



Wake County UCC
July 2019

North Carolina 811
www.nc811.org



Locate Requests & Transmissions

June 2019 vs 2018

Tickets

2019: 181,711

2018: 171,326

Difference: 6.1%

Transmissions

2019: 988,262

2018: 928,745

Difference: 6.4%

Year-to-date

Tickets

2019: 1,143,999

2018: 994,884

Difference: 15%

Transmissions

2019: 6,196,408

2018: 5,434,938

Difference: 14%

Update to the NC811 IVR phone system regarding Emergency Locates



Emergency Menu



Emergency Definition



County Ticket Volume

2019 Stats Compared with 2018

	Type Ticket					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2018	701	187	15700	474	5259	22321
2019	1469	230	16576	850	5311	24436
+/- Var	109.6%	23.0%	5.6%	79.3%	1.0%	9.5%
				Locates per day		1111

County Ticket Volume

YTD stats compared with previous year

	Type Ticket					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2018	3856	1281	92705	2718	30646	131206
2019	8989	1257	96463	5251	34298	146258
+/- Var	133.1%	-1.9%	4.1%	93.2%	11.9%	11.5%
				Locates per day		1180

County Ticket Distribution

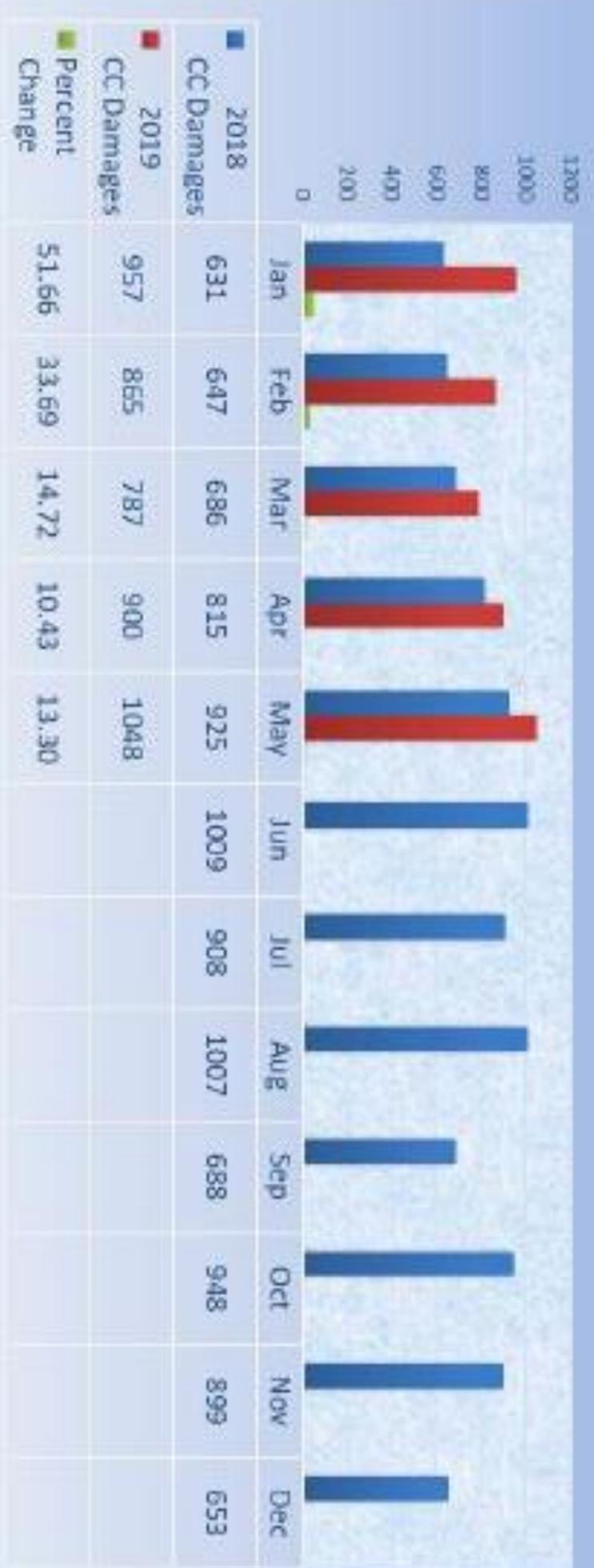
County-Place	07 Jun
WAKE	24436
ANGIER	35
APEX	2241
AUBURN	2
CARALEIGH	1
CARY	4256
CLAYTON	36
DURHAM	23
FUQUAY VARINA	1766
GARNER	954
HOLLAND	2
HOLLY SPRINGS	1254
KNIGHTDALE	494
MORRISVILLE	704
NEW HILL	53
ZEBULON	401

NEW LIGHT	1
RALEIGH	9617
RESEARCH TRIANGLE PA	2
ROLESVILLE	170
SHOTWELL	1
WAKE FOREST	1877
WENDELL	471
WILLOW SPRINGS	75



Incidents

DAMAGES REPORTED TO CALL CENTER*, 2018 VS. 2019



* Some totals include additional data from members

NC811, May 2019: 1,048 Damage Events in 74 Counties

UPCOMING

EVENTS





**BOARD
MEETING**



2Q19

July 19, 2019

NC811 Event Center, Greensboro, NC

3Q19

October 18, 2019

Shell Island Resort, Wrightsville Beach, NC

For booking info, contact

Tonya Hargraves: tonya@nc811.org

Save the Date



MOCK LINE STRIKE
EDUCATION THROUGH DEMONSTRATION

ncpipesplus.org/mock-line-strike.html

October 2nd 2019

CABARRUS ARENA & EVENTS CENTER,
4751 NC-49, CONCORD, NC 28025

[Locator Training on October 1st, 2019](#)





NC Underground Damage Prevention Review Board

Located at: 2550 Operations Way, Raleigh, NC

July 16, 2019 - 10am to 4pm

October 15, 2019 - 10am to 4pm

<https://www.nc811.org/report-a-violation.html>



NC Locate Resolution Partnership Committee

Every 2 months on the third Wednesday
NC 811, 5009 High Point Rd, Greensboro, NC

Wednesday, August 14, 11:00am – 1:00pm



EVERY DIG COUNTS!

Fewer than half of Americans believe they need to call 811 before simple projects like:

- Installing deck or patio
- Planting trees, bushes and shrubs
- Installing a mailbox



2018 CGA Awareness Research

CommonGroundAlliance.com



A PDF of this presentation is available at www.ncucc.org

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

Wake County Utility Coordinating Meeting

Dominion Energy-South Raleigh Office

Located at 4211 Global Street, Raleigh, North Carolina 27610

June 25, 2019



Meeting Time:

The Wake County Utility Coordinating Meeting was called to order by Guy Smith with GEL Solutions on Tuesday, June 25, 2019 at 11:05 am. Thank you for attending the Wake County Utility Coordinating Committee Meeting. This is a forum for developing relationships with focusing on damage prevention and public safety more than anything else.

Lunch Provided by: Scott Chavis with Southeastern Connections. Thank You for providing lunch for us during this meeting.

Total Members Present:

There was a total of **73** members that signed the roster and present. **Members have been asked to please sign in so an accurate count of attendees for each meeting can be documented.**

Blessing of Food: Given by Sandra Johnson with Dominion Energy

Break for Lunch at 11:05 am

Welcome of Members and Guest:

Guy Smith with GEL Solutions welcomed everyone to the **6th** UCC meeting of the year. Housekeeping rules given out for newcomers. Bathrooms are located out the double doors and straight down the hallway to the left. In case of a fire emergency, everyone should exit out through the double doors turn right into the hall way exiting out the door and walk towards the street and wait at the PSNC Energy Logo sign at the front of the entrance.

Introduction of Members and Guest:

Guy Smith with GEL Solutions welcomed everyone again to today's meeting and a formal introduction of the members and guest starting to the left announcing their name along with the company they are affiliated with.

Safety Moment:

Guy Smith with GEL Solutions presented the safety moment. It's warm weather and those of us on two wheels activities of motorized vehicles, please watch out for us on the highway. Regarding the incident in New Hampshire of seven people that were killed. Approximately 19 others injured so those of us that enjoy two wheels we appreciate you when other drivers all stop behind that white line at the stop sign which is called the stop bar. Red lights and stop signs do mean something.

Member stated that he travels across the state to a lot of Utility Coordinating Committee meetings and state encroachment meetings. A lot of the projects that he sees going on and he noticed and assume they are doing it all the time to save time and he notice and see trenching along the side of the road at the edge of pavement. When he drives by he sees a guy in the pit. No lanes closed or anything. They are probably behind and trying to play catch up. He just wants to encourage everyone that you don't want to be in a situation where you must go and tell one of your employee family members why their family member isn't coming home tonight because they were killed. People running off the road and I just see it all over the state. If you want to cut 10 feet deep, then you need to be 10 feet off the side of the road or you would need to do something differently. When you don't close that outside lane and the weight of the traffic could make the situation where you are located at start to just crumble. We have been very fortunate, but please take the time to set up your project up safely and if you have any questions you can make that call.

Approval of Minutes:

First Approval: [Members Approve](#)

2nd the Motion: [Members Approve](#)

Announcement:

There will be a local locate meeting with Lambert Cable directly after this meeting to discuss how to better coordinate and provide resources. Members of the locate community that are responsible for marking utilities for their prospective are encouraged to attend please.

Old Business:

Hats off to David Swygart and the team of ITS Incorporated. They have really stepped it up with a \$3200 contribution to our damage prevention breakfast and we want to thank you very much for that. Also, we are still in need to additional sponsors and we are still in need of door prizes.

If someone else have had a successfully year like ITS, we would like to contribute to the grand prize so certainly see Sandra Johnson with Dominion Energy. After the breakfast we can get with Cassie Parks and see what our balance is at that time. The contractor breakfast which will be held on October 22, 2019 at 4200 Hillsborough Street, Raleigh, NC at 7:00 am.

Sponsors Listed below (As of 6/25/2019)

City of Raleigh

Duke Energy

Dixie Pipeline

Dominion Energy

GMAC

ITS

Lambert's Cable

NC811

Southeastern Connections

Town of Wake Forest

USIC

New Business:

A new Town of Wake Forest policy requires anyone who has installed or plan to install something in the Town's Right-of-Way to submit an encroachment application. Pursuant to NC General Statutes 160-296, the town of Wake Forest has the authority to regulate the use of public streets, sidewalks, alleys, and other public passages within corporate limits. Beginning July 1, 2019, the minor encroachment fee will be \$25.00, while the major encroachment will be \$50.00.

Member stated water lines with Aqua-USIC is having a very hard time locating their lines. We don't quite know how to address the issue.

Scott Chavis acknowledge that he has the largest Hydro Vac Trucks in Mid Atlantic and South east and we spend a great deal of time spotting utilities. The thing that Aqua has told him in the past via email not him directly but his workforce said that it is cheaper to come out to fix it than to find it. We run into a great deal of lost time and man hours spending tons of time in an area looking for the water line and then we still don't find it. We are out there with our Vac Trucks with the most skilled technicians and we can't find. We thought about sending them invoices for the time trying to find it and we do have the resources to do that, so we will continue talking about how to do that. We want to be good resources and be diplomatic, but

it's very costly trying to find these utilities that we are working in. Robert Yu with USIC advise if you need to report a facility that you can't find for Aqua call the number **919-625-2493**.

Members complained about Locate Issues. If you have a facility that is not being located, you have the right to file a complaint. That would be with the Damage Review Board. North Carolina review board will notify parties and then in 30 days to request a hearing and Request a docket number and take to the North Carolina Utilities Commission. There's a new funding that will pass for \$200,000 that will be coming up soon.

Member stating that someone call in a locate ticket and he goes out there and white line and video tape the area to say they are covered, and they have numerous tickets here that says couldn't access property and the locator will contact the excavator. We've done this work before out in the road and there's nothing blocking or from gaining access, so this happens repeatedly. We are out there to make a living and money not to tear up anything. This will continue to be an ongoing issue but hope to get closer to a resolution soon.

House Bill 872 is a bill to be entitled an act amending the underground utility safety and damage preventions act and authorizing the underground damage prevention review board to approve training courses and to charge course attendees a fee to offset the cost of the training courses.

Lee Mai with the City of Raleigh advised that there will be eight inspectors that will be checking all right of ways throughout the City of Raleigh. There will be a new permit system that will be in place starting July 1, 2019. The City of Raleigh is looking at July 15th the initial date. If you have any questions, contact Lee Mai at 919-796-6309. There will be an online form and you will have to create an account and log into your account every time that you submit a permit. That will be the big difference. Also, we will require that any excavator that is working in the city limits start providing us a \$5,000 bond and COI. That's actual in our code. We haven't really been enforcing that. This will help protect the city liability if anything should happen due to the situation in Durham.

We will have more inspectors out in the field to make sure everything is being handled the way it should be. The citation process will change as well. The first one \$500, second one is \$1000, and third one is \$1500. At three strikes then you will be out and won't be allowed to work for a year in Raleigh. This information will be public knowledge.

NC811 Presentation:

- Louis Panzer, Executive Director of NC811 presented the NC811 report for the month of June 2019.
- The NC811 Center statistics show that we received locate request totaling 207,168 in 2019 compared to 179,485 in 2018. That's a difference of 15.4%. Year to date tickets show 968,288 in 2019 and 823,558 in 2018. That's a difference of 16.8%.

- Transmissions locate ticket request show 1,116,475 in 2019 compared to 980,985 in 2018. Year to date tickets show 5,208,146 in 2019 compared to 4,506,193 in 2018. That's a difference of 15.6%.
- There was a total ticket volume of **26,718** for Wake County in May 2019. The average locate per day was **1272**.

3 Hour Notices vs Destroyed Marks-When to use Each

- **3 Hour Notice:** Evidence of unmarked utilities in the area and 3 working days have passed and no response from locators.

Destroyed Marks

- Area was located but markings have been destroyed due to weather, mowing, etc.

Meetings

Board Meeting @ 2Q19 on July 19, 2019 at NC811 Event Center, Greensboro, NC

Board Meeting @ 3Q19 on October 18, 2019 at Shell Island Resort, Wrightsville Beach, NC

For Booking Information, contact Tonya Hargraves at: tonya@nc811.org

Save the Date

Mock Line Strike to be held on October 2, 2019 at Cabarrus Arena & Events Center located at 4751 NC-49, Concord, North Carolina 28025

Locator Training on October 1, 2019

NC Underground Damage Prevention Review Board on July 16, 2019 from 10 am to 4 pm at 2550 Operation Way, Raleigh, North Carolina.

NC Underground Damage Prevention Review Board on October 15, 2019 from 10 am to 4 pm at 2550 Operation Way, Raleigh, North Carolina.

<https://www.nc811.org/report-a-violation.html>



Mission:

A collaboration of damage prevention stakeholders, partnering to reduce damages through data analysis and educational outreach.

Meet Every two months on the Third Wednesday

At NC 811, 5009 High Point Road, Greensboro, NC

Wednesday, June 19, 2019 at 11:00 am-1:00 pm

Wednesday, August 21, 2019 at 11:00 am – 1:00 pm

Next UCC Meeting:

The next Wake County Utility Coordinating meeting will be held on Tuesday, July 30, 2019 at 11:00 am at [Dominion Energy- South Raleigh Office](#) located at 4211 Global Street, Raleigh, North Carolina.

Lunch will be provided by Mike Hooker with the Town of Cary. Thank you for providing lunch for us during this meeting.

Meeting Adjourned: The Wake County Utility Coordinating Meeting adjourned on June 25, 2019 at 12:51 pm.

[Minutes Prepared by Tiffany Elie with Dominion Energy](#)

[Telephone Number 919-836-2439](#)



UCC Sign-In Sheet

County: Wake

Date: 07/30/2019

Name	Company	Email	Phone Number
Marc Worth	Dominion Energy	mworth@scana.com	919 810 7554
Jackie Proctor	Dominion Energy	Jackie.Proctor@scana.com	919 836 2122
Louis Panzer	NC 811	LOUIS@NC811.ORG	336-707-1736
Guy Smith	GEC Solutions	guy.smith@gec.com	919 669 8558
Tim Yarbrow	Arco Associates	Tim.Yarbrow@arco.com	704 734 8060
Rozzygnat you	USIC	rozzygnatyou@usic.com	
TOM miller	ITS	tmiller@ITS-NC.com	919 576 3357
SHAWN RANDALL	Dominion Energy	SRANDALL@scana.com	704 810 3350
Brian Armstrong	Scout Communications	bearington@scoutcomm.com	919 616 9397
TONY ARMEN	DIXIE PIPELINE	armen@oprod.com	919 290 2210
Kenod Schapre	DirectSat	Kschapre@DirectSat.com	630 961 6201
ERIC LOCHNER	Duke Energy	Eric.Lochner@duke-energy.com	919 429 3120
JASON TALTON	COR	Jason.Talton@sales@duke.com	919 818 9458
Tommy Smith	Dominion	TSmith@Scm.com	919 819 0629
JIMMY PETRE	COR	JAMES.PETRE@raleighkayser.com	919 500 2222
Jessica Buwel	Dominion Energy	duwel.jessica@scana.com	919 307 2705
Billy Webster	Williams-Cardinal	Billy.Webster@williams.com	919 376 7413
Daniel Moore	Williams-Cardinal	Daniel.Moore@williams.com	970 216 5758
Eddie Keever	ITS	EKEEVER@ITS-NC.com	919 201 0667

UCC Sign-In Sheet

County: Wake

Date: 07/30/2019

Name	Company	Email	Phone Number
Tiffany Elie	Pomivion Energy	tiffany_elie@escorp.com	919-836-2439
Dan Base	Duke Energy	daniel.base@duke-energy.com	919-373-6089
Brandon Daughtry	City of Raleigh	charles.daughtry@raleighnc.gov	919 675 4292
Alex Fuselier Jr.	Williams Cardinal	Alex.Fuselier@williams.com	336-613-1300
Jon Loggins	NC DOT	GLLOGGINS@NC.DOT.GOV	707-6992
Jeff Kent	East Coast Drilling & Blasting	JKent@eastcoastdrilling.com	919-427-5586
Kristian Forslin	NC Railroad Co.	Kristian.Forslin@ncrr.com	919-854-7607
Ms. Charley Lorelace	Raleigh Water	charley.lorelace@raleighnc.gov	919-996-2377
Jorge Padron	Withers Raveneil	JPadron@withersraveneil.com	919-675-7500
Teri Williams	Jani Cityline		919-360-2919
Rodolfo Bahoremez	Luxury Living Scapes Inc	rodolfo@luxurylivingscapes.com	919-575-0480
Jim McWilliams	USIC	James.McWilliams@usic.com	984-789-9215
Ronald K. Pender	Southern Cross	R.Pender@SouthernCross.com	415-574-3037
Nazotta Wynn	Dominion Energy	WynnM@Dominion.com	919-307-2724
Ryan Mark	Park Construction of NC	RMark@parkac.com	919-810-5830
MIKE HOOKER	Town of Cary	michael.hooker@townofcary.org	(919) 621-7279
TAYLOR DEBNAM	Triangle Risk Advisors	taylor@triangleinsurance.com	919-671-9315
Brian McCoy	Williams - Cardinal Pipeline	brign.mccoy@williams.com	336 361 3003