

# Wake County UCC

## February 28, 2017

# February 2017



*Brown Mountain Overlook*

A graphic featuring a man in a suit pointing at a central blue hexagon with the text 'business analytics'. The background is a dark blue grid of hexagons, each containing a different business-related icon: a hierarchy chart, a pie chart, a presentation board, a person silhouette, a globe, a bar chart with an upward arrow, a clock, and gears. The overall theme is business and technology.

# business analytics

**North Carolina 811**  
[www.nc811.org](http://www.nc811.org)



# Locate Requests & Transmissions

## Jan. 2017 vs 2016

### Tickets

2017: 147,568

2016: 122,523

Difference: +20.4%

### Transmissions

2017: 834,883

2016: 651,388

Difference: +28.2%

# County Ticket Volume



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2016 Stats Compared with 2015



	Type Ticket							% Measured against Total Tickets				
WAKE	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2016	417	478	14,356	419	5,009	20,679	2016	8.3%	2.3%	69.4%	2.0%	24.2%
2017	484	251	16,263	547	5,407	22,952	2017	2.1%	1.1%	70.9%	2.4%	23.6%
+/- Var	16.1%	-47.5%	13.3%	30.5%	7.9%	11.0%	Diff +/-	-6.2%	-1.2%	1.5%	0.4%	-0.6%

Work Days	Total Tickets	Avg Locates per Day
20	22,952	1,148

# County Ticket Distribution

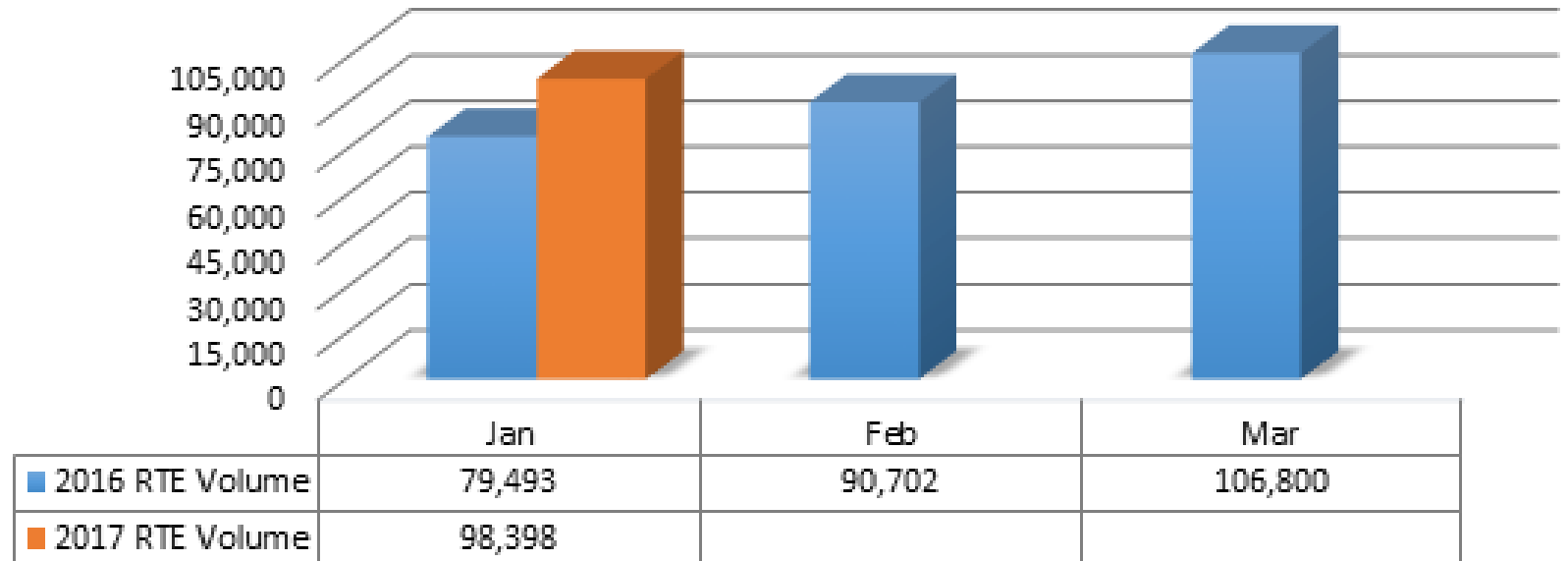


WAKE	22,952
ANGIER	11
APEX	1,893
CARY	4,738
CLAYTON	8
DURHAM	40
FELTONVILLE	2
FUQUAY VARINA	698
GARNER	620
HOLLY SPRINGS	1,399
KNIGHTDALE	366
LEESVILLE	1
MORRISVILLE	568
NEW HILL	31
NEW LIGHT	2
RALEIGH	10,437
RESEARCH TRIANGLE PA	1
ROLESVILLE	200
WAKE FOREST	1,369
WENDELL	307
WILLOW SPRINGS	73
ZEBULON	188

# REMOTE TICKET ENTRY

Total Tkt Summary	147,568
In-House Tkt Summary	49,170
RTE Ticket Summary; incl. UL	98,398
RTE Ticket Summary; excl. UL	84,239
RTE % Volume; excl. UL	57.08%
RTE % Volume	66.68%

RTE Volume 2017 vs 2016







[www.nc811.org/safe-digging-partner.html](http://www.nc811.org/safe-digging-partner.html)



# 2017 NC811 Fire Station Marquee Challenge



Enter to win **\$1,000**

# NC Underground Damage Prevention Review Board Update

- Some quick stats:
  - Of 65 total complaints received, 54 have been reviewed by the Board
  - 33 were found to be violations
  - Of those, 3 had fines recommended
  - 15 had either the wrong party identified or were missing critical information to make a determination
  - 6 were found to not be violations

# NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way,  
Raleigh, NC

- Apr. 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- Oct. 17, 2017 - 10am to 4pm





# NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

*All above holidays are excluded from the three working day notice.\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

# 2017 NC811 Board Meetings



## 1Q17

April 21, 2017

Chetola Resort

Blowing Rock, NC

## 2Q17

July 21, 2017

The 1927 Lake Lure Inn and Spa

Lake Lure, NC



**For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)**

# 2017 State UCC Meetings

PSNC Energy  
March 14<sup>th</sup>, 2017  
4211 Global Street  
Raleigh, NC

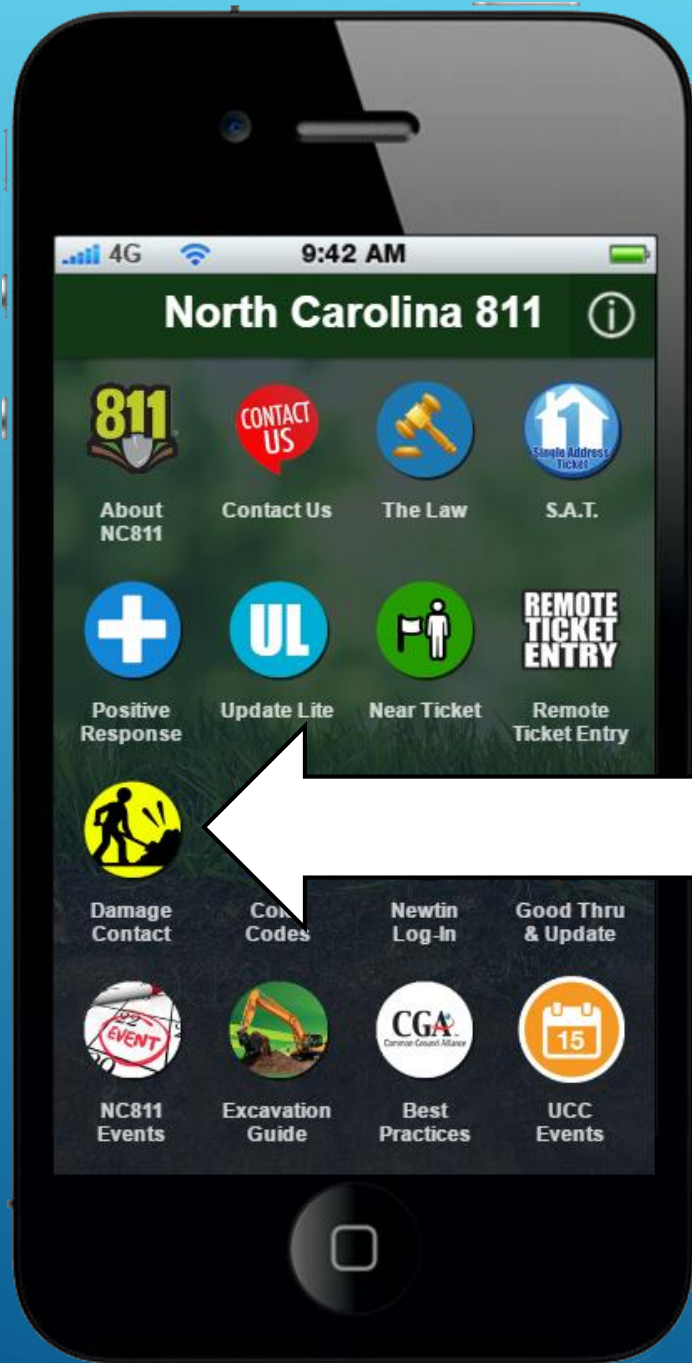
**SC/NC Joint Utility  
Coordinating  
Committee Conference**  
Wed., April 5, 2017 thru  
Fri., April 7, 2017  
10,000 Beach Club Dr.,  
Myrtle Beach, SC 29572





# Damage Contact

When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.





Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.