

Mecklenburg County

January 2018
UCC Report



Statewide Ticket and Transmission Data

December: 2017 / 2016 Comparison

Tickets

2017: 120,249

2016: 136,076

Difference: -12.91%

Transmissions

2017: 713,122

2016: 775,155

Difference: -8.0%

Statewide Ticket and Transmission Data

Year-to-Date: 2017 / 2016 Comparison

Tickets

2017: 1,906,148

2016: 1,949,995

Difference: -2.2%

Transmissions

2017: 10,806,611

2016: 10,655,012

Difference: 1.4%

County Ticket Volume



December: 2017 Stats Compared with 2016

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2016	1333	513	16925	555	10356	29682
2017	617	153	13504	697	6213	21184
	-53.7%	-70.2%	-20.2%	25.6%	-40.0%	-28.6%

County Ticket Volume



Year-to-Date: 2017 Stats Compared with 2016

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2016	15526	6447	220874	7371	123493	373711
2017	6589	3282	214609	6376	86513	317369
+/- Var	-57.6%	-49.1%	-2.8%	-13.5%	-29.9%	-15.1%

County Ticket Distribution

MECKLENBURG	21184
CHARLOTTE	17619
CLEAR CREEK	4
CORNELIUS	843
DAVIDSON	290
HUNTERSVILLE	1189
MATTHEWS	489
MIDLAND	4
MINT HILL	315
PAW CREEK	3
PINEVILLE	300
PROVIDENCE	23
STALLINGS	5
UNIVERSITY PLACE	99

Incident Information

Work Performed	Events	% of Grand Total
Telecommunications	55	42.97%
Sewer	15	11.72%
Natural Gas	14	10.94%
Water	12	9.38%
Electric	7	5.47%
Fencing	6	4.69%
Landscaping	5	3.91%
Unknown/Other	4	3.13%
Curb/Sidewalk	2	1.56%
Street Light	2	1.56%
Storm Drain/Culvert	1	0.78%
Irrigation	1	0.78%
Grading	1	0.78%
Driveway	1	0.78%
Pole	1	0.78%
Road Work	1	0.78%
Grand Total	128	100.00%

Top Callers by County

ANSCO & ASSOCIATES, LLC	1531	AT&T
AT&T UTILITY OPERATIONS	1515	AT&T
A & A TRENCHING SERVICES, INC	1397	Spectrum
PIKE ELECTRIC	852	Pike
UTILITY LINES CONSTRUCTION SERVICE, INC.	604	Duke
MEARS GROUP	595	PNG
UTILITY PARTNERS OF AMERICA	583	Duke Energy
DAVADI CONTRACTORS LLC	416	ATT/AnSCO & VZ/MCI
MEARS CONSTRUCTION LLC	389	PNG
UTILITY LINES CONSTRUCTION SERVICE, INC.	251	Duke

The background of the image is a close-up, shallow depth-of-field shot of green grass. The blades are out of focus, creating a bokeh effect with soft, circular light spots. The overall color palette is various shades of green, from light lime to dark forest green.

2017

Holidays 2018



HOLIDAY	DATE	DAY OF WEEK
New Years Day	January 1	Monday
*Martin Luther King Jr's Birthday	January 15	Monday
Good Friday	March 30	Friday
Memorial Day	May 28	Monday
Independence Day	July 4	Wednesday
Labor Day	September 3	Monday
*Veterans Day	November 12	Monday
Thanksgiving	November 22	Thursday
*Thanksgiving Day After	November 23	Friday
Christmas Eve & Christmas Day	December 24 & December 25	Monday / Tuesday
*Christmas Day After	December 26	Wednesday

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

Meetings

For more event calendar info visit:
nc811.org/events.html



NC Underground Damage Prevention Review Board Meetings

**Located at: 2550 Operations
Way, Raleigh, NC.**

On the corner of Operations
Way and Westinghouse Blvd.

April 17, 2018
10am to 4pm

State UCC Meeting

March 13, 2018
PSNC Energy
4211 Global Street
Raleigh, NC

Joint NC/SC State UCC Conference

May 2-4, 2018
Harrah's Casino
777 Casino Drive
Cherokee, NC

NC811 Board Meeting

1Q18
April 20, 2018
Harrah's Casino
777 Casino Drive
Cherokee, NC

**Share the 811
message with the
new 2018 banner**



8'x 4', grommets every 24"

Order your banner before January 31st, 2018 so you can display them starting April 1st

**Order now at:
nc811.org/safe-digging-month.html**

How can an 811 liaison help you today?



Get a PDF copy of this presentation at www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

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Mecklenburg County UCC
January 2018

Meeting was opened by Chair, Roger Richards at 10:02 am.

Self-introductions were made around the room.

The State UCC Meeting was discussed. It is open to the public. An invitation was made to the NC/SC Joint UCC Conference. Great place to make connections and open lines of communication.

NC811 presentation was given by Tami Stout. (See PDF of presentation for monthly stats)

UNCC reps were present. They were having some issues with tickets. Spoke with them about RTE training. They use their physical address for everything, but do not designate which building. We talked about putting comments in the comments section giving locations for the area where the work is actually taking place.

Many people expressed the sentiment that they would like to be able to attach maps to location requests when they are called in to the center.

Question about public record of review board decisions? Any precedent set? Namely, that a contractor can list his subs on his ticket but wants the sub-contractor to take responsibility if there is a damage? The subs listed could number upwards of 30+. Discussion about whether the ticket holder or the sub is responsible. We discussed that everyone should get his or her own tickets (recommended by 811 on the FAQ section of the website); however, a sub-contractor can be listed. The ticket holder bears the responsibility if there is an incident.

Discussion about third party investigations into damage complaints. It is easier to deal with the utility company on damages as opposed to a third party doing "investigations" and charging convenience fees (Roger).

Damages-

Storm drain lines for the City of Charlotte from companies shooting missiles. Contractors/sub-contractors are boring thru Charlotte storm water lines. (I had some leftover storm water information and business cards and left them out to be picked up)

Pike-Having issues getting locates completed from the City of Charlotte (water-not OCC, actual City) and PNG. Shawn B with Heath gave out his information.

City of Charlotte-Had numerous hit lines. 20 water services, 8 mismarked and 19 mains. The only time City will cut off a main is if the property is flooding. They had nine damages. Some were marked, some unmarked. Four communication and five gas lines.

Heath Consultants-nothing to report. Please be patient with them as they are transitioning locates from USIC to Heath. Minimal damages-they are happy about that.

Spirit-

Nothing to report. Cards to hand out. Any problems with their contractors, Kevin/Micah want to know.

AnSCO-

Working. Busy. Any problems, please let them know.

Badger-Very busy. Good problem to have. In addition-they will supply a bus at the NC/SC Joint conference to the golf course and back for those interested.

Vermeer-Doing well. If you have a contractor or sub not performing the way you want them to, please call and they would be happy to be of assistance. Will gladly retrain personnel on the equipment they are to be operating.

Next meeting to be at Windstream by Walmart at Galleria. (Spoke w/Sam G. on 2/13. He felt like the space was going to be inadequate and will continue to hold the meetings at his office on Matthews St)

February meeting will be Feb 28 at 10:00 am at 131 W Matthews Street, Matthews, NC at the Windstream office.

W

A	B	C
	Mecklenburg County UCC Meeting	1/31/2018
NAME	EMAIL ADDRESS	COMPANY
DINO BECK	DINO.BECK@VORMOOR.MA.COM	VORMOOR MZA ATLANTA
Lori Whitener	LWhitener@badgerinc.com	Badger Daylighting
Tristan Teasley	tristan.teasley@charlottenc.gov	City of Charlotte - Stormwater
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	A	B	C
1		Mecklenburg County UCC Meeting	1/31/2018
2			
3	NAME	EMAIL ADDRESS	COMPANY
4	Jamy Stout	tami@ncsu.org	Windstream
5	Samuel Gonzalez	Samuel.gonzalez@windstream.com	Duke
6	Angela Pullom	angela.pullom@duke-energy.com	Sanders Utility
7	Kogo Richards		Heath Consultants
8	Shawn Baumgardner	Shawn.Baumgardner@heathus.com	Heath Consultants
9	Ray Smith	Charles.Smith@heathus.com	PNP
10	Tom Kraft	Thomas.Kraft@duke-energy.com	USIC
11	Chuck Milan	Charles.Milan@USICLLC.com	USIC
12	Ken Abrams	Kenneth.Burgess-Abrams@USICLLC.com	City of Charlotte
13	Michael Hendricks	mhendricks@ci.charlotte.nc.us	CDOT
14	Matthew Weatherly	matthew.weatherly@charlottenc.gov	CDOT
15	DAVID HOPKINS	D.HOPKINS@CHARLOTTE-NC.GOV	CDOT
16	Buddy Shinn	olin.shinn@charlotte.nc.gov	CDOT
17	Brian Merritt	bmmerritt@occl.com	OneCall Concepts Location
18	Jason Simonds	JSimonds@Pike.com	Pike
19	Corky Botkin	CBOTKIN@CHARLOTTE-NC.GOV	Charlotte Storm Water
20	Tracy Taylor	tracy.taylor@charlottenc.gov	Charlotte Water
21	Shuharah Lee	swlee@charlottenc.gov	Charlotte Water
22	Bret Kilgo	bkilgo@charlottenc.gov	CDOT
23	Chris Joyner	chris.joyner@broadlinktelecom.com	Broadlink Telecom Inc.
24	Michael Casey	michael.e.casey@centurylink.com	CenturyLink
25	James Whitaker II	james.whitaker@windstream.com	Windstream
26	Ryan Zakany	Ryan.Zakany@branzsafety.com	Branz Tech/Safety
27	DARRON DEESE	DARRON.LO DEESE@windstream.com	Windstream
28	John Bowman	John.bowman@anscoinc.com	ANSCO
29	James Soles	james.soles.jr@windstream.com	Windstream
30	MIKE PALUSO	mike.p@subcontractors.com	STATE UTILITY CONTRACTORS
31	Shawn Kelly	SKELLY@Badgerinc.com	Badger Daylighting
32	Lee Beard	lbeard@uncc.edu	UNC Charlotte
33	Eric Smith	esmith@PRGCONSULTING.NET	PRG