

Surry-Wilkes
October 2019





October is...

Tackling Hunger Month

www.NationalDayCalendar.com

NATIONAL
DAY
CALENDAR™

#TacklingHungerMonth



HOW TO OBSERVE

Donate some non-perishable food to your local homeless shelter, and use #TacklingHungerMonth to post on social media and spread the word! October is generally the time of year people start getting ready for holidays like Thanksgiving and Christmas. Now is a great time to start thinking about helping those who may not get to enjoy big Thanksgiving dinners or cookies on Christmas Eve. There are many simple ways you can help, and it won't take much of your time or money.

- **Bulk up your food drive.** Canned goods, peanut butter, dry beans, brown rice, olive oil, nuts, and soups are all excellent foods to donate, and they won't put a dent in your bank account.
- **Donate money.** Relief agencies like Action Against Hunger, the Hunger Project, Feeding America, and Share Our Strength are always accepting donations with a goal in mind to make sure nobody goes hungry.
- **Support food banks** and make contributions of any kind, whenever you can. A little bit goes a long way when someone is going hungry.

#TacklingHungerMonth





Let's look
at the numbers



Locate Requests & Transmissions

Sept 2019 vs 2018

Tickets

2019: 186,592

2018: 155,325

Difference: 20.1%

Transmissions

2019: 1,032,861

2018: 847,408

Difference: 21.9%

Year-to-date

Tickets

2019: 1,724,421

2018: 1,513,869

Difference: 13.9%

Transmissions

2019: 9,385,706

2018: 8,250,478

Difference: 13.8%



County Ticket Volume

YTD stats compared with previous year

Surry	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	65	68	5180	108	1333	6754
2019	146	59	4840	131	1658	6834
+/- Var	124.6%	-13.2%	-6.6%	21.3%	24.4%	1.2%
				Locates per day		36



County Ticket Volume

YTD stats compared with previous year

Wilkes	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	34	52	3644	103	1394	5227
2019	85	59	3870	122	1015	5151
+/- Var	150.0%	13.5%	6.2%	18.4%	-27.2%	-1.5%
				Locates per day		27

County Ticket Volume

2019 Stats Compared with 2018

Surry	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	5	6	391	10	134	546
2019	15	2	365	16	154	552
+/- Var	200.0%	-66.7%	-6.6%	60.0%	14.9%	1.1%
				Locates per day		25



County Ticket Volume

2019 Stats Compared with 2018

Wilkes	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2018	3	3	339	5	122	472
2019	20	11	544	6	97	678
+/- Var	566.7%	266.7%	60.5%	20.0%	-20.5%	43.6%
				Locates per day		31



County Ticket Distribution

SURRY	552
ARARAT	14
DOBSON	51
ELKIN	77
LADONIA	11
LEVEL CROSS	16
LOWGAP	12
MOUNT AIRY	180
PILOT MOUNTAIN	53
RED BRUSH	12
STATE ROAD	18
WESTFIELD	71
ZEPHYR	12



County Ticket Distribution

WILKES	678
BOOMER	14
ELKIN	26
HAYS	26
MILLERS CREEK	38
MORAVIAN FALLS	27
NORTH WILKESBORO	144
PLEASANT HILL	39
PURLEAR	32
ROARING RIVER	12
RONDA	65
TRAPHILL	15
WILKESBORO	225



County Member Operator Identity Information

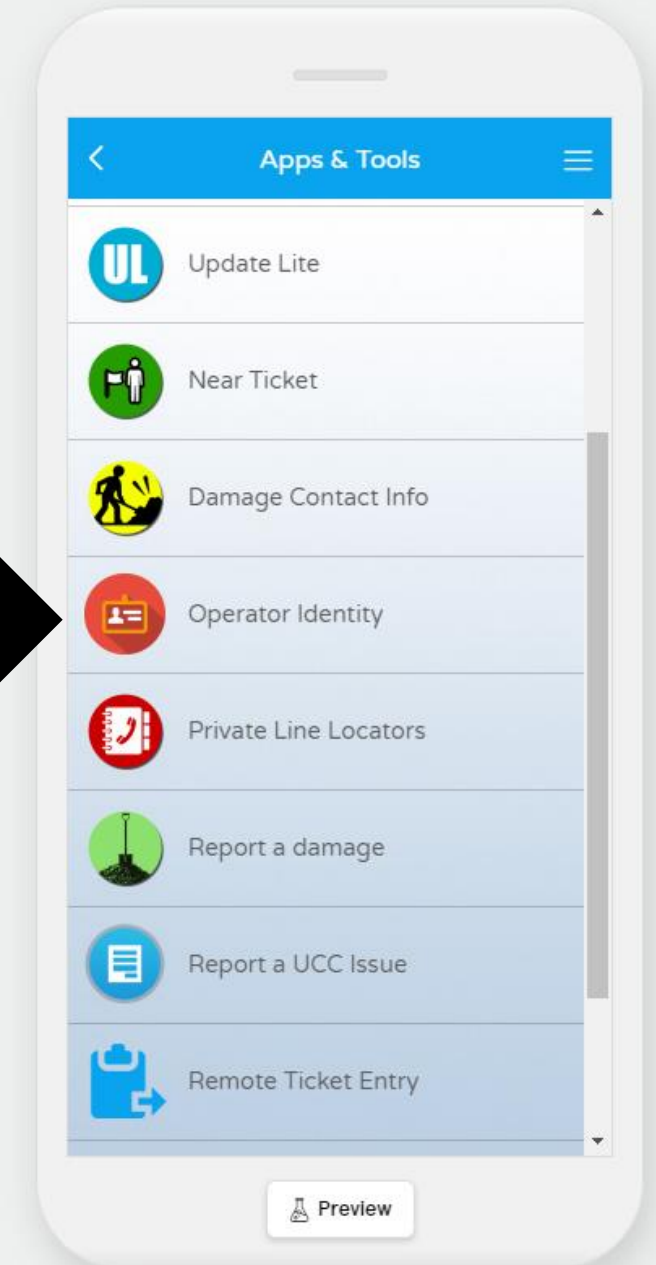
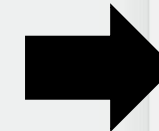
NORTH CAROLINA

County

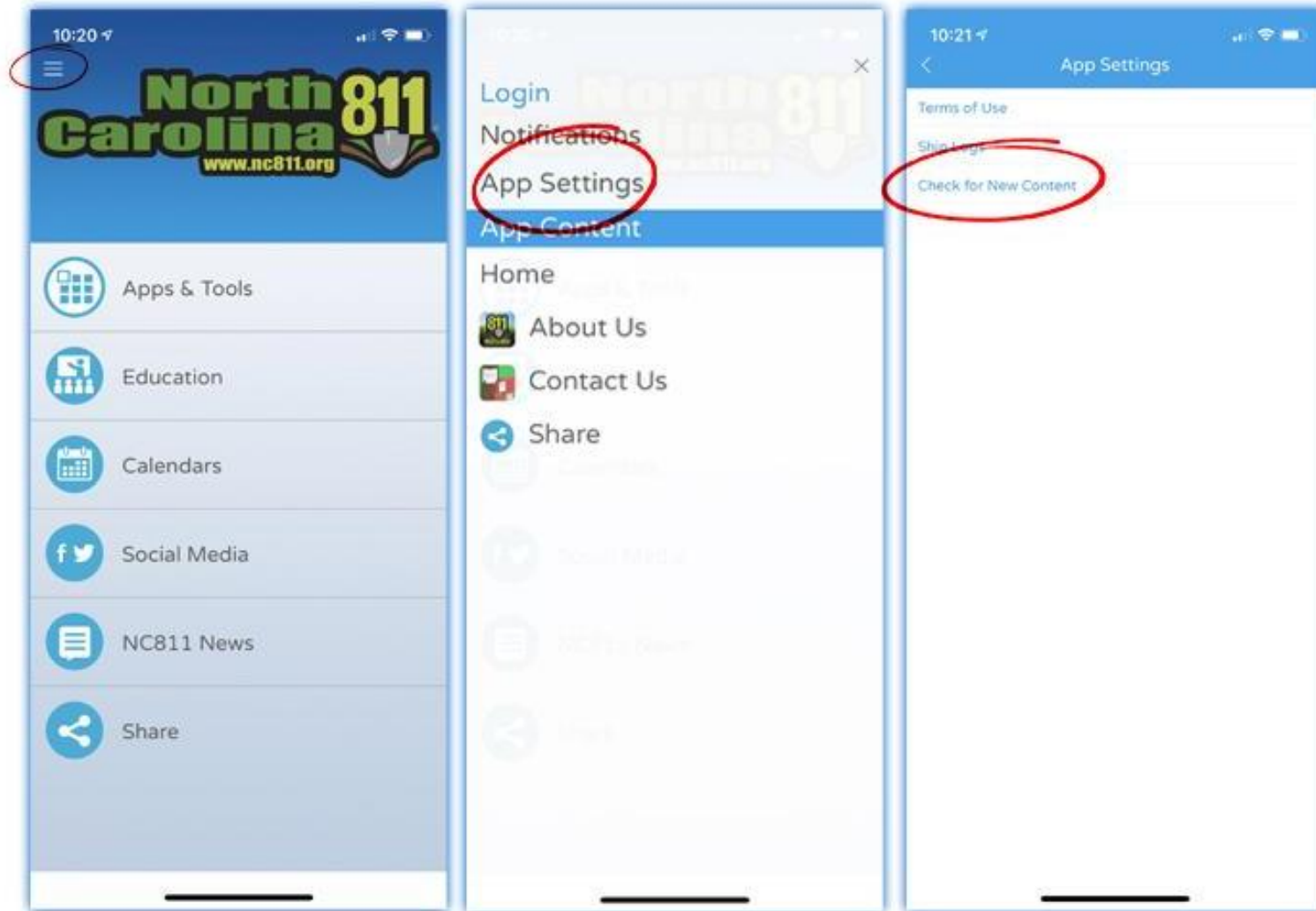
Members Notified for County GUILFORD

Code	Name	Description	Op Id
ALT02*	WINDSTREAM COMMUNICATIONS, INC.	WINDSTREAM PHONE	
ARC01	CITY OF ARCHDALE	WATER AND SEWER	
ATT01	ATT/T (TRANSMISSION)	FIBER OPTIC	AT&T/T F/O
ATT312*	ATT/D (DISTRIBUTION)	PHONE - COPPER OR FIBER	ATT/D
BKC01	BURKELY COMMUNITIES	FIBER OPTIC	
CAR02	CARDINAL PIPELINE COMPANY	GAS	
CNH01	CONE HEALTH	COPPER AND FIBER OPTIC	ConeHealth
COB01	CITY OF BURLINGTON	WATER AND SEWER	COB01
COP02	COLONIAL PIPELINE COMPANY	GAS	
CPL30*	DUKE ENERGY	POWER	DUKE
CTT01*	CTLCL-CENTURYLINK	PHONE AND FIBER OPTIC	
CTT01*	CTLCL-CENTURYLINK	PHONE AND FIBER OPTIC	

Available on the nc811.org homepage, the Member Services page and on the NC811 App starting Oct 1, 2019.



Update your NC 811 app.



PLEASE NOTE

If the diameter or width of the facility is greater than four inches, the dimension of the facility shall be indicated at least every 50 feet in the area of the proposed excavation or demolition. An operator who operates multiple facilities in the area of the proposed excavation or demolition shall locate each facility.

The operator's identity, marked as provided in subdivision (1) of this subsection, in the area where the proposed excavation or demolition is to occur. At a minimum, the operator's identity shall be marked at the beginning point, at intervals of 200 linear feet, and at the end point of the proposed excavation or demolition.

50 feet

8"

ABC Gas Company

200 feet

House Bill 872

Law changes effective Oct. 1, 2019

Available on
nc811.org



UPCOMING

EVENTS



Upcoming Holiday Information

- ***Veterans Day: Monday, November 11th**
- **Thanksgiving: Thursday, November 28th**
- **Day after Thanksgiving: Friday, November 29th**

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



**BOARD
MEETING**

3Q19

October 18, 2019

Shell Island Resort, Wrightsville Beach, NC

4Q19

January 17, 2020

Greensboro, NC

For booking info, contact

Tonya Hargraves: tonya@nc811.org

NC Underground Damage Prevention Review Board

*Located at: Dempsey E. Benton Water
Treatment Plant*

2301 Benson Rd., Garner, NC

October 15, 2019 - 10am to 4pm



<https://www.nc811.org/report-a-violation.html>



NC Locate Resolution Partnership Committee

Every 2 months on the third Wednesday
NC 811, 5009 High Point Rd, Greensboro, NC

Wednesday, October 16, 11:00am – 1:00pm





State UCC Meeting
Piedmont Natural Gas Co
1321 S 10th St, Wilmington, NC

Tuesday, November 5, 10:00am – 12:00pm



*The NC811 Education
Department is here to help you!*



A PDF of this presentation is
available at **www.ncucc.org**

*Use the UCC Issues form to voice your
concerns to both local and state level UCC
meetings in North Carolina. Available on both
the NCUCC website and the NC811 app.*

North Carolina Surry-Wilkes Utilities Coordination Committee



Meeting Minutes

Date: 10/5/2019

Place: Cagney's Kitchen

Town: Wilkesboro, NC

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 8:36 am
- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – Know the New laws & Procedure. Help those that are in need !!!!

Old Business

- Any Changes to last month's minutes? (NONE)

Officer Reports

Chair- Nothing new to report.

Co-Chair/Secretary- Please see attendance sheet attached.

New Business

- NC 811 / One Call presentation was given by: Discussion of locates in the area. Reported that companies are having a problem getting locates cleared on time. Problems with Century Link and also Duke Energy, getting those locates cleared. A number of people complained that locators are not responding to emergency locates nor calling

Open Discussion Reports

- A. NC 811 / One Call – Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the October 2019 presentation giving the totals for YTD and Monthly number for Tickets called in, average locates per day and (3) hour tickets. (This is included as a PDF on the UCC website) Brian went over how to donate to the Food Banks and other

organization to help those in need. Encourage all of those in attendance to help others during the Holiday season. NC811 went over some of the new laws and procedures that are now in effect as of October 1st 2019. Went over with the group how the MLS went at the Cabarrus Arena on Wednesday October 2nd 2019. Have received a lot of positive feedback from those that attend. Talked about large projects in the area and locating issues. Brian Morehouse gave everyone the supervisors numbers for locating companies that are within this area. Encouraging others to reach out to those supervisors if they are having issues with getting tickets cleared. Had an open discussion with all in attendance about how to make our local UCC better and what type of information they may be looking for now and in the future.

- B.
- C. **N.C.D.O.T- Some work within the area has slowed down due to budget for 2019. Bridge work in the area continues, shoulder work and any maint work needed will continue. Hwy 226 work continues.**
- D. **Frontier Natural Gas- Locates are up and staying very busy but no large projects to report at this time. No damage reports.**
- E. **USIC – NA.**
- F. **Spectrum-** Reports that they are very busy at this time with Fiber installation and service drops. They report they are having issues with getting locates done on time for Duke Energy and they were given the number of the supervisor in the area that locates for USIC. It was requested that they reach out to them when needed.
- G. **Surry- Yadkin EMC-** Reports that they have 3- Phase project underway that is handled by Pike Electric. They are in the process of bring a new substation on line and work continues on that project over the next few months. No damages to report at this time.

Next Meeting – Friday, December 6th 2019, Breakfasttime, Jonesville, NC

Meeting adjourned at **9.41 am**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**

Surry Wilkes
2019 CCC

October 4th
meeting

[illegible]