

May 11, 2017 Robeson County UCC

# WEDIG DATA

Just take a look

## Locate Requests & Transmissions

Apr. 2017 vs 2016

YTD Totals 2017



2017: 156,103

2016: 161,633

Difference: -3.4%

#### **Transmissions**

2017: 889,980

2016: 862,864

Difference: +3.1%

**Tickets: 623,623** 

+4.6% over 2016

**Transmissions: 3,532,442** 

+11.4% over 2016





# **County Ticket Volume**





## County Ticket Volume



April 2016 Stats Compared with April 2017

|         | Type Ticket |       |      |       |       |       | % Measured against Total Tickets |        |        |       | cets   |        |
|---------|-------------|-------|------|-------|-------|-------|----------------------------------|--------|--------|-------|--------|--------|
| ROBESON | 3 HR        | CNCL  | NEW  | RXMT  | UPDT  | TOTAL |                                  | % 3 HR | % CNCL | % NEW | % RXMT | % UPDT |
| 2016    |             | 9     | 810  | 21    | 113   | 959   |                                  |        |        |       |        |        |
| 2017    | 5           | 14    | 888  | 19    | 134   | 1060  | 2017                             | 0.5%   | 1.3%   | 83.8% | 1.8%   | 12.6%  |
| +/- Var | -16.7%      | 55.6% | 9.6% | -9.5% | 18.6% | 10.5% | Diff +/-                         | -4.8%  | 0.4%   | -0.7% | -0.4%  | 0.8%   |

## **County Ticket Volume**



YTD 2016 Stats Compared with YTD 2017

|         | Type Ticket |        |       |       |      |       | % N      | <b>l</b> leasured | against | Total Tick | kets   |        |
|---------|-------------|--------|-------|-------|------|-------|----------|-------------------|---------|------------|--------|--------|
| ROBESON | 3 HR        | CNCL   | NEW   | RXMT  | UPDT | TOTAL |          | % 3 HR            | % CNCL  | % NEW      | % RXMT | % UPDT |
| 2016    | 20          | 55     | 3331  | 77    | 742  | 4225  | 2016     | 0.5%              | 1.3%    | 78.8%      | 1.8%   | 17.6%  |
| 2017    | 19          | 48     | 3862  | 92    | 801  | 4822  | 2017     | 0.4%              | 1.0%    | 80.1%      | 1.9%   | 16.6%  |
| +/- Var | -5.0%       | -12.7% | 15.9% | 19.5% | 8.0% | 14.1% | Diff +/- | -0.1%             | -0.3%   | 1.3%       | 0.1%   | -1.0%  |

| Work<br>Days | Total<br>Tickets | Avg<br>Locates<br>per Day |
|--------------|------------------|---------------------------|
| 82           | 4822             | 59                        |





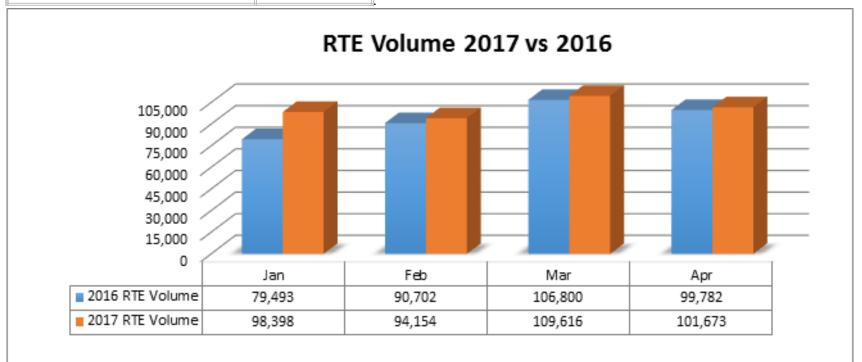
| ROBESON       | 1060 |
|---------------|------|
| FAIRMONT      | 85   |
| LUMBER BRIDGE | 32   |
| LUMBERTON     | 512  |
| MAXTON        | 53   |
| ORRUM         | 7    |
| PARKTON       | 29   |
| PEMBROKE      | 153  |
| PHILADELPHUS  | 1    |
| PROCTORVILLE  | 4    |
| RED SPRINGS   | 48   |
| RENNERT       | 9    |
| ROWLAND       | 35   |
| SAINT PAULS   | 63   |
| SHANNON       | 26   |
| SMITHS        | 3    |



## Remote Ticket Entry

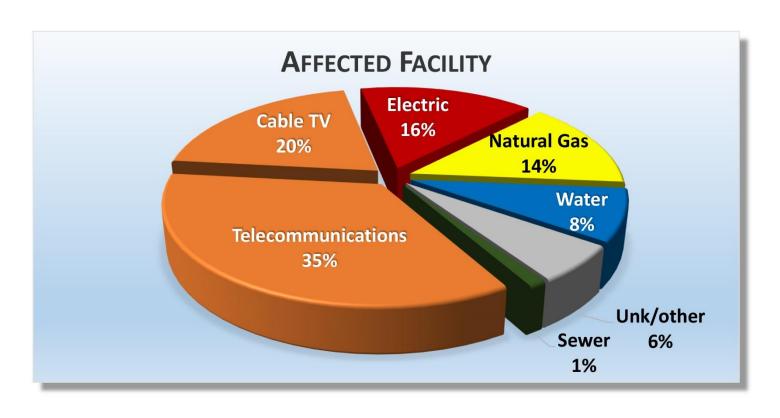


| Total Tkt Summary            | 156,103 |
|------------------------------|---------|
| In-House Tkt Summary         | 54,430  |
| RTE Ticket Summary; incl. UL | 101,673 |
| RTE Ticket Summary; excl. UL | 86,264  |
| RTE % Volume; excl. UL       | 55.26%  |
| RTE % Volume                 | 65.13%  |





| Affected Facility  | Events | % of Grand Total |
|--------------------|--------|------------------|
| Telecommunications | 185    | 35.04%           |
| Cable TV           | 106    | 20.08%           |
| Electric           | 82     | 15.53%           |
| Natural Gas        | 74     | 14.02%           |
| Water              | 44     | 8.33%            |
| Unknown/Other      | 31     | 5.87%            |
| Sewer              | 6      | 1.14%            |
| Grand Total        | 528    | 100.00%          |



NC811, April 2017: 528 Damage Events in 49 Counties

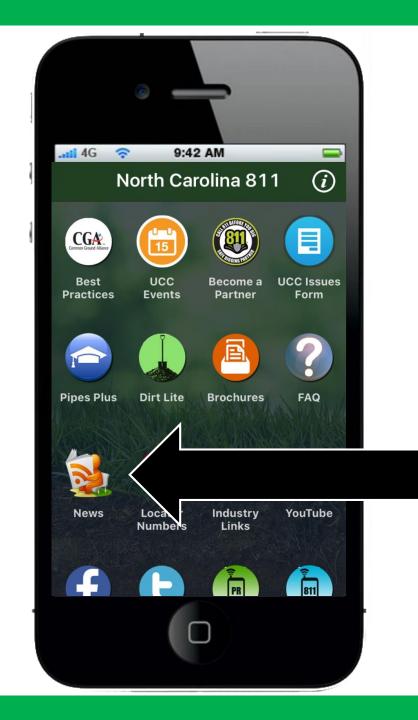
#### By Events

| County      | Events | % of Grand Total |
|-------------|--------|------------------|
| Mecklenburg | 156    | 29.55%           |
| Wake        | 109    | 20.64%           |
| Durham      | 30     | 5.68%            |
| Guilford    | 21     | 3.98%            |
| Union       | 18     | 3.41%            |
| Orange      | 16     | 3.03%            |
| Cabarrus    | 14     | 2.65%            |
| Forsyth     | 14     | 2.65%            |
| Iredell     | 13     | 2.46%            |
| Buncombe    | 12     | 2.27%            |
| Alamance    | 10     | 1.89%            |
| Henderson   | 10     | 1.89%            |
| Cumberland  | 8      | 1.52%            |
| Johnston    | 8      | 1.52%            |
| Brunswick   | 7      | 1.33%            |
| New Hanover | 7      | 1.33%            |
| Davidson    | 6      | 1.14%            |
| Chatham     | 5      | 0.95%            |
| Pitt        | 5      | 0.95%            |
| Gaston      | 4      | 0.76%            |
| Harnett     | 4      | 0.76%            |
| Lincoln     | 4      | 0.76%            |
| Catawba     | 3      | 0.57%            |
| Currituck   | 3      | 0.57%            |
| Franklin    | 3      | 0.57%            |



|                    | _   |         |
|--------------------|-----|---------|
| Pender             | 3   | 0.57%   |
| Rockingham         | 3   | 0.57%   |
| Caldwell           | 2   | 0.38%   |
| Craven             | 2   | 0.38%   |
| Granville          | 2   | 0.38%   |
| Halifax            | 2   | 0.38%   |
| Onslow             | 2   | 0.38%   |
| Rowan              | 2   | 0.38%   |
| Rutherford         | 2   | 0.38%   |
| Surry              | 2   | 0.38%   |
| Wayne              | 2   | 0.38%   |
| Yadkin             | 2   | 0.38%   |
| Avery              | 1   | 0.19%   |
| Beaufort           | 1   | 0.19%   |
| Burke              | 1   | 0.19%   |
| Carteret           | 1   | 0.19%   |
| Chowan             | 1   | 0.19%   |
| Cleveland          | 1   | 0.19%   |
| Dare               | 1   | 0.19%   |
| Duplin             | 1   | 0.19%   |
| Haywood            | 1   | 0.19%   |
| Jackson            | 1   | 0.19%   |
| Lee                | 1   | 0.19%   |
| Wilkes             | 1   | 0.19%   |
| <b>Grand Total</b> | 528 | 100.00% |
|                    |     |         |

NC811, April 2017: 528 Damage Events in 49 Counties



## Read all about it!

Did you know that NC811 has a news blog? Every time we publish a press release a copy is posted here for all to see. So next time you are in the app, take a second to see what's happening at NC811.



Help us celebrate the excitement of Lowe's commitment to keeping communities safe. Over 1.5 million tree wraps are showing up in Lowe's garden centers across the nation with a reminder to Call or Click 811 Before You Dig.

Snap your best selfie with a Lowe's tree wrap and you could be the winner of a \$100 Lowe's gift card each month from May til September 2017. 4 random winners will be selected each month.

#### How to enter

- 1. Visit a local Lowe's Garden Center nearest you.
- 2. Snap a selfie with the "811" Call or Click Before You Dig logo on the tree wrap.
- 3. Post the photo on Facebook or Twitter and use the hashtag #811Lowes. Also, be sure to note what state you are from in your post.

Visit the official Facebook page for this

contest: <a href="mailto:ontest"><u>@811SafeDiggingSelfieContest</u></a>

## www.811selfiecontest.com



## Save the Date



September 13<sup>th</sup> 2017 NC State Fairgrounds & Kerr Scott Building 1025 Blue Ridge Rd, Raleigh, NC 27607



# Let's learn more about NC811 Ticket Types













# NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way, Raleigh, NC.
On the corner of Operations Way and Westinghouse Blvd.

- July 18, 2017 10am to 4pm
- October 17, 2017 10am to 4pm

# NC811 Holiday Schedule

| HOLIDAY                       | DATE                      | DAY OF WEEK      |
|-------------------------------|---------------------------|------------------|
| Memorial Day                  | May 29                    | Monday           |
| Independence Day              | July 4                    | Tuesday          |
| Labor Day                     | September 4               | Monday           |
| *Veterans Day                 | November 10               | Friday           |
| Thanksgiving                  | November 23               | Thursday         |
| *Thanksgiving Day After       | November 24               | Friday           |
| Christmas Eve & Christmas Day | December 25 & December 26 | Monday / Tuesday |
| *Christmas Day After          | December 27               | Wednesday        |

All above holidays are excluded from the three working day notice.\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.



## 2017 NC811 Board Meetings



## **2Q17**

July 21, 2017 The 1927 Lake Lure Inn and Spa Lake Lure, NC

## **3Q17**

October 20, 2017 Double Tree New Bern, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org

# 2017 State UCC Meetings



### **PSNC Energy**

Tue, July 11, 2017 10am – 12pm 15 Overland Industrial Blvd., Asheville, NC 28806

#### **PSNC Energy**

Tue, Sept. 12, 2017 10am – 12pm 1801 Trinity Church Rd., Concord, NC 28027





Thank you for your time and attention. You can get a PDF copy of this presentation on www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.