

**Call to Order @ 10:01AM**

**High level safety minute @ 10:02AM by Cory Hunter**

**Introductions @ 10:03AM**

**Monthly Mecklenburg County UCC Report– Provided by Tami Stout from 811**

- Locate Requests & Transmissions
  - January 2017 vs January 2016 (YTD)
    - Tickets = 147,568 VS 122,523 up 20.4%
    - Transmissions = 834,883 VS 651,388 up 28.2%
- County Ticket Volume
  - YTD stats compared with previous year 29,480 vs 18,458 up 59.7%
- County Ticket Distribution
  - Mecklenburg = 29,480
- Remote Ticket Entry
  - Total Ticket Summary = 147,568
  - RTE Volume 2017 vs 2016 = 98,398 vs 79,493
- NC811 App

- Damage Contact / When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.
- County Member Damage Notification Information
- Safe Digging Partner video-**ONWASA**
  - April is National Safe Digging Month
- Fire Station Marquee Challenge
  - Enter to win \$1,000
  - 2 honorable mentioned of 2 gas grills
- Damage Events = 210
- NC Underground Damage Prevention Review Board Update -Of 65 total complaints received, 54 have been reviewed,33 were violations & 3 had fines recommended

15 had the wrong party identified or were missing critical information to make a determination, 6 were not violations

- Quarterly Meetings @ 2550 Operations Way, Raleigh, NC

  - April 18<sup>th</sup> - 10am – 4pm

  - July 18<sup>th</sup> - 10am – 4pm

  - October 17<sup>th</sup> - 10am – 4pm

- NC811 Holiday Schedule

- 2017 NC811 Board Meetings

  - 1Q17 – April 21<sup>st</sup> @ Chetola Resort, Blowing Rock , NC

  - 2Q17 / July 21<sup>st</sup> @ The 1927 Lake Lure Inn & Spa, Lake Lure, NC

  - For booking info contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)

- 2017 State UCC Meetings, 75<sup>th</sup> Anniversary

  - March 14<sup>th</sup> @ 4211 Global St., Raleigh, NC

  - SC/NC Joint UCC Conference is April 5<sup>th</sup> – 7<sup>th</sup> @ 10000 Beach Club Dr., Myrtle Beach, SC

# Mecklenburg

# County

## March 2017



The first day of spring  
is March 20<sup>th</sup>, 2017





# NCUCC 75<sup>th</sup> Anniversary

NCUCC Playing Cards & T-Shirts coming to your UCC starting in April.





# Locate Requests & Transmissions

**Feb. 2017 vs 2016**

**YTD Totals 2017**

## **Tickets**

2017: 147,102

2016: 139,131

Difference: +5.7%

## **Transmissions**

2017: 822,463

2016: 741,864

Difference: +10.9%

**Tickets: 294,670**

12.6% over 2016

**Transmissions: 1,657,346**

19.0% over 2016

# County Ticket Volume

Feb 2017 vs Feb 2016

	Type Ticket					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2016	393	289	15735	788	5907	23112
2017	459	370	16761	410	7997	25997
	16.8%	28.0%	6.5%	-48.0%	35.4%	12.5%

Work Days	Total Tickets	Avg Locates per Day
20	25997	1300

# County Ticket Volume

YTD stats compared with previous year

	Type Ticket					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2016	580	608	<b>27276</b>	1137	11969	<b>41570</b>
2017	1003	938	<b>36677</b>	823	16036	<b>55477</b>
	72.9%	54.3%	<b>34.5%</b>	-27.6%	34.0%	<b>33.5%</b>

Work Days	Total Tickets	Avg Locates per Day
<b>40</b>	<b>55477</b>	<b>1387</b>



# County Ticket Distribution

<b>MECKLENBURG</b>	<b>25997</b>
BERRYHILL	1
CALDWELL	10
CHARLOTTE	21398
CLEAR CREEK	7
CORNELIUS	840
DAVIDSON	330
HICKORY GROVE	1
HUNTERSVILLE	1711
MATTHEWS	643
MIDLAND	7
MINT HILL	753
PAW CREEK	9
PINEVILLE	250
PROVIDENCE	15
STALLINGS	21
WEDDINGTON	1

<b>Work Performed</b>	<b>Events</b>	<b>% of Grand Total</b>
Telecommunications	107	52.71%
Natural Gas	33	16.26%
Water	22	10.84%
Sewer	14	6.90%
Electric	8	3.94%
Landscaping	4	1.97%
Cable TV	3	1.48%
Fencing	3	1.48%
Bldg. Construction	3	1.48%
Irrigation	2	0.99%
Drainage	1	0.49%
Curb/Sidewalk	1	0.49%
Pole	1	0.49%
Grading	1	0.49%
<b>Grand Total</b>	<b>203</b>	<b>100.00%</b>

# REMOTE TICKET ENTRY

**RTE Tip:** It is the excavators responsibility to specify the type of proposed excavation or demolition operation to be conducted when creating a New dig ticket.

**New**

**Rxmit**

**DMarks**

**Survey**

For more information regarding Excavator responsibilities see 87-122 of the Underground Safety and Damage Prevention Act.



# April is National Safe Digging Month



**Get the toolkit and help us promote safe digging month.**

**[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)**



# National Safe Digging Month Toolkit

- Social media infographics and campaign messages
- The 5 steps to safe digging (graphics)
- NSDM proclamation template: So cities and counties can officially make the proclamation! Reach out to your mayors and county commissioners.
- Generic Press Release articles
- Safe digging videos on our YouTube channel
- NSDM, Fire Station Marquee Challenge and Safe Digging Partner graphics with HTML code
- "Can You Dig It?" game graphic HTML code:  
Game starts each year on April 1 at [safedigging.me](http://safedigging.me).

[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)

# Charlotte Fire Safety School

**Wednesday, April 5<sup>th</sup>, 2017**

**Charlotte Fire Training Academy**

**1770 Shopton Road, Charlotte, NC**

**Schedule** 11:00 Check in and lunch  
12:00 Program begins  
2:15 Reassemble for fire pit demo  
3:30 Dismissal

**Topics:**  
Properties of Natural Gas  
Overview of Natural Gas pipelines  
Safe Digging Practices  
811 Information  
Migration of Natural Gas and Leak Investigation  
Do's and Don'ts of working with Natural Gas  
General Discussion/ Q & A  
Natural Gas Fire Pit Demonstration

RSVP to Ronya Nabors at [ronya.nabors@duke-energy.com](mailto:ronya.nabors@duke-energy.com)

Include names of all team members you plan to send to event in the RSVP

[ncpipesplus.org](http://ncpipesplus.org)

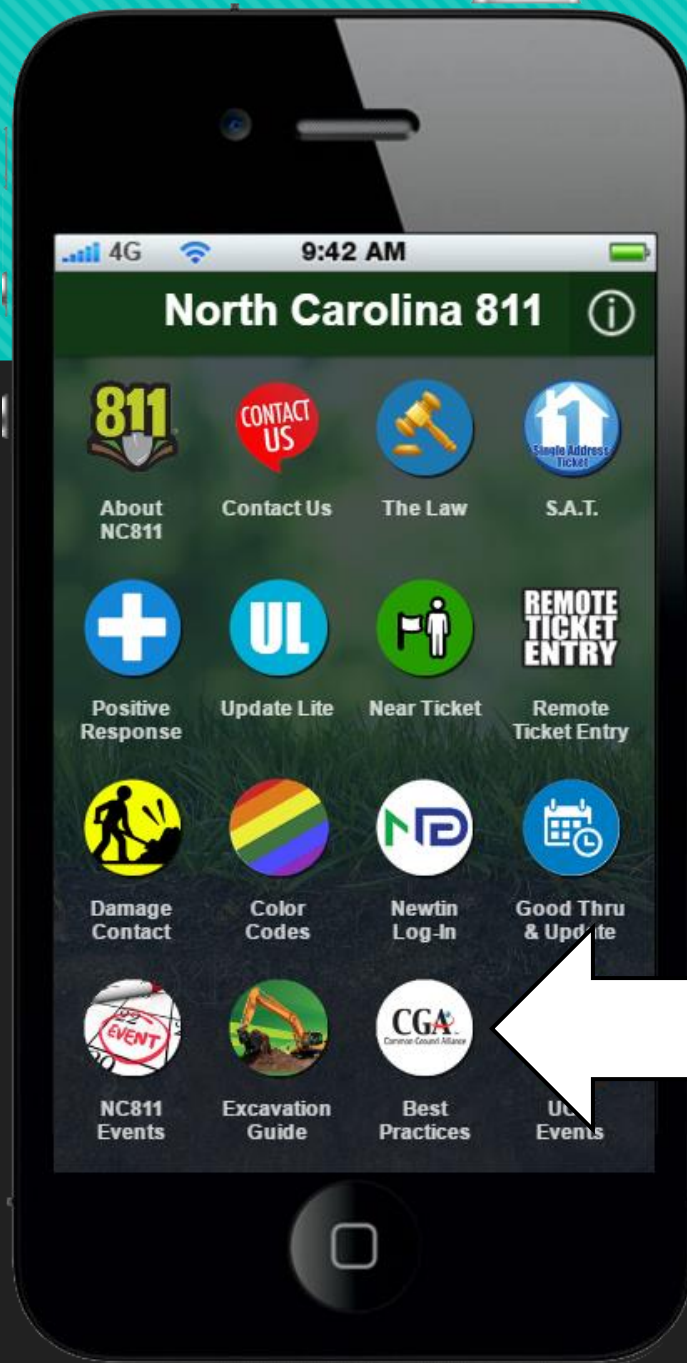


# Best Practices



**This button is linked to the Common Ground Alliance website's Best Practices guide.**

The CGA identified and validated over 130 "best practices" to enhance safety and prevent damages to underground facilities.



# 2017 NC811 Fire Station Marquee Challenge



Enter to win **\$1,000**

[www.nc811.org/marqueechallenge.html](http://www.nc811.org/marqueechallenge.html)

# NC Underground Damage Prevention Review Board Meetings



**Located at: 2550 Operations Way, Raleigh, NC.**  
On the corner of Operations Way and Westinghouse Blvd.

- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm



# NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

*All above holidays are excluded from the three working day notice.\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

# 2017 NC811 Board Meetings



## 1Q17

April 21, 2017  
Chetola Resort  
Blowing Rock, NC

## 2Q17

July 21, 2017  
The 1927 Lake Lure Inn and Spa  
Lake Lure, NC



For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)

# 2017 State UCC Meetings

## SC/NC Joint Utility Coordinating Committee Conference

Wed, April 5, 2017 thru  
Fri, April 7, 2017

10000 Beach Club Dr,  
Myrtle Beach, SC 29572





[www.nc811.org/safe-digging-partner.html](http://www.nc811.org/safe-digging-partner.html)



# 811 Partners with Lowe's

We have exciting news! 811 and Lowe's have collaborated to share the Call Before You Dig message on their tree wraps. Visit any Lowe's store nationwide at 1,840 locations.

#811Lowe's

1.5 Million tree wraps



Like and follow us on:



Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.

Mecklenburg County UCC Meeting  
Wednesday, March 29, 2016

Meeting opened at 10:01 by Chair Roger Richards

Safety minute discussion: AED, exits, severe weather, texting, handrails, CPR

NC811 Presentation given by Tami Stout.

Open discussion-

Discussion about intersections and how they are located vs what is actually called in for a locate as well as area outside of locate. Obviously white lining the area in question is preferable to delineate exactly what is needed vs a vague description or asking the locator to guess which direction or how far into the intersection to locate.

Sanders Utility-Cut a fiber line that was laid directly under asphalt. Not good burial depth. Also had a damage due to an inexperienced operator who moved a track hoe and damaged overhead telephone/cable lines.

CDOT-no damages to report

Piedmont Natural Gas-Although damages were up 57%, damages from communications were down.

Price Brothers Plumbing-No major damages to report

ATT-no damages to report however a reminder to everyone about work zone safety. Two SCDOT employees were killed due to traffic. Pay close attention while driving especially in work zones.

PRG-68 damages reported for Spectrum.

Metrolina Landscaping-no damages for February to report but did have concern about inadequate response time on tickets. Calls in for locates, gets to job, and locates not completed. Call in 3 hour tickets for one hour jobs. Good discussion about the NC811 APP and using it to check positive response prior to driving to job site to make sure locates have been completed.

Discussion about needing contractors at meetings to make good contacts, but also to get input from professionals.

Mozely-No serious damages to report

Duke-38 damages to report. Cut lines/cables. Several did not call in for locates.

BRS-25 damages since mid January.

Sanders advised they had experienced a late night emergency with a locate showing a line. They dug down over 5' in a 6' wide trench only to discover the line listed was overhead. Please be sure to update

mapping systems so this doesn't keep occurring. A big thanks to USIC & AT&T for quick response to Sanders on this emergency.

Spirit-Building all over area. They are maintaining their locates until the builds are finished and mapped.

Next meeting will be at Matthews Town Hall, 232 Matthews Station Street, April 26<sup>th</sup>. Reminder about parking at side/rear to leave front section open for library/town hall patrons.

Meeting adjourned at 11:20.



3/29/2017

A		B	
Mecklenburg County UCC Meeting			
	NAME	EMAIL ADDRESS	
1			
2			
3			
4	Tami Stout	TAMI@NC811.ORG	NC811
5	Roger Richards	roger.richards@utility.com	NC811
6	Tim Yacub	Tim.Yacub@H-sville.com	
7	Chris Russ	CHRISRUS@US11C.COM	
8	PAUL CARRICO	P.C. 8816@ATT.COM	
9	Randy Cooke	Randy.COOKE@CHARTER.COM	
10	Brad Cottle	bcottle@pricebrothersinc.com	
11	Ken Abrams	Kenneth.Burgess-Abrams@US11C.COM	
12	Chucks Milam	Charles.Milam@US11C.COM	
13	Scott Paulk	scott.paulk@US11C.COM	
14	Chuck Melton	cmelton@dr.mazeley.com	
15	B W Allen	Brie,allen@duke-energy.com	
16	JAMIE DAVIS	JDAVIS@MCKINCREEP.COM	
17	Ann Bushing	annbushing@nc811.org	
18	Mark Witherspoon	MarkWitherspoon@icloud.com	
19	Sharon Baumgardner	sharon.baumgardner@us11c.com	
20	BO Turner	BobbyTurner@US11C.COM	CDOT
21	Bret Kilgo	bkilgo@charlottenc.gov	GFI
22	Math Knight	matknight@google.com	
23	Briga Merritt	brigmerritt@occl.com	
24	MAT BARRINGER	BRS.MAT@CTL.NET	
25	Mervie Salvo	MSalvo@mathewsonc.gov	
26	Cheryl K Lera	cheryl@pjcconsulting.net	
27	Clara DeW	clara@pjcconsulting.net	
28	Thomas Kraft	Thomas.Kraft@Duke-Energy.com	
29	John Barringer	B.B.B. INC	
30	Joe Gorman	Metroline Landscape	
31	John Celio	CHARTR	
32	Ananda Miller	Duke Energy	
33	Kevin Comalander	Kevin.Comalander@spirit.com	