## Wake County Locate Resolution Partnership Committee

Meeting Minutes April 25, 2017 PSNC Energy 4211 Global St Raleigh, NC 27610

John Lecco, Chair Sandra Johnson, Co-Chair Donna Zuniga, Secretary

John Lecco called the meeting to order at 1:00 pm

## White Lining / Locate Tickets

 John Lecco went over the key issues of white line expectations that we discussed in the March meeting. The key members of Wake County are here to help solve the issues with locating.

John noted that a Charter contractor would not white line if it is a single address ticket.

\* Jeff Bartley reported that NC 811 hopes to have the. white Lining Video at our June meeting.

\* John Lecco & Chris Russ discussed ways to solve the high volume of update tickets. John pulls the report on update tickets for the contractor that represents Spectrum in each county in North Carolina.

His questions why are updating a ticket? We need to look at ways to prevent calling in update tickets.

- Paul Carrico stated that if we could improve the quality of the tickets by 10% and reduce update tickets by 10% it would save the utility companies a lot of money.
- Jeff Bartley reports for Wake County that year today ticket total is 71,680 and 1.9 % of these are update tickets.

## Open Discussion

- Wade Morrison will be sending out emails to locators to let them know where his crews will begin work the next day. They will be installing fiber for Spirit Communications in Morrisville, Cary, Chapel Hill, Garner and downtown Raleigh at this time.
- Jimmie Petrie asked how many crews Wade has working now.
- Wade reports they have 45 crews at this time.
- Guy Smith would like to know where their office is located.
- Wade explains that the office they had was where the crane fell in downtown Raleigh while the building burned. Andy Leviner is working out of his truck.
- Jeff Shope asked Wade would there be tickets for boring. There's already been 3 sets of updates in the area where MCNC is on one side of the road and Spirit is on the other side.
- Guy Smith notes that NC 811 take a look at how many times a ticket has been updated. After a few times a

ticket has been updated maybe there should be a pop up box in the NC 811 system that alerts someone to take a look at the updates. Maybe have someone contact the company that has these updates.

- Jeff Bartley reminds us that NC 811 will not refuse to take a ticket. There's one company that entered a ticket for 29 acres and they were only working in a small area.
- Robert Yu notes that Jeff brought up a good point. As locators we see tons of stuff. Have a good line of communication with the crews. We can't mark every ticket by it's due date on large projects. We appreciate Andy and Wade for being at this meeting today. This gives us a heads up on work in the near future.
- Tim Yarboro informs us that the A T & T work has been reducing in Raleigh.
- Google Fiber has quit except for drops.
- Kevin Bower says everything is good right now for Southern Cross locators.
- John Lecco is retiring. A replacement will be hired and trained before he leaves.
- Guy Smith has agreed to be the new Chairman for this committee.

Our next meeting will be May 30, 2017

Minutes Submitted by Sandra Johnson