

Mecklenburg County

February 2017



Brown Mountain Overlook



A business analyst in a dark suit and red tie is pointing with his right hand towards a central blue hexagonal graphic. The background is a dark blue grid of hexagons with various business icons. The overall theme is business analytics and data visualization.

business analytics

North Carolina 811
www.nc811.org



Locate Requests & Transmissions

Jan. 2017 vs 2016

Tickets

2017: 147,568

2016: 122,523

Difference: +20.4%

Transmissions

2017: 834,883

2016: 651,388

Difference: +28.2%

YTD Totals 2017

Tickets: 147,568

20.4% over 2016

Transmissions: 834,883

28.2% over 2016

County Ticket Volume



County Ticket Volume

YTD stats compared with previous year

Type Ticket							% Measured against Total Tickets					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RMT	% UPDT
2016	187	319	11541	349	6062	18458	2016	1.0%	1.7%	62.5%	1.9%	32.8%
2017	544	568	19916	413	8039	29480	2017	1.8%	1.9%	67.6%	1.4%	27.3%
	190.9%	78.1%	72.6%	18.3%	32.6%	59.7%		0.8%	0.2%	5.0%	-0.5%	-5.6%

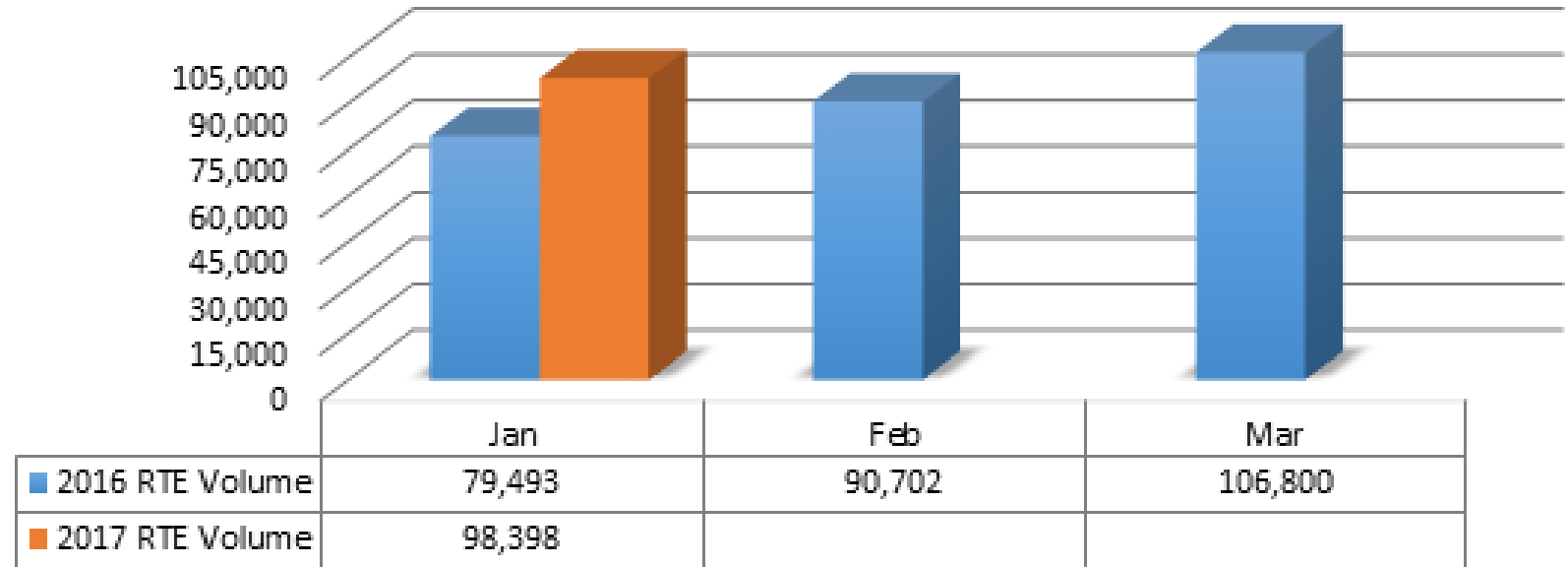
County Ticket Distribution

MECKLENBURG	29480
BERRYHILL	10
CALDWELL	11
CHARLOTTE	24582
CLEAR CREEK	4
CORNELIUS	822
DAVIDSON	360
HUNTERSVILLE	1982
MATTHEWS	594
MINT HILL	709
PAW CREEK	6
PINEVILLE	295
PROVIDENCE	31
STALLINGS	11
UNIVERSITY PLACE	57
WEDDINGTON	2

REMOTE TICKET ENTRY

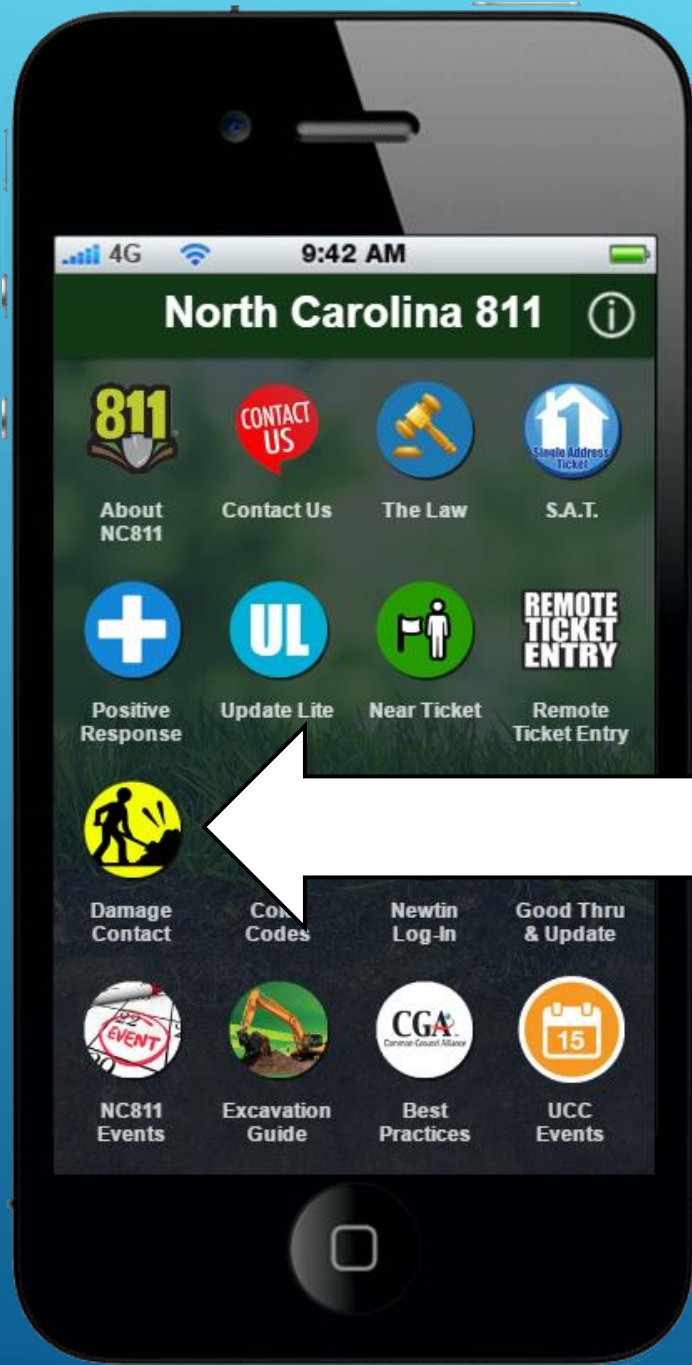
Total Tkt Summary	147,568
In-House Tkt Summary	49,170
RTE Ticket Summary; incl. UL	98,398
RTE Ticket Summary; excl. UL	84,239
RTE % Volume; excl. UL	57.08%
RTE % Volume	66.68%

RTE Volume 2017 vs 2016



Damage Contact

When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.



County Member Damage Notification Information

NORTH CAROLINA

County

Members Notified for County ALAMANCE

Code	Name	Damage Contact	Phone
ATT01	ATT/T (TRANSMISSION)	STUART HIGHTOWER	(803)929-1925
ATT312*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
CAR01	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CAR02	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CIS01*	HOTWIRE COMMUNICATIONS, LLC		
COB01	CITY OF BURLINGTON		
COB02	CITY OF BURLINGTON	DEAN COBLE	(336)516-6654
COP02	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
COP05	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
CPL10*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CPL30*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CTT02*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT11*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT12*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CVI04*	TIME WARNER CABLE	1 - TWC CALL CENTER	(855)261-9374
CVI04*	TIME WARNER CABLE	2 - HUNTER MAREADY	(910)742-8454

Work Performed	Events	% of Grand Total
Telecommunications	137	65.24%
Natural Gas	28	13.33%
Water	18	8.57%
Electric	5	2.38%
Sewer	4	1.90%
Fencing	4	1.90%
Landscaping	4	1.90%
Unknown/Other	3	1.43%
Cable TV	3	1.43%
Bldg. Construction	1	0.48%
Curb/Sidewalk	1	0.48%
Grading	1	0.48%
Site Development	1	0.48%
Grand Total	210	100.00%



www.nc811.org/safe-digging-partner.html

2017 NC811 Fire Station Marquee Challenge



Enter to win **\$1,000**

NC Underground Damage Prevention Review Board Update

- Board meeting Quarterly
- 54 cases have been reviewed and letters have been sent
- Some quick stats:
 - Of 65 total complaints received, 54 have been reviewed by the Board
 - 33 were found to be violations
 - Of those 3 had fines recommended
 - 15 had either the wrong party identified or were missing critical information to make a determination
 - 6 were found to be not violations

NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way,
Raleigh, NC



- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

*All above holidays are excluded from the three working day notice. * Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

2017 NC811 Board Meetings



1Q17

April 21, 2017

Chetola Resort

Blowing Rock, NC

2Q17

July 21, 2017

The 1927 Lake Lure Inn and Spa

Lake Lure, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org

2017 State UCC Meetings

March 14th, 2017
4211 Global Street
Raleigh, NC

**SC/NC Joint Utility
Coordinating
Committee Conference**
Wed, April 5, 2017 thru
Fri, April 7, 2017
10000 Beach Club Dr,
Myrtle Beach, SC 29572





Thank you for your time and attention.
You can get a PDF copy of this presentation
on www.ncucc.org



Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.

Wednesday, February 22nd, 2017

Mecklenburg County Utility Coordinating Committee

Call to Order @ 10:01AM

High level safety minute @ 10:02AM by Cory Hunter

Introductions @ 10:03AM

Monthly Mecklenburg County UCC Report– Provided by Tami Stout from 811

- Locate Requests & Transmissions
 - January 2017 vs January 2016 (YTD)
 - Tickets = 147,568 VS 122,523 up 20.4%
 - Transmissions = 834,883 VS 651,388 up 28.2%
- County Ticket Volume
 - YTD stats compared with previous year 29,480 vs 18,458 up 59.7%
- County Ticket Distribution
 - Mecklenburg = 29,480
- Remote Ticket Entry
 - Total Ticket Summary = 147,568
 - RTE Volume 2017 vs 2016 = 98,398 vs 79,493
- NC811 App
 - Damage Contact / When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.
 - County Member Damage Notification Information
 - NC811 App shows all members. Please take advantage & get familiar with it.
- Safe Digging Partner video
 - ONSLOW Water & Sewer Authority was the safe digging partner
 - April is National Safe Digging Month
- Fire Station Marquee Challenge
 - Enter to win \$1,000
 - 2 honorable mentioned of 2 gas grills
- Damages – Please make sure they are being reported properly
 - Events = 210
 - PNG = 68
 - PRG = 42
- NC Underground Damage Prevention Review Board Update

- Of 65 total complaints received, 54 have been reviewed
- 33 were violations & 3 had fines recommended
- 15 had the wrong party identified or were missing critical information to make a determination
- 6 were not violations
- Quarterly Meetings @ 2550 Operations Way, Raleigh, NC
 - April 18th - 10am – 4pm
 - July 18th - 10am – 4pm
 - October 17th - 10am – 4pm
- NC811 Holiday Schedule
 - All holidays listed & observed are excluded from the 3 working day notice
- 2017 NC811 Board Meetings
 - 1Q17 – April 21st @ Chetola Resort, Blowing Rock , NC
 - 2Q17 / July 21st @ The 1927 Lake Lure Inn & Spa, Lake Lure, NC
 - For booking info contact Tonya Hargraves: tonya@nc811.org
- 2017 State UCC Meetings
 - 75th Anniversary
 - March 14th @ 4211 Global St., Raleigh, NC
 - SC/NC Joint UCC Conference is April 5th – 7th @ 10000 Beach Club Dr., Myrtle Beach, SC 29572
- Open floor discussion
 - Spirit communications is having a kick off meeting for engineers. Please give your name & contact information if you'd like to attend.
 - Copper wire being left in ground and ran fiber optic line directly under it. One mark for both lines? USIC must be told that there are 2 lines or they will only be able to locate one. What happens when the line that was not located is hit?
 - March 6 Johnson brothers will begin the street car construction. Hawthorne Bridge will be taken down.
 - PNG will be hosting their 1st fire school training on April 5, 2017 from 11AM – 3PM at the Charlotte Fire Training Academy.
 - Are we paying for a locate ticket when it has not been located, damaged and we didn't know about it until 911 contacted us after they were contacted? When it's reported to 911 does that count as reporting?
 - Reporting a damage to 911 does not count as reporting a damage. Emergency Responders do not report anything to the facility owner or 811.

- Reach out to 811 to make sure they've been informed and also contact your attorney when legal action needs to be taken.
 - Once a damage is reported, everyone who is on the ticket is notified and all of them are charged for a transmission
 - Licensed general contractors who are not following the law, not only can a report be filed with the Underground Damage Prevention Review Board, but also the NC Contractors Licensing Board can take complaints
 - The same thing applies to the person causing damage & not reporting it
 - The utilities commission can revoke licensed contractors who are repeat offenders when they are not following the law of reporting damages.
- Please review the minutes from January's meeting on the NC811 website

Next Meeting – Wednesday, March 29th, 2017

- Place to be determined

Meeting Adjourned @ 11AM

A		B		C	
		Mecklenburg County UCC Meeting		2/22/2017	
1	2	3	4	5	6
NAME	EMAIL ADDRESS	COMPANY			
1	RONYA NABORS	RONYA.NABORS@duke-energy.com	Piedmont Natural Gas		
2	LOPER KRAFT	LOPER@SAUNDERSUTILITY.COVA	SAUNDERS UTILITY CONCEPT CO.		
3	THOMAS KRAFT	THOMAS.KRAFT@PIEDMONTNG.COM	Piedmont Natural Gas		
4	BRIAN MERRITT	B.MERRITT@OCCISL.COM	OCCAM Concepts		
5	LOUI WHITENER	LWHITENER@BADGER.COM	Badger		
6	TIM YARBRO	TIM.YARBRO@ASSOCIATES.COM	Associates		
7	JAMIE DAVIS	J.DAVIS@MCKIMCREED.COM	MCKIM & CREED		
8	TODD KING	T.KING@MCKIMCREED.COM	MCKIM & CREED		
9	KEVIN CONSLANDER	KCONSLANDER@SPIRIT.COM	Spirit Com		
10	RON ABRAHAM	R.ABRAHAM@USIC.COM	USIC		
11	JERAMINE CALCUTT	J.CALCUTT@USIC.COM	USIC		
12	MICAH WINN	M.WINN@SPIRIT.COM	Spirit		
13	JOHN LESSO	J.LESSO@CHARTER.COM	CHARTER		
14	CORY HUNTER	C.HUNTER@PIEDMONTNG.COM	Piedmont Natl Gas		
15	JAMI STOUT	JAMI@NCSII.ORG	NCSII		
16	ANNEBREK LERK	A.LERK@PRGCONSULTING.NET	PRG CONSULTING		
17	CRUS KRETSCHMERE	CKRETSCHMERE@ICE-ENG.COM	INFRASTRUCTURE CONSULTING ENG		
18	MELISSA SALVO	M.SALVO@MATTREWSINC.GOV	Town of Matthews NC		
19	JONATHAN HOLLAND	J.HOLLAND@CSX.COM	CSX Transportation		
20	BRET KILGAD	B.KILGAD@CHARLOTTE.NC.GOV	CDOT		
21	DAVID HARRIS	D.HARRIS@CHARLOTTE.NC.GOV	CDOT		
22	RUSSELL FARNSWORTH	R.FARNSWORTH@DUKE-ENERGY.COM	Piedmont Natural Gas		
23	TERESA VONCANNON	T.VONCANNON@DUKE-ENERGY.COM			
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