

Moore County

February 2019



Blue Ridge Mountains, North Carolina

NC811 Board Meeting – Jan. 2019



Lyman Horne Receives
the Ray Killough Award



NC811 Open House – Jan. 2019



A sunset over a mountain range with the year 2018 overlaid in large white text. The sun is low on the horizon, casting a warm glow across the sky. The mountains are silhouetted against the bright light of the setting sun. The sky transitions from a deep blue at the top to a bright orange near the horizon. The overall mood is peaceful and reflective.

2018

what a great year!

A business analyst in a dark suit and red tie is pointing with his right hand towards a central blue hexagonal graphic. The background is a dark blue grid of hexagons with various business-related icons. The overall theme is business analytics and data visualization.

business analytics

The logo for North Carolina 811, featuring the text "North Carolina 811" in a bold, green, sans-serif font with a black outline. Below the text is the website address "www.nc811.org" in a smaller, yellow font. To the right of the text is a stylized graphic of a shovel and a hard hat, representing utility services.

North Carolina 811
www.nc811.org



Locate Requests & Transmissions

Jan. 2019 vs 2018

Tickets

2019: 187,878
2018: 152,459
Difference: 23.2%

Transmissions

2019: 1,037,905
2018: 864,096
Difference: 23.3%

County Ticket Volume

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2018	5	38	1173	21	158	1395
2019	45	24	1487	28	352	1936
	800.0%	-36.8%	26.8%	33.3%	122.8%	38.8%

County Ticket Volume

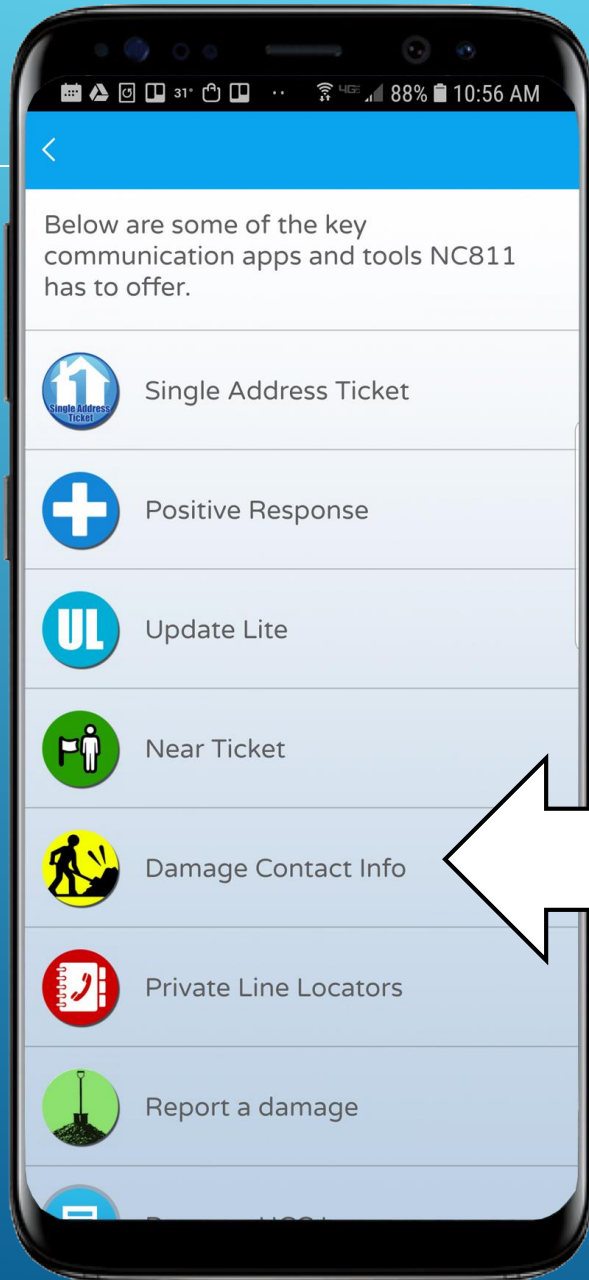
2019 Stats Compared with 2018

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2017	138	155	13803	245	2278	16619
2018	385	235	14556	394	2990	18560
	179.0%	51.6%	5.5%	60.8%	31.3%	11.7%

County Ticket Distribution

MOORE	1936
ABERDEEN	174
CAMERON	48
CARTHAGE	188
HOG ISLAND	25
JACKSON SPRINGS	26
PINEBLUFF	45
PINEHURST	338
ROBBINS	59
SEVEN LAKES	50
SILVER SPRINGS	40
SOUTHERN PINES	532
VASS	184
WEST END	114
WHISPERING PINES	84

Damage Contact Info



When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.

County Member Damage Notification Information

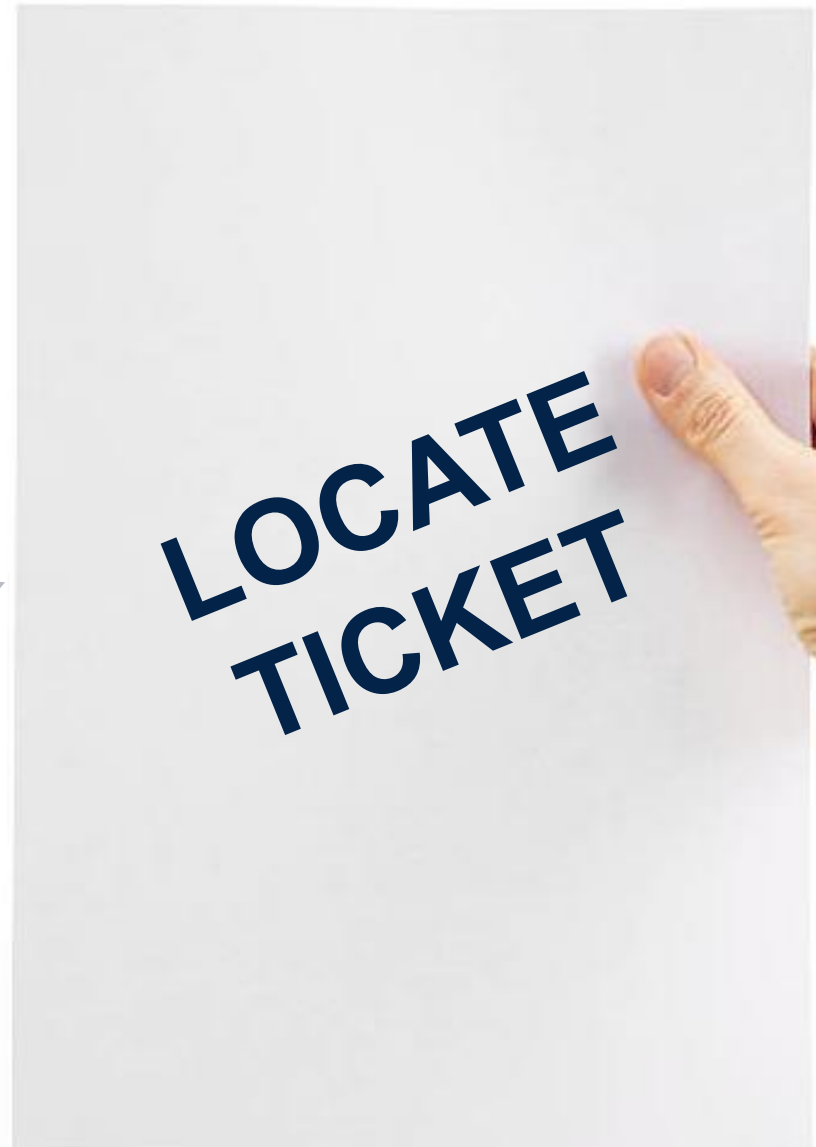
NORTH CAROLINA

County

Members Notified for County ALAMANCE

Code	Name	Damage Contact	Phone
ATT01	ATT/T (TRANSMISSION)	ANTONIO J. PEIRANO	(803)261-4551
ATT312*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
ATT322*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
CAR01	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CAR02	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
COB01	CITY OF BURLINGTON	ANDY MCCOY	(336)516-6525
COB02	CITY OF BURLINGTON	1 - DEAN COBLE	(336)516-6654
COB02	CITY OF BURLINGTON	2 - WALTER HARTMAN	(336)516-6655
COP02	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
COP05	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
CPL10*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CPL30*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CTT02*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT11*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT12*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CUB01	CONTERRA ULTRA BROADBAND	NETWORK OPERATIONS CENTER	(888)581-0811
CVI04*	TIME WARNER CABLE-CHARTER	CAROLINAS REGIONAL OPERATIONS	(855)272-2862
DET01*	TIME WARNER CABLE-CHARTER	CAROLINAS REGIONAL OPERATIONS	(855)272-2862
DOT07	NC DEPARTMENT OF TRANSPORTATION	MARK ALDRIDGE	(336)487-0175
DOT07A	NC DEPARTMENT OF TRANSPORTATION	OPERATIONS CENTER (EVENING)	(919)825-2653
DOT07A	NC DEPARTMENT OF TRANSPORTATION	TRIAD TMC (DAYTIME)	(336)315-7080
DPC11*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)769-3766
ELN01	TOWN OF ELON	1 - DAVID MURPHY	(336)214-0674
ELN01	TOWN OF ELON	2 - TJ TINGLE	(336)684-4296

**Your info should match
your white lined area**





87-122 (c) (2) Confirm through positive response prior to excavation that all operators have responded & that all facilities that may be affected by the proposed excavation have been marked.

Member Response Codes

- 10 No conflict, utility is outside of stated work area
- 20 Marked
- 30 Not complete
- 32 Locate Not Complete, additional communication with the excavator required. Unable to contact the excavator.
- 40 Could not gain access to property, locator will contact excavator
- 50 Critical facility not marked, The utility owner or their designated representative have contacted the excavator and have agreed to a period that an owner representative must be present during excavation to identify the unmarked facility and/or monitor the excavation
- 55 Critical facility marked. The utility owner or their designated representative have contacted the excavator and have agreed that an owner representative must be present during excavation
- 60 Locator and excavator agreed and documented marking schedule
- 70 Excavator completed work prior to due date
- 80 Member's Master Contractor is responsible for locating facilities
- 90 SURVEY DESIGN REQUEST - Facility Has been Marked in the Field
- 92 SURVEY DESIGN REQUEST -No Facilities in the Area
- 94 SURVEY DESIGN REQUEST - Facility Records Provided
- 98 SURVEY DESIGN REQUEST - Access to Facility Records Provided
- 100 Location request denied due to Homeland Security Concern. Member utility operator needs to confirm legitimacy of the proposed excavation and may need additional information.
- 110 Subaqueous Facilities Present. Member utility owner will locate facilities within 10 full working days.
- 888 Extraordinary Circumstances Exist. Member utility owner unable to complete location request until (Date / Time).
- 999 Member has not responded by the required time

Destroyed Marks & 3 Hour Tickets

DESTROYED MARKS

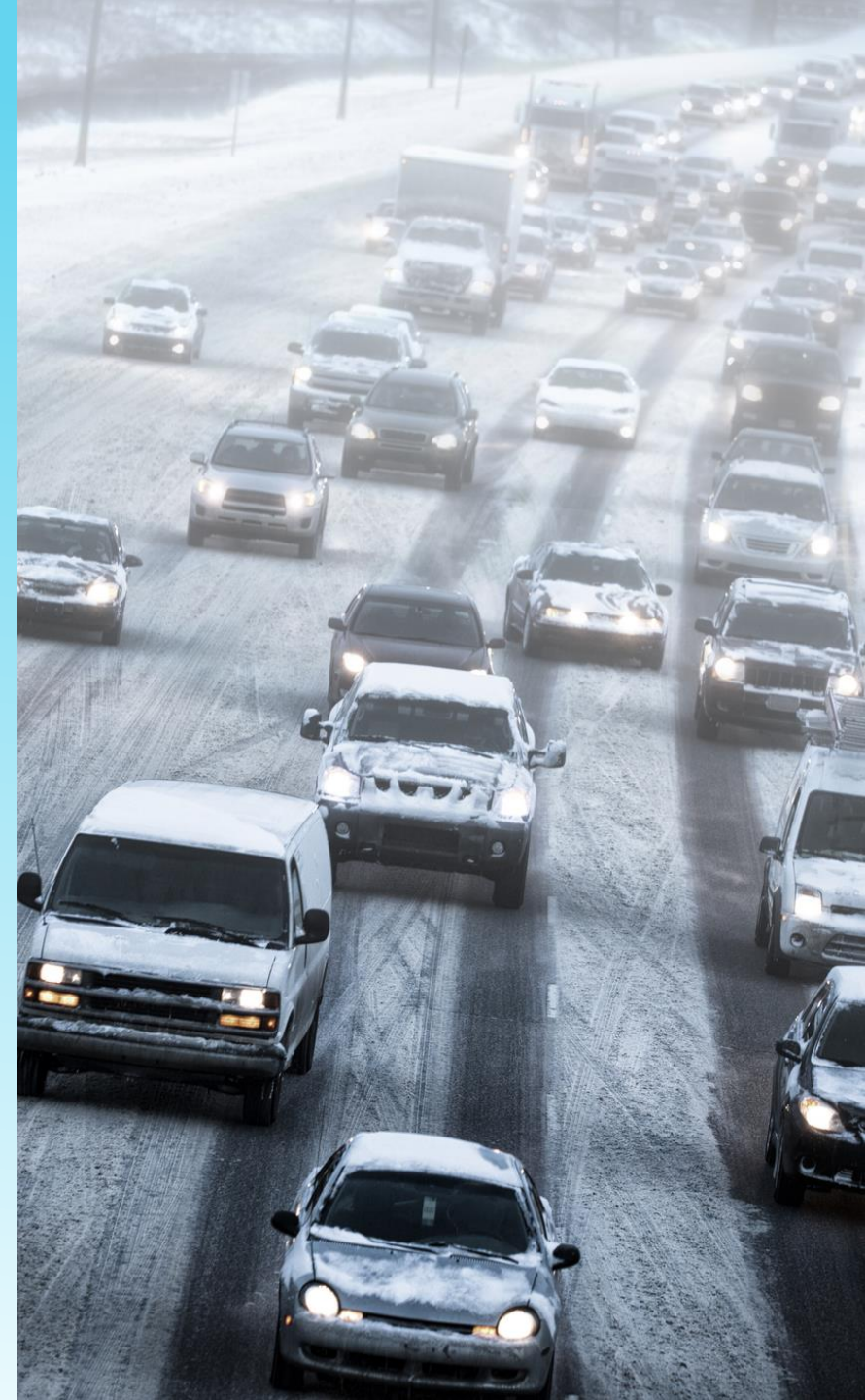
If locate marks have been destroyed, the excavator must contact NC811 to issue a Destroyed Marks ticket requesting a remark of the area from the original ticket. A 3 Hour Ticket should not be used in case of destroyed marks.

3 HOUR TICKET

If an operator fails to respond to the positive response system, the excavator may proceed if there are no visible indications of a facility at the proposed excavation or demolition area, such as a pole, marker, pedestal, meter, or valve. However, if the excavator is aware of or observes indications of an unmarked facility at the proposed excavation or demolition area, the excavator shall not begin excavation or demolition until an additional call is made to the Notification Center detailing the facility and an arrangement is made for the facility to be marked by the operator within three hours from the time the additional call is received by the Notification Center.

Bad Weather Driving Tips

- Inspect their vehicles before departing. Check tires, lights, turn signals, wipers, windows, defroster, mirrors and loads. Report defects to the mechanic and have them repaired before you go on the road.
- Keep windows and lights clean and clear of dirt, snow, and ice.
- Use wipers, defrosters, and headlights to improve your visibility day or night. Headlights also help other drivers see you.
- Avoid distractions, such as cell phones or radios.
- Watch out for puddles and icy patches that could cause hydroplaning or skids.
- Do not attempt to drive through deep puddles. You could get stuck or wet the brakes.
- Avoid quick or sudden stops or turns.
- Increase your stopping distance.
- Wear your seat belt at all times and require passengers to do the same. There is no time for mistakes during bad weather. Bad weather affects all drivers. You must stay alert. Watch out for the other drivers, too. Drive defensively!





MEETINGS AND EVENTS



Meetings



- ▶ **NC811 Board Meeting 1Q19**

April 26th, 2019

8:30 am; DoubleTree by
Asheville Hilton – Biltmore, NC

- ▶ **NC Underground Damage
Prevention Review Board**

April 16, 2019 from 10 am to 4 pm
2550 Operation Way, Raleigh, NC

- **Locate Resolution Partnership
Committee**

The 3rd Wednesday,

Feb, April, June, August, Oct, Dec

11:00 am - 1:00 pm

5009 High Point Rd., Greensboro, NC

- **State UCC**

March 12, 2019 from 10 am to noon

Dominion Energy, 4211 Global St,
Raleigh, NC

Joint NC/SC Utilities



**Sheraton Myrtle Beach Convention Center
May 1st - May 3rd, 2019**

For more info and to register go to: www.scucc.org



Thank you for your time and attention.
You can get a PDF copy of this presentation
on www.ncucc.org



Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.

MORE WCL

Name	Company	Email Address
TAMI STOUT	NC811	TAMI@NC811.ORG
TONY ARMEN	DIXIE FIRELIVE	Armen@eprod.com
John Parsons	Piedmont NG	john.parsons@duke-energy.com
Jael Fox	Fox Mgmt	jael.fox@duke-energy.com
LEE PARRIS	NCDOT	SPARRIS@ncdot.gov
Seamr Master	CHARTER	Seamr.Master@CHARTER.COM
SAMIE YOUNG	NCDOT - UTILITIES	dyoung@ncdot.gov
Archie Daniel	Town of Southern Pines	Archie1@SouthernPines.net
James Whitaker	Windstream	james.whitaker@Windstream.com

Moore County UCC Meeting
February 2019

Meeting opened at 2:09 pm by Chair, Jamie Yow.

Southern Pines- 42" pipe project has been completed.

Dixie-

Had an issue that has been resolved. Spectrum went over their pipeline right of way. Called in a locate and was located. Ticket was marked as a 50, should have been marked as a 55. The contractor had been made aware that a Dixie Pipeline representative needed to be onsite. Contractor subbed out work and there was no communication about Dixie being onsite during the work. Unfortunately, everything was verbal, nothing written. Dirt report was completed. Spectrum went down three feet, but the potential for a major incident was there.

PNG-

Anytime they have a question about whether or not work was done correctly, they now have to dig up the site to check. If the dirt is scarred, they have to dig.

NCDOT-

Hwy 2/22 roundabout was to let in February. Women's Senior Golf Tournament is coming into town and delaying the availability until June. Morganton Road/15/501-dual turning lanes and through lane scheduled for April 2019. US1/Aberdeen Lake crossing-pedestrian refuge has been pushed back to May of 2019.

Town of Southern Pines-

Resurfacing bids have been submitted. Sidewalks at Bennett/Morganton to Pennsylvania-both sides of the road. Storm drain out at service road. PNG is going to retire gas line in that area.

Windstream- Ashmount roundabout has been completed. Main line fiber to Moore Waste Water Facility. Otherwise, business as usual.

Dixie Pipeline- Will be working on trimming through Moore County.

Piedmont Natural Gas-

Installing a main on Stevens Street and Massac Street.

Spectrum- Working in Whispering Pines.

NC811 presentation given by Tami Stout.

Next meeting March 7, 2019.