

Mecklenburg

March 2019

**Safe Digging  
is not LUCK  
... it's Planned**







Here are the stats from



# Locate Requests & Transmissions

**Feb. 2019 vs 2018**

**YTD**

## **Tickets**

2019: 167,125

2018: 149,459

Difference: 11.8%

## **Transmissions**

2019: 910,174

2018: 811,676

Difference: 12.1%

## **Tickets**

2019: 355,003

2018: 301,918

Difference: 17.6%

## **Transmissions**

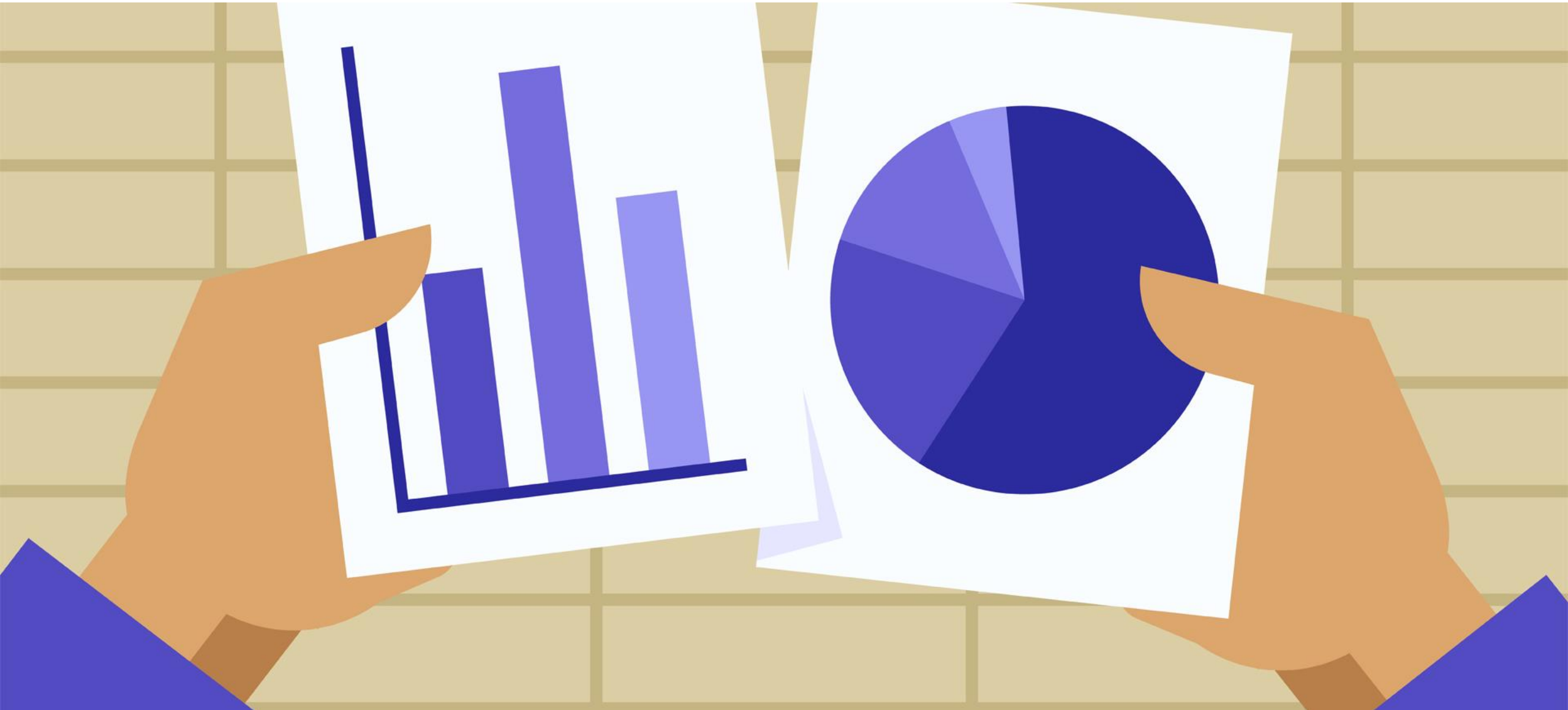
2019: 1,948,079

2018: 1,653,587

Difference: 17.8%



# County Ticket Volume



# County Ticket Volume

YTD stats compared with previous year

Mecklenburg	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2018	2402	319	30977	1676	14521	49895
2019	3395	373	32018	1687	20058	57531
+/- Var	41.3%	16.9%	3.4%	0.7%	38.1%	15.3%
-					Locates per day	1403

# County Ticket Volume

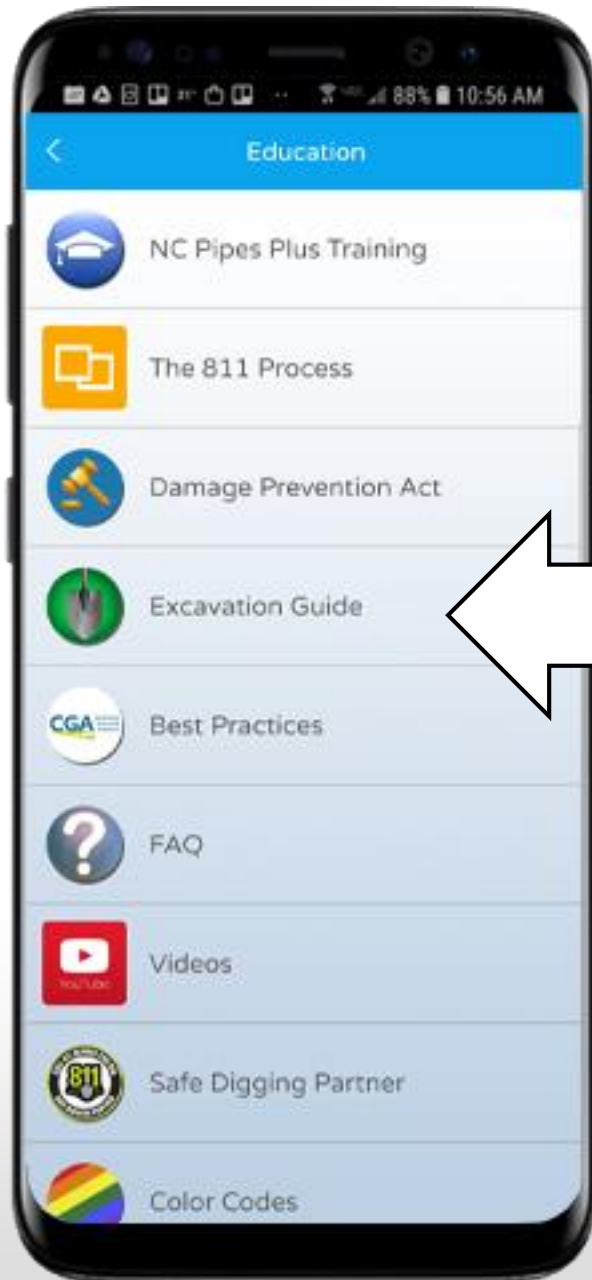
2019 Stats Compared with 2018

Mecklenburg	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2018	1280	142	14726	809	7059	24016
2019	1526	195	14545	664	9447	26377
+/- Var	19.2%	37.3%	-1.2%	-17.9%	33.8%	9.8%
-	-	-	Locates per day			1199

# County Ticket Distribution

MECKLENBURG	26377
CHARLOTTE	21255
CORNELIUS	664
DAVIDSON	659
HUNTERSVILLE	1973
MATTHEWS	796
MINT HILL	705
PINEVILLE	255





# Excavation Guide

**Easily access the  
Excavation Guide  
in the Education  
section of the  
NC811 app.**



Meetings & Events



# Meetings

## **NC811 Board Meeting 1Q19**

April 26th, 2019

8:30 am; DoubleTree by Hilton – Biltmore ,Asheville, NC

## **NC Underground Damage Prevention Review Board**

April 16, 2019 from 10 am to 4 pm  
2550 Operation Way, Raleigh, NC

## **Locate Resolution Partnership Committee**

The 3rd Wednesday,  
Feb, April, June, August, Oct, Dec  
11:00 am - 1:00 pm  
5009 High Point Rd., Greensboro, NC

## **State UCC**

March 12, 2019 from 10 am to noon  
Dominion Energy, 4211 Global St,  
Raleigh, NC



Sheraton Myrtle Beach Convention Center  
**May 1st - May 3rd, 2019**

For more info and to register go to: [www.scucc.org](http://www.scucc.org)

# Spring into Safe Digging at the Duke/PNG Demo Day



**WEDNESDAY, APRIL 3, 2019**

**Charlotte Fire Training Academy**

**1770 Shopton Rd, Charlotte, NC 28217**

## **SCHEDULE**

9:00am - Check in

9:30am - Program begins

12:00pm - Lunch

1:00pm – Electric Live Line Demo

2:00pm – Fire Pit Demonstration

3:00pm - Dismissal

## **TOPICS**

Overview & Properties of Natural Gas

Safe Digging Practices

811 Information

Electric Overhead Power Line Safety

Migration of Natural Gas and Leak Investigation

General Discussion and Q&A

Electric Live Line Demo

Natural Gas Fire Pit Demonstration

## **RSVP**

Ronya Nabors

Email: [ronya.nabors@duke-energy.com](mailto:ronya.nabors@duke-energy.com)



**We share the 811 message all the time,  
but it means so much more coming from you.**  
Create a link to [nc811.org](http://nc811.org) on your company website.  
We provide everything your webmaster will need.

Visit [www.nc811.org/share-nc811.html](http://www.nc811.org/share-nc811.html) for more



**April is  
National Safe  
Digging Month**

**Get the toolkit: [nc811.org/safe-digging-month.html](http://nc811.org/safe-digging-month.html)**



you're a  
**SUPER  
HERO**

**every time you  
contact 811  
before you dig**



A PDF of this presentation  
is available at  
**[www.ncucc.org](http://www.ncucc.org)**

*Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.*



MARCH 2019 Mecklenburg UCC

# Put Shawn Phillips on email list

\* put into constant contacts

336-482-6890

Brian Morehouse	NC811	Bmorehouse@nc811.org
Ray Smith	Health Consultants	Charles.smith@healthus.com
Brian Merritt	OneCall Concepts Locating Ser	bmerritt@occls.com
LEVIN GRANT	CenturyLink / LEVEL 3	levin.grant@centurylink.com
Tristan Teasley	City of Charlotte - Storm Water	tristan.teasley@charlottenc.gov
Kevin Comlander	SEGRA	Kevin.comlander@segta.com
CHRIS SMITH	STS CABLE SERVICES	CHRIS.SMITH@STSCABLESERVICES.COM
Ray Blevins	STS Cable Services	ray.blevins@stscableservices.com
Samuel Gonzalez	Windstream	Samuel.gonzalez@windstream.com
Mark Crump	NC DOT utilities	mhcrump@ncdot.gov
JOE HATLEY	NC DOT UTILITIES	Jlhatley1@ncdot.gov
* Shawn Phillips	Integrity Locating	sphillips@integrityloc.com
Shuhurah Lee	Charlotte Water	swlee@charlottenc.gov
Kwanita Canty	Charlotte Water	kcanty@charlottenc.gov
Bryar Ward	STEWART ENG	gward@stewartinc.com
Tracy Taylor	City of Charlotte	Tracy.Taylor@ci.charlotte.nc.us
* Parris Reddick	Southern Protection Agency	PReddick@southernprotection.com
Regina Canovai	Blythe Development	rcanovai@blythedevelopment.com
* Kenny Mashburn	ULCS	KMashburn1@Asplundh.com
Candy Christensen	Globe Communications	Candy.Christensen@globeix.com
Bobby Lee Hoxit JR	TOWN OF MATTHEWS	bhoxit@MatthewsNC.gov
Eric Smith	PRG	esmith@PRGCONSULTING.NET
Brent Morrow	PRG	bmorrow@PRGCONSULTING.NET
* KAW MOORE	COMPASS FEDERAL	KMOORE@COMPASSFEDERALC.COM
Matthew Weatherly	CDOT	matthew.weatherly@charlottenc.gov
Bret Kilgo	CDOT	bkilgo@charlottenc.gov
Bobby Shinn	CDOT	olin.shinn@charlottenc.gov
Tim Yarbrow	AnSCO	Tim.Yarbrow@anscolc.com
Chuck Milam	USIC	Charles.Milam@USIC11c.com

Mecklenburg, March 2019 UCC Meeting

March 27th 2019

Location- Mathews Town Building, Mathew, NC

Time-10 AM

Please see attendance sheet (39) people attended Not all signed in on roster

Meeting called to order by Brian Morehouse-NC811

Meeting started at 10:12 AM

Brian Morehouse-NC811 showed up at 10 am and was running late

Brian Morehouse was representing NC811 for Tami Stout.

Before meeting started there were a number of complaints about locate issues, Brian Morehouse suggested to all to have the presentation and then at the end to go over these issues and we would get together with those companies that located in the area and look over these complaints.

Brian Morehouse, Western Region Education Liaison, gave the March 2019 Presentation.

Gave the overall stats for this area for the Month of February 2019 compared to the Month of February 2018, gave the YTD totals. A short video was shown to the group in regards to calling 811 Before You Dig!! The video showed an incident that involved a gas company and what can happen when someone doesn't Call 811 Before You Dig!!!

Brian Morehouse told the group that there are openings throughout the year if anyone is interested in having 811 come in and speak to their organization about 811, when, why and how to contact 811. Also, went over the new 811 app, encourage all to download the app.

Went over with the group on how to navigate the app and showing them how to get to the Damage Prevention portion of the app.

Brian Morehouse went over with the group that if they have any issues to make sure to reach out to him with those issues and please don't wait to the meeting to address them. Reason- he doesn't want to have them waiting two or three weeks to get an issues resolved, he would like to jump on it ASAP

April will be National Safe Digging Month, event will be held at 1770 Shopton Rd, Charlotte, NC, Piedmont Natural Gas/Duke Energy will be handling this program. 90 People will be able to register for this event and should get with Ronya Nabors of PNG.

Mentions that there were around 89 people whom attended the State UCC Meeting on March 12<sup>th</sup> 2019 at Dominion Energy, Raleigh, NC

Sam Gonzales-Co Chairman UCC- Windstream- spoke to the group and wanted to make sure that we talk about the locate issues at the end of the meeting, we went through the presentation and did as stated.

There was some talk about how locates were being done in the area. It was brought up by Fiber Compass and ULCS that they are having issues with getting locates done in a timely manner. The companies that located these utilities were in attendance and met after the meeting to go over these problems and find a way to communicate and get these located done properly. Cell #'s were handed out to those that needed them to get in touch with the locate supervisors and make them aware of the issues at hand.

Positive Response needs to have an actual field rep and not a 1-800 number listed, people are complaining that they don't have a good contact given to them on the Positive Response. Members stated that they have a number that no one ever answers or if so they know nothing about the project that is being worked.

Introduction of all of those in attendance, discussion roundtable took place as the group spoke more about locates issues within the area. As the numbers show, this area is very busy and work load is heavy. There was concern that the locates are not being done properly because there may not be enough staffed by the locate companies. Many concerns over Positive Response being coded as the Locator is stating that they have contacted the caller (Contractor) but no one is actually doing any type of responding.

Town of Mathews- Large number of projects are coming in with the weather clearing up. Facing many challenges in getting locates done on time. That issue was addressed with Heath and USIC that were in attendance.

ULCS- Very bust and see work staying heavy through the summer of 2019 with Duke Energy releasing major work around the Mecklenburg area.

Group was told that 811 T-Shirts were in and that Tami Stout would be getting with those that ordered them over the next week.

Brian Morehouse will be looking into locate issues reported to him on how locates are called companies.

Next meeting will be in April 2019