

Surry-Wilkes

December 2019





Locate Requests & Transmissions for all of North Carolina

Nov. 2019 vs 2018

Tickets

2019: 153,947

2018: 161,565

Difference: -4.72%

Transmissions

2019: 870,595

2018: 885,722

Difference: -1.7%

Year-to-date

Tickets

2019: 2,082,153

2018: 1,876,950

Difference: 10.9%

Transmissions

2019: 11,396,798

2018: 10,237,379

Difference: 11.3%

Let's look at the numbers



**Know what's below.
Call before you dig.**



County Ticket Volume

YTD stats compared with previous year

Surry	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	78	85	6158	124	1619	8064
2019	160	63	5734	159	1999	8115
+/- Var	105.1%	-25.9%	-6.9%	28.2%	23.5%	0.6%
				Locates per day		35



County Ticket Volume

YTD stats compared with previous year

Wilkes	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	42	69	4448	131	1683	6373
2019	121	64	5038	173	1822	7218
+/- Var	188.1%	-7.2%	13.3%	32.1%	8.3%	13.3%
				Locates per day		31

County Ticket Volume

2019 Stats Compared with 2018

Surry	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	3	10	472	4	131	620
2019	8	3	389	12	191	603
+/- Var	166.7%	-70.0%	-17.6%	200.0%	45.8%	-2.7%
				Locates per day		26



County Ticket Volume

2019 Stats Compared with 2018

Wilkes	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	2	6	341	11	100	460
2019	20	1	558	23	453	1055
+/- Var	900.0%	-83.3%	63.6%	109.1%	353.0%	129.3%
				Locates per day		46



County Ticket Distribution



SURRY	678	603
ARARAT	16	9
DOBSON	49	113
ELKIN	49	40
LEVEL CROSS	22	14
LOWGAP	17	13
MOUNT AIRY	232	213
PILOT MOUNTAIN	45	43
ROUND PEAK	6	8
SHOALS	12	16
STATE ROAD	27	18
WESTFIELD	147	87

County Ticket Distribution



WILKES	1012	1055
BOOMER	21	10
ELKIN	23	6
FAIRPLAINS		11
HAYS	17	25
MILLERS CREEK	39	23
MORAVIAN FALLS	60	187
MULBERRY	19	38
NORTH WILKESBORO	184	176
PLEASANT HILL	41	29
PURLEAR	11	15
ROARING RIVER	79	93
RONDA	167	176
TRAPHILL	54	17
WILKESBORO	256	236

UPCOMING EVENTS





#ATCHolidays



@ATCDurham

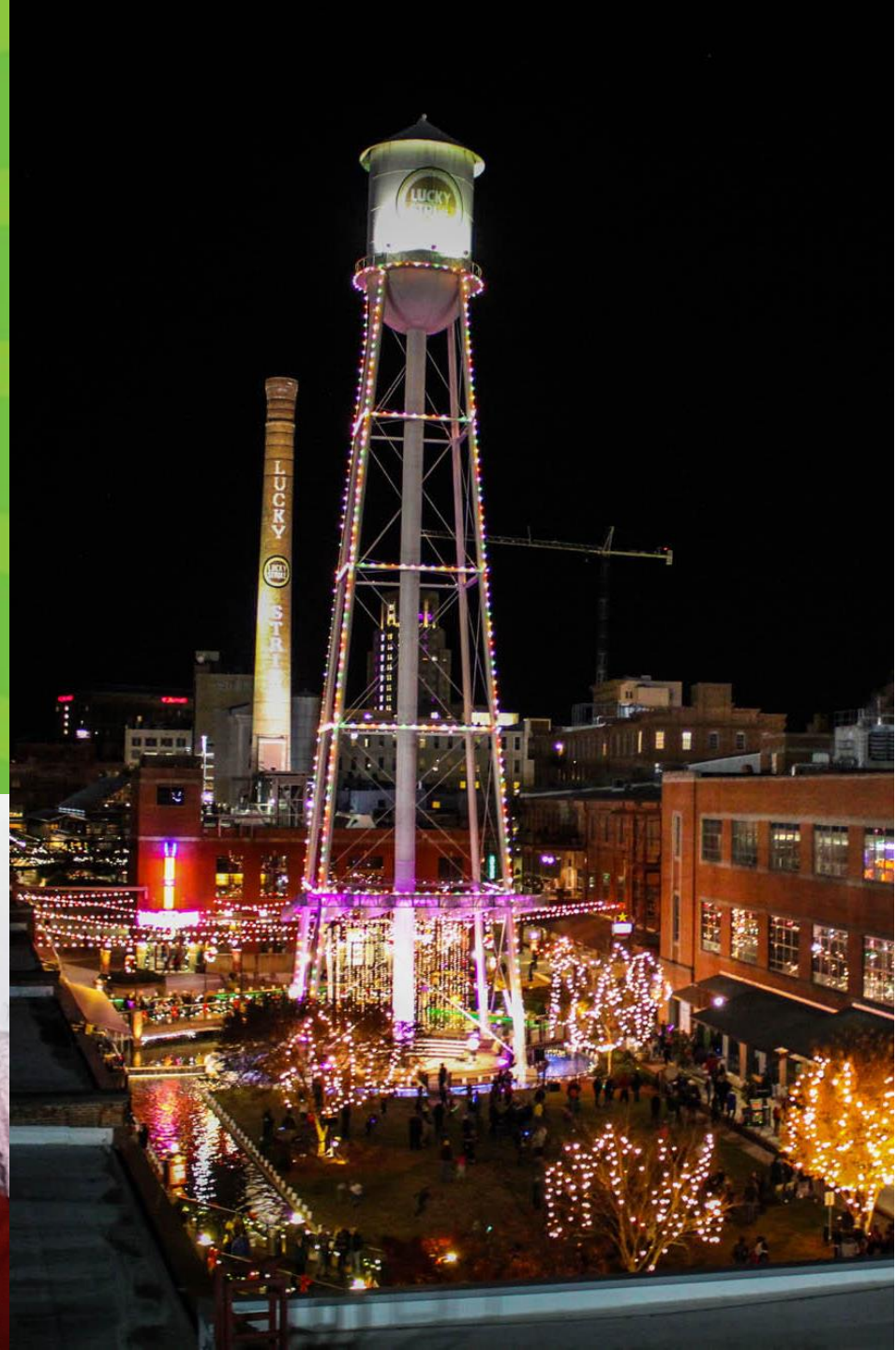


american_tobacco

Friday, December 6 at 6 pm

American Tobacco Amphitheater

AMERICAN TOBACCO'S TOWER LIGHTING



NC811 Upcoming Holiday Schedule

- **Christmas Eve & Christmas Day: Dec. 24 & 25th**
- ***Christmas Day After: December 26th**
- **New Years Day: January 1st**
- ***Martin Luther King Jr's Birthday: January 20th**

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



4Q19

**January 17, 2020
Grandover Resort
Greensboro, NC**

**For booking info:
Tonya Hargraves:
tonya@nc811.org**

NC Underground Damage Prevention Review Board

Location:

*Dempsey E. Benton Water Treatment Plant
2301 Benson Rd., Garner, NC*

January 21, 2020
10am to 4pm



<https://www.nc811.org/report-a-violation.html>



NC Locate Resolution

Partnership Committee

Every 2 months on the third Wednesday
NC 811, 5009 High Point Rd, Greensboro, NC

- Wednesday, December 11
11:00am – 1:00pm
- Wednesday, February 19
11:00am – 1:00pm





State UCC Meeting

North Carolina 811

5009 High Point Road, Greensboro

Tuesday, January 14, 2020

10:00am – 12:00pm



*The NC811 Education
Department is here to help you!*



A PDF of this presentation is
available at **www.ncucc.org**

*Use the UCC Issues form to voice your
concerns to both local and state level UCC
meetings in North Carolina. Available on both
the NCUCC website and the NC811 app.*

North Carolina Surry-Wilkes Utilities Coordination Committee



Meeting Minutes

Date: 12/6/2019

Place: Breakfasttime

Town: Jonesville, NC

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 8:38 am
- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic Happy Holidays to all!! Be Safe this time of the Year!! Know the dangers around the house.

Old Business

- Any Changes to last month's minutes? (NONE)

Officer Reports

Chair- Voted in Kent with Duke Energy as the New C0-Chairman for this UCC

Co-Chair/Secretary- Please see attendance sheet attached.

New Business

- **NC 811 / One Call** presentation was given by Informed the group that NC811 was notified that Direct Sat doesn't locate for CenturyLink, USIC has taken over that contract as of Monday, December, 2nd 2019. USIC should be up and running with those locates.
- **Encourage everyone to start inviting their contractors to these meetings to help inform them of new laws and to network with the group.**

Open Discussion

Reports

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the November 2019 presentation giving the totals for YTD and

Monthly number for Tickets called in, average locates per day and (3) hour tickets. (This is included as a PDF on the UCC website) Brian went over how to donate to the Food Banks and other organization to help those in need. Encourage all of those in attendance to help others during the Holiday season. NC811 went over some of the new laws and procedures that are now in effect as of October 1st 2019. Went over with every about the Liaison meeting that took place in Asheville back in November. Some of the things that are different with the other 811 locations. Talked about issues in the area with locates not getting marked on time and how emergency locates seem to never get marked. It was asked if Brian Morehouse with NC811 would reach out to discuss this issue with USIC. Brian Morehouse reached out to Jeremy Hussey, USIC, Supervisor on 12/6/2019 at 9:52 AM. Spoke to the group about 1,320 ft, ¼ mile. (5) address and the single address rules. Gave examples of these issues to all and had a discussion on them.

- B. NC811 spoke to the group about hazards around the house during the holiday season. Don't plug to many things into one receptacles. Lock those doors, many thieves stalk the neighborhoods during this time of year. Always cut those boxes up and place in garbage can. Thieves will look over your property and can tell what you received for the holidays. Stay a step ahead of them.
- C. Deer is out and they will run in front of you in a quick second. Be careful and stay alert.
- D. Open discussion about contractors in the area and any issues with the way work is being done. See report below.
- E. **Yadkin Water Authority- Having issues with contractor installing UG cable for Facebook has been damaging utilities throughout the area. Reported to Brian Morehouse and asked if NC811 would reach out to the. Brian Morehouse went out to where contractors for this project is located on 268, had a quick safety program with crew with Terran Tech about spot checking, bringing them up to date on new law changes that took effect on October 1st. Gave crews business card and asked for them to reach out if needed.**
- F. **Frontier Natural Gas- NA.**
- G. **USIC – NA.**
- H. **Spectrum-** Reports that they are very busy at this time with Fiber installation and service drops. Reports having issues getting many of their locates done on time and are having to reach out to get these locates done. Even (3) hour tickets are being attended too. Drop work is heavy in the area with no reports of issues. No major damages to report at this time.
- I. **Surry- Yadkin EMC-** Reports that they have 3-Phase project underway that is handled by Pike Electric. They are in the process of bring a new substation on line and work continues on that project over the next few months. No damages to report at this time.
- J. **RiverStreet-** Work load heavy and have no major projects to report. Cable installs and cable replacement. No major damages to report at this time. Interested in having more training from NC811 for their contractors in 2020. Did report that they are having issues getting locates done on time and having a problem with (3) hour tickets done. Seems they call locates in and they will get response usually by the (3) hour ticket is due.
- K. Duke Energy picked the tab up for everyone's Breakfast "THANK YOU"

Next Meeting – Friday, February 6th 2020, Cagney's Kitchen, Wilkesboro, NC

Meeting adjourned at **9:28 am**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**

