

June 2019



**Mecklenburg  
County**



**#NationalSafetyMonth**



# Locate Requests & Transmissions

## May. 2019 vs 2018

### Tickets

2019: 207,168

2018: 179,485

Difference: 15.4%

### Transmissions

2019: 1,116,475

2018: 980,985

Difference: 13.8%

## Year-to-Date

### Tickets

2019: 962,288

2018: 823,558

Difference: 16.8%

### Transmissions

2019: 5,208,146

2018: 4,506,193

Difference: 15.6%

# County Ticket Volume



	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
<b>2018</b>	1035	202	<b>17362</b>	742	7863	<b>27204</b>
<b>2019</b>	2761	227	<b>18838</b>	1507	10117	<b>33450</b>
	166.8%	12.4%	<b>8.5%</b>	103.1%	28.7%	<b>23.0%</b>
				Locates per day		1593



# County Ticket Volume



	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
<b>2018</b>	5723	901	<b>83642</b>	3591	37571	<b>131428</b>
<b>2019</b>	11635	965	<b>85917</b>	6220	50235	<b>154972</b>
	103.3%	7.1%	<b>2.7%</b>	73.2%	33.7%	<b>17.9%</b>
				Locates per day		1519

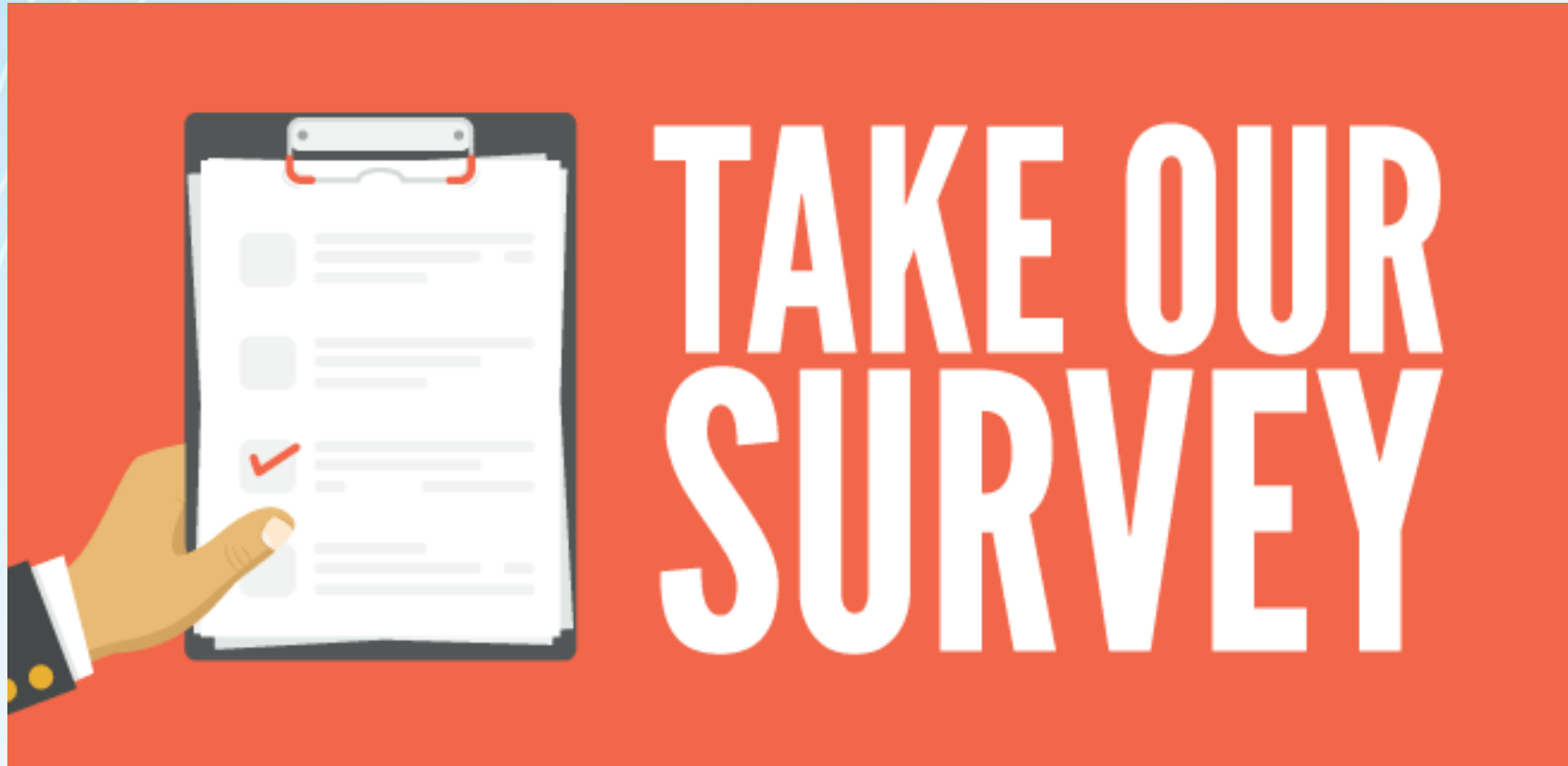
# County Ticket Distribution



<b>MECKLENBURG</b>	<b>33450</b>
BERRYHILL	4
CALDWELL	2
CHARLOTTE	27073
CLEAR CREEK	14
CORNELIUS	989
DAVIDSON	630
HUNTERSVILLE	2707
MATTHEWS	972
MIDLAND	9
MINT HILL	707
PAW CREEK	4
PINEVILLE	330
STALLINGS	6

<b>Work Performed</b>	<b>Events</b>	<b>% of Grand Total</b>
Telecommunications	62	29.95%
Electric	31	14.98%
Sewer	24	11.59%
Water	16	7.73%
Natural Gas	15	7.25%
Unknown/Other	10	4.83%
Landscaping	9	4.35%
Storm Drain/Culvert	7	3.38%
Drainage	7	3.38%
CATV	6	2.90%
Irrigation	5	2.42%
Fencing	4	1.93%
Grading	4	1.93%
Road Work	3	1.45%
Curb/Sidewalk	1	0.48%
Waterway Improvement	1	0.48%
Pole	1	0.48%
Driveway	1	0.48%
<b>Grand Total</b>	<b>207</b>	<b>100%</b>

# Take our online UCC survey



Help us grow  
your local UCC  
with your  
feedback.



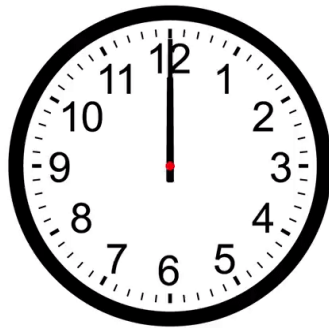
# 3 Hour Notice vs Destroyed Marks

*When to use each*

## 3 Hour Notice



*Evidence of unmarked utilities in the area*



*3 working days have passed and no response from locators*

## Destroyed Marks



*Area was located but markings have been destroyed due to weather, mowing, etc.*



# Meetings & Events





**BOARD  
MEETING**



**2Q19**

July 19, 2019

NC811 Event Center, Greensboro, NC

**3Q19**

October 18, 2019

Shell Island Resort, Wrightsville Beach, NC

For booking info, contact

Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)



# Save the Date



**MOCK LINE STRIKE**  
EDUCATION THROUGH DEMONSTRATION

[ncpipesplus.org/mock-line-strike.html](http://ncpipesplus.org/mock-line-strike.html)

**October 2<sup>nd</sup> 2019**

CABARRUS ARENA & EVENTS CENTER,  
4751 NC-49, CONCORD, NC 28025

[Locator Training on October 1st, 2019](#)



**North Carolina 811**  
[www.nc811.org](http://www.nc811.org)





# **NC Underground Damage Prevention Review Board**

**Located at: 2550 Operations Way, Raleigh, NC**

July 16, 2019 - 10am to 4pm

October 15, 2019 - 10am to 4pm

<https://www.nc811.org/report-a-violation.html>



# NC Locate Resolution Partnership Committee

Every 2 months on the third Wednesday  
NC 811, 5009 High Point Rd, Greensboro, NC

Wednesday, June 19, 11:00am – 1:00pm  
Wednesday, August 21, 11:00am – 1:00pm





# Homeowners prefer to call.

**70 percent of Americans want to pick up a phone to call 811, but millennials are more likely to want online or app solutions (27%).**



A PDF of this presentation is available at [www.ncucc.org](http://www.ncucc.org)

*Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.*



6-26-19

## UCC Sign-In Sheet

County:

Mecklenburg

Name	Company
Eric Williams	Lamberts Cable Splicing
Joseph P Meiori	Lamberts Cable splicing
GARY WALES	STEWART ENGR.
Tracy Taylor	Charlotte Water
James Hurt	Charlotte Water
Steve Vickers	CONTINUUM
Donald Solomon	Continuum
Randy FREEMAN	PIKE
Herman Lynch	Duke ENERGY
Dan Base	Duke Energy
Allen Adams	ACP
Yasan Bey	PRG
Carla Vega	PRG
Felix Rivera	CALYX
Chris Russ	USIC
Louis Panzer	NC 811
Tim Yarbrow	AnSCO & Associates
Michael S. Goodwin	Integrity Locating LLC,
Shawn Phillips	Integrity Locating LLC,
Robert Druckmiller	USIC
Chuck Milam	USIC
Michael Casey	Centurylink
Cameron Green	City
Patrick Brown	City of Charlotte
Mark R Haver	Carolina Water Service of NC
Charles Wood Sr	CAROLINA WATER SERVICE OF NC



6-26-19

UCC Sign-In Sheet

County: MECKLENBURG

Name	Company
RONIYA Nabors	PNG / DUKE ENERGY
Michele Keys	DUKE / PNG
DEWAYNE BEGLEY	STAKE CENTER LOCATING <sup>ZAYO, MCI</sup> CROWN CAST.
KONN Clay	Stake Center locating-
Bryan Lamb	ATT / T
Shuhurah Lee	Charlotte Water
Tristan Teasley	Charlotte Stormwater
Rob McGhee	" "
Tami Stout	NC811 tami@nc811.org



Date: 6 / 26 / 19

Email	Phone Number
Ronja, nabors@duke-energy.com	704-731-4522
Michelle, Keys@duke-energy.com	404-307-1900
Dwayne, begley@stakecenter.com	470-249-5124
Ron - Ronald Chy @ Stake center, Com.	910-297-1810
Bryan Lamb	704-905-3233
swlee @ charlotte nc, gov	704-361-8755
† Cristiano Feasley @ charlotte nc, gov	980-216-9118
Robert, mclhize @ charlotte nc, gov	980-505-9953
Patrick, Brown @ charlotte nc, gov	704-223-7295



Mecklenburg County UCC Meeting  
June 2019

Meeting opened by Chair, Roger Richards at 10:02 am.

Level one safety presentation given by Bill Abernathy.

Self-introductions were made.

Lambert Cable asked if the locators could stay after the meeting for a few minutes to discuss their upcoming work.

NC811 presentation given by Tami Stout.

Louis Panzer gave an update about the Underground Damage Prevention Review Board (UDPRB) and about the Locate Resolution Partnership Committee.

Roger spoke about the locates per day for Mecklenburg County and the average number of locates per day and getting tickets completed. Call in what you need, schedule your work.

Reminder about protecting the marks on the ground as best as possible and using the correct ticket type when entering locates. Know the difference between destroyed marks and three-hour tickets. Kevin Comalander spoke about clarification of three hour and emergency tickets.

Tristan Teasley with the City of Charlotte is using attachments now for RTE uploading maps. Survey/design process is extremely important and potentially saves a lot of money when done properly. The design process is imperative to knowing where utilities are located and where they might need to be relocated.

We discussed emergency tickets and the language now being used. Customer service representatives will read the definition and the information will be on the pre-recorded line. NC811 will continue to take emergency locate requests if the caller decides they want to call in an emergency. Misuse of an emergency ticket is a Class III misdemeanor and punishable by fine. False emergencies take up a lot of time on the part of the utility owner and their locator.

The UDPRB will shore up as they continue to improve their process. The intent is to educate first as opposed to enforcement actions right off the bat. One thing that is going to be addressed is that utility companies will need to identify their lines by marking their name on their identifying line when it is being located. Louis spoke about the law changes, the three-hour ticket being done by electronic communication, clarification of address/parcel/ ¼ mile, and identifiers at the beginning and end of project and every one hundred feet. There are some exemptions for municipalities. The review board will continue to accept administrative duties relieving NC811.

White lining is a time saver. Be sure that the white lined area matches the scope of the ticket. White line when possible. NC law states if the area can be adequately, described white lining is not required. White lining is an effective tool to help convey to the utility company or their locator where you plan to do your excavation. The utility companies are taking a stronger approach in making sure that everyone is working together. There is a snowball effect.

Storm water is getting a lot of no conflict where there is a conflict. Be mindful when working near storm water services.

Roger spoke about update tickets. One day or two day tickets being updated repeatedly. Make sure you are not updating tickets that do not need to be updated. One of the concerns discussed is that time that it takes to get the locate completed it is time to update the ticket.

Charlotte DOT (CDOT) has joint meetings where everyone tries to get together prior to construction. Discuss sharing ground space (joint trenching). Eventually there will not be any space.

Charlotte water damages had twenty-three water services struck, one with no ticket and eight with no marks. Three mains struck, six private services, four irrigation, one private main, one sewer main, three sewer laterals, and one private sewer line were also struck. They struck several lines while working.

Piedmont Natural Gas-no numbers available.

Duke-Three damages reported for May.

Segra-

June had two damages. They are also having an issue with people popping lids. There are pinholes being put in the fiber. Knocks out fiber service, degrades the integrity of the cable, makes it difficult to locate, because a tremendous amount of damage and it is very expensive to repair.

Sanders Utility-

Struck a couple of gas lines. Marks were off on one. The other was placed very shallowly.

Integrity-

Please make sure that you are putting updated contact information on your locate requests. It is very difficult to get in touch with the excavator. Andre recently had an issue that had office personnel listed on the request and he was unable to make contact with the field personnel.

Next meeting is July 31 at Piedmont Natural Gas at 10:00.