



Rockingham County UCC  
March 8, 2017



**March 2017**

The first day of spring  
is March 20<sup>th</sup>, 2017





# NCUCC 75<sup>th</sup> Anniversary

NCUCC Playing Cards & T-Shirts coming to your UCC starting in April.



The image features a central graphic with a dark blue background and a light blue hexagonal grid. A man in a dark suit and red tie is visible in the background, pointing towards the center. The text "business analytics" is written in white, bold, lowercase letters inside a dark blue hexagon. Surrounding this central element are various business-related icons: a hierarchical tree structure, a pie chart, a person silhouette, a globe, a bar chart with an upward arrow, a clock, a gear, and a presentation board.

# business analytics

**North Carolina 811**  
[www.nc811.org](http://www.nc811.org)



# Locate Requests & Transmissions

**Feb. 2017 vs 2016**

**YTD Totals 2017**

## **Tickets**

2017: 147,102

2016: 139,131

Difference: +5.7%

**Tickets: 294,670**

12.6% over 2016

## **Transmissions**

2017: 822,463

2016: 741,864

Difference: +10.9%

**Transmissions: 1,657,346**

19.0% over 2016



# County Ticket Volume



# County Ticket Volume

February 2015 Stats Compared with February 2016

ROCKINGHAM	Type Ticket						% Measured against Total Tickets					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL	% 3 HR	% CNCL	% NEW	% RXMT	% UPDT	
2016	9	14	589	7	327	946	2016	2.8%	1.5%	62.3%	0.7%	34.6%
2017	4	25	715	10	309	1063	2017	0.4%	2.4%	67.3%	0.9%	29.1%
+/- Var	-55.6%	78.6%	21.4%	42.9%	-5.5%	12.4%	Diff +/-	-2.4%	0.9%	5.0%	0.2%	-5.5%

# County Ticket Volume

YTD stats compared with 2016

ROCKINGHAM	Type Ticket						% Measured against Total Tickets					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL	% 3 HR	% CNCL	% NEW	% RXMT	% UPDT	
2016	9	18	1181	15	588	1811	2016	0.5%	1.0%	65.2%	0.8%	32.5%
2017	8	31	1329	28	550	1946	2017	0.4%	1.6%	68.3%	1.4%	28.3%
+/- Var	-11.1%	72.2%	12.5%	86.7%	-6.5%	7.5%	Diff +/-	-0.1%	0.6%	3.1%	0.6%	-4.2%

Work Days	Total Tickets	Avg Locates per Day
40	1946	49



# County Ticket Distribution

ROCKINGHAM	1063
BENAJA	2
BETHANY	23
EDEN	233
ELLISBORO	33
GOLD HILL	3
LAWSONVILLE	1
MADISON	108
MAYODAN	33
MONROETON	7
PLEASANTVILLE	1
REIDSVILLE	435
RUFFIN	34
STONEVILLE	65
WENTWORTH	56
WILLIAMSBURG	22
WITTYS CROSSROADS	7

# REMOTE TICKET ENTRY

**RTE Tip:** It is the excavators responsibility to specify the type of proposed excavation or demolition operation to be conducted when creating a New dig ticket.

**New**

**Rxmit**

**DMarks**

**Survey**

For more information regarding Excavator responsibilities see 87-122 of the Underground Safety and Damage Prevention Act.



# April is National Safe Digging Month



**Get the toolkit and help us promote safe digging month.**

**[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)**



# National Safe Digging Month Toolkit

- Social media infographics and campaign messages
- The 5 steps to safe digging (graphics)
- NSDM proclamation template: So cities and counties can officially make the proclamation! Reach out to your mayors and county commissioners.
- Generic Press Release articles
- Safe digging videos on our YouTube channel
- NSDM, Fire Station Marquee Challenge and Safe Digging Partner graphics with HTML code
- "Can You Dig It?" game graphic HTML code:  
Game starts each year on April 1 at [safedigging.me](http://safedigging.me).

[www.nc811.org/safe-digging-month.html](http://www.nc811.org/safe-digging-month.html)

# Order your NC811 Banner Today

Order from the [NC811.org](http://NC811.org) website or contact Ann Rushing at: [annrushing@nc811.org](mailto:annrushing@nc811.org)

4x8 at \$36.00 each  
2x4 at \$16.00 each

Place your orders by  
March 10th

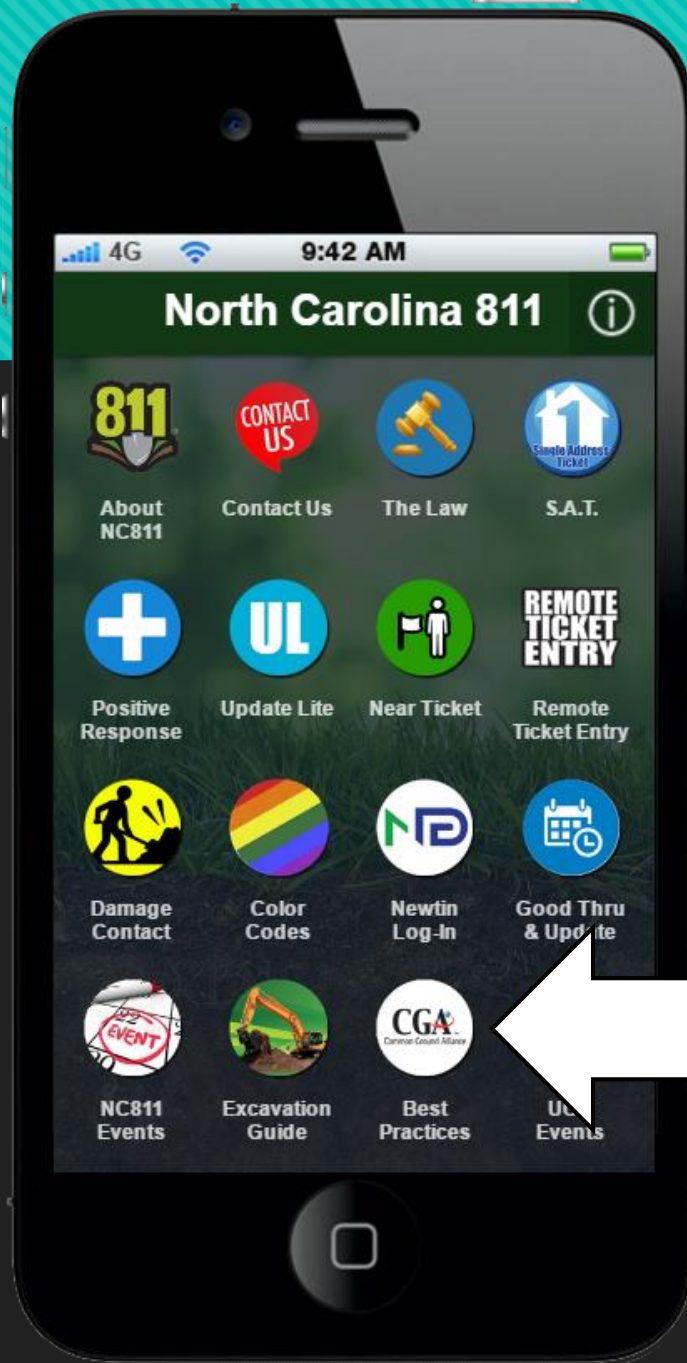


# Best Practices



**This button is linked to the Common Ground Alliance website's Best Practices guide.**

The CGA identified and validated over 130 "best practices" to enhance safety and prevent damages to underground facilities.





# 2017 NC811 Fire Station Marquee Challenge



Enter to win **\$1,000**

# NC Underground Damage Prevention Review Board Update

- Board meeting Quarterly
- 54 cases have been reviewed and letters have been sent
- Some quick stats:
  - Of 65 total complaints received, 54 have been reviewed by the Board
  - 33 were found to be violations
  - Of those 3 had fines recommended
  - 15 had either the wrong party identified or were missing critical information to make a determination
  - 6 were found to be not violations

# NC Underground Damage Prevention Review Board Meetings



**Located at: 2550 Operations Way, Raleigh, NC.**

On the corner of Operations Way and Westinghouse Blvd.

- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm



# NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

*All above holidays are excluded from the three working day notice.\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

# 2017 NC811 Board Meetings



## 1Q17

April 21, 2017  
Chetola Resort  
Blowing Rock, NC

## 2Q17

July 21, 2017  
The 1927 Lake Lure Inn and Spa  
Lake Lure, NC



For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)

# 2017 State UCC Meetings

March 14<sup>th</sup>, 2017  
PSNC Energy  
4211 Global Street  
Raleigh, NC

**SC/NC Joint Utility  
Coordinating  
Committee Conference**  
Wed, April 5, 2017 thru  
Fri, April 7, 2017  
10000 Beach Club Dr.,  
Myrtle Beach, SC 29572





# 811 Partners with Lowe's

We have exciting news! 811 and Lowe's have collaborated to share the Call Before You Dig message on their tree wraps. Visit any Lowe's store nationwide at 1,840 locations.

#811Lowe's

1.5 Million tree wraps



Like and follow us on:



Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.