

# County Names

February 2019



Blue Ridge Mountains, North Carolina

# National Safe Digging Month T-Shirts are here!



To order go to: [www.nc811.org](http://www.nc811.org)

All t-shirt orders must be placed by Feb. 28, 2019

# NC811 Board Meeting – Jan. 2019



Lyman Horne Receives  
the Ray Killough Award



# NC811 Open House – Jan. 2019



A sunset over a mountain range with the year 2018 overlaid in large white text.

2018

what a great year!

A business analyst in a dark suit and red tie is pointing with his right hand towards a central blue hexagonal graphic. The background is a dark blue grid of hexagons with various business-related icons. The overall theme is business analytics and data visualization.

# business analytics

**North Carolina 811**  
[www.nc811.org](http://www.nc811.org)



# Locate Requests & Transmissions

## Jan. 2019 vs 2018

### Tickets

2019: 187,878

2018: 152,459

Difference: 23.2%

### Transmissions

2019: 1,037,905

2018: 864,096

Difference: 23.3%

# County Ticket Volume

YTD stats compared with previous year

|             | <b>3 HR</b> | <b>CNCL</b> | <b>NEW</b>   | <b>RXMT</b>     | <b>UPDT</b> | <b>TOTAL</b> |
|-------------|-------------|-------------|--------------|-----------------|-------------|--------------|
| <b>2018</b> | 1122        | 177         | <b>16251</b> | 867             | 7462        | <b>25879</b> |
| <b>2019</b> | 1869        | 178         | <b>17473</b> | 1023            | 10611       | <b>31154</b> |
|             | 66.6%       | 0.6%        | <b>7.5%</b>  | 18.0%           | 42.2%       | <b>20.4%</b> |
|             |             |             |              | Locates per day |             | <b>1640</b>  |



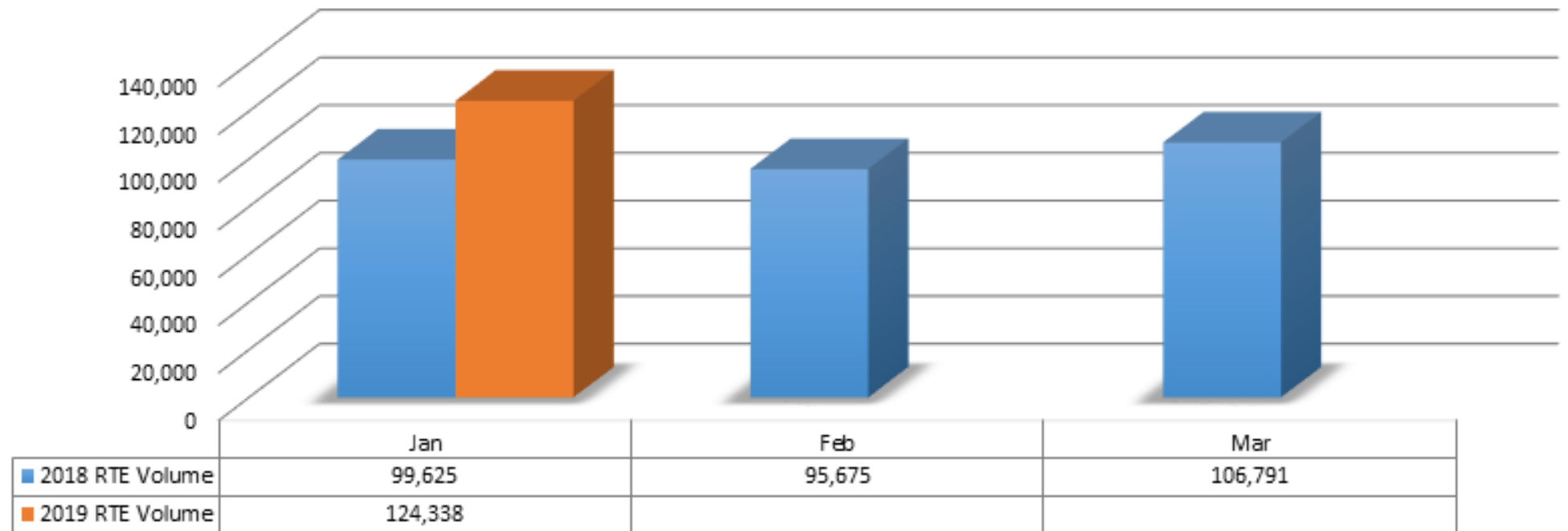
# County Ticket Distribution

| <b>MECKLENBURG</b> | <b>31154</b> |
|--------------------|--------------|
| BERRYHILL          | 6            |
| CHARLOTTE          | 25238        |
| CLEAR CREEK        | 4            |
| CORNELIUS          | 703          |
| DAVIDSON           | 796          |
| HUNTERSVILLE       | 2371         |
| MATTHEWS           | 998          |
| MIDLAND            | 6            |
| MINT HILL          | 680          |
| PAW CREEK          | 8            |
| PINEVILLE          | 332          |
| STALLINGS          | 12           |

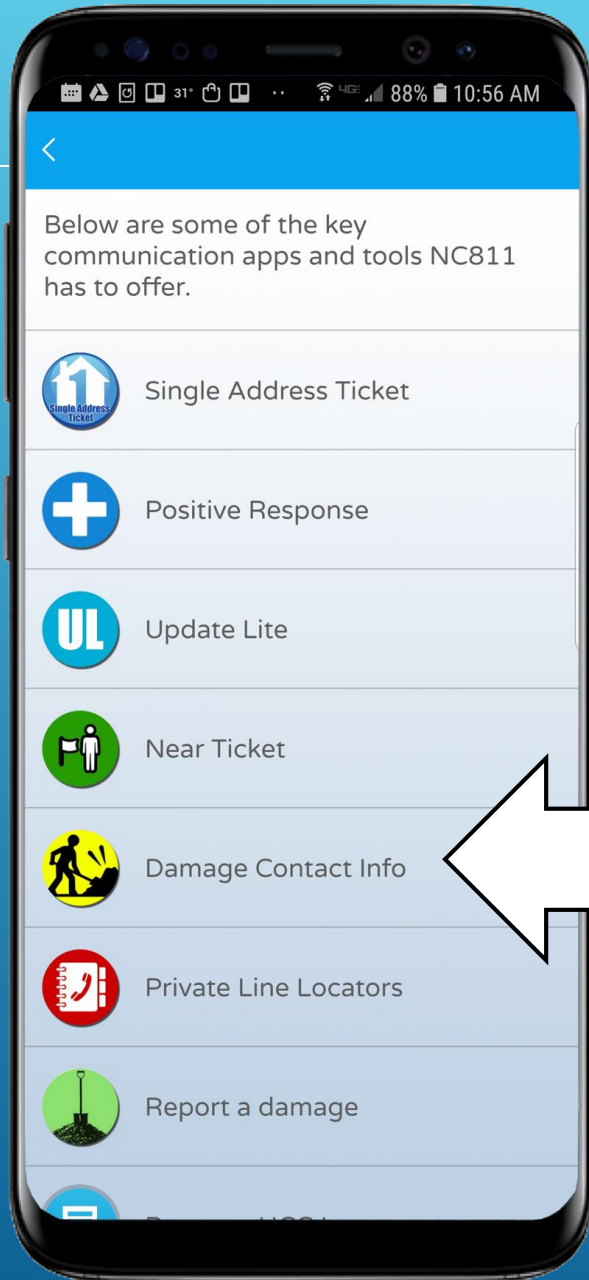
# REMOTE TICKET ENTRY

|                              |         |
|------------------------------|---------|
| Total Tkt Summary            | 187,878 |
| In-House Tkt Summary         | 63,540  |
| RTE Ticket Summary; incl. UL | 124,338 |
| RTE Ticket Summary; excl. UL | 100,317 |
| RTE % Volume; excl. UL       | 53.39%  |
| RTE % Volume                 | 66.18%  |

### RTE Volume 2019 vs 2018



# Damage Contact Info



**When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.**

# County Member Damage Notification Information

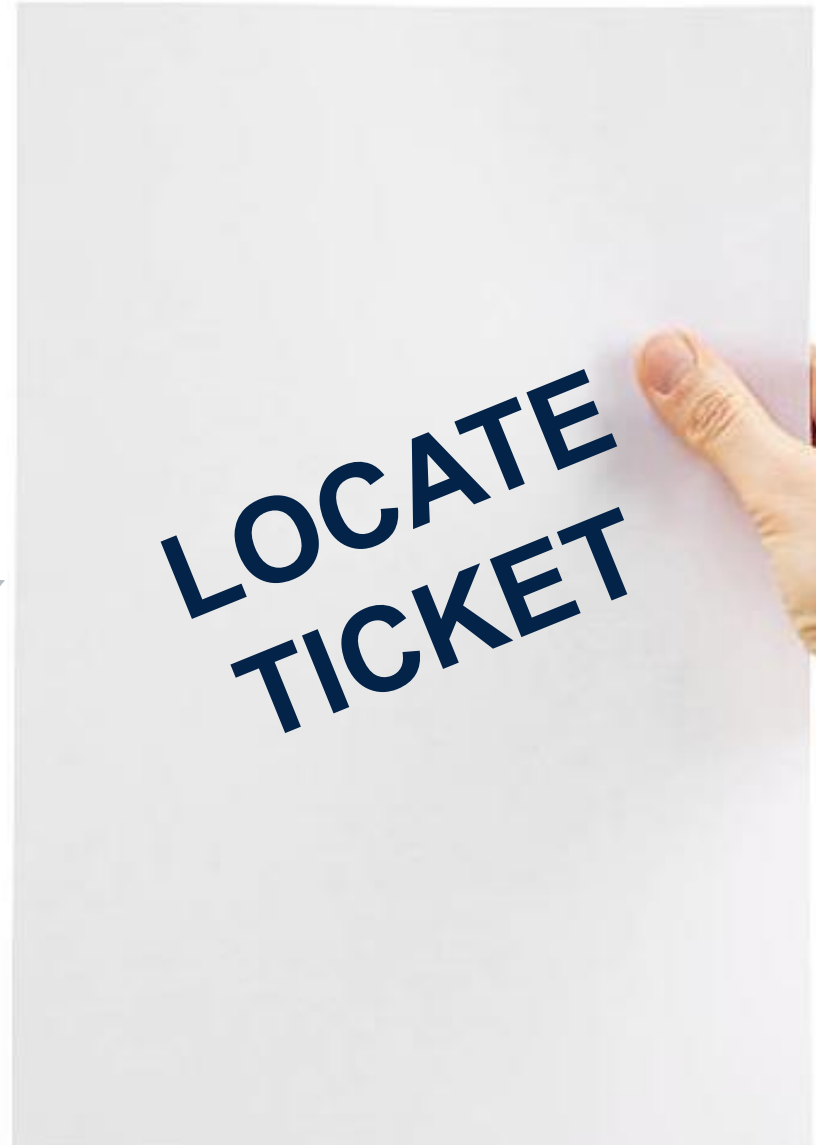
NORTH CAROLINA

County

Members Notified for County ALAMANCE

| Code    | Name                            | Damage Contact                | Phone         |
|---------|---------------------------------|-------------------------------|---------------|
| ATT01   | ATT/T (TRANSMISSION)            | ANTONIO J. PEIRANO            | (803)261-4551 |
| ATT312* | ATT/D (DISTRIBUTION)            | ATT REPRESENTATIVE            | (877)737-2478 |
| ATT322* | ATT/D (DISTRIBUTION)            | ATT REPRESENTATIVE            | (877)737-2478 |
| CAR01   | CARDINAL PIPELINE COMPANY       | GAS CONTROL                   | (800)440-8475 |
| CAR02   | CARDINAL PIPELINE COMPANY       | GAS CONTROL                   | (800)440-8475 |
| COB01   | CITY OF BURLINGTON              | ANDY MCCOY                    | (336)516-6525 |
| COB02   | CITY OF BURLINGTON              | 1 - DEAN COBLE                | (336)516-6654 |
| COB02   | CITY OF BURLINGTON              | 2 - WALTER HARTMAN            | (336)516-6655 |
| COP02   | COLONIAL PIPELINE COMPANY       | CONTROL CTR SENIOR CONTROLLER | (800)926-2728 |
| COP05   | COLONIAL PIPELINE COMPANY       | CONTROL CTR SENIOR CONTROLLER | (800)926-2728 |
| CPL10*  | DUKE ENERGY                     | DUKE ENERGY REPRESENTATIVE    | (800)452-2777 |
| CPL30*  | DUKE ENERGY                     | DUKE ENERGY REPRESENTATIVE    | (800)452-2777 |
| CTT02*  | CTLCL-CENTURYLINK               | GENERAL NUMBER                | (800)788-3600 |
| CTT11*  | CTLCL-CENTURYLINK               | GENERAL NUMBER                | (800)788-3600 |
| CTT12*  | CTLCL-CENTURYLINK               | GENERAL NUMBER                | (800)788-3600 |
| CUB01   | CONTERRA ULTRA BROADBAND        | NETWORK OPERATIONS CENTER     | (888)581-0811 |
| CVI04*  | TIME WARNER CABLE-CHARTER       | CAROLINAS REGIONAL OPERATIONS | (855)272-2862 |
| DET01*  | TIME WARNER CABLE-CHARTER       | CAROLINAS REGIONAL OPERATIONS | (855)272-2862 |
| DOT07   | NC DEPARTMENT OF TRANSPORTATION | MARK ALDRIDGE                 | (336)487-0175 |
| DOT07A  | NC DEPARTMENT OF TRANSPORTATION | OPERATIONS CENTER (EVENING)   | (919)825-2653 |
| DOT07A  | NC DEPARTMENT OF TRANSPORTATION | TRIAD TMC (DAYTIME)           | (336)315-7080 |
| DPC11*  | DUKE ENERGY                     | DUKE ENERGY REPRESENTATIVE    | (800)769-3766 |
| ELN01   | TOWN OF ELON                    | 1 - DAVID MURPHY              | (336)214-0674 |
| ELN01   | TOWN OF ELON                    | 2 - TJ TINGLE                 | (336)684-4296 |

**Your info should match  
your white lined area**





**87-122 (c) (2) Confirm through positive response prior to excavation that all operators have responded & that all facilities that may be affected by the proposed excavation have been marked.**

## Member Response Codes

- 10 No conflict, utility is outside of stated work area
- 20 Marked
- 30 Not complete
- 32 Locate Not Complete, additional communication with the excavator required. Unable to contact the excavator.
- 40 Could not gain access to property, locator will contact excavator
- 50 Critical facility not marked, The utility owner or their designated representative have contacted the excavator and have agreed to a period that an owner representative must be present during excavation to identify the unmarked facility and/or monitor the excavation
- 55 Critical facility marked. The utility owner or their designated representative have contacted the excavator and have agreed that an owner representative must be present during excavation
- 60 Locator and excavator agreed and documented marking schedule
- 70 Excavator completed work prior to due date
- 80 Member's Master Contractor is responsible for locating facilities
- 90 SURVEY DESIGN REQUEST - Facility Has been Marked in the Field
- 92 SURVEY DESIGN REQUEST -No Facilities in the Area
- 94 SURVEY DESIGN REQUEST - Facility Records Provided
- 98 SURVEY DESIGN REQUEST - Access to Facility Records Provided
- 100 Location request denied due to Homeland Security Concern. Member utility operator needs to confirm legitimacy of the proposed excavation and may need additional information.
- 110 Subaqueous Facilities Present. Member utility owner will locate facilities within 10 full working days.
- 888 Extraordinary Circumstances Exist. Member utility owner unable to complete location request until (Date / Time).
- 999 Member has not responded by the required time

# Destroyed Marks & 3 Hour Tickets

## **DESTROYED MARKS**

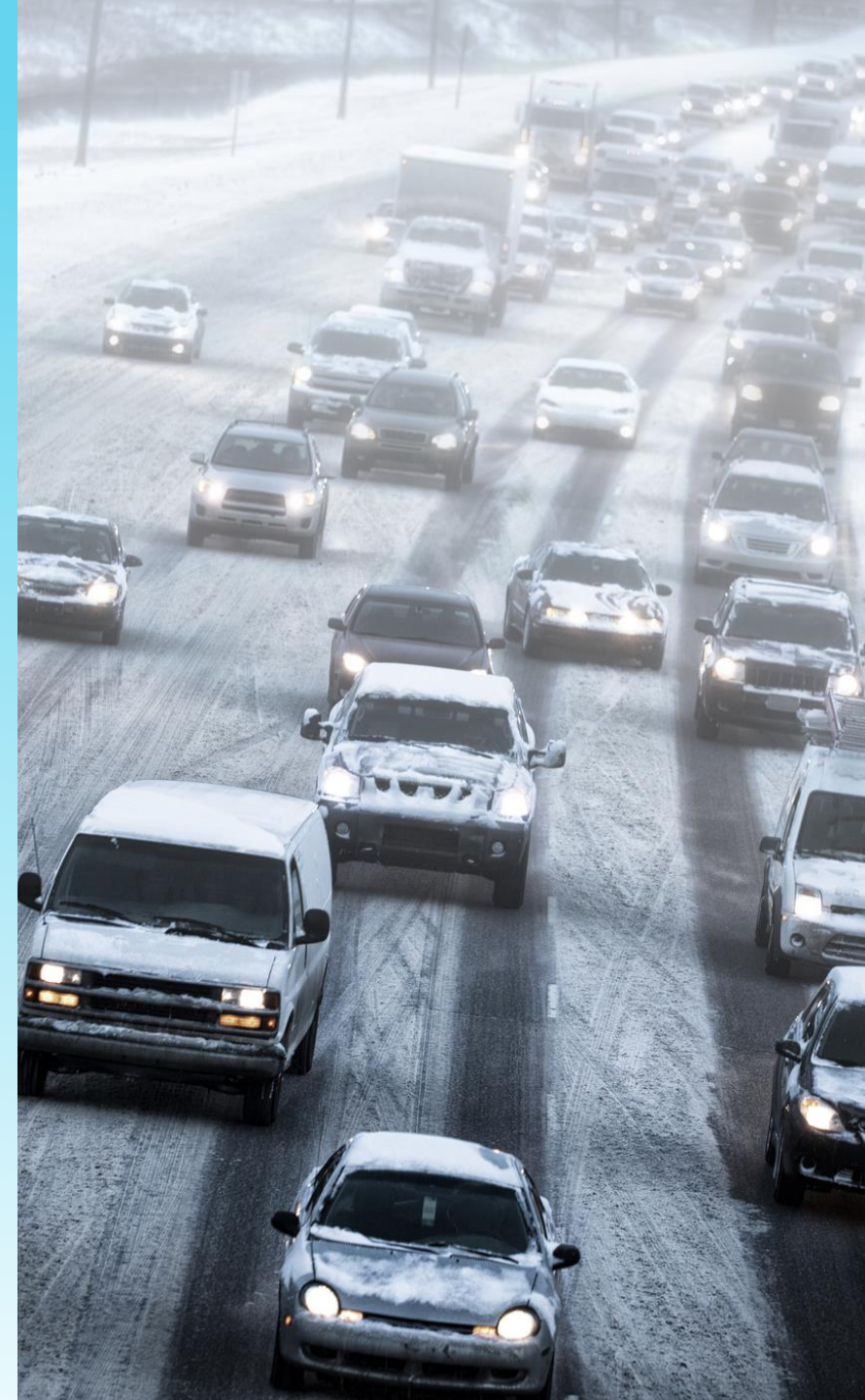
If locate marks have been destroyed, the excavator must contact NC811 to issue a Destroyed Marks ticket requesting a remark of the area from the original ticket. A 3 Hour Ticket should not be used in case of destroyed marks.

## **3 HOUR TICKET**

If an operator fails to respond to the positive response system, the excavator may proceed if there are no visible indications of a facility at the proposed excavation or demolition area, such as a pole, marker, pedestal, meter, or valve. However, if the excavator is aware of or observes indications of an unmarked facility at the proposed excavation or demolition area, the excavator shall not begin excavation or demolition until an additional call is made to the Notification Center detailing the facility and an arrangement is made for the facility to be marked by the operator within three hours from the time the additional call is received by the Notification Center.

# Bad Weather Driving Tips

- Inspect their vehicles before departing. Check tires, lights, turn signals, wipers, windows, defroster, mirrors and loads. Report defects to the mechanic and have them repaired before you go on the road.
- Keep windows and lights clean and clear of dirt, snow, and ice.
- Use wipers, defrosters, and headlights to improve your visibility day or night. Headlights also help other drivers see you.
- Avoid distractions, such as cell phones or radios.
- Watch out for puddles and icy patches that could cause hydroplaning or skids.
- Do not attempt to drive through deep puddles. You could get stuck or wet the brakes.
- Avoid quick or sudden stops or turns.
- Increase your stopping distance.
- Wear your seat belt at all times and require passengers to do the same. There is no time for mistakes during bad weather. Bad weather affects all drivers. You must stay alert. Watch out for the other drivers, too. Drive defensively!







# MEETINGS AND EVENTS



# Meetings



- ▶ **NC811 Board Meeting 1Q19**  
April 26th, 2019  
8:30 am; DoubleTree by  
Asheville Hilton – Biltmore, NC
- ▶ **NC Underground Damage  
Prevention Review Board**  
April 16, 2019 from 10 am to 4 pm  
2550 Operation Way, Raleigh, NC
- **Locate Resolution Partnership  
Committee**  
The 3rd Wednesday,  
Feb, April, June, August, Oct, Dec  
11:00 am - 1:00 pm  
5009 High Point Rd., Greensboro, NC
- **State UCC**  
March 12, 2019 from 10 am to noon  
Dominion Energy, 4211 Global St,  
Raleigh, NC

# Joint NC/SC Utilities



**Coordinating Committee Conference**



**Sheraton Myrtle Beach Convention Center  
May 1st - May 3rd, 2019**

**For more info and to register go to: [www.scucc.org](http://www.scucc.org)**



Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.

# Meeklenburg Mee Feb 2019

| Name              | Company                           | Email Address                                   |
|-------------------|-----------------------------------|---|
| Tami Strait       | NC811                             | tami@nc811.org                                  |
| Ann Rushing       | NC811                             | annrushing@nc811.org                            |
| Tim Yarbrow       | <del>Asco</del> Asco & Associates | Tim.Yarbrow@Ascolle.com                         |
| BARRY WARD        | STEWART Eng.                      | guard@stewartinc.com                            |
| Ronny Nabors      | PN&B/Buck                         | ronya.nabors@duke.energy.com                    |
| Roger Saunders    | Sanders Utility                   | roger@saundersutility.com                       |
| Ray Smith         | Heath                             | Charles.Smith@Heathres.com                      |
| Margra Lopez      | Metrolina Landscape               | <del>Margra</del> Margra@metrolinalandscape.com |
| Brian Merritt     | OneCall Concepts                  | Bmerritt@occs.com                               |
| Tanya Taylor      | Alt-Daten                         | Tanya.Taylor@ci.charlotte.nc.us                 |
| Shuhwah Lee       | Charlotte Water                   | swlee@charlotte.nc.gov                          |
| Ryan King         | PMG                               | <del>ryan.king</del> Ryan.King@duke-energy.com  |
| Alegh K. Lopez    | Integrity Loc                     | aleigh@integrityloc.com                         |
| Brett Kilgo       | CTDOT                             |   |
| Tony Pasquello Jr | ECCI                              |   |
| Dave Darr         | Duke Energy                       |   |