

## *Wake County Utility Coordinating Meeting*

### **PSNC Energy-South Raleigh Office**

**Located at 4211 Global Street, Raleigh, North Carolina 27610**

**May 30, 2017**

#### **Meeting Time:**

The Wake County Utility Coordinating Meeting was called to order by Mazetta Wynn at 11:04 am.

#### **Total Members Present**

There was a total of **43** members present at the April Wake County Utility Coordinating Meeting according to the sign in sheet. **Members have been asked to please sign in so that an accurate count of attendees for each meeting can be documented.**

#### **Welcome of Members and Guest:**

Mazetta Wynn with PSNC Energy welcomed everyone to the **5th** UCC meeting of the year. Bathrooms are located out the double doors and straight down the hallway to the left. In case of a fire emergency, everyone should exit out through the double doors turn right into the hallway exiting out the door and walk towards the street and wait at the PSNC Logo sign at the front of the entrance.

#### **Special Thank You:**

Lunch was provided for this meeting by Betty Pearce with the Town of Wake Forest. Thank you again Betty Pearce with the Town of Wake Forest for providing lunch for us during this meeting!!!

#### **Blessing of the Food:**

Blessing of the food was provided by Mazetta Wynn before we started lunch which began at 11:05 am.

#### **Introduction of the Members and Guest:**

Mazetta Wynn welcomed everyone to today's meeting again and a formal introduction of the guests and members from left to right announcing their name along with the company they are affiliated with.

#### **Safety Moment:**

Mazetta Wynn presented the safety moment for today's meeting. She reminded everyone about it's getting very hot outside for this time of the year and to please stay hydrated and

drink plenty of water. Remember to wear your hat to protect your head and sun screen when out in the sun.

### **Approval of Minutes:**

**First Approval:** Andy Leviner with Spirit Communications

**2nd the Motion:** Sandra Johnson with PSNC Energy

### **Old Business:**

Sandra Johnson advised that she will be, meeting with the lady, in the next coming months in July to discuss the events at the contractor breakfast.

### **New Business/Contractor Discussion**

- Andy Leviner with Spirit Communications advise that Wade Morrison has been updating where cruisers are located, on a weekly basis, as on emails. I'm not certain if everyone is on that email, but he is keeping everyone update on the progress. If anyone have any issues, please let me know now so that we can address it. You can let me know after the meeting if not now if you have any issues or concerns, but I know there are quite a few crews out there now putting in fiber so we are working hard to do that without any damages.
- Marc Worth with PSNC Energy spoke with everyone about being more active in meetings and not just showing up just to be there. Let's be more interactive and talk about what's really going on in Wake County and how we can make things better. Are there any issues or concerns?
- Anthony F. advised there's just maintenance work going on. Obviously we are not doing any pipeline work mostly just terminal and maintenance type of work. We don't have any projects as far as the pipeline itself. We are still pretty much in a budget squeeze so a lot of our projects have been placed on hold so that's basically about it.
- Cort Bennett with PSNC Energy advised we have the T-30 line from Wake Forest down to Clayton, North Carolina. It will be about a 40 mile project. It's going to be in the fall of 2018 and will be running about a 24 inch line from US 1 to Clayton, North Carolina. That will be in the fourth quarter to the first quart of 2018 to 2019. Mostly everything else is day to day operations. There are a lot of operations and growth. There are a lot of subdivisions that are being built and lots going in. We have a few city projects such as storm drains. The biggest thing that we have coming is that cross country pipeline.
- Marc Worth with PSNC Energy advise they are starting a process program for sewer line in cross bore. We don't know what we will find in the long run, but probably more than just natural gas in the sewer. We will try to create a process.
- Ken Griffin, Manager of Distribution Operations at PSNC Energy, advised that we will treat every cross bore as an emergency. If it is not gas, electric, cable then that's when you will be contacted, but we anticipate that we will find very few of these. Services

and main will be video. We will focus in the area of downtown Raleigh. Eventually where there is gas we will be doing all of Raleigh-Wake County, Durham, Gastonia, and Asheville, North Carolina. We will have multiple crews. We will start out with five in Raleigh and just take off from there. We will hire contractors called Hydromatic and they are currently doing work in 28 states. Their trucks will say Hydromatic and also PSNC Energy. We will be working with the City of Raleigh water department. We will be in the surroundings communities and then will move to Cary/Apex to the other water departments.

- Ann Rushing with NC811 advised that she was at a conference and spoke with the City of Greensboro and they spoke about the cross bore and shared pictures of a cross bore. So if any of you have any photos of cross bores please share with us as we do want to share and communicate this information to others.

#### **Locators Concerns/Issues:**

- Robert Yu with USIC advised that the volume is down and seem to be able to manage more effectively.
- Betty Pearce with the Town of Wake Forest- Electrical lines of new subdivision.
- City of Raleigh-Please be sure that your side walk closure are set up properly. Make sure that your work zone is set up properly and that pedestrian have the appropriate access. This is a major concern. We want everyone to be safe!
- Locator for the City of Raleigh-advised when you get the email of a critical line. When you get close to a 24 foot line some people don't call for the 24 hour notice. If you will contact me, Rico Hernandez if need to spot line same day or the next day then don't worry about the 24 hour notice. We just want to make sure that we are not hitting a line. You can always send an email or call just to make sure we have our data correct.
- Spectrum/Time Warner Cable advise that business is as usual. No major projects going on.
- Tony Mitchell with USIC advised it was also brought up when there's a damage with the water line we know it's a water, but the problem is that when everything else get here it is automatically USIC to the homeowner and that really has to stop. That's the easy way out of getting the homeowner upset to calm down. We do not locate water in this area and multiple of the call are for sewer and water damage and we don't locate any of that. We have got to stop doing that as that is not fair to the homeowner. If you have a damage, please call in to the NC811 and the utility owner.

#### **NC811 Report:**

- Ann Rushing presented the NC811 report for the month of April 2017. April is the month recognized as the safe digging month. The NC 811 Center received locate request totaling **156,103** in 2017. The total locate request in **2016** was 161,633. This was a decrease of - **3.4%**. Transmission Locate request was **862,864** in 2016. Current Locate request in Transmission was **889,980** in 2017. This was an increase of **+3.1%**. The total number of

locate tickets for 2017 was **623,623** which was **+4.6%** over 2016. Total year to date of transmission tickets are **3,532,442** which is a total increase of **+11.4%** over 2016.

- There was a total ticket volume of **95,577** for Wake County in 2017. The average locate per day was **1166**.
- The total county ticket distribution in Wake County was **23,897**.
- We had a total of **528** Incidents for the state of North Carolina in 49 counties.

### **Safe Digging Contest:**

Help us celebrate the excitement of Lowe's commitment to keeping communities safe. Over 1.5 million tree wraps are showing up in Lowe's garden centers across the nation with a reminder to Call or Click 811 Before You Dig.

Snap your best selfie with a Lowe's tree wrap and you could be the winner of a \$100 Lowe's gift card each month from May until September 2017. 4 random winners will be selected each month.

### **How To Enter**

1. Visit a local Lowe's Garden Center nearest you.
2. Snap a selfie with the "811" Call or Click Before You Dig Logo on the tree wrap.
3. Post the photo on Facebook or twitter and use the hashtag #811 Lowes. Also, be sure to note what state you are from in your post. Visit the official Facebook page for this contest: [@811SafeDiggingSelfieContest](#)

### **Save the Date**

Mock Line Strike-Education through Demonstration (Dixie Pipeline, PSNC Energy, Gas Association, and Piedmont Natural Gas held on September 13, 2017 at 1:30 pm at the NC State Fairgrounds & Kerr Scott Building located at 1025 Blue Ridge Road, Raleigh, NC 27607.

**NC Underground Damage Prevention Review Board Meetings located at 2550 Operations Way, Raleigh, North Carolina. Located on the corner of Operations Way and Westinghouse Blvd.**

- **July 18, 2017- 10 am to 4 pm**
- **October 17, 2017- 10 am to 4 pm**

### **2017 NC811 Board Meetings Locations:**

- **2Q17, July 21, 2017 at The 1927 Lake Lure Inn and Spa at Lake Lure, North Carolina**
- **3Q17, October 20, 2017 at Double Tree, New Bern, North Carolina**

For booking information contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)

### **2017 State UCC Meetings**

- PSNC Energy on Tuesday, July 11, 2017 at 10:00 am to 12:00 pm located at 15 Overland Industrial Boulevard, Asheville, North Carolina 28806.
- PSNC Energy on Tuesday, September 12, 2017 at 10:00 am to 12:00 pm located at 1801 Trinity Church Road, Concord, North Carolina 28027.

**Next UCC Meeting:**

The next Wake County Utility Coordinating meeting will be held on Tuesday, June 27, 2017 at 11:00 am at [PSNC Energy-South Raleigh Office](#) located at 4211 Global Street, Raleigh, North Carolina.

**Volunteers for Upcoming Lunches for 2017:**

- **June 27, 2017:** Bobby Freed and Cort Bennett with PSNC Energy will be providing lunch for the month of June. **Thank you Bobby Freed and Cort Bennett with PSNC Energy!!!**
- **July 25, 2017:** Kevin Comalander with Spirit Communications will be providing lunch for the month of July. **Thank you Kevin Comalander with Spirit Communications!!!**
- **August 29, 2017:** Patrick Landreth with S & N Communications will be providing lunch for the month of August. **Thank you Patrick Landreth with S & N Communications!!!**
- **September 26, 2017:** Looking for a volunteer to take this lunch date.

**Meeting Adjourned:** The Wake County Utility Coordinating Meeting adjourned at 12:20 pm.

[Minutes Prepared by Tiffany Elie, PSNC Energy, Telephone Number 919-836-2439](#)



UCC Sign-In Sheet

County: BlakeDate: 05/30/2017

Name	Company	Email	Phone Number
Don GRIESE DIECK	CHARTER COM	don.griesedieck@charter.com	919-573-7386
Beth Pearce	Town of Wake Forest	bpearce@wakeforestnc.gov	
DAVID SWYGART	ITS	dswygart@its.nc.com	919-369-9963
Kevin Blackburn	Wake Forest Bank	kblackburn@wakeforestnc.gov	
Jesse FOSTER	PSNC		
Tom McAllough	COB	Tom.McAllough@raleighnc.gov	919-996-6028
Mike Wahl	C.O.R	michael.wahl@raleighnc.gov	
Don Foster	PSNC	donfoster@psnc.com	
Anthony Mitchell	USIC	anthony.mitchell@usidc.com	919-427-4827
Frederick Hawley	Town of Cary	frederick.hawley@townofcary.org	(919) 323-0718
Allyn Nace	C.O.R	allan.nace@raleighnc.gov	919-594-3034
Karl Muth/Burns	Decisive	project.manager@decisiveinc.net	828-514-9171
Jordana Bolanos	Decisive	jordana.bolanos@decisiveinc.net	(704) 241-1114
Robert English	McKin Credit	english@mcincredit.com	919-274-5217
Sully Gills	McKin Credit	sgills@mcincredit.com	919-417-5814
Billy Webster	Cardinal Pipeline	billy.webster@williams.com	919-376-7413
Ken Griffin	PSNC	kgfriffin@psnc.com	919-836-2419
B Mayle	PRG	bmayle@prgconsulting.net	919-906-5454

COPY

UCC Sign-In Sheet

County: Wake

Date: 5 / 30 / 2017

Name	Company	Email	Phone Number
Becky Pool	PSNC	rebecca.pool@scana.com	(919) 367-3705
John Lindner	Spectrum	John.Lindner@charter.com	919-654-6001
Tom Miller	ITS	Tomiller@ITS-MC.COM	919 576 3353
ROBERT YU	USIC	robertyu@usicell.com	919-556-2381
Waylon Blakeley	Duke Energy	waylon.blakeley@duke-energy.com	919.548-6310
TONY ARMEN	DIE PIPELINE	aarmen@upst.com	919-290-2210
Mike Barton	Town of Wake Forest	mbarton@wakeforestnc.gov	919-795-0589
Marc Jacoby	City of Raleigh	marc.jacoby@raleighnc.gov	919 976 4516
Tripp Jeffers	Town of Wake Forest	jeffers@wakeforestnc.gov	
Ann Rushing	NC 811	annrushing@nc811.org	336-944-5518
Andy Levine	Spirit Comm	andy.levine@spiritcom.com	703-230-2585
Jessey Newman	City of Raleigh Public Utilities	Jessica.Newman@raleighnc.gov	919-946-2332
Jimmy Petrie	City of RA	James.Petrie@cityofra.com	919-555-2221
Kevin Matter	PSNC	Kmatter@scana.com	919-819-9743
Mark Slente	CDR	Mark.Slente@raleighnc.gov	919 496 6020
Zach Bissett	Vermeer Mid Atlantic	Zach.bissett@vermeeratlantic.com	919-302-4455
Mazetta Wynn	PSNC Energy	mwynn@scana.com	919-367-2717
Robin Busby	COR Public Util	robin.busby@raleighnc.gov	919-996-3330
B. Dyer	COR PU	Brian.Dyer@raleighnc.gov	





**May 30, 2017**  
**Wake County UCC**

*Photo taken in Louisburg, NC*

**WE DIG DATA**

Just take a look

# Locate Requests & Transmissions

## Apr. 2017 vs 2016

### Tickets

2017: 156,103

2016: 161,633

Difference: -3.4%

### Transmissions

2017: 889,980

2016: 862,864

Difference: +3.1%

## YTD Totals 2017

**Tickets: 623,623**

+4.6% over 2016

**Transmissions: 3,532,442**

+11.4% over 2016

# County Ticket Volume



# County Ticket Volume

April 2016 Stats Compared with April 2017



	Type Ticket							% Measured against Total Tickets				
WAKE	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2016	1,449	551	17,710	1,078	5,704	26,492	2016	25.4%	2.1%	66.9%	4.1%	21.5%
2017	609	250	17,255	544	5,239	23,897	2017	2.5%	1.0%	72.2%	2.3%	21.9%
+/- Var	-58.0%	-54.6%	-2.6%	-49.5%	-8.2%	-9.8%	Diff +/-	-22.9%	-1.1%	5.3%	-1.8%	0.4%

# County Ticket Volume

YTD 2016 Stats Compared with YTD 2017



	Type Ticket							% Measured against Total Tickets				
WAKE	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2016	4,549	2,170	67,647	3,212	22,835	100,413	2016	4.5%	2.2%	67.4%	3.2%	22.7%
2017	1,979	1,078	69,269	2,050	21,201	95,577	2017	2.1%	1.1%	72.5%	2.1%	22.2%
+/- Var	-56.5%	-50.3%	2.4%	-36.2%	-7.2%	-4.8%	Diff +/-	-2.4%	-1.1%	5.1%	-1.1%	-0.5%

Work Days	Total Tickets	Avg Locates per Day
82	95577	1166

# County Ticket Distribution

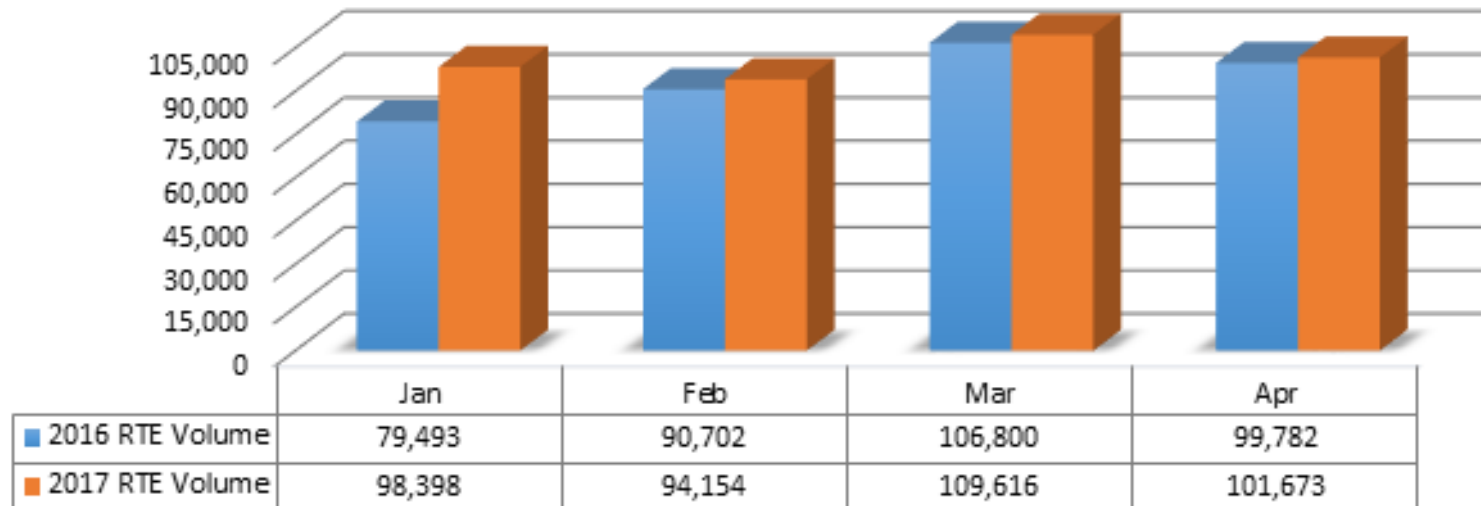


WAKE	23897
ANGIER	10
APEX	2209
CARALEIGH	1
CARY	3493
CLAYTON	7
DURHAM	19
FIVE POINTS	1
FUQUAY VARINA	780
GARNER	750
HOLLY SPRINGS	919
HOPKINS	2
KNIGHTDALE	601
LEESVILLE	16
MORRISVILLE	832
NEW HILL	93
NEW LIGHT	4
RALEIGH	11607
RESEARCH TRIANGLE PA	1
ROLESVILLE	185
STONY HILL	1
WAKE FOREST	1624
WENDELL	368
WILLOW SPRINGS	124
ZEBULON	250

# Remote Ticket Entry

<b>Total Tkt Summary</b>	<b>156,103</b>
In-House Tkt Summary	54,430
RTE Ticket Summary; incl. UL	101,673
RTE Ticket Summary; excl. UL	86,264
RTE % Volume; excl. UL	55.26%
RTE % Volume	65.13%

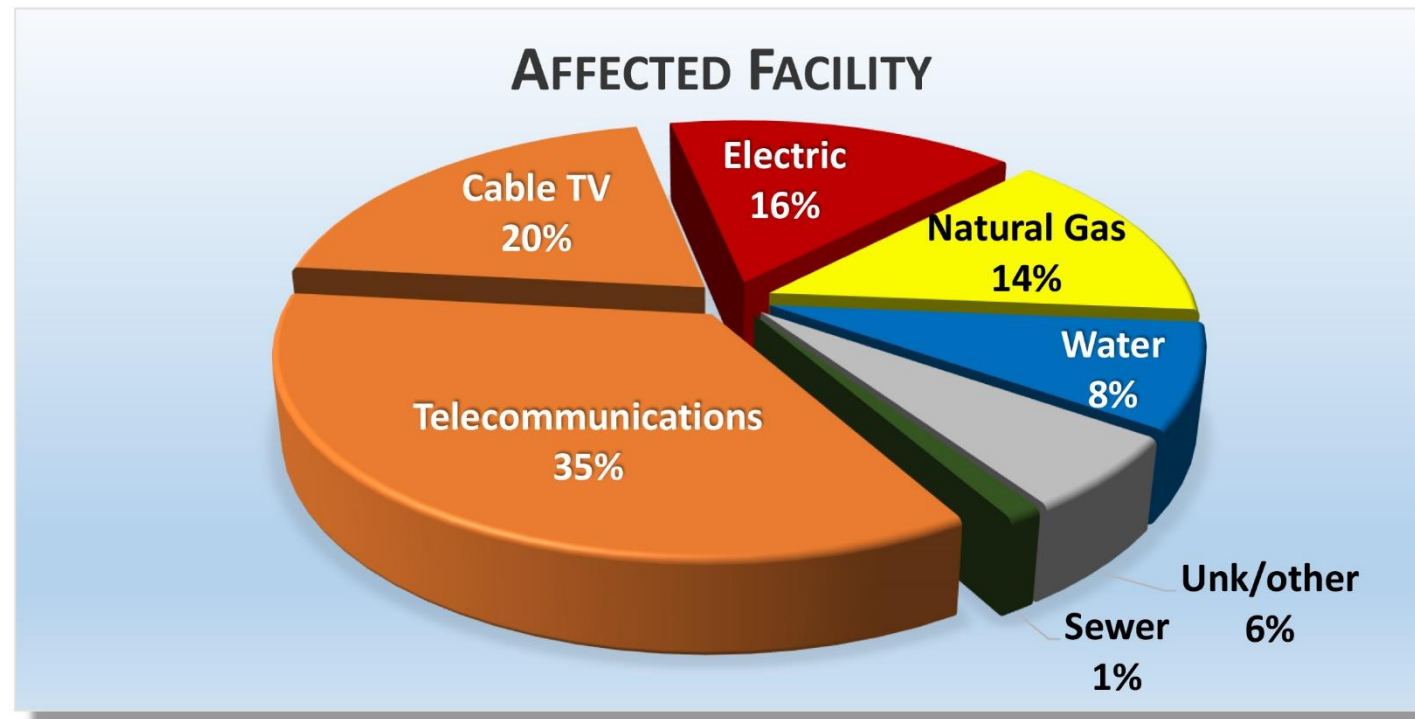
**RTE Volume 2017 vs 2016**



A photograph of a construction site. In the foreground, a worker in a white hard hat, a high-visibility yellow vest over an orange shirt, and khaki pants is seen from behind, holding a large orange pipe. In the background, another worker in a white hard hat and a high-visibility yellow vest over a blue shirt stands near a black metal fence. Two orange and white traffic cones are visible on the ground. A semi-transparent white banner with the text "Incident Report" is overlaid on the right side of the image.

# Incident Report

Affected Facility	Events	% of Grand Total
Telecommunications	185	35.04%
Cable TV	106	20.08%
Electric	82	15.53%
Natural Gas	74	14.02%
Water	44	8.33%
Unknown/Other	31	5.87%
Sewer	6	1.14%
<b>Grand Total</b>	<b>528</b>	<b>100.00%</b>



**NC811, April 2017: 528 Damage Events in 49 Counties**

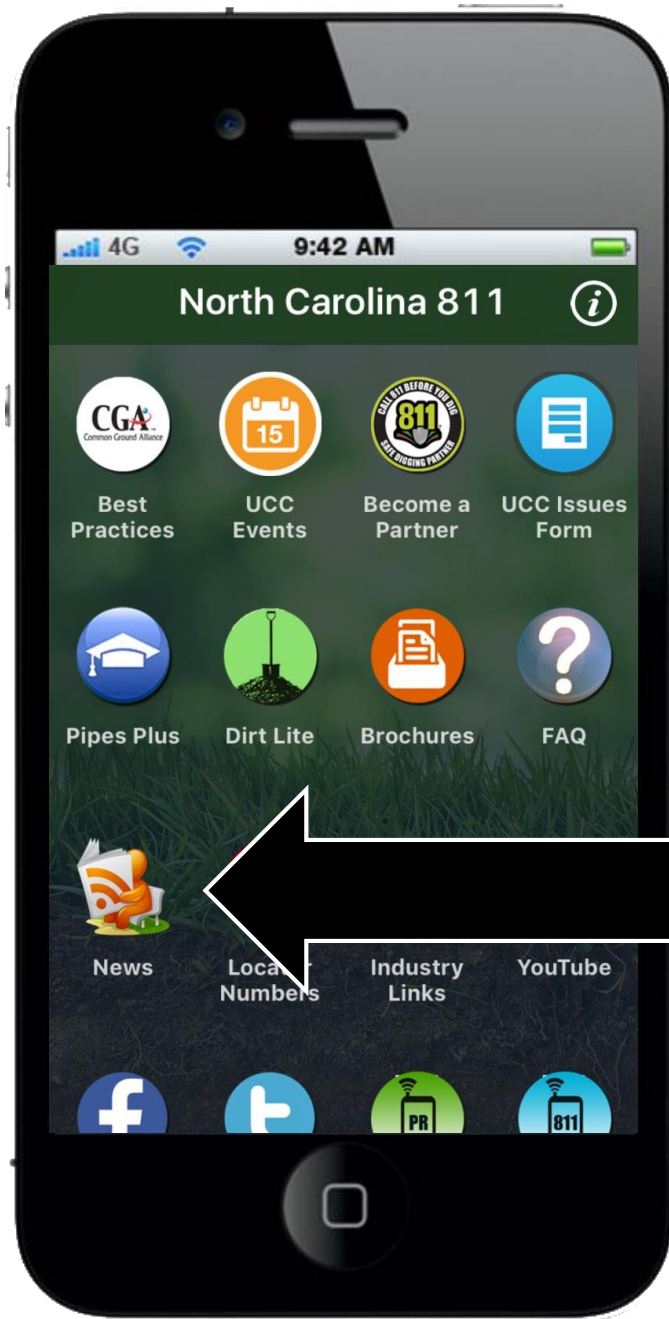
### ***By Events***

<b>County</b>	<b>Events</b>	<b>% of Grand Total</b>
Mecklenburg	156	29.55%
Wake	109	20.64%
Durham	30	5.68%
Guilford	21	3.98%
Union	18	3.41%
Orange	16	3.03%
Cabarrus	14	2.65%
Forsyth	14	2.65%
Iredell	13	2.46%
Buncombe	12	2.27%
Alamance	10	1.89%
Henderson	10	1.89%
Cumberland	8	1.52%
Johnston	8	1.52%
Brunswick	7	1.33%
New Hanover	7	1.33%
Davidson	6	1.14%
Chatham	5	0.95%
Pitt	5	0.95%
Gaston	4	0.76%
Harnett	4	0.76%
Lincoln	4	0.76%
Catawba	3	0.57%
Currituck	3	0.57%
Franklin	3	0.57%



Pender	3	0.57%
Rockingham	3	0.57%
Caldwell	2	0.38%
Craven	2	0.38%
Granville	2	0.38%
Halifax	2	0.38%
Onslow	2	0.38%
Rowan	2	0.38%
Rutherford	2	0.38%
Surry	2	0.38%
Wayne	2	0.38%
Yadkin	2	0.38%
Avery	1	0.19%
Beaufort	1	0.19%
Burke	1	0.19%
Carteret	1	0.19%
Chowan	1	0.19%
Cleveland	1	0.19%
Dare	1	0.19%
Duplin	1	0.19%
Haywood	1	0.19%
Jackson	1	0.19%
Lee	1	0.19%
Wilkes	1	0.19%
<b>Grand Total</b>	<b>528</b>	<b>100.00%</b>

**NC811, April 2017: 528 Damage Events in 49 Counties**



# Read all about it!

Did you know that NC811 has a news blog? Every time we publish a press release a copy is posted here for all to see. So next time you are in the app, take a second to see what's happening at NC811.



Help us celebrate the excitement of Lowe's commitment to keeping communities safe. Over 1.5 million tree wraps are showing up in Lowe's garden centers across the nation with a reminder to Call or Click 811 Before You Dig.

Snap your best selfie with a Lowe's tree wrap and you could be the winner of a **\$100 Lowe's gift card** each month from May til September 2017. 4 random winners will be selected each month.

#### How to enter

1. Visit a local Lowe's Garden Center nearest you.
2. Snap a selfie with the "811" Call or Click Before You Dig logo on the tree wrap.
3. Post the photo on Facebook or Twitter and use the hashtag #811Lowe's. Also, be sure to note what state you are from in your post.

Visit the official Facebook page for this contest: [@811SafeDiggingSelfieContest](#)

# www.811selfiecontest.com



# Save the Date

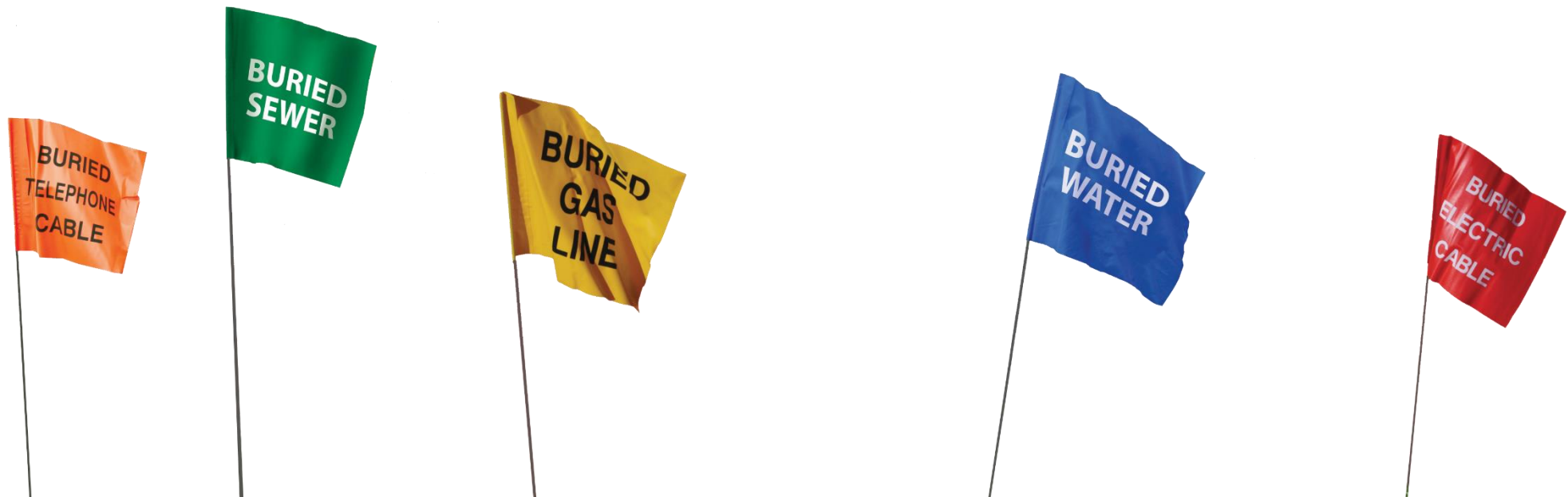


**MOCK LINE STRIKE**  
EDUCATION THROUGH DEMONSTRATION

September 13<sup>th</sup> 2017  
NC State Fairgrounds &  
Kerr Scott Building  
1025 Blue Ridge Rd,  
Raleigh, NC 27607



# Let's learn more about NC811 Ticket Types





# **NC Underground Damage Prevention Review Board Meetings**

**Located at: 2550 Operations Way, Raleigh, NC.**

On the corner of Operations Way and Westinghouse Blvd.

- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm

# NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

*All above holidays are excluded from the three working day notice.\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



# 2017 NC811 Board Meetings



## 2Q17

July 21, 2017  
The 1927 Lake Lure  
Inn and Spa  
Lake Lure, NC

## 3Q17

October 20, 2017  
Double Tree  
New Bern, NC



For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)

# 2017 State UCC Meetings



## PSNC Energy

Tue, July 11, 2017

10am – 12pm

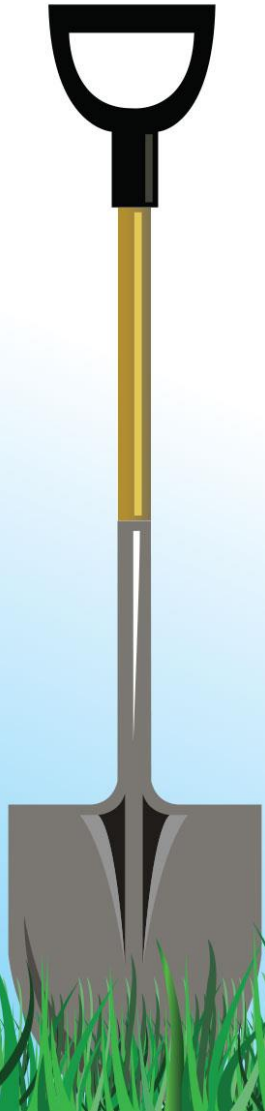
15 Overland Industrial Blvd.,  
Asheville, NC 28806

## PSNC Energy

Tue, Sept. 12, 2017

10am – 12pm

1801 Trinity Church Rd.,  
Concord, NC 28027





**Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)**



Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.