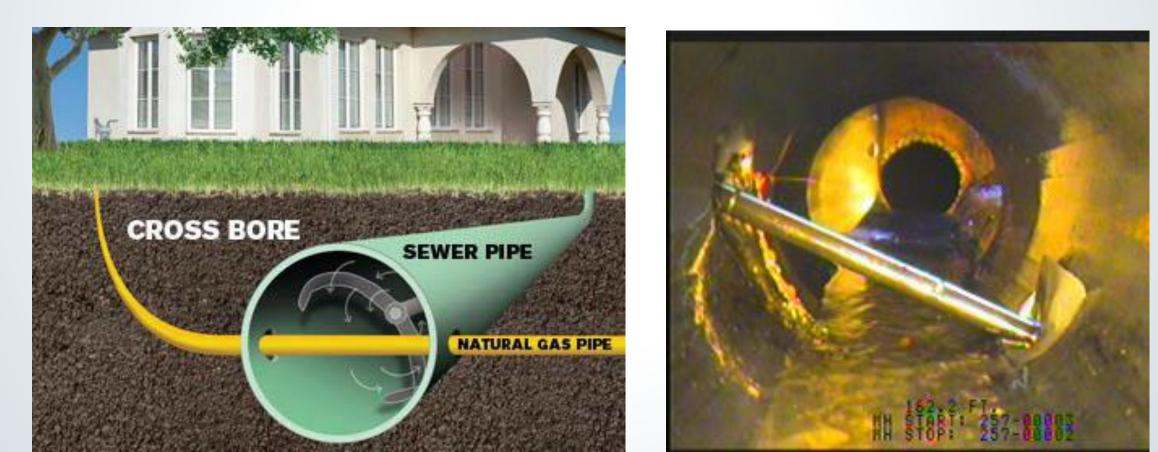


UTILITY DAMAGE - CROSS BORE

If a cross bore is discovered:

Stop all work immediately, Do not attempt to clear blockage with a mechanical device, Call operator immediately



Statewide Ticket and Transmission Data September: 2017 / 2016 Comparison

Tickets 2017: 156,215 2016: 182,850 Difference: -14.6% **Transmissions** 2017: 874,893 2016: 1,017,810 Difference: -14%





Statewide Ticket and Transmission Data Year-to-Date: 2017 / 2016 Comparison

Tickets 2017: 1,463,998 2016: 1,479,752 Difference: -1.1% **Transmissions** 2017: 8,285,230 2016: 7,996,752 Difference: 3.6%





County Ticket Volume



September: 2017 Stats Compared with 2016

			Туре	Ticket		
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
	9 11 10				UIDI	IUIAL
2016	3645	797	21733	953	13346	40474
2017	493	319	16509	602	6568	24491
	-86.5%	-60.0%	-24.0%	-36.8%	-50.8%	-39.5%

County Ticket Volume



Year-to-Date: 2017 Stats Compared with 2016

			Type Ti	icket		
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2016	10587	4704	160801	5896	91245	273233
2017	4523	2674	165343	4254	65333	242127
	-57.3%	-43.2%	2.8%	-27.8%	-28.4%	-11.4%

County Ticket Distribution



MECKLENBURG	24491
BERRYHILL	2
CHARLOTTE	20110
CORNELIUS	640
DAVIDSON	380
HUNTERSVILLE	1637
MATTHEWS	789
MIDLAND	4
MINT HILL	516
PAW CREEK	2
PINEVILLE	323
PROVIDENCE	27
STALLINGS	9
UNIVERSITY PLACE	50

Work Performed	Events	% of Grand Total
Natural Gas	31	26.50%
Telecommunications	22	18.80%
Water	13	11.11%
Sewer	10	8.55%
Electric	10	8.55%
Cable TV	6	5.13%
Unknown/Other	5	4.27%
Storm Drain/Culvert	3	2.56%
Fencing	3	2.56%
Street Light	2	1.71%
Grading	2	1.71%
Drainage	2	1.71%
Road Work	2	1.71%
Irrigation	2	1.71%
Engineering/Surveying	1	0.85%
Railroad Maintenance	1	0.85%
Bldg. Construction	1	0.85%
Landscaping	1	0.85%
Grand Total	117	100.00%



Destroyed Marks & 3 Hour Tickets When to properly use each

Destroyed Marks Ticket

BURIED WATER



BURIED SEWER



Events, Meetings, Holidays



State UCC Meetings

Piedmont Natural Gas

Tue, Nov. 14, 2017 10am – 12pm 1321 S 10th St, Wilmington, NC 28401







MOCK LINE STRIKE

November 7, 2017

NC State Fairgrounds & Kerr Scott Building 1025 Blue Ridge Rd, Raleigh, NC 27607

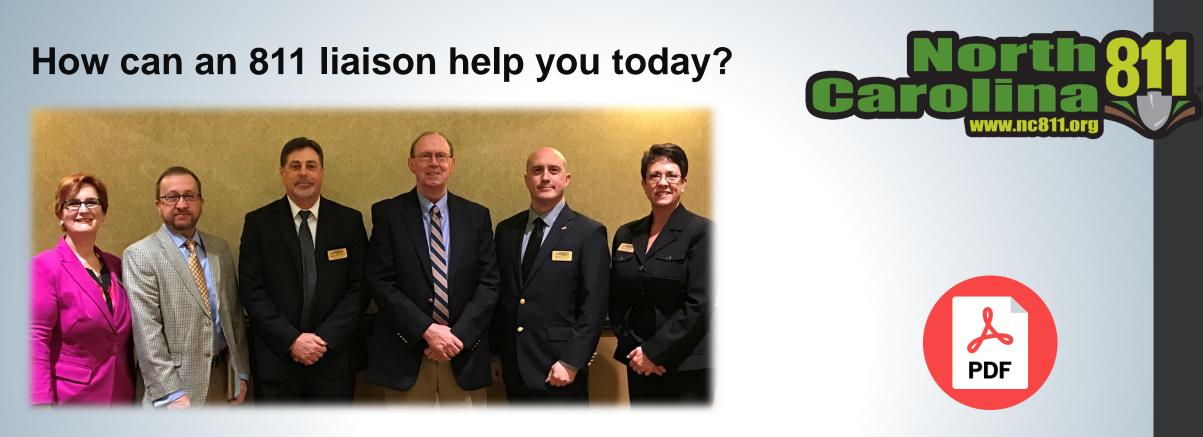
ncpipesplus.org/mock-line-strike.html

Career opportunity available at NC811

EDUCATION LIAISON PIEDMONT TRIAD REGION OF NC

The Education Representative is responsible for coordinating and promoting the use and growth of North Carolina 811, Inc. (NC811) between non-member and member utilities and excavators and promoting public awareness and education concerning the use of NC811.

http://www.nc811.org/employment.html



Get a PDF copy of this presentation at www.ncucc.org

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

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Mecklenburg County UCC Meeting October 25, 2017

Meeting opened by Chair Roger Richards at 10:06 am.

Self- introductions around the room.

Susan Habina-Woolard, Town of Matthews, gave the safety briefing.

The minutes from the September Meck UCC were reviewed and approved.

Andrew DeCristofaro with the City of Charlotte Storm water Division spoke about Best Management Practices (BMP's). Andrew left BMP guidelines and business cards for himself and Ashley Smith on the back table. Just a reminder that storm drains go to the creeks. Slurry from horizontal drilling is not being contained or abated, as it should. Charlotte Storm water has been trying to educate everyone on the impact of mud and flood mitigation, water quality, etc. Keep creeks as clean as possible. Make sure to keep a berm or liner around the storm drain or keep a containment unit on site.

Tami Stout gave NC811 presentation.

Ann spoke about NC811 revamping Pipes Plus. It has been used for a number of years and it is time to update. We will be adding water/sewer section. We will continue using the current Spanish model, as it is only one year old. We will no longer be using Turning Technologies. We will proctor exams on site when we bring PP to your location.

We are going to be doing a grassroots focus on working with our stakeholders. We have a number of 2/3 minute videos available on our website to share. We get to contractors but less to subs so please be sure to share our information with them. Billboards are going to continue. We are going to change the banner program around this year and focus on contractors instead of fire departments. We will give contractors a banner to hang at their business. (If you want to order several, you may do so at cost). We want stakeholders to scan a QR code on the banners so we can see where they are hung and it will allow us to track the number of people seeing it on a daily basis.

We discussed destroyed marks tickets and 3-hour tickets. Take pictures. Chuck Milam spoke about making sure that you are not overestimating the amount of work you can accomplish. Companies are calling in 50 tickets but can only complete the work of so many at a time. Make sure you are planning properly.

Roger Richards/Sam Gonzalez spoke about the Locate Resolution Partnership Committee (LRPC) helping to educate stakeholders about calling only the amount of work you are currently working on. Do not update or retransmit tickets. The number of 3-hour tickets/retransmits/updates being called in is being reduced hopefully in part due to educating stakeholders.

The NUCA conference was Oct 11-14. The white lining video was shown and response seemed to be positive. The only question/concern was if you have to dig outside the white lined area, would that be covered. The scope of the ticket is what will be marked. If the ticket says to locate the entire yard and the only area white lined is the side yard, then the entire yard will be located. The ticket and the white lining need to match. White lining only works when the scope of the ticket matches the white lined

area. The white lining video is based on CGA (Common Ground Alliance) best practices. The CGA has a committee that reviews best practices around the country. The white lining video/pdf/best practices now has its own section on the Education page on the NC811 website. The only piece that was added was at the request of the Mecklenburg LRPC, and that was to add the date to the white lining.

The white lining video was shown at the UCC Meeting. There are two video options. One with the testimony from Shawn B. and one without. The one with Shawn references the date being placed on the white lining.

Damage reports-

PRG-28 damage events for September. Unknown if all had locate tickets called in or not.

<u>Piedmont Natural Gas</u>- Tom Kraft-Nothing to report for Sept as of now. Damages are trending down.

<u>Charlotte Water</u>- Shuhurah Lee-a number of hits. Fifty-five services, six mains, six private services. They have had several hits from AT&T and a few from Spectrum. Roger said it is hard to fight a claim when you do not do your due diligence. Some sewer mains hit, it has been a couple of months. You can look from one sewer main to the next.

Spirit- One damage to report. Vault.

Unknown companies are in other companies conduits. Pulling back the sheathing to do locates. Exposing the wire and the fiber and causing damages.

<u>CDOT-ROW</u> markers. Still see a few around but not noticed any new ones being placed.

Per Sam's challenge, several contractors have invited their vendors/subs. We welcome them to the Meck UCC. Ask your vendors/subs to invite one of their subs/vendors. The more companies represented the more educated we are as an industry.

Going forward we will be discussing the top callers in the county.

Roger mentioned the Excavation Magazine on the sign in table. Good information. Take one.

<u>Duke</u>- Patrick DeChristo-significant decrease in damages with his current project. Duke using Duke Contractors.

<u>Blythe-</u> Five damages. One was a MVA. One was not located, the others were AT&T.

State Utility Contractors- 102 tickets for the month of September, no damages.

Next meeting-November 29, 2017 at Windstream Office in Matthews

*Side note-AT&T has "bots" doing tickets.

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