

Northwest Triad UCC

February 2019



Blue Ridge Mountains, North Carolina

NC811 Board Meeting – Jan. 2019



Lyman Horne Receives
the Ray Killough Award



NC811 Open House – Jan. 2019



A photograph of a sunset over a mountain range. The sun is low on the horizon, casting a warm glow across the sky. The mountains are silhouetted against the bright sky. The text '2018' is overlaid in large, white, sans-serif font, centered horizontally. The sun is positioned behind the '0' in '2018'.

2018

what a great year!

A man in a suit and red tie is pointing his right index finger at a blue hexagon. The background is a dark blue grid of hexagons with various business icons. The text 'business analytics' is written in white inside the blue hexagon.

**business
analytics**

The logo for North Carolina 811. 'North' is in green, 'Carolina' is in green, and '811' is in yellow. Below 'Carolina' is the website 'www.nc811.org' in yellow. To the right is a stylized shovel icon with a green blade and a brown handle.

North Carolina 811
www.nc811.org



Locate Requests & Transmissions

Jan. 2019 vs 2018

Tickets

2019: 187,878
2018: 152,459
Difference: 23.2%

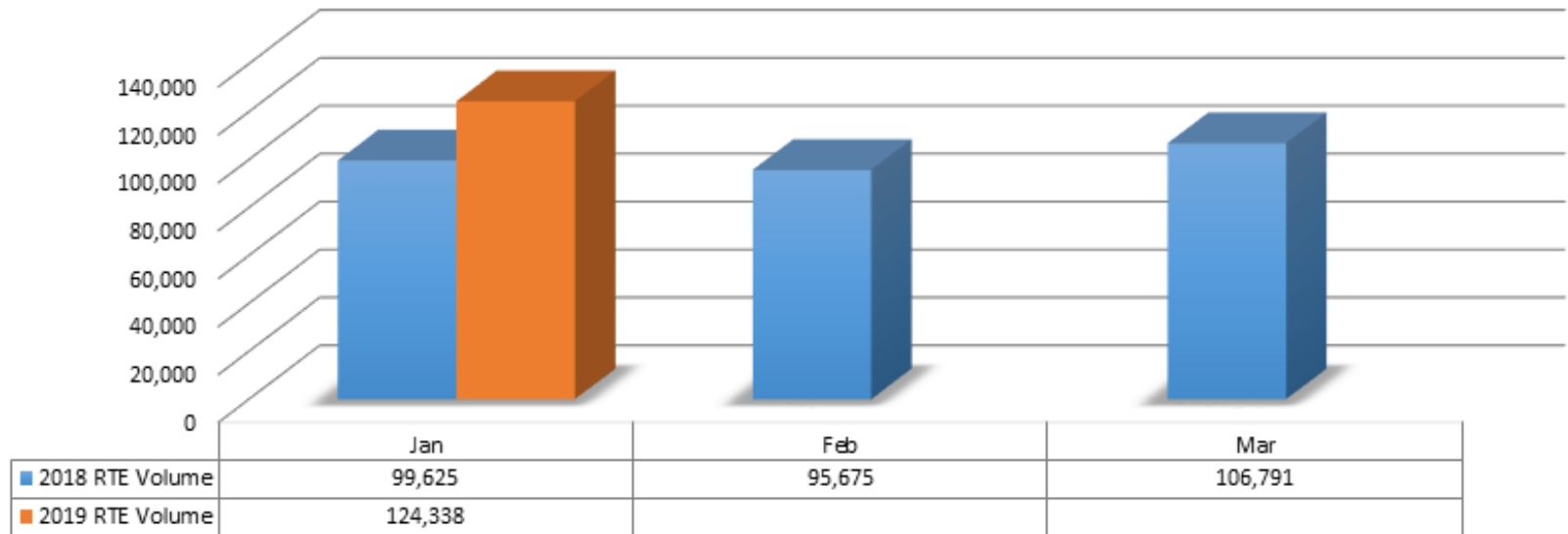
Transmissions

2019: 1,037,905
2018: 864,096
Difference: 23.3%

REMOTE TICKET ENTRY

Total Tkt Summary	187,878
In-House Tkt Summary	63,540
RTE Ticket Summary; incl. UL	124,338
RTE Ticket Summary; excl. UL	100,317
RTE % Volume; excl. UL	53.39%
RTE % Volume	66.18%

RTE Volume 2019 vs 2018





County Ticket Volume

YTD stats compared with previous year

Davie	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2018	2	6	486	18	90	602
2019	15	15	510	17	203	760
+/- Var	650.0%	150.0%	4.9%	-5.6%	125.6%	26.2%
				Avg Locates per Day		40

County Ticket Distribution



DAVIE	760
ADVANCE	189
BERMUDA RUN	108
CALAHALN	9
CLEMMONS	2
COOLEEMEE	3
FARMINGTON	22
JERUSALEM	5
MOCKSVILLE	420
SHEFFIELD	2



County Ticket Volume

YTD stats compared with previous year

Forsyth	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2018	118	36	3,634	88	1,409	5,285
2019	143	73	5,243	123	2,517	8,099
+/- Var	21.2%	102.8%	44.3%	39.8%	78.6%	53.2%
				Avg Locates per Day		426

County Ticket Distribution

FORSYTH	8,099	PFAFFTOWN	219
ARCADIA	2	RURAL HALL	232
ARDMORE	2	SOUTH FORK	34
BELEWS CREEK	62	STANLEYVILLE	1
BETHANIA	15	TOBACCOVILLE	39
CLEMMONS	1,374	VIENNA	17
HIGH POINT	11	WALKERTOWN	197
HORNEYTOWN	2	WEST BEND	6
KERNERSVILLE	1,393	WINSTON SALEM	4,248
KING	8		
LEWISVILLE	232		
OLD TOWN	5		

County Ticket Volume

YTD stats compared with previous year

Stokes	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2018	18	3	328	8	154	511
2019	6	6	279	10	119	420
+/- Var	-66.7%	100.0%	-14.9%	25.0%	-22.7%	-17.8%
				Avg Locates per Day		22

County Ticket Distribution

STOKES	420	KING	180
AARONS CORNER	1	LAWSONVILLE	6
ASBURY	43	MEADOWS	7
BRIMS GROVE	9	MOORES SPRINGS	1
CERAMIC	1	PINE HALL	8
COLLINSTOWN	1	PINNACLE	15
DALTON	2	QUAKER GAP	19
DANBURY	24	SANDY RIDGE	11
DODGETOWN	1	WALNUT COVE	78
FLAT ROCK	1		
FRANCISCO	4		
GERMANTON	8		

County Ticket Distribution



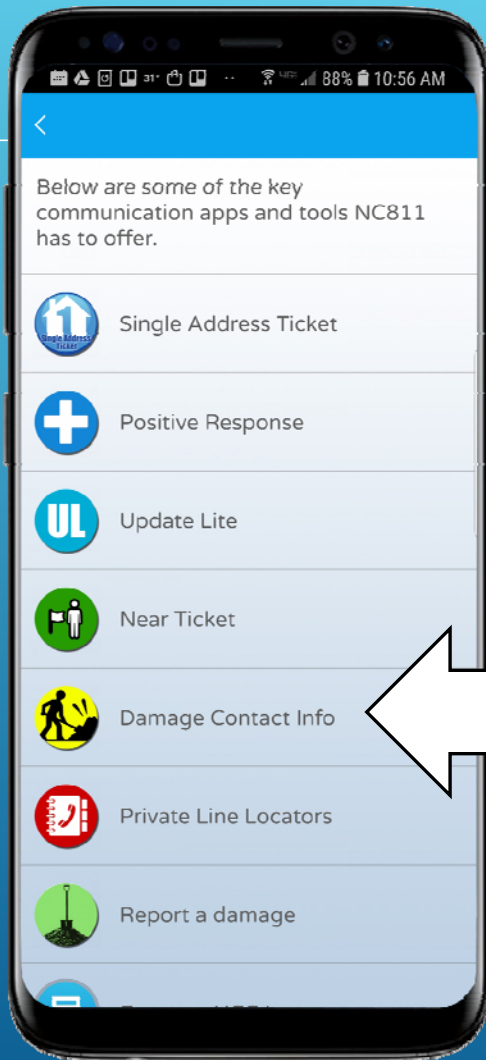
YADKIN	489
BOONVILLE	41
BUCK SHOALS	1
COURTNEY	1
EAST BEND	90
FORBUSH	3
HAMPTONVILLE	52
JONESVILLE	33
UNION GROVE	1
YADKINVILLE	267

County Ticket Volume

YTD stats compared with previous year

Yadkin	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2018	2	1	464	13	102	582
2019	3	5	354	15	112	489
+/- Var	50.0%	400.0%	-23.7%	15.4%	9.8%	-16.0%
				Avg Locates per Day		26

Damage Contact Info



When a utility is damaged, know who to contact in your area with the **Damage Contact** section of the app.

County Member Damage Notification Information

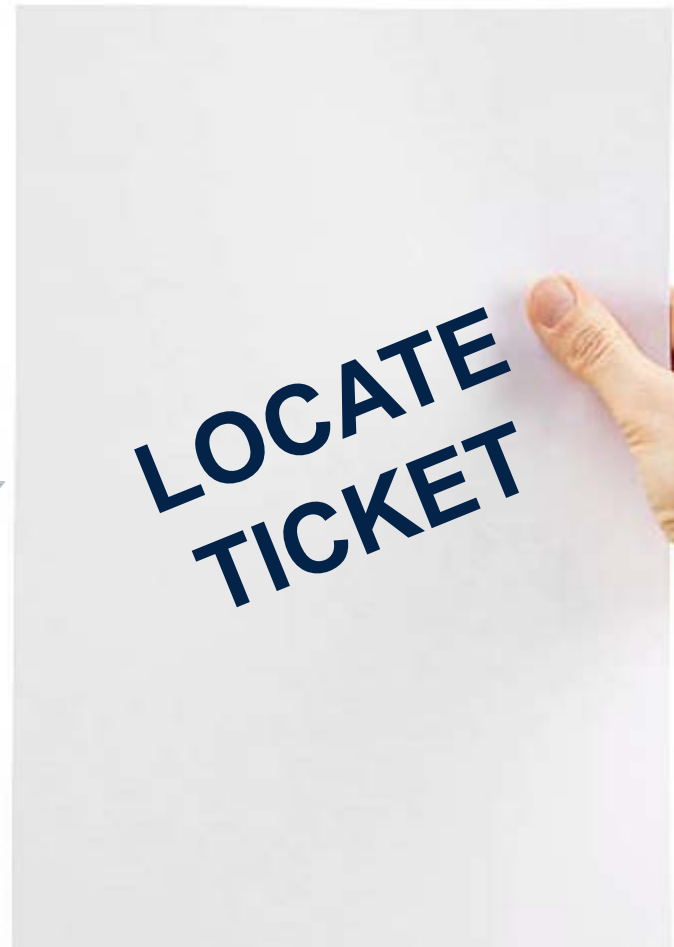
NORTH CAROLINA

County ALAMANCE

Members Notified for County ALAMANCE

Code	Name	Damage Contact	Phone
ATT01	ATT/T (TRANSMISSION)	ANTONIO J. PEIRANO	(803)261-4551
ATT312*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
ATT322*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
CAR01	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CAR02	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
COB01	CITY OF BURLINGTON	ANDY MCCOY	(336)516-6525
COB02	CITY OF BURLINGTON	1 - DEAN COBLE	(336)516-6654
COB02	CITY OF BURLINGTON	2 - WALTER HARTMAN	(336)516-6655
COP02	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
COP05	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
CPL10*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CPL30*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CTT02*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT11*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT12*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CUB01	CONTERRA ULTRA BROADBAND	NETWORK OPERATIONS CENTER	(888)581-0811
CVI04*	TIME WARNER CABLE-CHARTER	CAROLINAS REGIONAL OPERATIONS	(855)272-2862
DET01*	TIME WARNER CABLE-CHARTER	CAROLINAS REGIONAL OPERATIONS	(855)272-2862
DOT07	NC DEPARTMENT OF TRANSPORTATION	MARK ALDRIDGE	(336)487-0175
DOT07A	NC DEPARTMENT OF TRANSPORTATION	OPERATIONS CENTER (EVENING)	(919)825-2653
DOT07A	NC DEPARTMENT OF TRANSPORTATION	TRIAD TMC (DAYTIME)	(336)315-7080
DPC11*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)769-3766
ELN01	TOWN OF ELON	1 - DAVID MURPHY	(336)214-0674
ELN01	TOWN OF ELON	2 - TJ TINGLE	(336)684-4296

**Your info should match
your white lined area**





87-122 (c) (2) Confirm through positive response prior to excavation that all operators have responded & that all facilities that may be affected by the proposed excavation have been marked.

Member Response Codes

- 10 No conflict, utility is outside of stated work area
- 20 Marked
- 30 Not complete
- 32 Locate Not Complete, additional communication with the excavator required. Unable to contact the excavator.
- 40 Could not gain access to property, locator will contact excavator
- 50 Critical facility not marked, The utility owner or their designated representative have contacted the excavator and have agreed to a period that an owner representative must be present during excavation to identify the unmarked facility and/or monitor the excavation
- 55 Critical facility marked. The utility owner or their designated representative have contacted the excavator and have agreed that an owner representative must be present during excavation
- 60 Locator and excavator agreed and documented marking schedule
- 70 Excavator completed work prior to due date
- 80 Member's Master Contractor is responsible for locating facilities
- 90 SURVEY DESIGN REQUEST - Facility Has been Marked in the Field
- 92 SURVEY DESIGN REQUEST -No Facilities in the Area
- 94 SURVEY DESIGN REQUEST - Facility Records Provided
- 98 SURVEY DESIGN REQUEST - Access to Facility Records Provided
- 100 Location request denied due to Homeland Security Concern. Member utility operator needs to confirm legitimacy of the proposed excavation and may need additional information.
- 110 Subaqueous Facilities Present. Member utility owner will locate facilities within 10 full working days.
- 888 Extraordinary Circumstances Exist. Member utility owner unable to complete location request until (Date / Time).
- 999 Member has not responded by the required time

Destroyed Marks & 3 Hour Tickets

DESTROYED MARKS

If locate marks have been destroyed, the excavator must contact NC811 to issue a Destroyed Marks ticket requesting a remark of the area from the original ticket. A 3 Hour Ticket should not be used in case of destroyed marks.

3 HOUR TICKET

If an operator fails to respond to the positive response system, the excavator may proceed if there are no visible indications of a facility at the proposed excavation or demolition area, such as a pole, marker, pedestal, meter, or valve. However, if the excavator is aware of or observes indications of an unmarked facility at the proposed excavation or demolition area, the excavator shall not begin excavation or demolition until an additional call is made to the Notification Center detailing the facility and an arrangement is made for the facility to be marked by the operator within three hours from the time the additional call is received by the Notification Center.

Bad Weather Driving Tips

- Inspect their vehicles before departing. Check tires, lights, turn signals, wipers, windows, defroster, mirrors and loads. Report defects to the mechanic and have them repaired before you go on the road.
- Keep windows and lights clean and clear of dirt, snow, and ice.
- Use wipers, defrosters, and headlights to improve your visibility day or night. Headlights also help other drivers see you.
- Avoid distractions, such as cell phones or radios.
- Watch out for puddles and icy patches that could cause hydroplaning or skids.
- Do not attempt to drive through deep puddles. You could get stuck or wet the brakes.
- Avoid quick or sudden stops or turns.
- Increase your stopping distance.
- Wear your seat belt at all times and require passengers to do the same. There is no time for mistakes during bad weather. Bad weather affects all drivers. You must stay alert. Watch out for the other drivers, too. Drive defensively!





MEETINGS AND EVENTS



Meetings



- ▶ **NC811 Board Meeting 1Q19**
April 26th, 2019
8:30 am; DoubleTree by
Asheville Hilton – Biltmore, NC
- ▶ **NC Underground Damage
Prevention Review Board**
April 16, 2019 from 10 am to 4 pm
2550 Operation Way, Raleigh, NC
- **Locate Resolution Partnership
Committee**
The 3rd Wednesday,
Feb, April, June, August, Oct, Dec
11:00 am - 1:00 pm
5009 High Point Rd., Greensboro, NC
- **State UCC**
March 12, 2019 from 10 am to noon
Dominion Energy, 4211 Global St,
Raleigh, NC

Joint NC/SC Utilities



**Sheraton Myrtle Beach Convention Center
May 1st - May 3rd, 2019**

For more info and to register go to: www.scucc.org

National Safe Digging Month T-Shirts are here!



For more information, visit www.nc811.org

All t-shirt orders must be placed by Feb. 28, 2019



Thank you for your time and attention.
You can get a PDF copy of this presentation
on www.ncucc.org



Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.

February 27, 2019

Northwest Triad UCC Meeting
114 Dr. Slate Drive, Mocksville, NC

Meeting Time: The meeting was called to order by John Foster at 10:05 a.m.

Total Members Present: There were fourteen members.

Recent Damages: There were no significant damages that this group were aware, within these Counties of significance since our last meeting.

New Business and Projects: No New Business was discussed, despite the efforts of both Kevin Smith and Brian Morehouse from NC811, to get the group in a discussion. Meeting moved to a general discussion. (below)

General Discussion:

Kevin Smith and Brian Morehouse announced to the attendees that this would be the last joint meeting with all four of the counties of: Forsyth, Stokes, Davie and Yadkin counties. Brian will take both Davie and Yadkin counties and will be assuming the current meeting location in Mocksville. Kevin will take both Forsyth and Stokes counties. Meeting location for these two counties has not been officially secured. Both the chairman, John Foster and the secretary, Jackie Huerta, will be continuing their roles for Forsyth and Stoke counties. John Foster, will also be the temporary chairman for the Davie and Yadkin, until such replacement can be secured. Greg Stevens, with NC D.O.T., stated with his years of service within the utility industry, the best attribute, is the ability to communicate.

NC811 Presentation:

Kevin Smith gave the NC811 presentation and reviewed the importance of contractors and locators working together. NC has the second largest call volume center in the country and we must all work together to lessen the burden of influx of locate tickets to make the system work at the most efficient level possible. Kevin covered the presentation through the slides that cover the locate requests and county ticket distribution.

Brian, introduced himself to the group and shared his experience within the utility industry.

Brian, then covered the remaining NC811 February presentation. Brian also emphasized the importance of contractors having proper communication amongst themselves, to better coordinate their work load. Brian shared some examples of the importance of contractors and locators working together and assisting one another.

Questions:

After the presentation, Adam Novak, with NC D.O.T., asked how can they get new utilities located and marked for their projects. Adam stated that there seems to be a pattern of locates for the older lines, however, newer lines are not being located and marked properly. Ronnie Sheppard, supervisor with USIC, stated that often times, new installation information is not uploaded into the various utility software that is used by various locating companies.

Jeff Clark, with USIC, stated he has one contractor in particular that has been calling in the incorrect tickets. Kevin Smith, stated he would reach out to this contractor.

Guillermo Amaya, owner of GAC) shared the story with the group as to how he started in the utility industry and how he has built his company. Guillermo, stated that he has an emphasis on safety and safe digging for all of his crews. At his company, they discuss the importance of spotting utilities, working safely, etc. and have made this the cornerstone of his business.

Meeting concluded after the general discussion. (above)

