

# Avery-Mitchell-Yancey January 2020





# Let's look at the numbers



Know what's below.  
Call before you dig.



# Locate Requests & Transmissions for all of North Carolina

## Dec. 2019 vs 2018

### Tickets

2019: 140,576

2018: 135,072

Difference: 4.07%

### Transmissions

2019: 814,379

2018: 751,039

Difference: 8.4%

## Year-to-date

### Tickets

2019: 2,222,729

2018: 2,012,022

Difference: 10.5%

### Transmissions

2019: 12,211,179

2018: 10,988,418

Difference: 11.1%



# County Ticket Volume

YTD stats compared with previous year

Avery	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	32	23	1362	53	279	1749
2019	30	19	1439	43	399	1930
+/- Var	-6.3%	-17.4%	5.7%	-18.9%	43.0%	10.3%
				Avg Locates per Day		8



# County Ticket Volume

YTD stats compared with previous year

Mitchell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	37	14	671	53	1034	1809
2019	34	17	904	50	1001	2006
+/- Var	-8.1%	21.4%	34.7%	-5.7%	-3.2%	10.9%
				Avg Locates per Day		9



# County Ticket Volume

YTD stats compared with previous year

Yancey	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	6	7	662	45	1223	1943
2019	16	9	924	42	1425	2416
+/- Var	166.7%	28.6%	39.6%	-6.7%	16.5%	24.3%
				Avg Locates per Day		10

# County Ticket Volume

2019 Stats Compared with 2018

Avery	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	3	0	39	1	31	74
2019	3	0	54	1	45	103
+/- Var	0.0%	#DIV/0!	38.5%	0.0%	45.2%	39.2%
				Avg Locates per Day		5



# County Ticket Volume

2019 Stats Compared with 2018

Mitchell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	2	0	37	4	112	155
2019	6	0	49	5	46	106
+/- Var	200.0%	#DIV/0!	32.4%	25.0%	-58.9%	-31.6%
				Avg Locates per Day		5



# County Ticket Volume

2019 Stats Compared with 2018

Yancey	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	0	0	39	1	121	161
2019	4	1	62	2	74	143
+/- Var	#DIV/0!	#DIV/0!	59.0%	100.0%	-38.8%	-11.2%
				Avg Locates per Day		7



# County Ticket Distribution



AVERY	103
ALTAMONT	2
BANNER ELK	21
BEECH MOUNTAIN	20
LINVILLE	10
NEWLAND	30
PINEOLA	2
PLUMTREE	9
SUGAR MOUNTAIN	4

# County Ticket Distribution



MITCHELL	123
BAKERSVILLE	32
GRASSY CREEK	11
SPRUCE PINE	79

# County Ticket Distribution



YANCEY	209
BURNSVILLE	188
GREEN MOUNTAIN	3
MICAVILLE	18



For more info visit

<https://www.duke-energy.com/community/customer-assistance-programs/share-the-warmth>

A horizontal, textured red brushstroke with irregular, feathered edges, centered on a white background. The stroke is a vibrant red color and has a slightly grainy, painterly appearance.

**UPCOMING EVENTS**

A photograph of a conference room with a long, light-colored table and several rows of black leather chairs. The room is brightly lit, and the chairs are arranged in a U-shape around the table.

# BOARD MEETING

**4Q19**

January 17, 2020  
Grandover Resort  
Greensboro, NC

For booking info:  
Tonya Hargraves:  
[tonya@nc811.org](mailto:tonya@nc811.org)

# NC Underground Damage Prevention Review Board

*Location:*

*Dempsey E. Benton Water Treatment Plant  
2301 Benson Rd., Garner, NC*

January 14, 2020  
10am to 4pm



<https://www.nc811.org/report-a-violation.html>



# NC Locate Resolution

## Partnership Committee

Every 2 months on the third Wednesday  
NC 811, 5009 High Point Rd, Greensboro, NC

- **Wednesday, February 5th**  
**11:00am – 1:00pm**





## **State UCC Meeting**

North Carolina 811

5009 High Point Road, Greensboro

**Tuesday, January 14, 2020**

**10:00am – 12:00pm**



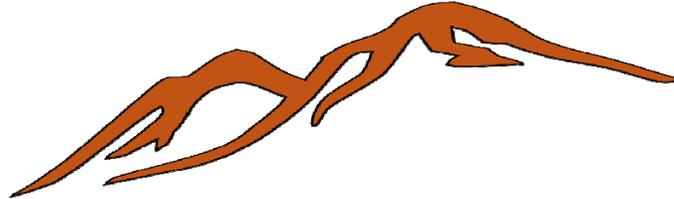
*The NC811 Education  
Department is here to help you!*



A PDF of this presentation is available at [www.ncucc.org](http://www.ncucc.org)

*Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.*

# North Carolina Avery-Mitchell- Yancey Utilities Coordination Committee



## Meeting Minutes

Date: 1/24/2020

Place: Town Hall of Spruce Pine

Town: Spruce Pine, NC

### Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 9:34am
- Brian Morehouse went over housekeeping and emergency evacuation.

### Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic Year in Review!! 2019 was a great year, but 2020 is going to be even better.

### Old Business

- Any Changes to last month's minutes? (NONE)

### Officer Reports

**Chair-** Nothing new to report.

**Co-Chair/Secretary-** Please see attendance sheet attached.

### New Business

- NC 811 / One Call presentation was given by: Brian Morehouse, Western Region Education Liaison.

**Open Discussion Discussed locate issues within the area. Spruce Pine "Thanked" 811 for all of their efforts in helping get locators on site on 1/23/2020 to help out with an Emergency situation. Town of Spruce Pine had 1,100 customers out of water due to a leak. Everything went well and they extend their appreciation.**

### Reports

- A. NC 811 / One Call – Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian

Morehouse went over the December 2019 presentation giving the totals for YTD and Monthly number for Tickets called in, average locates per day and (3) hour tickets. (This is included as a PDF on the UCC website) Brian went over how to donate to the Food Banks and other organization to help those in need. Encourage all of those in attendance to help others during the Holiday season. NC811 went over some of the new laws and procedures that are now in effect as of October 1<sup>st</sup> 2019. Showed a short video on 2019 the Year in Review. Brian Morehouse brought to everyone's attention the ¼ mile, 1,320' or (5) adjoining properties law, and also discussed the single address rule. Went over in great detail. NC811 also went over upcoming events within the next few months. Brian Morehouse encouraged all to attend these UCC meetings. They have been moved to quarterly due to participation being down. The meeting has been moved from Piedmont Natural Gas over to the Town of Spruce Pine. Brian Morehouse has also called on other facility operators about attending these meetings. It has also been looked into moving this to a restaurant to have. Brian Morehouse has contacted a few within the area but no one is interested in having a meeting within their place at the time available. Mentioned about moving the time. It was stated that there just isn't enough work within the area and not a lot of growth. NC811 discussed with everyone about being a Safe Digging Partner and taking the new Pipes Plus Training coming out around April 2020. The group was given handouts to give to contractors in the area with dates on meeting in 2020 and asking them to help support the local UCC.

- B. **No vote on new officers at this time, Co-Chair Richard Canipe stated he would take over the UCC and still hold the meetings at the Town of Spruce Pine for 2020. Only (5) in attendance for this meeting. Asked for suggestions on how we can increase participation from other facility operators and contractors.**
- C. N.C.D.O.T – Work continues around the area. Budget cut backs has had an effect on work but small bridge work and shoulder work continue throughout the area.
- D. **USIC – NA**
- E. **Duke Energy – NA.**
- F. **Piedmont Natural Gas- NA-**
- G. **Town of Yancey-NA**
- H. **Town of Avery- NA**
- I. **Town of Spruce Pine- New line extension of 800' has been completed. Having issues with getting Duke UG lines marked on time. No major projects to report at this time. Maint work within the county continues.**

**Next Meeting – January April 24<sup>th</sup> 2020- Town Hall of Spruce Pine, Spruce Pine, NC**

Meeting adjourned at 10:17 **AM**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**

