



Meeting Minutes

NC811 Event Center
Tuesday, January 14, 2020 @10AM
5009 High Point Rd, Greensboro, NC 27407

Called to Order & Welcomed Guests

- Robert Yu called the meeting to order @ 10:00am
- Safety & housekeeping Robert Yu & Ann Rushing
- Motion to approve meeting minutes from 11/5/19 by Ann Rushing with some typo errors & seconded by Chase Gibson then approved by the majority.
- Motion to approve agenda by Guy Smith & seconded and then approved by majority.

Introductions

- Robert Yu started self-introductions and asked to go around the room to let attendees do the same.

Old Business

- July and November meeting areas were swapped for 2020. In July we will be in Wilmington and in November we'll be in Ashville.

New Business

- Chase Gibson shared the information from the UCC conference committee meeting held 1/13/20.

Officers' Reports

- **Chair** — Robert Yu shared thank you card from Teresa.
- **Co-Chair** – Jason Stover – asked the group if they knew of any speakers and/or topics for the 2020 UCC conference as well as vendors.
- **Secretary** - Ronya Nabors – Thanked all for attending. No additional comment.

- **Treasurer** — Sandra Johnson – Current Checking Balance - \$8,695.68 and no invoices due and none are expected.

Open Discussion

- Ann Rushing shared the responses received from a survey sent out asking 5 questions around growing the UCC's in the state of NC. She also expressed the need for those attending local UCC meetings to try to attend a State UCC meeting when they can. We move them around for this very reason. She stressed the need for local UCC Secretaries and the importance of having one and the value of the minutes being on the NC811 website. She encouraged the officers of the local UCC's to attend the State UCC meetings. She will be sending a letter out to the local UCC chairs asking what NC811 can do to help increase attendance.
- Robert Yu stated that having interaction within the local UCC meetings has a great impact.

Reports

NC DOT – Larry Sanders – Stated that 900 projects were pulled last year due to budget constraints and this year 450 will be reengaged. Info came from secretary office. No replacement for the State Utilities Manager position yet.

NC811 – Ann Rushing with NC811 gave the stats from 2019 showing how many engagements they attended and how many people they reached. She also shared the number of locate requests and transmissions for all of NC. She reminded everyone that MLK Day is an observed holiday and does not count as part of the 3-day deadline for a ticket. The dates for upcoming meetings, NCLRPC & DPRB, were shared. The NC811 team was introduced. They now have fleet vehicles with Safety Sam on them.

NCLRPC – Dino shared that the LRPC sent out a letter to excavators with numerous updates. We received positive responses back quickly and how the excavators wanted to make sure they were doing things correctly. We are working with them to help them call in tickets on a timely basis to help eliminate the “noise” in the system. He thinks this is an excellent starting point. NC Utilities- Rick Safe stated, “please call 911 if you hit our lines.”

Excavators- Cort Bennett- asked the difference between a report ticket & a locate ticket and how to clear them. Jason Williams with level 3, explained the difference between the two. Guy Smith offered additional information. Additional conversation took place. Chet Miller with – what's the best process to follow up with positive response. Ann will have a side bar. Mark stated David Nylander-Ditech – asked about updated ticket resolution and the importance of work duration. Is there ever going to be any kind of language in the system which holds contractors accountable for not holding up their end of the bargain? Older workers are great, the younger ones are not doing their job. Robert Yu suggested engaging with the companies who are not doing their job. One day tickets are being updated several times. Where is the bottle neck? Dino Farruggro – AT&T, gave some examples – waiting on permits, etc. Moving forward NC811 is focusing on the financial impact. Additional discussion took place and resources were given.

Locate Companies – Century Link locating responsibilities have changed, national & local. Integrity does national and USIC does local.

Gas – Jason Stover-Dominion talked about Hydromax tickets, basically farm taps. Not good at calling in tickets because they are fairly new, and they are trying to educate them on the process. Marc Worth talked about updating tickets and how utility owners should investigate the problem. There was a discussion about a roundabout in Chapel Hill and how it's now on hold due to boring issues.

Telecommunications – Jody Kiker-seeing an uptake in damages.

Local UCCs – Guy Smith-Wake County UCC, said that fiber going in the ground is statewide. Agrees that facility owners should look into making the process better. This is a shared responsibility. They meet the last Tuesday of the month.

Jason Williams-Guilford County UCC, said they have a small meeting with a lot of discussion.

Expressed the importance of the local level meeting, having a voice and working together.

Ralph Murphy - Jones Onslow UCC, expressed that communication is the key. Share your upcoming projects with your local UCC where you can get a point of contact. Orange, blue and green cable is being used by fiber companies now. Color conduits are cheaper and usually bundled together. It is not a violation according to Jason Williams. And it's being used by many fiber companies. Additional conversation took place.

Leo Brooks – Dominion Energy & Cabarrus, Stanly UCC, talked about diversified tickets. Said you should attend meetings on a regular basis or at least come and inform of big jobs to give everyone a heads up as well as make contacts.

Motion to adjourn the meeting was made by Chase Gibson. It was seconded by Dino and meeting was adjourned @ 11:54 PM.

Special Thanks to NC811 for Hosting

Next Meeting – March 10th, 2020 at 10am

**Dominion Energy
4211 Global Street
Raleigh, NC**