

MOORE COUNTY UTILITIES COORDINATING COMMITTEE

JANUARY 2017



| | NAME | COMPANY | PHONE NUMBER | EMAIL (PLEASE PRINT CLEARLY) |
|----|------------------|---------------------------|--------------|---------------------------------|
| 1 | AMIE YOW | NC DOT | 910-944-2344 | Jayow@ncdot.gov |
| 2 | Bob Bonner | CenturyLink | 910-433-9135 | Robert.w.bonner@centurylink.com |
| 3 | Shel Brady | Roverco BK Communications | 336-701-0423 | Shelbrady@roverco.com |
| 4 | | | | |
| 5 | TONY MLYNSKI | CHARTER SPECTRUM | 910-303-2266 | STANLEY.MLYNSKI@CHARTER.COM |
| 6 | JOHN HERRING | CHARTER SPECTRUM | 910-366-6552 | JOHN.HERRING@CHARTER.COM |
| 7 | Walter Edwards | PNB | 980-722-8710 | Walter.edwards@Piedmontng.com |
| 8 | John Parsons | PNB | 980-722-5564 | john.parsons@Piedmontng.com |
| 9 | Diane Simolebert | PNB | 910-334-1269 | diane.simolebert@Piedmontng.com |
| 10 | KEVIN BEDDINGER | NC DOT | 910-944-7621 | KS.BEDDINGER@NC DOT.GOV |
| 11 | JEFF BARTLEY | NC 811 | 336-707-4528 | JBARTLEY@NC811.ORG |
| 12 | | | | |
| 13 | | | | |
| 14 | | | | |
| 15 | | | | |
| 16 | | | | |
| 17 | | | | |
| 18 | | | | |
| 19 | | | | |
| 20 | | | | |
| 21 | | | | |
| 22 | | | | |
| 23 | | | | |
| 24 | | | | |
| 25 | | | | |

NC811 UCC Report for January 2017

MOORE COUNTY UCC

JANUARY 4, 2017

Downtown Asheville





A business analyst in a dark suit and red tie is pointing towards a central blue hexagonal graphic. The background is a dark blue grid of hexagons, some containing faint icons like a pie chart, a person silhouette, a globe, a bar chart, a clock, a gear, a presentation board, and a hierarchy diagram.

**business
analytics**

North Carolina 811
www.nc811.org



Locate Requests & Transmissions

Dec. 2016 vs 2015

Tickets

2016: 138,076

2015: 116,302

Difference: +18.7%

Transmissions

2016: 775,155

2015: 612,719

Difference: + 26.5%

Year end totals 2016

Tickets: 1,949,995

26.9% increase over 2015

Transmissions: 10,655,012

38.5% increase over 2015

County Ticket Volume



County Ticket Volume

December stats compared with 2015

| | Type Ticket | | | | | | % Measured against Total Tickets | | | | | |
|--------------|-------------|--------|-------|--------|-------|-------|----------------------------------|--------|--------|-------|--------|--------|
| MOORE | 3 HR | CNCL | NEW | RXMT | UPDT | TOTAL | | % 3 HR | % CNCL | % NEW | % RXMT | % UPDT |
| 2015 | 10 | 19 | 758 | 12 | 144 | 943 | 2015 | 1.1% | 2.0% | 80.4% | 1.3% | 15.3% |
| 2016 | 7 | 13 | 940 | 33 | 265 | 1258 | 2016 | 0.6% | 1.0% | 74.7% | 2.6% | 21.1% |
| +/- Var | -30.0% | -31.6% | 24.0% | 175.0% | 84.0% | 33.4% | Diff +/- | -0.5% | -1.0% | -5.7% | 1.3% | 5.8% |

County Ticket Volume

2016 Stats Compared with 2015

| MOORE | Type Ticket | | | | | | % Measured against Total Tickets | | | | | |
|---------|-------------|------|-------|--------|------|-------|----------------------------------|--------|-------|--------|--------|-------|
| | 3 HR | CNCL | NEW | RXMT | UPDT | TOTAL | % 3 HR | % CNCL | % NEW | % RXMT | % UPDT | |
| 2015 | 54 | 201 | 12469 | 371 | 2314 | 15409 | 2015 | 0.4% | 1.3% | 80.9% | 2.4% | 15.0% |
| 2016 | 104 | 204 | 12696 | 220 | 2386 | 15610 | 2016 | 0.7% | 1.3% | 81.3% | 1.4% | 15.3% |
| +/- Var | 92.6% | 1.5% | 1.8% | -40.7% | 3.1% | 1.3% | Diff +/- | 0.3% | 0.0% | 0.4% | -1.0% | 0.3% |

| Work Days | Total Tickets | Avg Locates per Day |
|-----------|---------------|---------------------|
| 247 | 15610 | 63 |

County Ticket Distribution

| | |
|------------------|------|
| MOORE | 1258 |
| ABERDEEN | 110 |
| CAMERON | 16 |
| CARTHAGE | 166 |
| DOVER | 1 |
| EAGLE SPRINGS | 11 |
| EASTWOOD | 4 |
| FOXFIRE | 10 |
| FOXFIRE VILLAGE | 16 |
| HIGH FALLS | 6 |
| JACKSON SPRINGS | 9 |
| JUGTOWN | 2 |
| LAKEVIEW | 2 |
| LOBELIA | 1 |
| PINEBLUFF | 24 |
| PINEHURST | 354 |
| PUTNAM | 1 |
| ROBBINS | 32 |
| SAMARCAND | 1 |
| SEVEN LAKES | 36 |
| SOUTHERN PINES | 233 |
| TAYLORTOWN | 6 |
| VASS | 79 |
| WEST END | 66 |
| WESTMORE | 4 |
| WHISPERING PINES | 58 |
| WHITE HILL | 10 |



2016 Damages

By Events

| County | Events | % of Grand Total |
|-------------|--------|------------------|
| Mecklenburg | 172 | 31.33% |
| Wake | 106 | 19.31% |
| Durham | 59 | 10.75% |
| Union | 24 | 4.37% |
| Buncombe | 15 | 2.73% |
| Guilford | 14 | 2.55% |
| Orange | 13 | 2.37% |
| Forsyth | 11 | 2.00% |
| Cabarrus | 10 | 1.82% |
| New Hanover | 10 | 1.82% |
| Brunswick | 9 | 1.64% |
| Lincoln | 8 | 1.46% |
| Catawba | 7 | 1.28% |
| Johnston | 7 | 1.28% |
| Cumberland | 6 | 1.09% |
| Davidson | 6 | 1.09% |
| Gaston | 6 | 1.09% |
| Iredell | 6 | 1.09% |
| Pender | 6 | 1.09% |
| Alamance | 5 | 0.91% |
| Cleveland | 4 | 0.73% |
| Burke | 3 | 0.55% |
| Carteret | 3 | 0.55% |
| Chatham | 3 | 0.55% |



| | | |
|--------------------|------------|----------------|
| Harnett | 3 | 0.55% |
| Henderson | 3 | 0.55% |
| Pitt | 3 | 0.55% |
| Rockingham | 3 | 0.55% |
| Craven | 2 | 0.36% |
| Moore | 2 | 0.36% |
| Rowan | 2 | 0.36% |
| Wilson | 2 | 0.36% |
| Caldwell | 1 | 0.18% |
| Chowan | 1 | 0.18% |
| Davie | 1 | 0.18% |
| Franklin | 1 | 0.18% |
| Granville | 1 | 0.18% |
| Greene | 1 | 0.18% |
| Haywood | 1 | 0.18% |
| Lee | 1 | 0.18% |
| Macon | 1 | 0.18% |
| Montgomery | 1 | 0.18% |
| Onslow | 1 | 0.18% |
| Person | 1 | 0.18% |
| Randolph | 1 | 0.18% |
| Robeson | 1 | 0.18% |
| Stanly | 1 | 0.18% |
| Wayne | 1 | 0.18% |
| Grand Total | 549 | 100.00% |

NC811, December 2016: 549 Damage Events in 48 Counties

2016 Damages

Which Facility Was Damaged When What Work Was Performed?

| | Facility Damaged | | | | | | | Grand | |
|---------------------|------------------|---------------|---------------|---------------|---------------|--------------|--------------|------------|----------------|
| | Telco | Cable TV | Electric | Nat Gas | Water | Unk/Other | Sewer | Total | GT% |
| Telecommunications | 34 | 40 | 28 | 72 | 54 | 4 | 4 | 236 | 42.99% |
| Natural Gas | 25 | 19 | 15 | | 9 | 2 | 2 | 72 | 13.11% |
| Water | 29 | 11 | 8 | 1 | 2 | 6 | | 57 | 10.38% |
| Electric | 22 | 14 | 11 | 2 | 3 | | | 52 | 9.47% |
| Sewer | 5 | 13 | 8 | 1 | | | 1 | 28 | 5.10% |
| Cable TV | 12 | | 5 | 4 | 5 | | | 26 | 4.74% |
| Unknown/Other | 5 | 5 | 5 | 3 | | | 2 | 20 | 3.64% |
| Fencing | 4 | 2 | 4 | | | | 1 | 11 | 2.00% |
| Landscaping | 5 | 2 | | 1 | | | | 8 | 1.46% |
| Road Work | 5 | 1 | | 1 | | | 1 | 8 | 1.46% |
| Storm Drain/Culvert | 1 | | 2 | 1 | 1 | | | 5 | 0.91% |
| Pole | 4 | 1 | | | | | | 5 | 0.91% |
| Irrigation | 1 | 3 | | | | | | 4 | 0.73% |
| Bldg. Construction | | | 3 | | | | 1 | 4 | 0.73% |
| Street Light | 1 | 1 | 1 | 1 | | | | 4 | 0.73% |
| Drainage | 1 | | 2 | | | | | 3 | 0.55% |
| Driveway | 2 | | | | | | | 2 | 0.36% |
| Site Development | 1 | | | | | | | 1 | 0.18% |
| Curb/Sidewalk | 1 | | | | | | | 1 | 0.18% |
| Grading | | | | | | | 1 | 1 | 0.18% |
| Traffic Signal | | 1 | | | | | | 1 | 0.18% |
| Grand Total | 158 | 113 | 92 | 87 | 74 | 18 | 7 | 549 | 100.00% |
| | 28.78% | 20.58% | 16.76% | 15.85% | 13.48% | 3.28% | 1.28% | | |

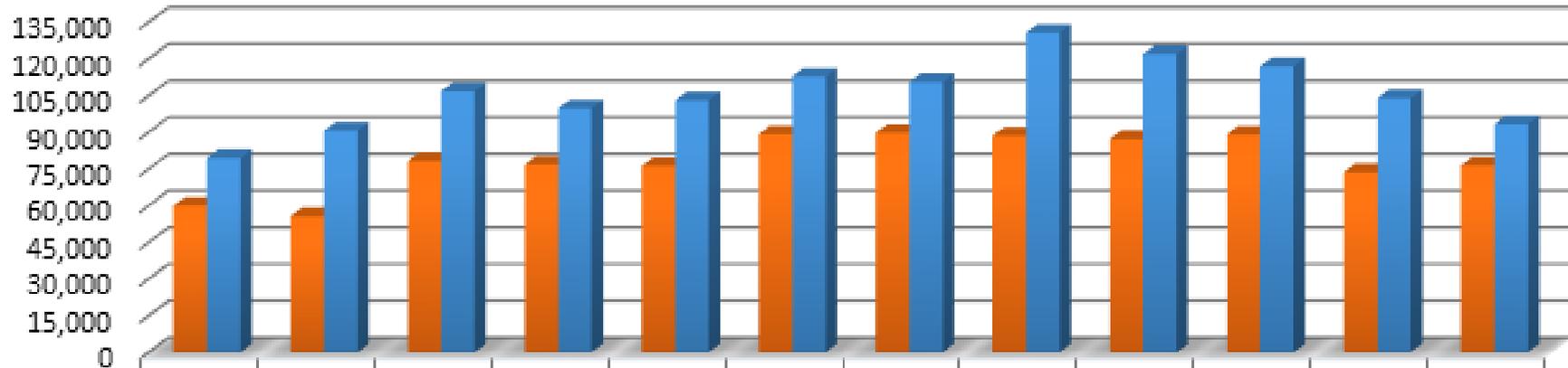
NC811, December 2016: 549 Damage Events in 48 Counties

REMOTE TICKET ENTRY



| | |
|------------------------------|----------------|
| Total Tkt Summary | 138,076 |
| In-House Tkt Summary | 44,857 |
| RTE Ticket Summary; incl. UL | 93,219 |
| RTE Ticket Summary; excl. UL | 80,183 |
| RTE % Volume; excl. UL | 58.07% |
| RTE % Volume | 67.51% |

RTE Volume 2016 vs 2015



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|-----------------|--------|--------|---------|--------|---------|---------|---------|---------|---------|---------|---------|--------|
| 2015 RTE Volume | 59,903 | 55,718 | 78,178 | 76,785 | 76,318 | 89,232 | 89,754 | 88,621 | 87,231 | 89,046 | 73,662 | 76,399 |
| 2016 RTE Volume | 79,493 | 90,702 | 106,800 | 99,782 | 103,117 | 112,746 | 110,517 | 130,712 | 122,033 | 116,951 | 103,975 | 93,219 |

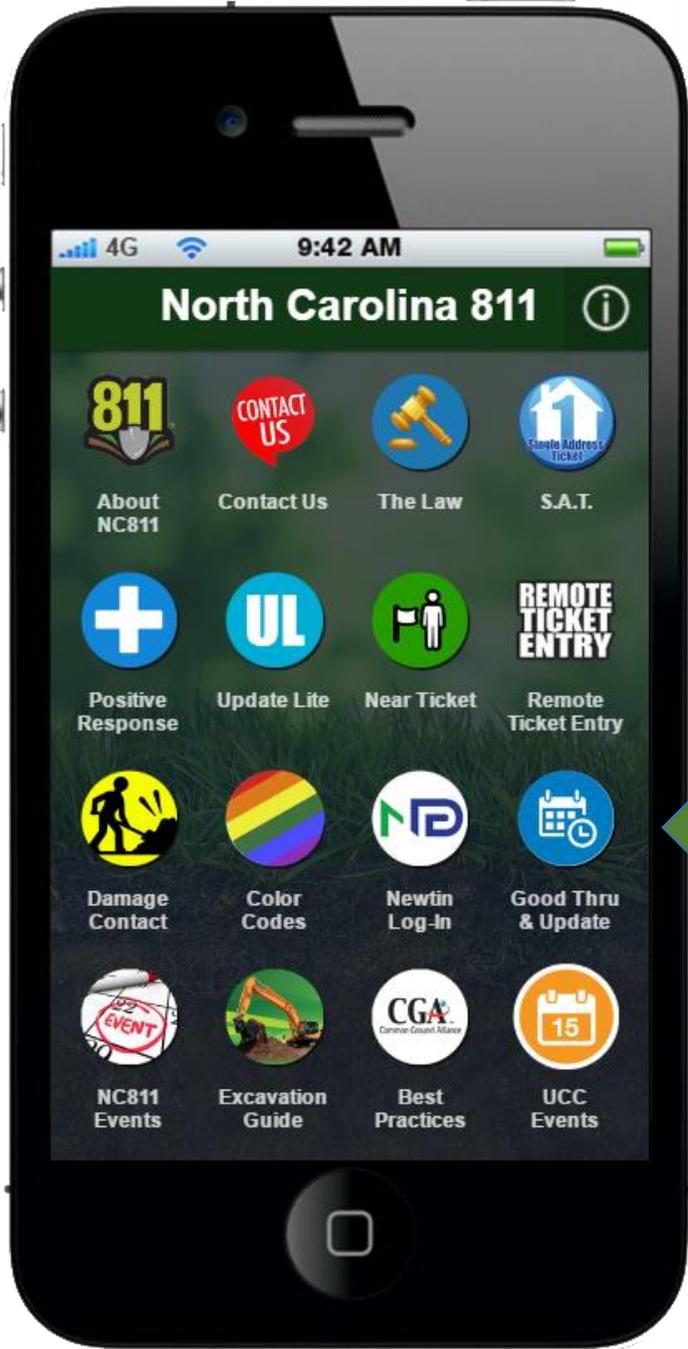
REMOTE TICKET ENTRY



Acquired RTE Participants 2016 vs 2015

| Qtr | Month | 2016 | 2015 | Difference (+/-) 2016 v/s 2015 |
|------------------|-------|------------|------------|-----------------------------------|
| 1QTR | Jan | 71 | 76 | -5 |
| | Feb | 87 | 62 | 25 |
| | Mar | 85 | 57 | 28 |
| 2QTR | Apr | 81 | 54 | 27 |
| | May | 83 | 46 | 37 |
| | Jun | 82 | 66 | 16 |
| 3QTR | Jul | 49 | 62 | -13 |
| | Aug | 82 | 78 | 4 |
| | Sep | 67 | 57 | 10 |
| 4QTR | Oct | 61 | 67 | -6 |
| | Nov | 65 | 52 | 13 |
| | Dec | 47 | 48 | -1 |
| YTD Total | | 860 | 725 | 135 |
| 1Q | | 243 | 195 | 48 |
| 2Q | | 246 | 166 | 80 |
| 3Q | | 198 | 197 | 1 |
| 4Q | | 173 | 167 | 6 |

Good Thru & Update



Know the life of your ticket and when to update it with the Good Thru & Update section on the NC811 App

Pipes Plus in Spanish

Available online now!



www.ncpipesplus.org

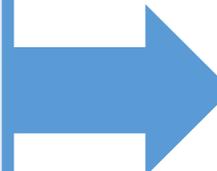
www.nc811.org/safe-digging-partner.html



Safe Digging Partner

NC Underground Damage Prevention Review Board Process

Complaint received,
response sent within
10 days, response material
compiled, case number
assigned



Board reviews the
information provided by the
parties and determines
whether a violation
occurred or if there is
insufficient evidence. Action
or penalty is determined.



```
graph TD; A[Certified letter is sent to the parties indicating the outcome and that the violator has 30 days to request a hearing from UDPRB if they disagree.] --> B[If a hearing is requested, the UDPRB will place it on the calendar for a future meeting and notify both parties.]; A --> C[If no response within 30 days, case is docketed with Utilities Commission and an order is issued.]; B --> D[If penalty is upheld, case is docketed with the Utilities Commission and an order issued.]; C --> E[Any future appeals are handled directly through arbitration.];
```

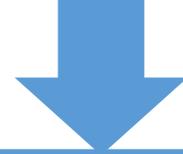
Certified letter is sent to the parties indicating the outcome and that the violator has 30 days to request a hearing from UDPRB if they disagree.

If a hearing is requested, the UDPRB will place it on the calendar for a future meeting and notify both parties.

If penalty is upheld, case is docketed with the Utilities Commission and an order issued.

If no response within 30 days, case is docketed with Utilities Commission and an order is issued.

Any future appeals are handled directly through arbitration.



An order issued from Utilities Commission from arbitration, may be appealed to the superior court division of the General Court of Justice in the county of alleged violation or in Wake County

The party cited with a violation will have (90) days to comply with the training requirement once docketed by the Utilities Commission. Their order will explain the details of compliance for fines and training to the individual receiving the order.

NC Underground Damage Prevention Review Board Process

NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way, Raleigh, NC



- January 17, 2017 - 9am to 4pm
- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

NC811 Holiday Schedule



| HOLIDAY | DATE | DAY OF WEEK |
|-----------------------------------|---------------------------|------------------|
| New Years Day | January 2 | Monday |
| *Martin Luther King Jr's Birthday | January 16 | Monday |
| Good Friday | April 14 | Friday |
| Memorial Day | May 29 | Monday |
| Independence Day | July 4 | Tuesday |
| Labor Day | September 4 | Monday |
| *Veterans Day | November 10 | Friday |
| Thanksgiving | November 23 | Thursday |
| *Thanksgiving Day After | November 24 | Friday |
| Christmas Eve & Christmas Day | December 25 & December 26 | Monday / Tuesday |
| *Christmas Day After | December 27 | Wednesday |

All above holidays are excluded from the three working day notice. Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

2017 NC811 Board Meetings



4Q16

January 20, 2017
Grandover Resort &
Conference Center
Greensboro, NC

1Q17

April 21, 2017
Chetola Resort
Blowing Rock, NC

2Q17

July 21, 2017
The 1927 Lake Lure
Inn and Spa
Lake Lure, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org

2017 State UCC Meetings

January 10th, 2017
Piedmont Natural Gas
2611 Greengate Dr.,
Greensboro, NC

March 14th, 2017
4211 Global Street
Raleigh, NC

SC/NC Joint Utility Coordinating Committee Conference

Wed, April 5, 2017 thru
Fri, April 7, 2017
10000 Beach Club Dr.,
Myrtle Beach, SC 29572





**Thank you for your time and attention.
You can get a PDF copy of this presentation on
www.ncucc.org**



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.