

Wake County Utility Coordinating Meeting

PSNC Energy-South Raleigh Office

Located at 4211 Global Street, Raleigh, North Carolina 27610

January 31, 2017

Meeting Time:

The Wake County Utility Coordinating Meeting was called to order by Mazetta Wynn at 11:01 am.

Total Members Present

There was a total of **55** members present at the January Wake County Utility Coordinating Meeting according to the sign in sheet. **Members have been asked to please sign in so that an accurate count of attendees for each meeting can be documented.**

Welcome of Members and Guest:

Mazetta Wynn with PSNC Energy welcomed everyone to the 1st UCC meeting of the year. She provided housekeeping, emergency evacuations plans in case of an emergency, and fire exits in the building.

Special Thank You:

Lunch was provided for this meeting by Paul McCullough with the City of Raleigh. Thank you again **Paul McCullough with the City of Raleigh** for providing lunch for us during this meeting!!!

Blessing of the Food:

Blessing of the food was provided by Mazetta Wynn before we started lunch.

Introduction of the Members and Guest:

Mazetta Wynn welcomed everyone to today's meeting again and a formal introduction of the guests and members from left to right announcing their name along with the company they are affiliated with.

Safety Moment:

The first safety moment was provided by Mazetta Wynn with PSNC Energy. In January 2002 the North Carolina Move Over Law took effect requiring motorists, if they safely do so, to move one lane away from any law enforcement or other emergency vehicles on the side of the highway.

The North Carolina General Statute 20-157(F) expanded the current law to include service vehicles, including electric, cable, telephone, communications, gas, and all state vehicles with an amber light.

There's so much construction going on in the area. Mazetta advised she was leaving work on Friday, January 27th and the exit that she get off on they are doing a lot of construction and it ended up that she was rear ended and front ended. There was five vehicles involved in this accident. The car that hit the back of her vehicle was trying to avoid a physical body in the construction area and then caused all of that so at that time we really couldn't move over, but just be mindful of the Move Over Law and just be careful with your driving. In this case no one was hurt. Feelings were hurt, vehicles damaged, but no bodily injuries.

Approval of Minutes:

Correction was made to the October 2016 minutes to update under the old business on the spelling of Tim Yarbrow (Last Name) with Anasco and Associates.

First Approval: Motion to Approve was Guy Smith with Precision Networks Incorporated

2nd the Motion: Cort Bennett with PSNC Energy

Old Business:

Sandra Johnson with PSNC Energy spoke about the contractor breakfast that was held last March 2016. Others advised that the facility at the North Carolina State University Club and parking was great. It was convenient and right off of the belt line. A high percentage by the show of hands agreed to the contractor breakfast same location as last year. The contractor breakfast will be held in the month of October of this year which is our last meeting of the year.

New Business/Contractor Discussion:

John Lecco with Charter/Time Warner Cable advised that there's nothing new. Business is as usual. Looking forward to talking and meeting with other folks about the locate partnership in the area.

The City of Raleigh is in the process of revising their notifications and other means of communication with the field staff. We have sent out 600 notifications last year and received about 60 which is only 10%. We are trying to come up with a better way to communicate with our field staff.

As of August 1-January 26, 2017 we have initiated 723 emails and 84 were complete and there were 84 responses.

Tim Peacock with GrayCliff Enterprise advised that he deals with Tara and he doesn't get any emails or phone calls. He doesn't even find out the size of what the water main is until he call Tara up and let her know that he's out there and when he need to bore a road and need to know the size of the water main. He said he thought the City of Raleigh had this under control

where they would have their locators tell us what's the size of the water main so that we wouldn't be waiting more than 72 hours to bore the road. I've been working pretty well with Tara, but I am still having to wait a couple of days. Sometimes I have these lane closures and I have to work a little bit around that. If a new process is being developed then that's good to know as the writing on the road was a significant help to us to inspect a job and visually saw 10 inch or 12 inch then knew right then that he needed to call 72 hours to set up.

Also another thing that I've noticed that the City of Raleigh is not telling these contractors, although I've known about the issue for about a year now. When you have a 1 x 1 hole and you spot the water main then you are not getting by with that. You will have to put a 3 x 3 back and you can't get an asphalt guy within 48 hours so don't know where you're going with that, but it won't work. When you call the asphalt or pot hole guys they are already weeks out and they say they are not sure when they will be able to get to us so it would be nice if the City of Raleigh could give us a little bit more lead time with that about putting that 3 x 3 back in the road. It's just not a very quick fix. Remember we have to work between the hours of 9 am to 4 pm in the City of Raleigh.

Concerns/Issues: None presented at this time

NC811 Report:

- Jeff Bartley presented the NC 811 report for the month of January 2017. **The North Carolina Utility Coordinating Committee celebrating 1942-2017 75th Anniversary.** The NC 811 Center received locate request totaling **138,076** in 2016. This was an increase of **+18.7%**. Year ending totals on tickets were **1,949,995** which was a **26.9%** increase over 2015. Transmission Locate request was **775,155** in 2016. This was an increase of **+26.5%**. Total year to date of transmission tickets are **10,655,012** which is a total increase of **38.5%** over 2015.
- There was a total ticket volume of **319,317** for Wake County in 2016. The average locate per day was **1,293**.
- The remote ticket entry volume in Wake County in **2016** was **93,219** compared to **76,399** in **2015**.
- **NC811, December 2016 there were 549 Damage Events in 48 Counties.**

Good Thru & Update: Know the life of your ticket and when to update it with the Good Thru & Updated section on the NC811 App.

Pipes Plus is available online now in Spanish. You can go to www.ncpipesplus.org for more information.

Become a Safe Digging partner at www.NC811.org/safe-digging-partner.html

North Carolina Underground Damage Prevention Review Board Process:

- 1) Compliant received, response sent within 10 days, response material compiled, case number assigned.
- 2) Board reviews the information provided by the parties and determines whether a violation occurred or if there is insufficient evidence. Action or penalty is determined.
- 3) Certified letter is sent to the parties indicating the outcome and that the violator has 30 days to request a hearing from UDPRB if they disagree.
- 4) If a hearing is requested, the UDPRB will place it on the calendar for a future meeting and notify both parties. If penalty is upheld, case is docketed with the Utilities Commission and an order issued.
- 5) If no response within 30 days, case is docketed with Utilities Commission and an order is issued. Any future appeals are handled directly through arbitration.
- 6) An order issued from Utilities Commission from arbitration, may be appealed to the superior court division of the General Court of Justice in the County of alleged violation or in Wake County.

**** The party cited with a violation will have (90) days to comply with the training requirement once docketed by the Utilities Commission. Their order will explain the details of compliance for fines and training to the individual receiving the order**.**

NC Underground Damage Prevention Review Board Meetings located at 2550 Operations Way, Raleigh, North Carolina.

- **January 17, 2017 from 9 am to 4 pm**
- **April 18, 2017 from 10 am to 4 pm**
- **July 18, 2017 from 10 am to 4 pm**
- **October 17, 2017 from 10 am to 4 pm**

2017 NC811 Board Meetings Locations:

- **4Q16, January 20, 2017 at Grandover Resort & Conference Center, Greensboro, NC**
- **1Q17, April 21, 2017 at Chetola Resort, Blowing Rock, NC**
- **2Q17, July 21, 2017 at The 1927 Lake Lure Inn and Spa at Lake Lure, NC**

For booking information contact Tonya Hargraves: tonya@nc811.org

2017 State UCC Meetings

- **The next State UCC Meeting is scheduled on March 14, 2017 at PSNC Energy-South Raleigh Office located at 4211 Global Street, Raleigh, North Carolina at 10:00 am.**
- **SC/NC Joint Utility Coordinating Committee Conference will be held on Wednesday, April 5-7, 2017 at 10000 Beach Club Drive, Myrtle Beach, SC 29572.**

Next UCC Meeting:

The next Wake County Utility Coordinating meeting will be held on Tuesday, February 28, 2017 at [PSNC Energy-South Raleigh Office](#) located at 4211 Global Street, Raleigh, North Carolina at 11:00 am.

Volunteers for Lunch for 2017:

February 28, 2017: Brett Boswell with Vermeer Mid Atlantic will be providing lunch for the month of February. **Thank you Brett Boswell with Vermeer Mid Atlantic!!!**

March 28, 2017: Donna Zuniga with Duke Energy will be providing lunch for the month of March. **Thank you Donna Zuniga with Duke Energy!!!**

Meeting Adjourned: The Wake County Utility Coordinating Meeting adjourned at 12:16 pm.

[Minutes Prepared by Tiffany Elie, PSNC Energy, Telephone Number 919-836-2439](#)



Sam Velasquez

ANSCO & ASSOCIATES

Samuel Velasquez Cansco LLC.com

(6)

UCC Sign-In Sheet

County: WakeDate: 01 / 31 / 2017

1043

Name

Company

Email

Phone Number

PATRICK LANDRETH

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CURT SOUTHAUD

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T-SHIRT
SIZE

UCC Sign-In Sheet

County: Wake

Date: 01/31/2017

2 of 3

Name	Company	Email	Phone Number
Amelia Pyfer	COR	amelia.pyfer@raleighnc.gov	919-746-6315
John LESCO	CHARTER		704-533-0198
Nash Otto	City of Raleigh	Nash.Otto@raleighnc.gov	
Lee Denny	SIC	ldenny@SINco.com	918-820-3181
Jay Muelke	Devisive Communications	jpmuelke@devisive.net	828 514 9111
Jaduaa Bobu	Devisive Comm.	jordan.bobu@devisive.net	704-2411119
Kris D. Nubia	USIC		919-201-0142
Sharon Clark	Spectrum (TWC)	sharon.clark@charter.com	919 812 5148
James Custer	AT Communications	jcuster@apluscommunications.net	(919) 495-2241
Steve Berry	ANSCO	Steve.Berry@ansco.com	704 309 1527
Mazetha Wilson	PSMK	Mwgnw@scana.com	(919) 367-2717
Guy Smith	PRP	smithguy@prp.net	919-667
Katy Rakon	Mell Underground	krakow@underground.com	919-805
Lee Cravell	Mell Underground	Lee.Cravell@underground.com	910 786 1178
Ann Rushing	NC 811	annrushing@nc811.org	336-944-5518
Dan Woodruff	CEC	Dan.Woodruff@ceconline.com	919 795 1556
Brett Boswell	Vermec	brett.boswell@vermec.com	919-684-6006
Tina Parker	TWC/Charter	tina.parker@charter.com	919-612-7020
Robb Farnell	Mastec	Robb.Farnell@engrtec.com	919 971-5592

T-SHIRT SIZE

Large ✓
Small ✓

Large ✓

XL ✓

8535
XL ✓
XL ✓

XL ✓

XL ✓

Terr Williams PSNC Energy twilliams2@scana.com (919) 367-2717 L ✓

Mark Slentz COR LOR Mark Slentz@raleighnc.gov 919 996 6020 2XL ✓

NC811 UCC Report for January 2017

WAKE COUNTY UCC

JANUARY 31, 2017

Downtown Asheville





A graphic featuring a man in a suit pointing at a blue hexagon with the text 'business analytics'. The background is a dark blue grid of hexagons, each containing a different business-related icon: a hierarchy chart, a pie chart, a presentation board, a person silhouette, a globe, a bar chart with an upward arrow, a clock, and gears.

business analytics

North Carolina 811
www.nc811.org



Locate Requests & Transmissions

Dec. 2016 vs 2015

Tickets

2016: 138,076

2015: 116,302

Difference: +18.7%

Transmissions

2016: 775,155

2015: 612,719

Difference: + 26.5%

Year end totals 2016

Tickets: 1,949,995

26.9% increase over 2015

Transmissions: 10,655,012

38.5% increase over 2015

County Ticket Volume



County Ticket Volume

December stats compared with 2015



	Type Ticket							% Measured against Total Tickets				
WAKE	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2015	274	331	12,015	322	5,080	18,022	2015	1.5%	1.8%	66.7%	1.8%	28.2%
2016	470	274	14,459	482	4,410	20,095	2016	2.3%	1.4%	72.0%	2.4%	21.9%
+/- Var	71.5%	-17.2%	20.3%	49.7%	-13.2%	11.5%	Diff +/-	0.8%	-0.4%	5.3%	0.6%	-6.3%

County Ticket Volume

2016 Stats Compared with 2015



	Type Ticket							% Measured against Total Tickets				
WAKE	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2015	2,092	2,954	156,069	4,815	53,128	219,058	2015	1.0%	1.3%	71.2%	2.2%	24.3%
2016	13,039	5,876	218,644	8,515	73,243	319,317	2016	4.1%	1.8%	68.5%	2.7%	22.9%
+/- Var	523.3%	98.9%	40.1%	76.8%	37.9%	45.8%	Diff +/-	3.1%	0.5%	-2.7%	0.5%	-1.3%

Work Days,	Total Tickets	Avg Locates per Day
247	319,317	1,293

County Ticket Distribution



WAKE	20,095
ANGIER	6
APEX	1,705
CARY	4,361
CLAYTON	4
DURHAM	40
FELTONVILLE	2
FUQUAY VARINA	598
GARNER	522
HOLLY SPRINGS	1,003
KNIGHTDALE	293
MCCULLERS CROSSROADS	2
MORRISVILLE	683
NEW HILL	14
NEW LIGHT	3
RALEIGH	8,969
RALEIGH OUT	1
ROLESVILLE	173
WAKE FOREST	1,199
WENDELL	309
WILLOW SPRINGS	67
ZEBULON	141

2016 Damages

By Events

County	Events	% of Grand Total
Mecklenburg	172	31.33%
Wake	106	19.31%
Durham	59	10.75%
Union	24	4.37%
Buncombe	15	2.73%
Guilford	14	2.55%
Orange	13	2.37%
Forsyth	11	2.00%
Cabarrus	10	1.82%
New Hanover	10	1.82%
Brunswick	9	1.64%
Lincoln	8	1.46%
Catawba	7	1.28%
Johnston	7	1.28%
Cumberland	6	1.09%
Davidson	6	1.09%
Gaston	6	1.09%
Iredell	6	1.09%
Pender	6	1.09%
Alamance	5	0.91%
Cleveland	4	0.73%
Burke	3	0.55%
Carteret	3	0.55%
Chatham	3	0.55%



Harnett	3	0.55%
Henderson	3	0.55%
Pitt	3	0.55%
Rockingham	3	0.55%
Craven	2	0.36%
Moore	2	0.36%
Rowan	2	0.36%
Wilson	2	0.36%
Caldwell	1	0.18%
Chowan	1	0.18%
Davie	1	0.18%
Franklin	1	0.18%
Granville	1	0.18%
Greene	1	0.18%
Haywood	1	0.18%
Lee	1	0.18%
Macon	1	0.18%
Montgomery	1	0.18%
Onslow	1	0.18%
Person	1	0.18%
Randolph	1	0.18%
Robeson	1	0.18%
Stanly	1	0.18%
Wayne	1	0.18%
Grand Total	549	100.00%

NC811, December 2016: 549 Damage Events in 48 Counties

2016 Damages

Which Facility Was Damaged When What Work Was Performed?

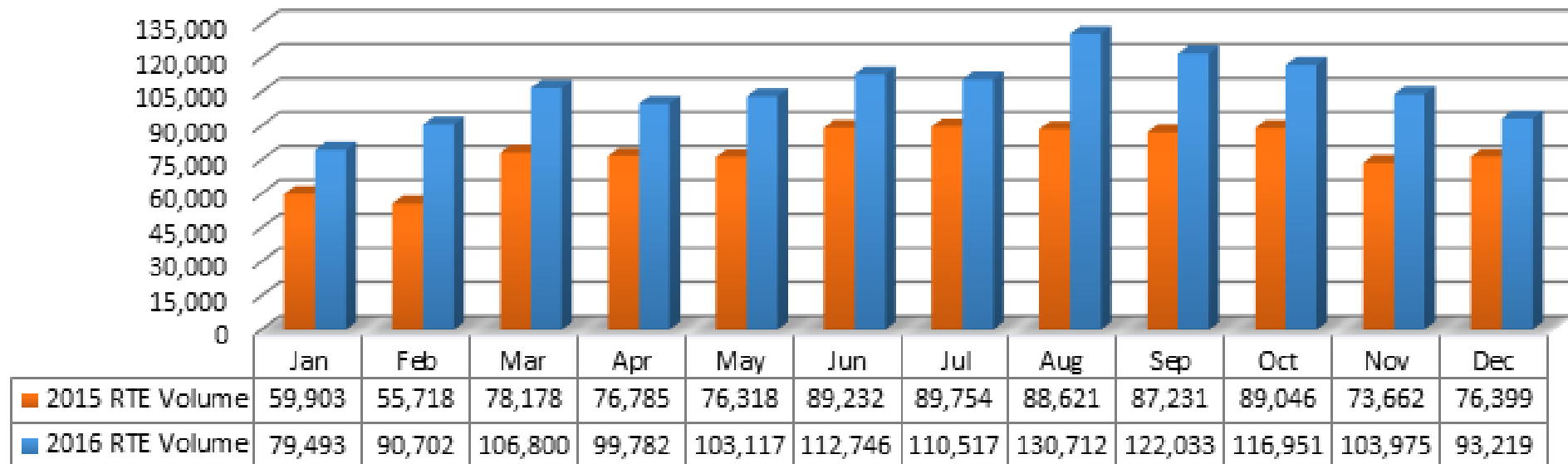
	Facility Damaged							Grand	
	Telco	Cable TV	Electric	Nat Gas	Water	Unk/Other	Sewer	Total	GT%
Telecommunications	34	40	28	72	54	4	4	236	42.99%
Natural Gas	25	19	15		9	2	2	72	13.11%
Water	29	11	8	1	2	6		57	10.38%
Electric	22	14	11	2	3			52	9.47%
Sewer	5	13	8	1		1		28	5.10%
Cable TV	12		5	4	5			26	4.74%
Unknown/Other	5	5	5	3		2		20	3.64%
Fencing	4	2	4			1		11	2.00%
Landscaping	5	2		1				8	1.46%
Road Work	5	1		1		1		8	1.46%
Storm Drain/Culvert	1		2	1	1			5	0.91%
Pole	4	1						5	0.91%
Irrigation	1	3						4	0.73%
Bldg. Construction			3			1		4	0.73%
Street Light	1	1	1	1				4	0.73%
Drainage	1		2					3	0.55%
Driveway	2							2	0.36%
Site Development	1							1	0.18%
Curb/Sidewalk	1							1	0.18%
Grading							1	1	0.18%
Traffic Signal		1						1	0.18%
Grand Total	158	113	92	87	74	18	7	549	100.00%
	28.78%	20.58%	16.76%	15.85%	13.48%	3.28%	1.28%		

NC811, December 2016: 549 Damage Events in 48 Counties

REMOTE TICKET ENTRY

Total Tkt Summary	138,076
In-House Tkt Summary	44,857
RTE Ticket Summary; incl. UL	93,219
RTE Ticket Summary; excl. UL	80,183
RTE % Volume; excl. UL	58.07%
RTE % Volume	67.51%

RTE Volume 2016 vs 2015

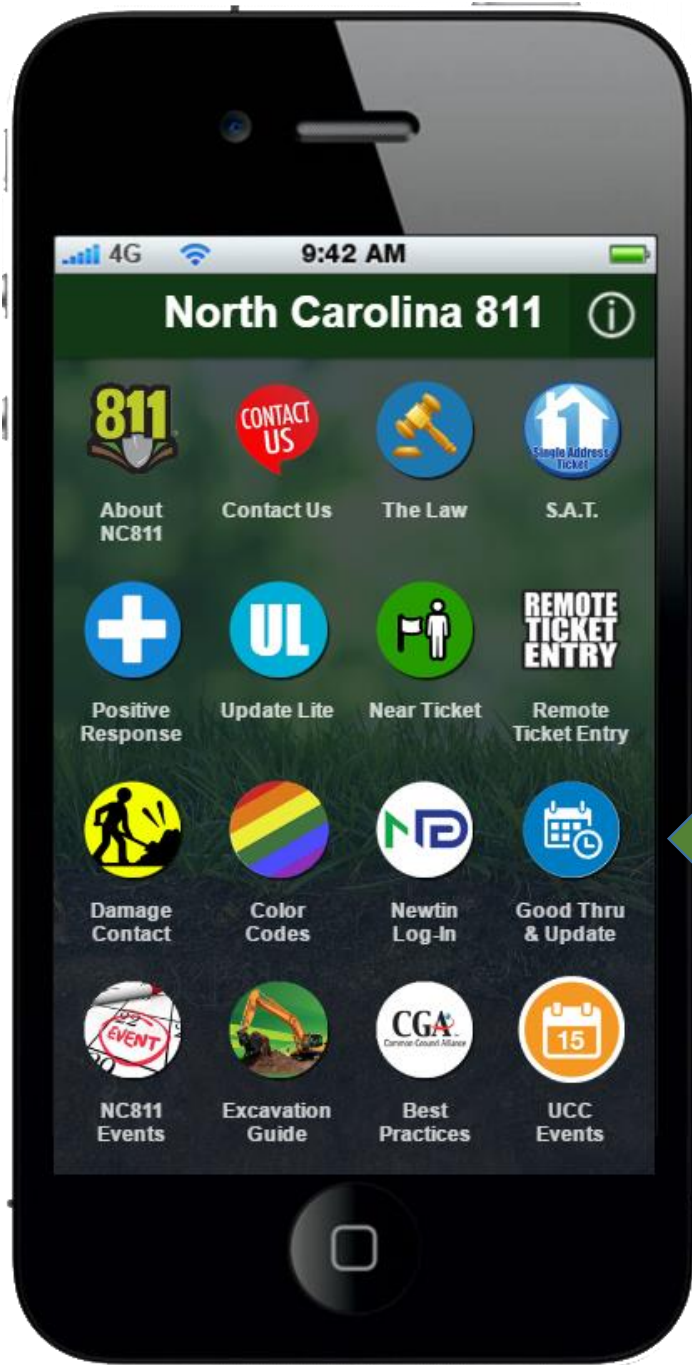


REMOTE TICKET ENTRY

Acquired RTE Participants 2016 vs 2015

Qtr	Month	2016	2015	Difference (+/-) 2016 v/s 2015
1QTR	Jan	71	76	-5
	Feb	87	62	25
	Mar	85	57	28
2QTR	Apr	81	54	27
	May	83	46	37
	Jun	82	66	16
3QTR	Jul	49	62	-13
	Aug	82	78	4
	Sep	67	57	10
4QTR	Oct	61	67	-6
	Nov	65	52	13
	Dec	47	48	-1
YTD Total		860	725	135
1Q		243	195	48
2Q		246	166	80
3Q		198	197	1
4Q		173	167	6

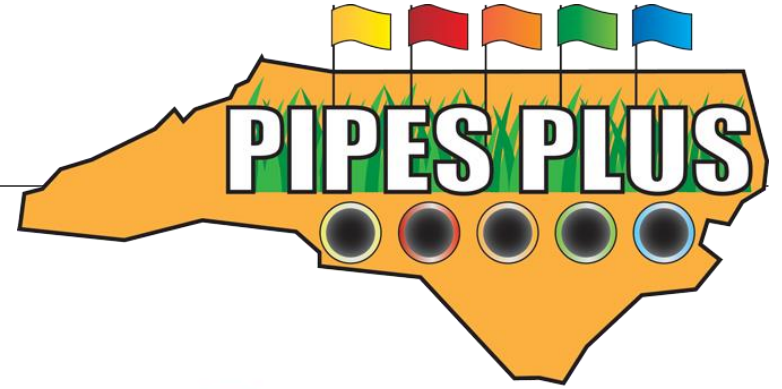
Good Thru & Update



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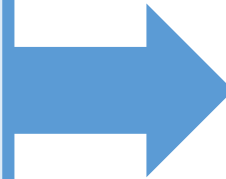
Safe Digging Partner

www.nc811.org/safe-digging-partner.html

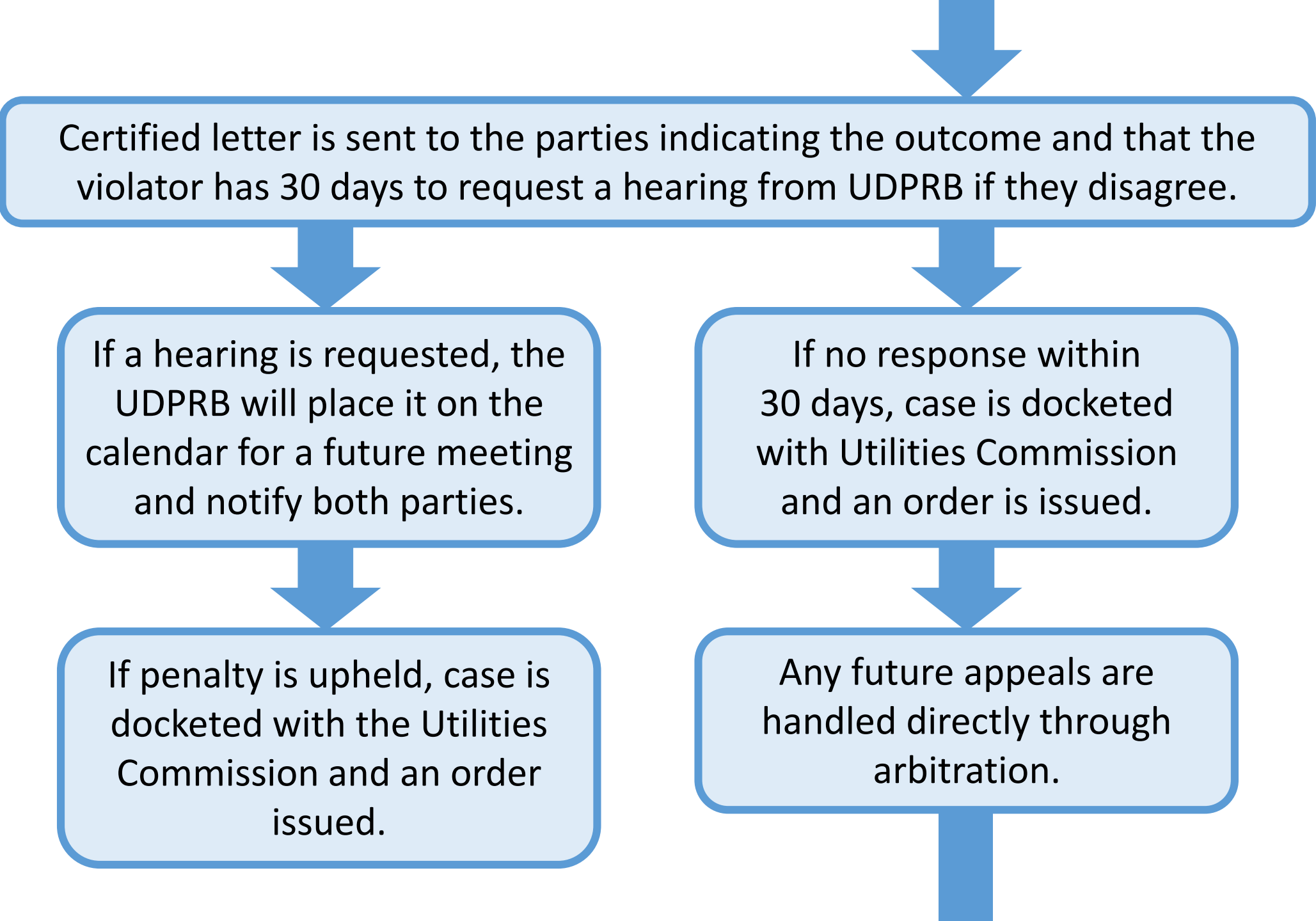


NC Underground Damage Prevention Review Board Process

Complaint received,
response sent within
10 days, response material
compiled, case number
assigned



Board reviews the
information provided by the
parties and determines
whether a violation
occurred or if there is
insufficient evidence. Action
or penalty is determined.



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graph TD; A[ ] --> B[Certified letter is sent to the parties indicating the outcome and that the violator has 30 days to request a hearing from UDPRB if they disagree.]; B --> C[If a hearing is requested, the UDPRB will place it on the calendar for a future meeting and notify both parties.]; B --> D[If no response within 30 days, case is docketed with Utilities Commission and an order is issued.]; C --> E[If penalty is upheld, case is docketed with the Utilities Commission and an order issued.]; D --> F[Any future appeals are handled directly through arbitration.];
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NC Underground Damage Prevention Review Board Process

NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way, Raleigh, NC



- January 17, 2017 - 9am to 4pm
- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

NC811 Holiday Schedule



HOLIDAY	DATE	DAY OF WEEK
New Years Day	January 2	Monday
*Martin Luther King Jr's Birthday	January 16	Monday
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

All above holidays are excluded from the three working day notice. Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

2017 NC811 Board Meetings



4Q16

January 20, 2017
Grandover Resort &
Conference Center
Greensboro, NC

1Q17

April 21, 2017
Chetola Resort
Blowing Rock, NC

2Q17

July 21, 2017
The 1927 Lake Lure
Inn and Spa
Lake Lure, NC



For booking info, contact Tonya Hargraves: tonya@nc811.org

2017 State UCC Meetings

March 14th, 2017
4211 Global Street
Raleigh, NC

SC/NC Joint Utility Coordinating Committee Conference

Wed, April 5, 2017 thru
Fri, April 7, 2017
10000 Beach Club Dr.,
Myrtle Beach, SC 29572





**Thank you for your time and attention.
You can get a PDF copy of this presentation on
www.ncucc.org**



Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.