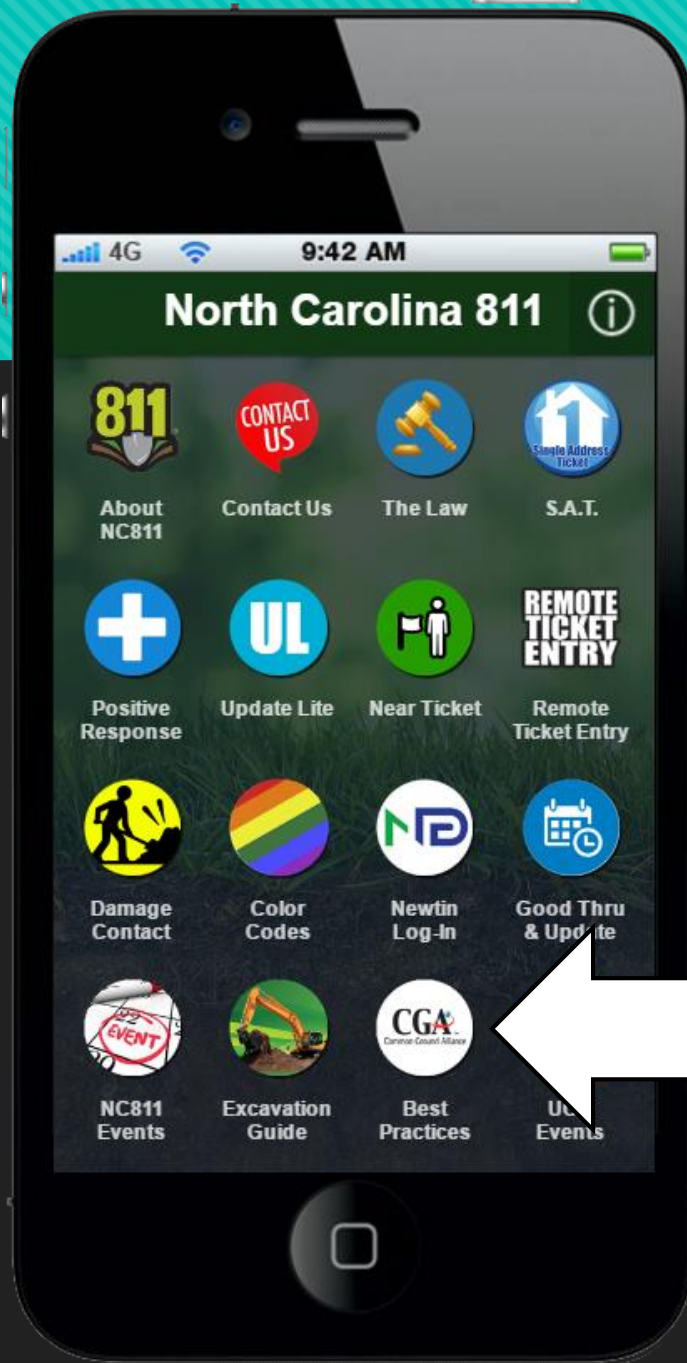


# Best Practices



**This button is linked to the Common Ground Alliance website's Best Practices guide.**

The CGA identified and validated over 130 "best practices" to enhance safety and prevent damages to underground facilities.



# 2017 NC811 Fire Station Marquee Challenge



Enter to win **\$1,000**

[www.nc811.org/marqueechallenge.html](http://www.nc811.org/marqueechallenge.html)

# NC Underground Damage Prevention Review Board Meetings



**Located at: 2550 Operations Way, Raleigh, NC.**  
On the corner of Operations Way and Westinghouse Blvd.

- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

# NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

*All above holidays are excluded from the three working day notice.\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

# 2017 NC811 Board Meetings



## 1Q17

April 21, 2017  
Chetola Resort  
Blowing Rock, NC

## 2Q17

July 21, 2017  
The 1927 Lake Lure Inn and Spa  
Lake Lure, NC



For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)

# 2017 State UCC Meetings

March 14<sup>th</sup>, 2017  
PSNC Energy  
4211 Global Street  
Raleigh, NC

**SC/NC Joint Utility  
Coordinating  
Committee Conference**  
Wed, April 5, 2017 thru  
Fri, April 7, 2017  
10000 Beach Club Dr,  
Myrtle Beach, SC 29572





[www.nc811.org/safe-digging-partner.html](http://www.nc811.org/safe-digging-partner.html)



# 811 Partners with Lowe's

We have exciting news! 811 and Lowe's have collaborated to share the Call Before You Dig message on their tree wraps. Visit any Lowe's store nationwide at 1,840 locations.

#811Lowe's

1.5 Million tree wraps



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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.