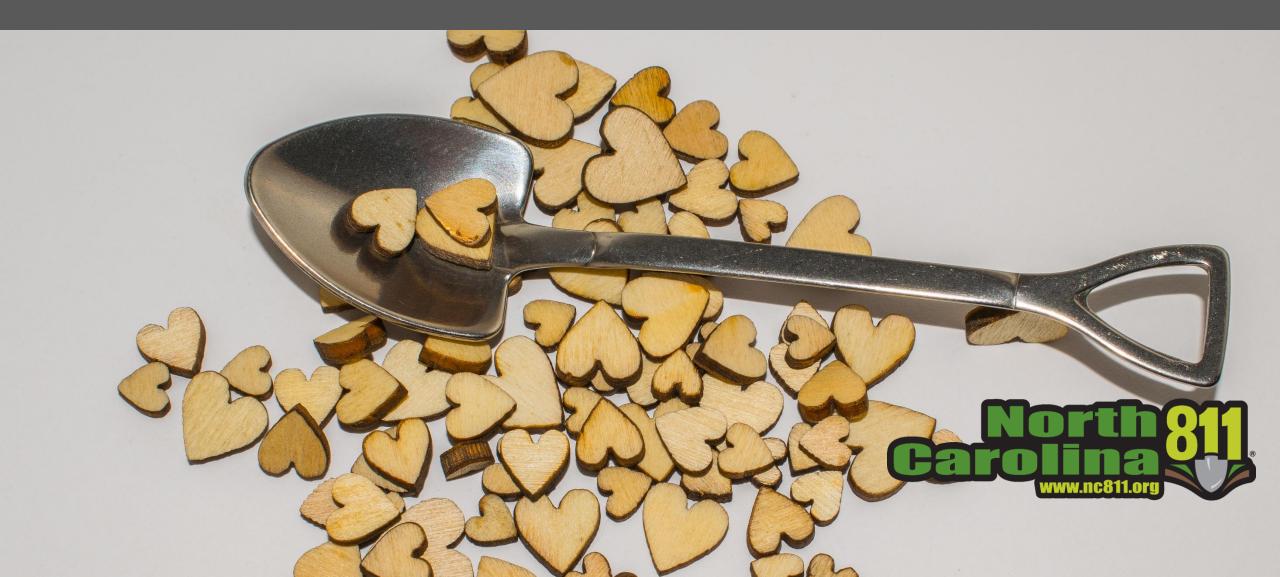
### Northwest Triad UCC

### March 1, 2018



# Welcome to the Team!





John Conner Piedmont Triad Region



Brian Morehouse Western Region NC811 has 2 new liaisons working hard for you!





## Locate Requests & Transmissions

### Jan. 2018 vs 2017

**Tickets** 

2018: 152,459 2017: 147,568

Difference: + 3.3%

**Transmissions** 

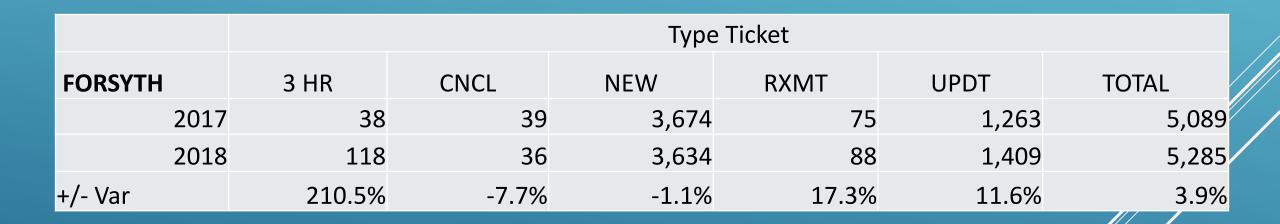
2018: 864,096 2017: 834,883

Difference: + 3.5%



## County Ticket Volume





Work Days	Total Tickets	Avg Locates per Day
22	5,285	240



		Type Ticket						
STOKES		3 HR	CNCL	NEW	RXMT	UPDT	TOTAL	
	2017	2	2	501	9	75	589	
	2018	18	3	328	8	154	511	
+/- Var		800.0%	50.0%	-34.5%	-11.1%	105.3%	-13.2%	

Work Days	Total Tickets	Avg Locates per Day
22	511	23



		Type Ticket						
DAVIE		3 HR	CNCL	NEW	RXMT	UPDT	TOTAL	
	2017	6	2	451	12	50	521	
	2018	2	6	486	18	90	602	
+/- Var		-66.7%	200.0%	7.8%	50.0%	80.0%	15.5%	

Work Days	Total Tickets	Avg Locates per Day
22	602	27



		Type Ticket					
YADKIN		3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
	2017	3	3	354	6	113	479
	2018	2	1	464	13	102	582
+/- Var		-33.3%	-66.7%	31.1%	116.7%	-9.7%	21.5%

Work Days	Total Tickets	Avg Locates per Day
22	582	26



## County Ticket Distribution

FORSYTH	5,285
ARDMORE	11
BELEWS CREEK	48
BETHANIA	4
CLEMMONS	367
CLEMMONS WEST	1
DONNAHA	1
HIGH POINT	11
KERNERSVILLE	1,133
KING	15
LEWISVILLE	112
OLD TOWN	1
PFAFFTOWN	79
RURAL HALL	106
SALEM	2
STANLEYVILLE	1
TOBACCOVILLE	37
UNION CROSS	4
VIENNA	8
WALKERTOWN	174
WEST HIGHLANDS	1
WINSTON SALEM	3,169



## County Ticket Distribution

STOKES	511	
ASBURY	2	
BRIMS GROVE	2	
COLLINSTOWN	19	
DANBURY	28	
DILLARD	1	
FLAT ROCK	1	
FRANCISCO	1	
GERMANTON	24	
KING	262	
LAWSONVILLE	16	
MEADOWS	1	
PINE HALL	3	
PINNACLE	40	
QUAKER GAP	18	
SANDY RIDGE	10	
STOKESBURG	1	
TOBACCOVILLE	1	
WALNUT COVE	81	





## **County Ticket Distribution**

DAVIE	602
ADVANCE	156
BERMUDA RUN	63
CALAHALN	6
CLEMMONS	1
COOLEEMEE	47
FARMINGTON	16
HILLSDALE	2
IJAMES CROSSROADS	3
JERUSALEM	11
MOCKSVILLE	290
SHEFFIELD	7



## County Ticket Distribution

YADKIN	582
BOONVILLE	37
COURTNEY	36
EAST BEND	112
FORBUSH	7
HAMPTONVILLE	46
JONESVILLE	64
UNION GROVE	1
YADKINVILLE	279



## Forsyth County Top Callers

Rank	Name	Totals	Working For	Type of Work
1	GAC CONSTRUCTION, LLC	838	Northstate	Placing Fiber Optic
2	J & L CABLE SERVICES INC.	295	Charter	Placing UG Cable
3	SOUTHEAST CONNECTIONS, LLC	227	Piedmont Natural Gas	Various UG Work
4	AT&T UTILITY OPERATIONS	227	AT&T	Bury Service Line
5	ANSCO & ASSOCIATES, LLC	207	AT&T	Various UG Work



## Stokes County Top Callers

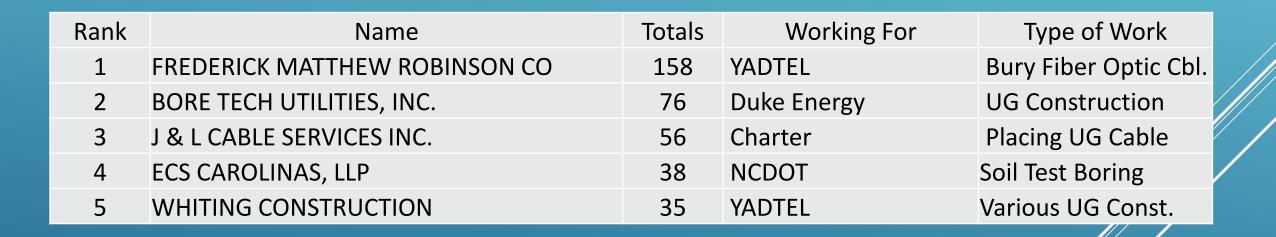
Rank	Name	Totals	Working For	Type of Work
1	CHEROKEE UNDERGROUND SOLUTIONS	66	<b>River Street Networks</b>	Placing Fiber Optic
2	J & L CABLE SERVICES INC.	54	Charter	Placing UG Cable
3	DUKE ENERGY	31	Duke Energy	Various UG Work
4	HIATTS CABLE SERVICE	29	STMC	Bury Phone Drop
5	TRAFFIC CONTROL SAFETY SERVICES, INC	26	Nat'l Bridge Builders	Installing Signs



## Davie County Top Callers

Rank	Name	Totals	Working For	Type of Work
1	FREDERICK MATTHEW ROBINSON CO	137	YADTEL	Bury Fiber Optic Cable
2	J & L CABLE SERVICES INC.	63	Charter	Placing UG Cable
3	OSMOSE UTILITIES SERVICES, INC	36	Duke Energy	Utility Pole Reinforce.
4	DAVIE COUNTY PUBLIC UTILITIES	26	Davie County PU	Var. Water Line Work
5	CABLENET CONSTRUCTION INC	25	Charter	New UG Construction

## Yadkin County Top Callers



**Destroyed Marks & 3 Hour Tickets** When to properly use each

#### **DESTROYED MARKS**

If locate marks have been destroyed, the excavator must contact NC811 to issue a Destroyed Marks ticket requesting a remark of the area from the original ticket. A Destroyed Marks ticket does not extend the life of ticket; it will expire the same day as the original locate request. A 3 Hour Ticket should not be used in case of destroyed marks.

#### **3 HOUR TICKET**

If an operator fails to respond to the positive response system, the excavator may proceed if there are no visible indications of a facility at the proposed excavation or demolition area, such as a pole, marker, pedestal, meter, or valve. However, if the excavator is aware of or observes indications of an unmarked facility at the proposed excavation or demolition area, the excavator shall not begin excavation or demolition until an additional call is made to the Notification Center detailing the facility and an arrangement is made for the facility to be marked by the operator within three hours from the time the additional call is received by the Notification Center. A 3 Hour Ticket should not be used in the case of destroyed marks.



### We share the 811 message all the time, but it means so much more coming from you. Create a link to nc811.org on your company website. We provide everything your webmaster will need.

Visit <u>www.nc811.org/share-nc811.html</u> for more

## April is National Safe Digging Month

ELEPHON

### Get the toolkit and help us promote safe digging month.

BURIED WATER

## www.nc811.org/safe-digging-month.html

## National Safe Digging Month Toolkit

- Social media infographics and campaign messages
- The 5 steps to safe digging (graphics)
- NSDM proclamation template: So cities and counties can officially make the proclamation! Reach out to your mayors and county commissioners.
- Generic Press Release articles
- Safe digging videos on our YouTube channel
- NSDM, Safe Digging Partner graphics
- "Can You Dig It?" game graphic HTML code: Game starts each year on April 1 at safedigging.me.

### www.nc811.org/safe-digging-month.html

## 2018 NC811 Board Meetings

**1018** April 20, 2018 Harrah's Cherokee, NC

### **2018** July 20, 2018 Lake Lure, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org

## **2018 State UCC Meetings**

March 13<sup>th</sup>, 2018 PSNC Energy 4211 Global Street Raleigh, NC

SC/NC Joint Utility Coordinating Committee Conference Wed., May 2nd, 2018 thru Fri, May 4, 2018 Harrah's Cherokee Casino Resort, 777 Casino Dr., Cherokee, NC



### NC Underground Damage Prevention Review Board Meetings

### Located at: 2550 Operations Way, Raleigh, NC

- April 17, 2018 10am to 4pm
- July 17, 2018 10am to 4pm
- October 16, 2018 10am to 4pm



## NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	March 30	Friday
Memorial Day	May 28	Monday
Independence Day	July 4	Wednesday
Labor Day	September 3	Monday
*Veterans Day	November 12	Monday
Thanksgiving	November 22	Thursday
*Thanksgiving Day After	November 23	Friday
Christmas Eve & Christmas Day	December 24 & December 25	Monday / Tuesday
*Christmas Day After	December 26	Wednesday

All above holidays are excluded from the three working day notice.\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.

### How can an NC811 liaison help you today?



Thank you for your time and attention. You can get a PDF copy of this presentation on www.ncucc.org

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.



PDF