

Robeson County

February 2019



Blue Ridge Mountains, North Carolina

NC811 Board Meeting – Jan. 2019



Lyman Horne Receives
the Ray Killough Award



NC811 Open House – Jan. 2019



A scenic landscape at sunset or sunrise. The sun is low on the horizon, casting a warm orange glow across the sky and reflecting on the water in the foreground. The sky transitions from a deep blue at the top to a lighter orange near the horizon. There are silhouettes of mountains and a small evergreen tree on the right side. The overall mood is peaceful and reflective.

2018

what a great year!

A graphic featuring a man in a suit pointing at a blue hexagon with the text 'business analytics'. The background is dark blue with a hexagonal grid pattern and various business icons like a pie chart, bar chart, globe, and clock.

**business
analytics**

North Carolina 811
www.nc811.org



Locate Requests & Transmissions

Jan. 2019 vs 2018

Tickets

2019: 187,878

2018: 152,459

Difference: 23.2%

Transmissions

2019: 1,037,905

2018: 864,096

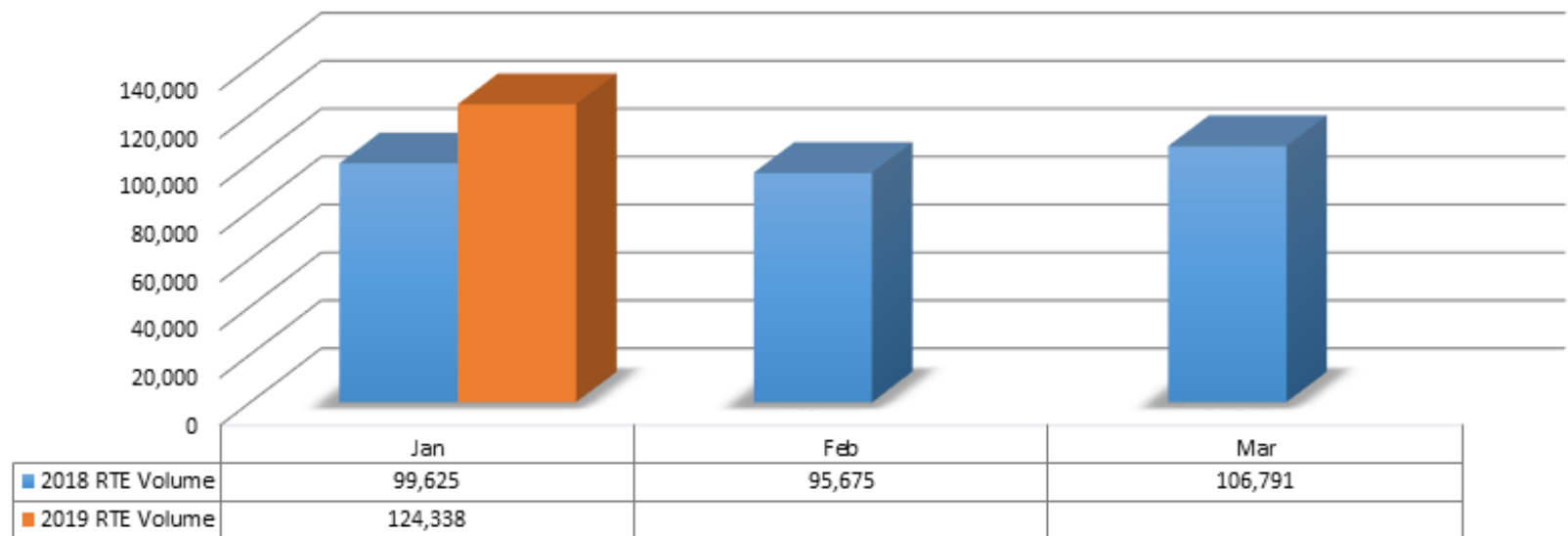
Difference: 23.3%



REMOTE TICKET ENTRY

Total Tkt Summary	187,878
In-House Tkt Summary	63,540
RTE Ticket Summary; incl. UL	124,338
RTE Ticket Summary; excl. UL	100,317
RTE % Volume; excl. UL	53.39%
RTE % Volume	66.18%

RTE Volume 2019 vs 2018



County Ticket Volume

YTD stats compared with previous year



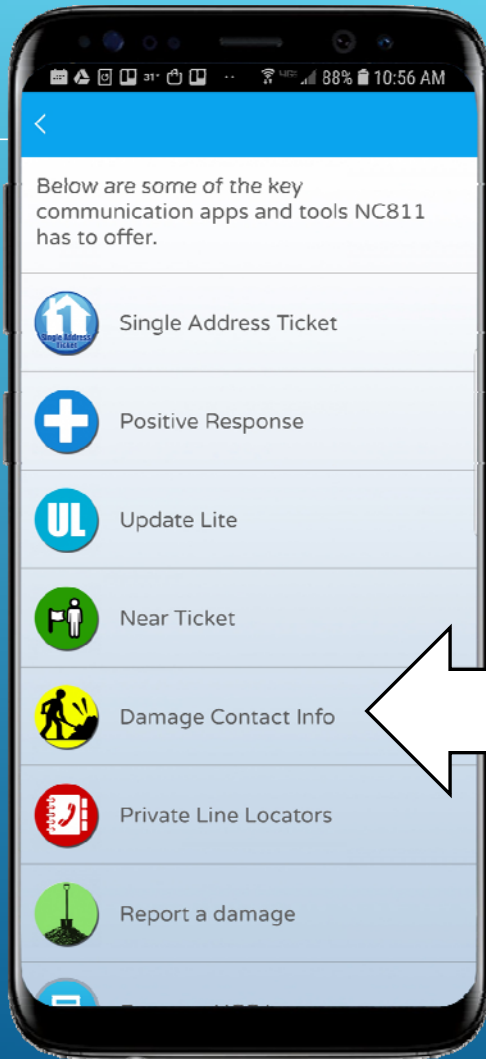
	Type Ticket					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2018	3	13	909	29	254	1,208
2019	18	27	1,067	23	674	1,809
+/- Var	500.0%	107.7%	17.4%	-20.7%	165.4%	49.8%
-				Locates per day		95

County Ticket Distribution



ROBESON	1,809		
ALFORDSVILLE	18	PHILADELPHUS	82
BARNESVILLE	7	PROCTORVILLE	1
FAIRMONT	129	PURVIS	7
FLORAL COLLEGE	1	RED SPRINGS	109
HOWELLSVILLE	168	RENNERT	7
LUMBER BRIDGE	20	ROWLAND	49
LUMBERTON	588	SADDLETREE	12
MARIETTA	2	SAINT PAULS	206
MAXTON	107	SHANNON	53
ORRUM	17		
PARKTON	32		
PEMBROKE	194		

Damage Contact Info



When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.

County Member Damage Notification Information

NORTH CAROLINA

County

Members Notified for County ALAMANCE

Code	Name	Damage Contact	Phone
ATT01	ATT/T (TRANSMISSION)	ANTONIO J. PEIRANO	(803)261-4551
ATT312*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
ATT322*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
CAR01	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CAR02	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
COB01	CITY OF BURLINGTON	ANDY MCCOY	(336)516-6525
COB02	CITY OF BURLINGTON	1 - DEAN COBLE	(336)516-6654
COB02	CITY OF BURLINGTON	2 - WALTER HARTMAN	(336)516-6655
COP02	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
COP05	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
CPL10*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CPL30*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CTT02*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT11*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT12*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CUB01	CONTERRA ULTRA BROADBAND	NETWORK OPERATIONS CENTER	(888)581-0811
CVI04*	TIME WARNER CABLE-CHARTER	CAROLINAS REGIONAL OPERATIONS	(855)272-2862
DET01*	TIME WARNER CABLE-CHARTER	CAROLINAS REGIONAL OPERATIONS	(855)272-2862
DOT07	NC DEPARTMENT OF TRANSPORTATION	MARK ALDRIDGE	(336)487-0175
DOT07A	NC DEPARTMENT OF TRANSPORTATION	OPERATIONS CENTER (EVENING)	(919)825-2653
DOT07A	NC DEPARTMENT OF TRANSPORTATION	TRIAD TMC (DAYTIME)	(336)315-7080
DPC11*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)769-3766
ELN01	TOWN OF ELON	1 - DAVID MURPHY	(336)214-0674
ELN01	TOWN OF ELON	2 - TJ TINGLE	(336)684-4296

**Your info should match
your white lined area**



**LOCATE
TICKET**





87-122 (c) (2) Confirm through positive response prior to excavation that all operators have responded & that all facilities that may be affected by the proposed excavation have been marked.

Member Response Codes

- 10 No conflict, utility is outside of stated work area
- 20 Marked
- 30 Not complete
- 32 Locate Not Complete, additional communication with the excavator required. Unable to contact the excavator.
- 40 Could not gain access to property, locator will contact excavator
- 50 Critical facility not marked, The utility owner or their designated representative have contacted the excavator and have agreed to a period that an owner representative must be present during excavation to identify the unmarked facility and/or monitor the excavation
- 55 Critical facility marked. The utility owner or their designated representative have contacted the excavator and have agreed that an owner representative must be present during excavation
- 60 Locator and excavator agreed and documented marking schedule
- 70 Excavator completed work prior to due date
- 80 Member's Master Contractor is responsible for locating facilities
- 90 SURVEY DESIGN REQUEST - Facility Has been Marked in the Field
- 92 SURVEY DESIGN REQUEST -No Facilities in the Area
- 94 SURVEY DESIGN REQUEST - Facility Records Provided
- 98 SURVEY DESIGN REQUEST - Access to Facility Records Provided
- 100 Location request denied due to Homeland Security Concern. Member utility operator needs to confirm legitimacy of the proposed excavation and may need additional information.
- 110 Subaqueous Facilities Present. Member utility owner will locate facilities within 10 full working days.
- 888 Extraordinary Circumstances Exist. Member utility owner unable to complete location request until (Date / Time).
- 999 Member has not responded by the required time

Destroyed Marks & 3 Hour Tickets

DESTROYED MARKS

If locate marks have been destroyed, the excavator must contact NC811 to issue a Destroyed Marks ticket requesting a remark of the area from the original ticket. A 3 Hour Ticket should not be used in case of destroyed marks.

3 HOUR TICKET

If an operator fails to respond to the positive response system, the excavator may proceed if there are no visible indications of a facility at the proposed excavation or demolition area, such as a pole, marker, pedestal, meter, or valve. However, if the excavator is aware of or observes indications of an unmarked facility at the proposed excavation or demolition area, the excavator shall not begin excavation or demolition until an additional call is made to the Notification Center detailing the facility and an arrangement is made for the facility to be marked by the operator within three hours from the time the additional call is received by the Notification Center.

Bad Weather Driving Tips

- Inspect their vehicles before departing. Check tires, lights, turn signals, wipers, windows, defroster, mirrors and loads. Report defects to the mechanic and have them repaired before you go on the road.
- Keep windows and lights clean and clear of dirt, snow, and ice.
- Use wipers, defrosters, and headlights to improve your visibility day or night. Headlights also help other drivers see you.
- Avoid distractions, such as cell phones or radios.
- Watch out for puddles and icy patches that could cause hydroplaning or skids.
- Do not attempt to drive through deep puddles. You could get stuck or wet the brakes.
- Avoid quick or sudden stops or turns.
- Increase your stopping distance.
- Wear your seat belt at all times and require passengers to do the same. There is no time for mistakes during bad weather. Bad weather affects all drivers. You must stay alert. Watch out for the other drivers, too. Drive defensively!





MEETINGS AND EVENTS

Meetings



- ▶ **NC811 Board Meeting 1Q19**
April 26th, 2019
8:30 am; DoubleTree by
Asheville Hilton – Biltmore, NC
- ▶ **NC Underground Damage
Prevention Review Board**
April 16, 2019 from 10 am to 4 pm
2550 Operation Way, Raleigh, NC
- **Locate Resolution Partnership
Committee**
The 3rd Wednesday,
Feb, April, June, August, Oct, Dec
11:00 am - 1:00 pm
5009 High Point Rd., Greensboro, NC
- **State UCC**
March 12, 2019 from 10 am to noon
Dominion Energy, 4211 Global St,
Raleigh, NC

Joint NC/SC Utilities



**Sheraton Myrtle Beach Convention Center
May 1st - May 3rd, 2019**

For more info and to register go to: www.scucc.org

National Safe Digging Month T-Shirts are here!



For more information, visit www.nc811.org

All t-shirt orders must be placed by Feb. 28, 2019



Thank you for your time and attention.
You can get a PDF copy of this presentation
on www.ncucc.org



Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.

February 14, 2019

Robeson County UCC
215 S. Cedar Street
Lumberton, NC

Meeting Time: The meeting was called to order by Douglas Ward at 9:07 a.m. Doug conducted a level one safety meeting and assigned various tasks in the event of an emergency.

Total Members Present: There were ten members.

Recent Damages: There were no significant damages that this group were aware, within Robeson County, since our last meeting.

New Business and Projects:

Gabriel Washington, with Spectrum, stated they have no new major projects and are primarily working on a few relocates. Joe Kulwica, with SEC, stated they are in the process of installing a new six inch from Farmers Market to the prison. Ryan Smith, with PNG, stated they are continuing to work on the project from 211 and Red Springs road.

NC811 Presentation:

Kevin Smith gave the NC811 presentation and reviewed the importance of contractors and locators working together. NC has the second largest call volume center in the country and we must all work together to lessen the burden of influx of locate tickets to make the system work at the most efficient level possible.

Kevin spent considerable time on the importance of contractors not updating a ticket until the twelfth day, having the locate request accurate in the description of the address, if white lining, do not include, locate entire property, and not to call in locates for area's which will not be worked immediately upon locates.

General Discussion:

Doug announced that this meeting would be his last UCC meeting in Robeson county and that tomorrow, Friday the 15th, would be his last day with PNG after fifty-two years. Kevin, then called the members together for a group photo and presented Doug with a certificate of appreciation from NC811. Doug shared some stories of his time with PNG with the group and the meeting then ended.

Meeting concluded after the general discussion. (above)

UCC Sign-In Sheet

County: Robeson

Date: 2 / 14 / 19

[illegible]