

A message from our Executive Director

- Everyone acknowledges we are in unprecedented times.
- With more people working and educating their children from home, the importance of critical infrastructure including gas, electric, telecom, water and sewer has never been more important.
- NC 811 remains the communication conduit between excavators and owner/operators through this difficult time. Our ask is that there be a renewed respect for the shared responsibility and communication required to protect those critical facilities and the people who are using and working around them.
- NC 811 has taken steps to minimize our office presence and encourages everyone to follow federal and state guidelines to help flatten the curve and speed up the time to a return to normalcy.



Louis Panzer

NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



MAR. 2019 VS 2020

TICKETS

2020: 186,642

2019: 197,224

Difference: -5.4%

TRANSMISSIONS

2020: 1,074,435

2019: 1,056,430

Difference: 1.7%





TICKETS

2020: 514,693

2019: 552,227

Difference: -6.8%

TRANSMISSIONS

2020: 2,985,864

2019: 3,004,509

Difference: - 0.6%

2020 stats compared with 2019

Orange	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	62	23	1548	53	669	2355
2020	151	85	2119	147	803	3305
+/- Var	143.5%	269.6%	36.9%	177.4%	20.0%	40.3%
				Avg Locates		
				per Day		150

2020 stats compared with 2019

Chatham	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	99	24	1417	138	461	2139
2020	167	22	1477	64	1147	2877
+/- Var	68.7%	-8.3%	4.2%	-53.6%	148.8%	34.5%
				Avg		
				Locates		
				per Day		131

2020 stats compared with 2019

Alamance	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	69	45	2458	71	810	3453
2020	34	28	1718	52	644	2476
+/- Var	-50.7%	-37.8%	-30.1%	-26.8%	-20.5%	-28.3%
				Avg		
				Locates		
				per Day		113

YTD stats compared with previous year

Orange	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	175	75	4472	132	2062	6916
2020	335	138	5211	371	2091	8146
+/- Var	91.4%	84.0%	16.5%	181.1%	1.4%	17.8%
				Avg		
				Locates per Day		127

YTD stats compared with previous year

Chatham	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	212	44	3577	244	1341	5418
2020	253	58	4399	144	3466	8320
+/- Var	19.3%	31.8%	23.0%	-41.0%	158.5%	53.6%
				Avg		
				Locates		120
+/- Var	19.3%	31.8%	23.0%	Avg	158.5%	53.6% 130

YTD stats compared with previous year

3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
160	88	6448	189	2604	9489
90	71	4474	134	1647	6416
-43.8%	-19.3%	-30.6%	-29.1%	-36.8%	-32.4%
			Avg		
					100
	160 90	160 88 90 71	160 88 6448 90 71 4474	160 88 6448 189 90 71 4474 134 -43.8% -19.3% -30.6% -29.1%	160 88 6448 189 2604 90 71 4474 134 1647 -43.8% -19.3% -30.6% -29.1% -36.8% Avg Locates Avg

COUNTY TICKET DISTRIBUTION



County/Place	03 Mar
ORANGE	3305
CALDWELL	7
CARRBORO	569
CEDAR GROVE	31
CHAPEL HILL	1769
CHEEKS	
CROSSROADS	27
DURHAM	107
EFLAND	39
ENO	14
HILLSBOROUGH	533
MEBANE	205
SCHLEY	4



COUNTY TICKET DISTRIBUTION

County/Place	03 Mar
CHATHAM	2877
ASBURY	3
BEAR CREEK	216
BELLS	1
BENNETT	7
BONLEE	2
BYNUM	7
CARY	160
FARRINGTON	66
FEARRINGTON	356
FEARRINGTON VILLAGE	28

	Table 1
GOLDSTON	36
GULF	55
GUM SPRINGS	1
HAYWOOD	3
MERRY OAKS	1
MONCURE	68
PITTSBORO	1267
SEAFORTH	2
SILER CITY	569
SILK HOPE	21
WILSONVILLE	8

COUNTY TICKET DISTRIBUTION

County/Place	03 Mar
ALAMANCE	2476
ALAMANCE	7
ALTAMAHAW	2
BURLINGTON	1249
ELON	138
GIBSONVILLE	51
GLEN RAVEN	21
GRAHAM	380
GREEN LEVEL	14
HAW RIVER	99

JUST CROSSROADS	1
KIMESVILLE	2
MEBANE	395
MELVILLE	1
OSSIPEE	2
PLEASANT GROVE	1
ROCK CREEK	1
SAXAPAHAW	22
SNOW CAMP	76
SWEPSONVILLE	12
WOODLAWN	2

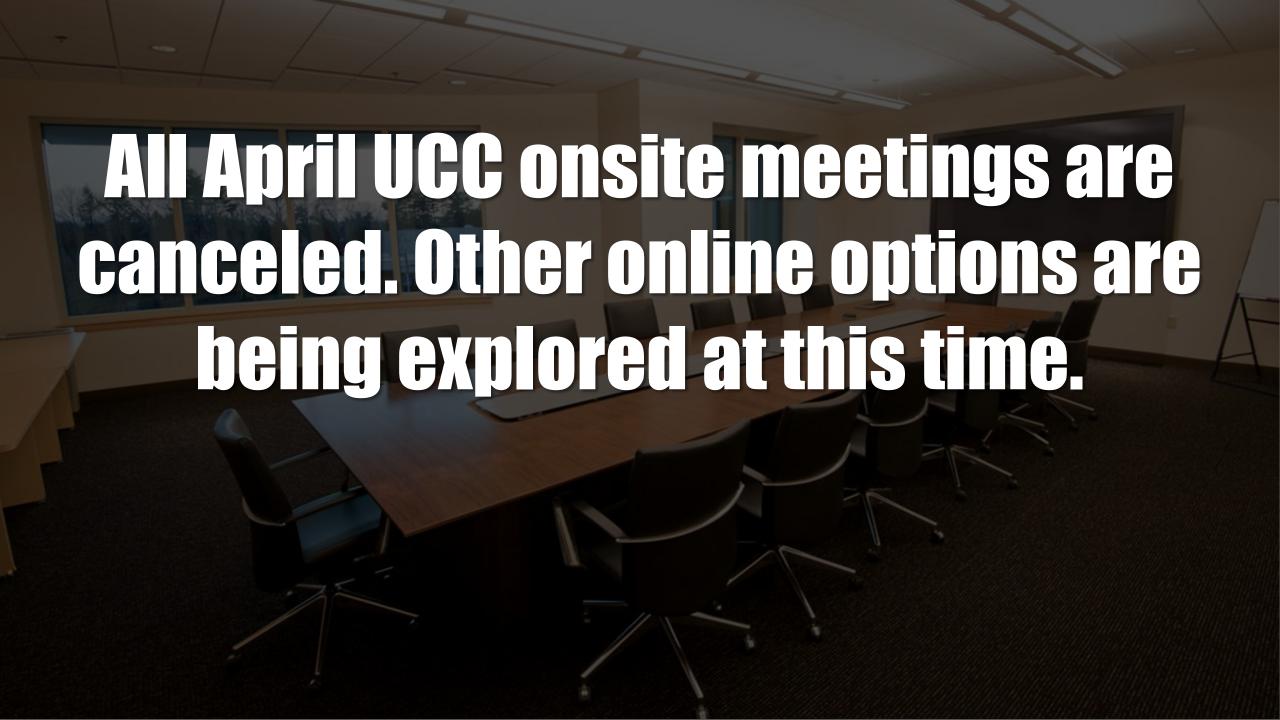
2020

CALENDAR OF EVENTS

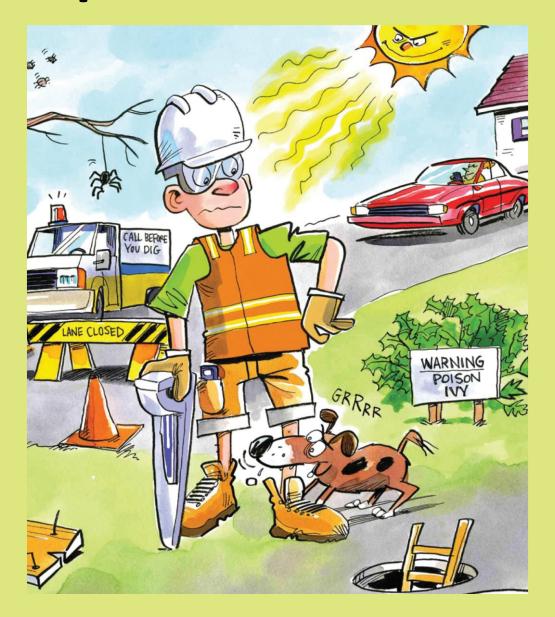








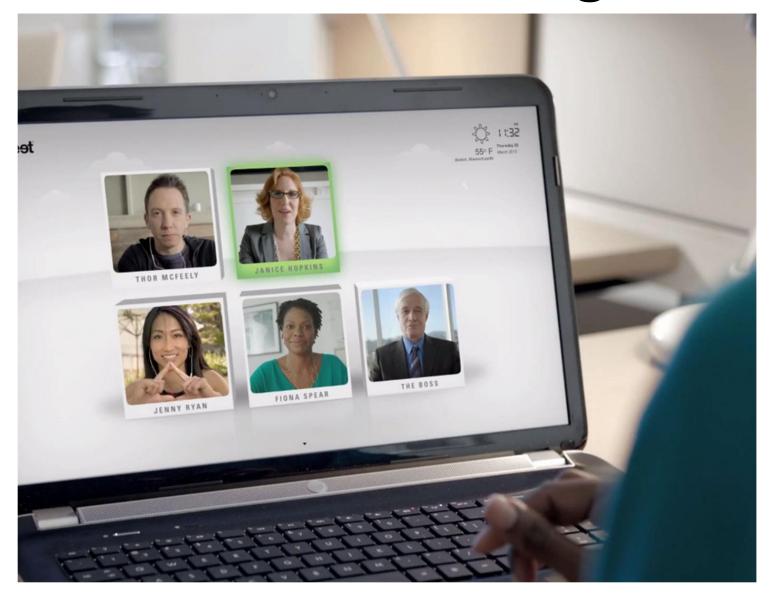
April 20 - 26, 2020





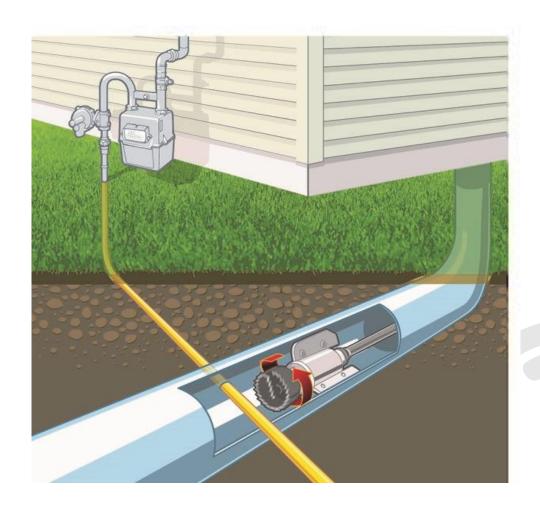
LSAW addresses the need to keep our locators safe on the job. Take the opportunity during this week to acknowledge the locators you work with and let them know how much you appreciate the difficult, challenging, and sometimes dangerous work they do protecting our underground utilities. Locator Safety Awareness Week takes place in the last full week of April.

NC811 Board Meeting



The physical meeting has been canceled. A virtual meeting has been scheduled in it's place.

Flushing Wipes can be dangerous (seriously)!



This is from the Cross Bore Safety Association: We are seeing reports that the surface anti viral wipes, such as Lysol wipes, are being flushed down toilets This is causing more plugged sewers and pumping systems, including the sewer system pump stations. Since drain cleaning such as roto rooter work with cutting tools "activates" the risk from cross bores. We need to get the word out to the public ASAP.









THE NC811 EDUCATION TEAM



HOWARD COREY
EDUCATION LIAISON
EASTERN REGION



TAMI STOUT
EDUCATION LIAISON
SOUTHWEST REGION



BRIAN MOREHOUSE EDUCATION LIAISON WESTERN REGION



ANN RUSHING EDUCATION MANAGER



PARRISH REDDICK
EDUCATION LIAISON
PIEDMONT REGION



STEVEN MOORE MEDIA RELATION SPECIALIST

VISIT NCUCC.ORG



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.