

Photo taken in Louisburg, NC

### Locate Requests & Transmissions

Apr. 2017 vs 2016

YTD Totals 2017

**Tickets** 

2017: 156,103

2016: 161,633

Difference: -3.4%

**Transmissions** 

2017: 889,980

2016: 862,864

Difference: 3.1%

**Tickets: 623,623** 

4.6% over 2016

**Transmissions: 3,532,442** 

11.4% over 2016









YTD stats compared with previous year

			Ту	pe Ticket		
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2016	731	361	16412	918	9386	27808
2017	357	242	18580	418	7106	26703
	-51.2%	-33.0%	13.2%	-54.5%	-24.3%	-4.0%

## **County Ticket Volume**



2017 Stats Compared with 2016

			Type	Ticket		
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2016		1540			28937	99125
2017	1790	1452	75936	1624	29988	110790
	-2.5%	-5.7%	18.6%	-42.2%	3.6%	11.8%

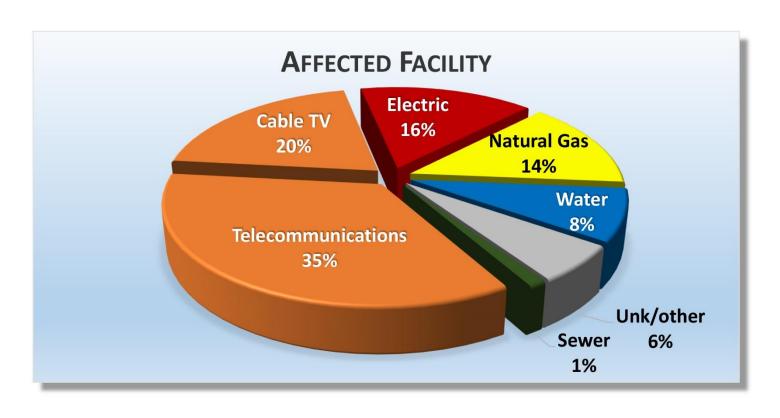


## **County Ticket Distribution**

MECKLENBURG	26703
BERRYHILL	5
CALDWELL	10
CHARLOTTE	22118
CLEAR CREEK	4
CORNELIUS	674
DAVIDSON	348
HUNTERSVILLE	2047
MATTHEWS	536
MINT HILL	576
PAW CREEK	7
PINEVILLE	312
PROVIDENCE	4
STALLINGS	10
UNIVERSITY PLACE	50



Affected Facility	Events	% of Grand Total
Telecommunications	185	35.04%
Cable TV	106	20.08%
Electric	82	15.53%
Natural Gas	74	14.02%
Water	44	8.33%
Unknown/Other	31	5.87%
Sewer	6	1.14%
Grand Total	528	100.00%



NC811, April 2017: 528 Damage Events in 49 Counties

#### By Events

County	Events	% of Grand Total
Mecklenburg	156	29.55%
Wake	109	20.64%
Durham	30	5.68%
Guilford	21	3.98%
Union	18	3.41%
Orange	16	3.03%
Cabarrus	14	2.65%
Forsyth	14	2.65%
Iredell	13	2.46%
Buncombe	12	2.27%
Alamance	10	1.89%
Henderson	10	1.89%
Cumberland	8	1.52%
Johnston	8	1.52%
Brunswick	7	1.33%
New Hanover	7	1.33%
Davidson	6	1.14%
Chatham	5	0.95%
Pitt	5	0.95%
Gaston	4	0.76%
Harnett	4	0.76%
Lincoln	4	0.76%
Catawba	3	0.57%
Currituck	3	0.57%
Franklin	3	0.57%



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Pender	3	0.57%
Rockingham	3	0.57%
Caldwell	2	0.38%
Craven	2	0.38%
Granville	2	0.38%
Halifax	2	0.38%
Onslow	2	0.38%
Rowan	2	0.38%
Rutherford	2	0.38%
Surry	2	0.38%
Wayne	2	0.38%
Yadkin	2	0.38%
Avery	1	0.19%
Beaufort	1	0.19%
Burke	1	0.19%
Carteret	1	0.19%
Chowan	1	0.19%
Cleveland	1	0.19%
Dare	1	0.19%
Duplin	1	0.19%
Haywood	1	0.19%
Jackson	1	0.19%
Lee	1	0.19%
Wilkes	1	0.19%
<b>Grand Total</b>	528	100.00%

NC811, April 2017: 528 Damage Events in 49 Counties



Help us celebrate the excitement of Lowe's commitment to keeping communities safe. Over 1.5 million tree wraps are showing up in Lowe's garden centers across the nation with a reminder to Call or Click 811 Before You Dig.

Snap your best selfie with a Lowe's tree wrap and you could be the winner of a \$100 Lowe's gift card each month from May til September 2017. 4 random winners will be selected each month.

#### How to enter

- 1. Visit a local Lowe's Garden Center nearest you.
- 2. Snap a selfie with the "811" Call or Click Before You Dig logo on the tree wrap.
- 3. Post the photo on Facebook or Twitter and use the hashtag #811Lowes. Also, be sure to note what state you are from in your post.

Visit the official Facebook page for this

contest: <a href="mailto:ontest"><u>@811SafeDiggingSelfieContest</u></a>

### www.811selfiecontest.com



#### Save the Date



September 13<sup>th</sup> 2017 NC State Fairgrounds & Kerr Scott Building 1025 Blue Ridge Rd, Raleigh, NC 27607



# Let's learn more about NC811 Ticket Types













# NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way, Raleigh, NC.
On the corner of Operations Way and Westinghouse Blvd.

- July 18, 2017 10am to 4pm
- October 17, 2017 10am to 4pm

# NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

All above holidays are excluded from the three working day notice.\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.



### 2017 NC811 Board Meetings



### **2017**

July 21, 2017 The 1927 Lake Lure Inn and Spa Lake Lure, NC

### **3Q17**

October 20, 2017 Double Tree New Bern, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org

# 2017 State UCC Meetings



**PSNC Energy** 

Tue, July 11, 2017 10am – 12pm 15 Overland Industrial Blvd, Asheville, NC 28806 **PSNC Energy** 

Tue, Sept. 12, 2017

10am – 12pm

1801 Trinity Church Rd.,

Concord, NC 28027







Thank you for your time and attention. You can get a PDF copy of this presentation on www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

#### **Mecklenburg County Utility Coordinating Committee**

Meeting Agenda for Wednesday, May 31, 2017

Call to Order @ 10:05 Introductions @ 10:08

Short film about fire training in Charlotte, National Safe digging month, Fire station marquee challenge, baseball games, mock line strike, NCUDP meeting & elementary school outreach to name a few

#### Monthly Mecklenburg County UCC Report-Provided by Tami Stout from 811

- Locate Requests &Transmissions
  - o April 2017 vs April 2016
    - Tickets 156,103 vs 161,633 = -3.4%
    - Transmissions 889,980 vs 862,864 = 3.1%
  - o YTD Totals 2017
    - Tickets 623,623 = 4.6% over 2016
    - Transmissions 3,532,442 = 11.4% over 2016
- County Ticket Volume
  - Last month stats compared w/previous year 110,790 vs 99,125 = 11.8%
  - 2017 stats compared w/2016 26,703 vs 27,808 = -4%
- County Ticket Distribution = 26,703
- NC811 April 2017 Damage Events = 528 in 49 counties
- Lowe's placed over 1.5 million tree wraps on trees in their garden centers across the nation
  - o Selfie Contest visit <u>@811SafeDiggingSelfieContest</u> to enter
  - \$100 Lowe's gift cards will be given each month from May September 2017
- Save the date Mock Line Strike
  - September 13, 2017 NC Fairgrounds & Kerr Scott Building @ 1025 Blue
     Ridge Rd, Raleigh, NC 27607
  - o FREE PIPESPLUS classes will be given
- NC811 Ticket Types (short film)
  - Normal = Standard ticket when digging
  - Emergency Ticket = Requires immediate action
  - Retransmitted Ticket = When a ticket is done again
  - Update Ticket = when work goes beyond 12 days
  - Damage Ticket = When a line is damaged

- Destroyed Marks Ticket = When lines need to be remarked due to destroyed marks
- Design/Survey Ticket =
- o 3 Hour Ticket =
  - More information can be found on the NC811 website
- NC Underground Damage Prevention Review Board Meetings
  - 2550 Operations Way, Raleigh, NC
    - July 18<sup>th</sup> / 10am 4pm
    - October 17<sup>th</sup> / 10am 4pm
- 2017 NC811 Board Meetings
  - o 2Q17 July 21 @ The 1927 Lake Lure Inn & Spa Lake Lure, NC
  - o 3Q17 October 20 @ Double Tree in New Bern, NC
  - o For booking info contact Tonya Hargraves: tonya@nc811.org
  - 2017 State UCC Meetings
    - PSNC Energy 7/11/17 10am-12pm 15 Overland Industrial Blvd, Asheville, NC 28806
    - PSNC Energy 9/12/17 10am-12pm 1801 Trinity Church Rd, Concord NC 28027

PNG = 85 damages / 32 were mismarked State Utility = 0 Spirit Communications = 2 Charter = 58

Next Meeting – Wednesday, June 28, 2017 @ 4301 Yancey Rd, Charlotte, NC 28217 Please park in the gate on the corner of Yancey Rd. & Verbena St.

#### **Meeting Adjourned**

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