

UCC Sign-In Sheet

ORANGE!

County: CHATHAM/ACAWAY Date: 02 / 16 / 17

Name

Company

Email

Phone Number

JEFF BARTLEY	NC 811	JBARTLEY@NC811.ORG	336-707-4528
Billy Webster	Cardinal Pipeline	Billy.Webster@Williams.com	919-376-7413
Keith Szabo	Town of Hillsboro	KeithSzabo@Hillsboro.org	919-688-2837
Will Baker	Town of Hillsboro	will.baker@hillsboronc.org	919-732-9459
Chris Watson	USIC	christoph.watson@usicnc.com	336-953-4785
Keith Wagoner	NC DOT	kwagoner@ncdot.gov	336-570-6833
Kate Perdue	Chapel Hill Fire	kperdue@fireofchapelhill.org	919-988-0116
Barry McLean	" "	barrym@fireofchapelhill.org	919-905-2705
Thomas Herring	Southern Cross	therring@southern-cross.com	770-315-0966
John Leard	CHARTER		
Brian Norris	Ditch Witch	bnores@ditch.com	919-817-1135
Shawn Smith	NC DOT	shawn.smith@ncdot.gov	(336) 570-6833
Hoddy Perry	PSN C	TPerry@SCAN4.com	919 819-9831
Billy Miller	PSN C	BMiller2@SCAN4.com	919-819-9834
LaTina Pressley-Gibbs	PSN C	lpressley-gibbs@scan.com	919-918-3040

T-SHIRT
SIZE

XL

XL

XL

XL

XL

XL

XL

XL

XL

XL

Orange/Chatham/Alamance UCC

February 16, 2017

February 2017



Brown Mountain Overlook







business
analytics



North Carolina 811
www.nc811.org





Locate Requests & Transmissions

Year end totals 2016

Tickets: 1,949,995

26.9% increase over 2015

Transmissions: 10,655,012

38.5% increase over 2015



Locate Requests & Transmissions

Jan. 2017 vs 2016

Tickets

2017: 147,568

2016: 122,523

Difference: +20.4%

Transmissions

2017: 834,883

2016: 651,388

Difference: +28.2%

County Ticket Volume



County Ticket Volume

2016 Stats Compared with 2015

ORANGE	Type Ticket						% Measured against Total Tickets					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL	% 3HR	% CNCL	% NEW	% RXMT	% UPDT	
2016	15	32	1239	32	256	1574	2016	1.0%	2.0%	78.7%	2.0%	16.3%
2017	10	55	1458	29	338	1890	2017	0.5%	2.9%	77.1%	1.5%	17.9%
+/- Var	-33.3%	71.9%	17.7%	-9.4%	32.0%	20.1%	Diff +/-	-0.5%	0.9%	-1.6%	-0.5%	1.6%

Work Days	Total Tickets	Avg Locates per Day
20	1890	95

County Ticket Volume

2016 Stats Compared with 2015

	Type Ticket						% Measured against Total Tickets					
CHATHAM	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL:		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2016	8	21	891	26	327	1273	2016	0.6%	1.6%	70.0%	2.0%	25.7%
2017	28	14	1084	80	424	1630	2017	1.7%	0.9%	66.5%	4.9%	26.0%
+/- Var	250.0%	-33.3%	21.7%	207.7%	29.7%	28.0%	Diff +/-	1.1%	-0.7%	-3.5%	2.9%	0.3%

Work Days	Total Tickets	Avg Locates per Day
20	1630	82

County Ticket Volume

2016 Stats Compared with 2015

	Type Ticket							% Measured against Total Tickets				
ALAMANCE	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3HR	% CNCL	% NEW	% RXMT	% UPDT
2016	11	17	1127	27	344	1526	2016	0.7%	1.1%	73.9%	1.8%	22.5%
2017	15	21	1229	28	475	1768	2017	0.8%	1.2%	69.5%	1.6%	26.9%
+/- Var	36.4%	23.5%	9.1%	3.7%	38.1%	15.9%	Diff +/-	0.1%	0.1%	-4.4%	-0.2%	4.4%

Work Days	Total Tickets	Avg Locates per Day
20	1768	88

County Ticket Distribution

ORANGE	1890
BLACKWOOD	5
BLACKWOOD STATION	1
BUCKHORN	4
CALDWELL	10
CALVANDER	3
CARRBORO	195
CEDAR GROVE	28
CHAPEL HILL	977
DURHAM	79
EFLAND	31
ENO	13
HILLSBOROUGH	483
MEBANE	59
SCHLEY	1
WHITE CROSS	1

County Ticket Distribution



CHATHAM	1628
ASBURY	1
BEAR CREEK	15
BELLS	2
BENNETT	3
BONLEE	5
CARY	202
CORINTH	1
CRUTCHFIELD CROSSROA	1
FARRINGTON	168
FEARRINGTON	219
FEARRINGTON VILLAGE	11
GOLDSTON	20
GRIFFINS CROSSROADS	2
GULF	2
HARPERS CROSSROADS	2
MONCURE	82
PITTSBORO	756
SILER CITY	124
WILSONVILLE	12

County Ticket Distribution

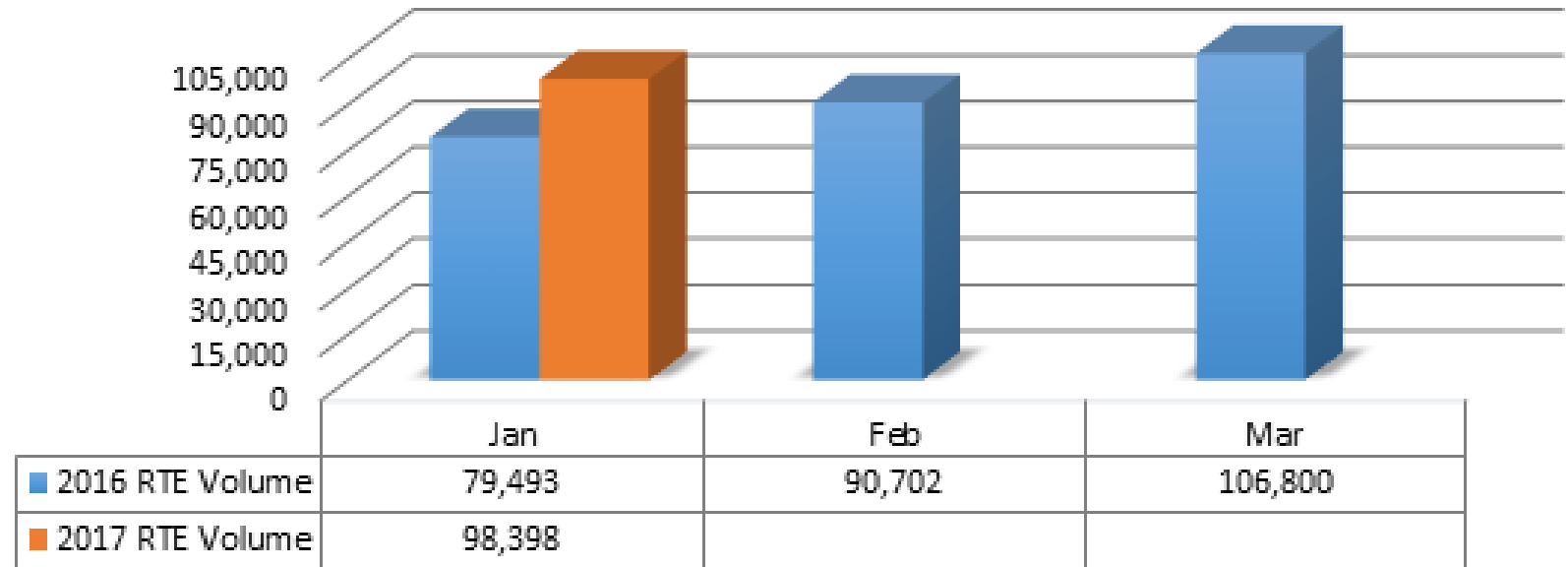


ALAMANCE	1768
ALAMANCE	2
ALTAMAHAW	5
BELLEMONT	3
BURLINGTON	814
ELON	112
GIBSONVILLE	66
GLEN RAVEN	4
GRAHAM	256
GREEN LEVEL	26
HAW RIVER	118
KIMESVILLE	2
MEBANE	270
MELVILLE	1
OSSIPEE	2
PLEASANT GROVE	1
SAXAPAHAW	14
SNOW CAMP	43
SWEPSONVILLE	27
WOODLAWN	2

REMOTE TICKET ENTRY

Total Tkt Summary	147,568
In-House Tkt Summary	49,170
RTE Ticket Summary; incl. UL	98,398
RTE Ticket Summary; excl. UL	84,239
RTE % Volume; excl. UL	57.08%
RTE % Volume	66.68%

RTE Volume 2017 vs 2016





www.nc811.org/safe-digging-partner.html

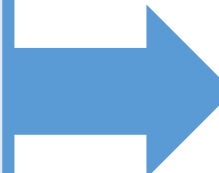
2017 NC811
Fire Station
Marquee
Challenge



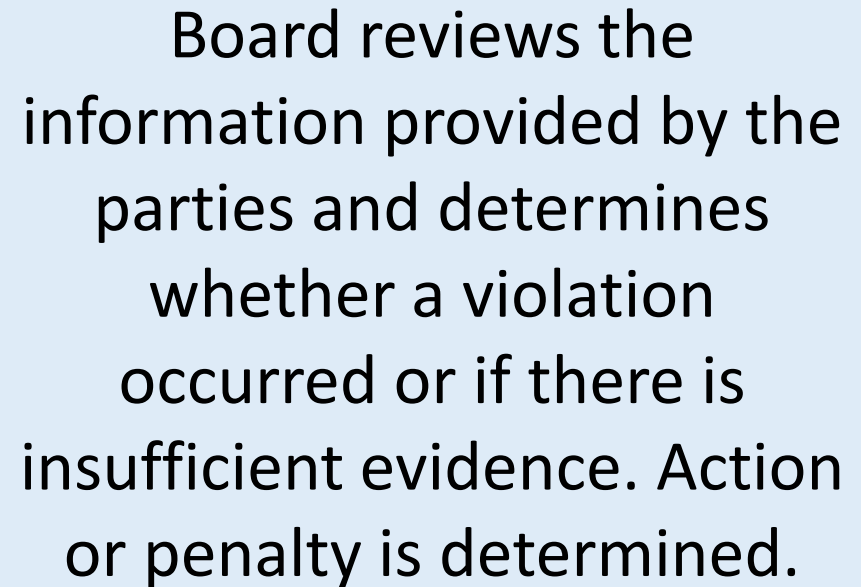
Enter to win \$1,000

NC Underground Damage Prevention Review Board Process

Complaint received,
response sent within
10 days, response material
compiled, case number
assigned



Board reviews the
information provided by the
parties and determines
whether a violation
occurred or if there is
insufficient evidence. Action
or penalty is determined.




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graph TD; A[Certified letter is sent to the parties indicating the outcome and that the violator has 30 days to request a hearing from UDPRB if they disagree.] --> B[If a hearing is requested, the UDPRB will place it on the calendar for a future meeting and notify both parties.]; A --> C[If no response within 30 days, case is docketed with Utilities Commission and an order is issued.]; B --> D[If penalty is upheld, case is docketed with the Utilities Commission and an order issued.]; C --> E[Any future appeals are handled directly through arbitration.];
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Certified letter is sent to the parties indicating the outcome and that the violator has 30 days to request a hearing from UDPRB if they disagree.

If a hearing is requested, the UDPRB will place it on the calendar for a future meeting and notify both parties.

If penalty is upheld, case is docketed with the Utilities Commission and an order issued.

If no response within 30 days, case is docketed with Utilities Commission and an order is issued.

Any future appeals are handled directly through arbitration.



An order issued from Utilities Commission from arbitration, may be appealed to the superior court division of the General Court of Justice in the county of alleged violation or in Wake County

The party cited with a violation will have (90) days to comply with the training requirement once docketed by the Utilities Commission. Their order will explain the details of compliance for fines and training to the individual receiving the order.

NC Underground Damage Prevention Review Board Process

NC Underground Damage Prevention Review Board Update

- Some quick stats:
 - Of 65 total complaints received, 54 have been reviewed by the Board
 - 33 were found to be violations
 - Of those, 3 had fines recommended
 - 15 had either the wrong party identified or were missing critical information to make a determination
 - 6 were found to not be violations

NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way,
Raleigh, NC



- Apr. 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- Oct. 17, 2017 - 10am to 4pm

NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

All above holidays are excluded from the three working day notice. Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

2017 NC811 Board Meetings



1Q17

April 21, 2017

Chetola Resort

Blowing Rock, NC

2Q17

July 21, 2017

The 1927 Lake Lure Inn and Spa

Lake Lure, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org

2017 State UCC Meetings

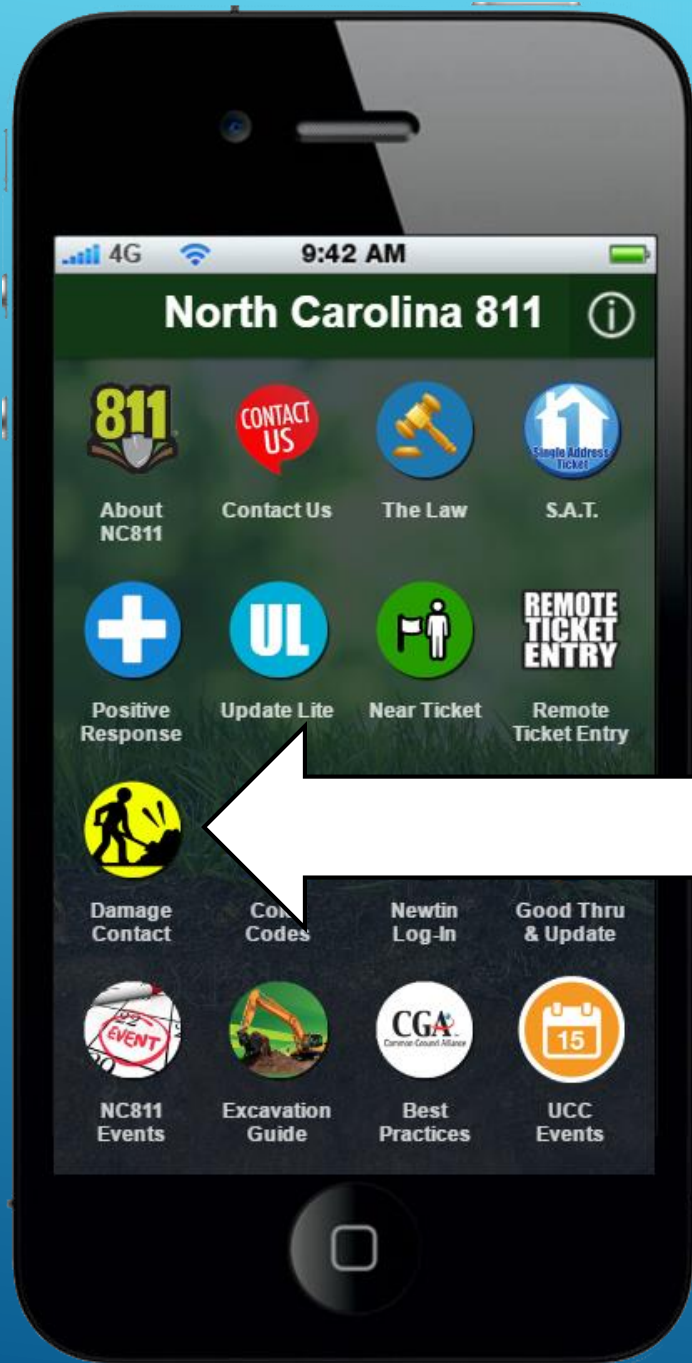
PSNC Energy
March 14th, 2017
4211 Global Street
Raleigh, NC

**SC/NC Joint Utility
Coordinating
Committee Conference**
Wed., April 5, 2017 thru
Fri., April 7, 2017
10,000 Beach Club Dr.,
Myrtle Beach, SC 29572



Damage Contact

When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.





Thank you for your time and attention.
You can get a PDF copy of this presentation
on www.ncucc.org



Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.