

Wake County Utility Coordinating Meeting

PSNC Energy (Becoming Dominion Energy)-South Raleigh Office

Located at 4211 Global Street, Raleigh, North Carolina 27610

February 26, 2019



Meeting Time:

The Wake County Utility Coordinating Meeting was called to order by Guy Smith with KCI Associates of North Carolina on February 26, 2019 at 11:07 am. Thank you for attending the Wake County Utility Coordinating Committee Meeting. We want to develop relationships and education about underground damage preventions and more importantly employee safety so that we all go home no worse than when we came in this morning. We want everyone to return home safely.

Total Members Present:

There was a total of **46** members that signed the roster and a total of **46** members present at today's meeting. **Members have been asked to please sign in so an accurate count of attendees for each meeting can be documented.**

Welcome of Members and Guest:

Guy Smith with KCI Associates of North Carolina welcomed everyone to the **2nd** UCC meeting of the year. Housekeeping rules given out for newcomers. Bathrooms are located out the double doors and straight down the hallway to the left. In case of a fire emergency, everyone should exit out through the double doors turn right into the hall way exiting out the door and walk towards the street and wait at the PSNC Energy Logo sign at the front of the entrance.

Blessing of the Food: Given by Donna Zuniga with Duke Energy before breaking for lunch at 11:10 am.

Introduction of the Members and Guest:

Guy Smith with KCI Associates of North Carolina welcomed everyone again to today's meeting and a formal introduction of the guests and members from right to left announcing their name along with the company they are affiliated with.

Today's Guest Speak:

Today's speaker is John Calloway with Wake County Emergency Management and he joined back in 1994 with Hazmat Planner and has been doing that for a while. We have approximately 404 dams in Wake County. We have some large lakes, but we have a lot of small ones too. Know your surroundings and always know what's going to happen to you.

When you have an emergency relax and calm down. No one can handle a high pitch voice on telephone. Stay calm and give the operator good information. First are you okay? Technology is getting better though where our cellular phone pin in, but we want to know where you are at. Who, What, When, and what kind of injuries. What type of risk? Are you pulled off the side of the road? Stay on the line until they say they are done as they may be getting multiple calls and you may just be the only person who knows about it. Just always know your situation around you. Where you are located at and what's around you? When you have an emergency response then who all need to show up? Fire Department, Police, Utilities, and Hazmat Team. Raleigh is very fortunate to have a hazmat team. There might be a drone that's flying by.

Incident Command: What is your company doing at the scene to help with the scene? The Incident Command Systems is a management system designed to enable effective and efficient domestic incident management by integrating a combination of facilities, equipment, personnel, procedures, and communications operating within a common organizational structure. It's mandated by Law.

Approval of Minutes:

First Approval: [Cort Bennett, PSNC Energy, Becoming Dominion Energy](#)

2nd the Motion: [Sandra Johnson, PSNC Energy, Becoming Dominion Energy](#)

Old Business:

We want to talk about a Damage Prevention Breakfast in 2019. Sandra Johnson with PSNC Energy (Becoming Dominion Energy) stated we have two dates: October 22, 2019 and October 29, 2019. We have two venues of interest for the Damage Prevent Breakfast in October 2019. The first one was at the North Carolina State University Club which is a central location for contractors to drive to and attend the breakfast. Justus Everett with ABE Utilities has agreed to sponsor us. Ann Rushing with NC811 mentioned the Mud Cat Stadium in Zebulon, North Carolina. It would take us approximately 20 miles from here, so it will be about an hour round trip. Now if you are coming from the Apex area it would take approximately 41 miles to drive one way and I am not real sure that the utilities owners and municipalities will agree for their

employees to drive that far and be gone for breakfast. I will need a vote today on where you would like to go. I think we should go to the University Club, but if anyone else has any ideas, let's talk about it. If we decide to go with the University Club, then I would need to give Cassie a call back. By a show of hands zero hands raised to go to the Mud Cat Stadium and Majority of the Members raised their hands to attend the event at North Carolina University Club. Member agreed to have the breakfast at the North Carolina State University Club on the week of the 22nd. We will need sponsors and will need door prizes for this event.

New Business:

Member stated that Segra will be doing another 100 miles in Wake County starting in six to eight weeks. For right now about 80% is coming. We will know in the next week or so. The routes will be going through the Apex area and expanding on what we built last year. The transition from Spirit to Segra is that we are basically competing with Verizon as they are coming right behind us. They are building a fiber metro and selling services going to towers and selling on the enterprise side services. Cloud services and all of that to businesses are the target.

Member stated that Contractors that are working out of state are not pot holing. I had a service get hit going to a Burger King as they didn't pot hole and about 283,000 gallons of water went down the storm drain. If contractors would just work with us it would make things so much better.

Cort Bennett with PSNC Energy, Becoming Dominion Energy, advise less damages and seem to be doing a lot better.

Justus Everett with ABE Utilities stated you are required when you cross utilities you need to pothole and verify clearance of depth or if you are doing your own and you're the facility owner and it's the contractor responsibilities to support it. Crossing a major infrastructure, they will have someone there to watch you pass a high-pressure gas main or petroleum lines. You must know that you are clear.

Marc Worth with PSNC Energy, Becoming Dominion Energy, stated that our guys make mistakes and our guys don't always locate correctly, but unfortunately when we go out to fix a gas leak and he don't leave yellow paint on the ground you give us that feedback. I don't know how we go out there and fix a line that was hit because it was unmarked, and we left that job with the gas lines being unmarked so if that happens then please let someone know. That is NOT the way that it should be at all. You've already hit it once when we didn't mark the line and we don't need for you to hit it again due to being unmarked. Also, the update percentage right now in Wake County we are running about 28% **UP** this year and across the company we are running about 26% update and our very own contractors are some of the bigger problem. Update tickets cost us about \$10.00 so five utilities that is a lot of money.

Member stated that they would like to speak on the contractor side of things. As you guys know and understand it that we have advise a high volume of tickets are being called in. It's like everyone has an agenda. We are trying hard to get tickets cleared and getting tickets painted. Now that doesn't speak to the whole community, but we are having issues with tickets being done in a timely manner, accurately, and safely. Everyone knew that this Verizon Bill was coming and has been keeping everyone posted, how quickly it was coming, when we put it in the ground and now it's here. It seems that some people weren't aware of it. So, we would like to reach out in this forum to let everyone know that we are willing to reach across the board whatever it takes to accommodate and facilitate any needs that need to be met from our side, so we can safely move forward with this project and get it done in a timely manner. We have had some good lines of communications overall. Just let us know what we need to do to help and willing to do what ever it takes on our side. We were very fair with letting the community know what we are doing and where we will be doing it, and again we just like to see those tickets cleared in a timely manner that they need to be done.

There has been some issue with Southern Cross who's the contractor for PSNC Energy, Becoming Dominion Energy. Erik Lockwood with PSNC Energy, Becoming Dominion Energy, advise if there's issues with Southern Cross to please let him know and he will make the necessary phone call. The volume is very high for us currently and a lot for us to be keeping up. I can't speak for other utilities in here, but there are some delays not as bad as it was with the fiber optic people. I will be speaking with Southern Cross about it. So, anything that I can do to help I will provide you my card information so if you have any trouble contact me and I will reach out to Southern Cross. This is the purpose of this forum to develop these types of relationships for specific instances.

So, knowing that the amount of work that is going on and knowing like you said that everyone is having a hard time keeping up having an excavator the law hasn't changed so how are we to work. Where do we go from here knowing that we have a time frame to getting our projects done by and with the delay what can we do to help. We can't stop working obviously. Again, this is the forum that there are resources, and everyone appreciate that there's a dollar for you to make and we do understand that and the other side of that is the employee safety and public service safety. That's why it is a shared responsibility. If there's not enough resources to do the locating, then there's an obligation to increase those resources. If there's a great demand, then it is possible that it's the excavator responsible to say there's critical facility and I'm breaking the law or in violation of the damage prevention act if I drill across. It's that critical infrastructure with the City of Raleigh or with PSNC or whomever so that's the share responsibility.

Lambert Cable advise they have roughly 25-28 directional drill in market in Wake County right now and working on this project doing anywhere from 50 to 75,000 feet a week roughly. Obviously, we would like that to be running about 100,000 feet a week roughly.

NC811 Presentation:

- Kevin Smith, Education Liaison for the Piedmont Triad Region presented the NC811 report for the month of February 2019.
- The NC811 Center statistics show that we received locate request totaling **187,878** in January 2019. This was a difference of -23.2%. Transmission Locate request was **1,037,905** in January 2019. This was a difference of 23.3%.
- There was a total ticket volume of **24,007** for Wake County in January 2019. The average locate per day was **1,264**.

2018 NC811 Board Meetings:

1Q19 on April 26, 2019 at 8:30 am DoubleTree by Asheville Hilton in Biltmore, North Carolina

For booking information, contact Tonya Hargraves: tonya@nc811.org

NC Underground Damage Prevention Review Board Meetings located at 2550 Operations Way, Raleigh, North Carolina. Located on the corner of Operations Way and Westinghouse Boulevard will be held on October 16, 2018 from 10 am to 4 pm.

Locate Resolution-Partnership Committee:



Mission:

A collaboration of damage prevention stakeholders,
partnering to reduce damages through data analysis
and educational outreach.

Will be held on the 3rd Wednesday, February, April, June, August, October, and December from 11:00 am to 1:00 pm located at 5009 High Point Road, Greensboro, North Carolina.



NC State UCC Meeting:

The next scheduled **State UCC Meeting** was held on Tuesday, March 12, 2019 at 10:00 am at **PSNC Energy, Becoming Dominion Energy**, located at 4211 Global Street, Raleigh, North Carolina.

Join us at the North Carolina State UCC Meeting to share and promote safety standards, prevent unnecessary damages to utilities infrastructure, and address common issues within the state of North Carolina. Please be prepared to discuss projects and any damages that have occurred since your last meeting. Lunch will be provided after the meeting.

****2019 Joint NC/SC Utilities Coordinating Committee Conference****

2019 Joint NC/SC Utilities Coordinating Committee Conference

Sheraton Myrtle Beach Convention Center

May 1st – May 3rd, 2019

Wednesday, May 1, 2019

Golf Outing: 12:00 pm at Myrtlewood Pine Hills Golf Course

Evening Reception

Thursday, May 2nd, 2019

General Sessions: Full Day

Friday, May 3rd, 2019

General Sessions: ½ Day

Hotel and Conference Registration Links at: www.scucc.org

****Locate Training will only be accepting 30-40 people for Class****

Next UCC Meeting:

The next Wake County Utility Coordinating meeting will be held on Tuesday, March 26, 2019 at 11:00 am at *PSNC Energy- (Becoming Dominion Energy) South Raleigh Office* located at 4211 Global Street, Raleigh, North Carolina.

Lunch will be provided by Alan Roberts with Lambert's Cable. Thank you for providing lunch for us during this meeting.

****A Special Thank You to All the Companies/Members who volunteer to help to provide lunch for the Wake County Utility Coordinating Committee throughout the 2019 year****

****Another Special Thank You to All the Members for your time and support throughout the year****

Meeting Adjourned: The Wake County Utility Coordinating Meeting adjourned on February 26, 2019 at 12:46 pm.

Minutes Prepared by Tiffany Elie with PSNC Energy (Becoming Dominion Energy), Telephone Number 919-836-2439

PSNC Energy is becoming Dominion Energy



Wake County

February 2019



Blue Ridge Mountains, North Carolina

NC811 Board Meeting – Jan. 2019



Lyman Horne Receives
the Ray Killough Award



NC811 Open House – Jan. 2019



A photograph of a sunset over a mountain range. The sun is low on the horizon, casting a warm orange glow across the sky and the silhouettes of the mountains. The sky transitions from a deep orange near the horizon to a dark blue at the top. The foreground shows dark, silhouetted trees and foliage.

2018

what a great year!

A graphic featuring a man in a suit pointing at a blue hexagon with the text 'business analytics'. The background is dark blue with a hexagonal grid pattern and various business icons like a pie chart, bar chart, globe, and clock.

**business
analytics**

North Carolina 811
www.nc811.org



Locate Requests & Transmissions

Jan. 2019 vs 2018

Tickets

2019: 187,878

2018: 152,459

Difference: 23.2%

Transmissions

2019: 1,037,905

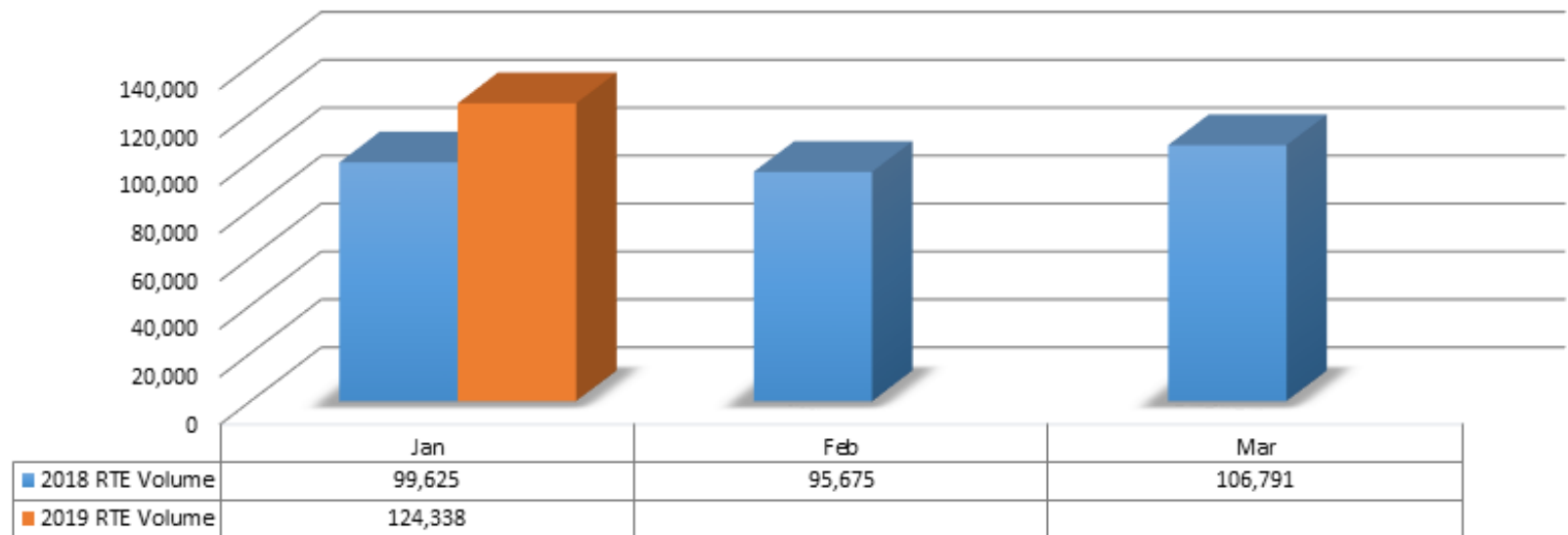
2018: 864,096

Difference: 23.3%

REMOTE TICKET ENTRY

Total Tkt Summary	187,878
In-House Tkt Summary	63,540
RTE Ticket Summary; incl. UL	124,338
RTE Ticket Summary; excl. UL	100,317
RTE % Volume; excl. UL	53.39%
RTE % Volume	66.18%

RTE Volume 2019 vs 2018



County Ticket Volume

YTD stats compared with previous year



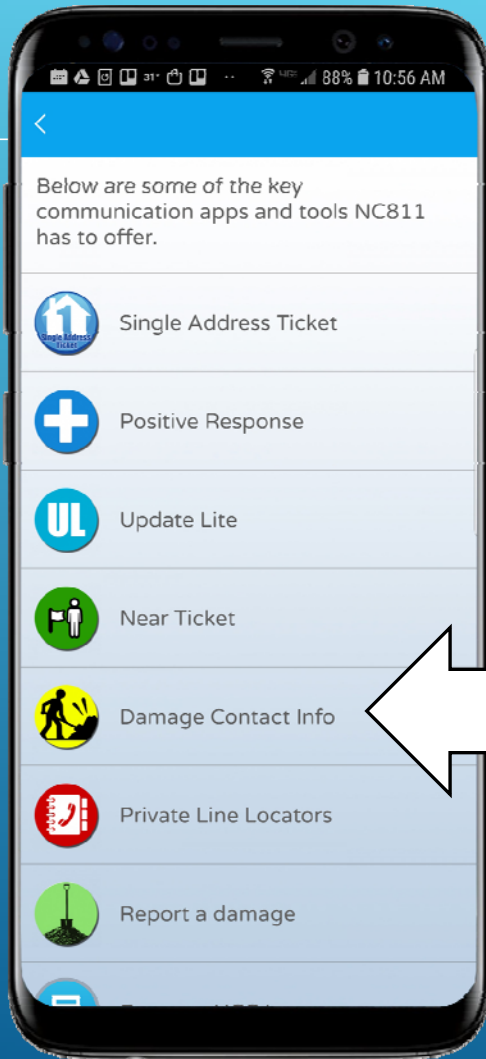
	Type Ticket					
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2018	567	225	14,554	467	5,308	21,121
2019	1,267	171	16,047	600	5,922	24,007
+/- Var	123.5%	-24.0%	10.3%	28.5%	11.6%	13.7%
-				Locates per day		1,264

County Ticket Distribution



WAKE	24,007	MORRISVILLE	654
ANGIER	11	NEW HILL	98
APEX	2,453	NEW LIGHT	3
CARY	4,022	OBERLIN	3
CLAYTON	16	RALEIGH	9,616
DURHAM	20	RESEARCH TRIANGLE PA	3
FUQUAY VARINA	1,430	ROLESVILLE	191
GARNER	773	WAKE FOREST	1,525
HOLLY SPRINGS	1,249	WENDELL	458
KENNEBEC	1	WILLOW SPRINGS	121
KNIGHTDALE	727	ZEBULON	626
LEESVILLE	7		

Damage Contact Info



When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.

County Member Damage Notification Information

NORTH CAROLINA

County

Members Notified for County ALAMANCE

Code	Name	Damage Contact	Phone
ATT01	ATT/T (TRANSMISSION)	ANTONIO J. PEIRANO	(803)261-4551
ATT312*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
ATT322*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
CAR01	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CAR02	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
COB01	CITY OF BURLINGTON	ANDY MCCOY	(336)516-6525
COB02	CITY OF BURLINGTON	1 - DEAN COBLE	(336)516-6654
COB02	CITY OF BURLINGTON	2 - WALTER HARTMAN	(336)516-6655
COP02	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
COP05	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
CPL10*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CPL30*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CTT02*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT11*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT12*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CUB01	CONTERRA ULTRA BROADBAND	NETWORK OPERATIONS CENTER	(888)581-0811
CVI04*	TIME WARNER CABLE-CHARTER	CAROLINAS REGIONAL OPERATIONS	(855)272-2862
DET01*	TIME WARNER CABLE-CHARTER	CAROLINAS REGIONAL OPERATIONS	(855)272-2862
DOT07	NC DEPARTMENT OF TRANSPORTATION	MARK ALDRIDGE	(336)487-0175
DOT07A	NC DEPARTMENT OF TRANSPORTATION	OPERATIONS CENTER (EVENING)	(919)825-2653
DOT07A	NC DEPARTMENT OF TRANSPORTATION	TRIAD TMC (DAYTIME)	(336)315-7080
DPC11*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)769-3766
ELN01	TOWN OF ELON	1 - DAVID MURPHY	(336)214-0674
ELN01	TOWN OF ELON	2 - TJ TINGLE	(336)684-4296

**Your info should match
your white lined area**



**LOCATE
TICKET**





87-122 (c) (2) Confirm through positive response prior to excavation that all operators have responded & that all facilities that may be affected by the proposed excavation have been marked.

Member Response Codes

- 10 No conflict, utility is outside of stated work area
- 20 Marked
- 30 Not complete
- 32 Locate Not Complete, additional communication with the excavator required. Unable to contact the excavator.
- 40 Could not gain access to property, locator will contact excavator
- 50 Critical facility not marked, The utility owner or their designated representative have contacted the excavator and have agreed to a period that an owner representative must be present during excavation to identify the unmarked facility and/or monitor the excavation
- 55 Critical facility marked. The utility owner or their designated representative have contacted the excavator and have agreed that an owner representative must be present during excavation
- 60 Locator and excavator agreed and documented marking schedule
- 70 Excavator completed work prior to due date
- 80 Member's Master Contractor is responsible for locating facilities
- 90 SURVEY DESIGN REQUEST - Facility Has been Marked in the Field
- 92 SURVEY DESIGN REQUEST -No Facilities in the Area
- 94 SURVEY DESIGN REQUEST - Facility Records Provided
- 98 SURVEY DESIGN REQUEST - Access to Facility Records Provided
- 100 Location request denied due to Homeland Security Concern. Member utility operator needs to confirm legitimacy of the proposed excavation and may need additional information.
- 110 Subaqueous Facilities Present. Member utility owner will locate facilities within 10 full working days.
- 888 Extraordinary Circumstances Exist. Member utility owner unable to complete location request until (Date / Time).
- 999 Member has not responded by the required time

Destroyed Marks & 3 Hour Tickets

DESTROYED MARKS

If locate marks have been destroyed, the excavator must contact NC811 to issue a Destroyed Marks ticket requesting a remark of the area from the original ticket. A 3 Hour Ticket should not be used in case of destroyed marks.

3 HOUR TICKET

If an operator fails to respond to the positive response system, the excavator may proceed if there are no visible indications of a facility at the proposed excavation or demolition area, such as a pole, marker, pedestal, meter, or valve. However, if the excavator is aware of or observes indications of an unmarked facility at the proposed excavation or demolition area, the excavator shall not begin excavation or demolition until an additional call is made to the Notification Center detailing the facility and an arrangement is made for the facility to be marked by the operator within three hours from the time the additional call is received by the Notification Center.

Bad Weather Driving Tips

- Inspect their vehicles before departing. Check tires, lights, turn signals, wipers, windows, defroster, mirrors and loads. Report defects to the mechanic and have them repaired before you go on the road.
- Keep windows and lights clean and clear of dirt, snow, and ice.
- Use wipers, defrosters, and headlights to improve your visibility day or night. Headlights also help other drivers see you.
- Avoid distractions, such as cell phones or radios.
- Watch out for puddles and icy patches that could cause hydroplaning or skids.
- Do not attempt to drive through deep puddles. You could get stuck or wet the brakes.
- Avoid quick or sudden stops or turns.
- Increase your stopping distance.
- Wear your seat belt at all times and require passengers to do the same. There is no time for mistakes during bad weather. Bad weather affects all drivers. You must stay alert. Watch out for the other drivers, too. Drive defensively!





MEETINGS AND EVENTS

Meetings



- ▶ **NC811 Board Meeting 1Q19**
April 26th, 2019
8:30 am; DoubleTree by
Asheville Hilton – Biltmore, NC
- ▶ **NC Underground Damage
Prevention Review Board**
April 16, 2019 from 10 am to 4 pm
2550 Operation Way, Raleigh, NC
- **Locate Resolution Partnership
Committee**
The 3rd Wednesday,
Feb, April, June, August, Oct, Dec
11:00 am - 1:00 pm
5009 High Point Rd., Greensboro, NC
- **State UCC**
March 12, 2019 from 10 am to noon
Dominion Energy, 4211 Global St,
Raleigh, NC

Joint NC/SC Utilities



**Sheraton Myrtle Beach Convention Center
May 1st - May 3rd, 2019**

For more info and to register go to: www.scucc.org

National Safe Digging Month T-Shirts are here!



For more information, visit www.nc811.org

All t-shirt orders must be placed by Feb. 28, 2019



Thank you for your time and attention.
You can get a PDF copy of this presentation
on www.ncucc.org



Use the UCC Issues form to voice your concerns
to both local and state level UCC meetings in North Carolina.
Available on both the NCUCC website and the NC811 app.

Sign-In Sheet

Wake County UCC

Date: 02/26/2019

Name	Company	Email	Phone Number
Zach Goldsmith	TWFP	Zacherygold@gmail.com	
DOUG HATCH	TRG	DOUG.HATCH@TRG.COM	919-411-1877
Jimmy Petrie	City of Raleigh	Jimmy.Petrie@COR	719-500-2221
Geoff Reichelt	BADGER DAYLIGHT INC	GREICHELTCBADGERINC.COM	919-588-1924
Reginald Q. Under	Southern Cross	RQunder@Southerncrossinc.com	412 514 3637
Michael Atkinson	City of Raleigh	Michael.Atkinson@raleighnc.gov	919 996 4017
Philip Roberts	Lombert's Cable	philip.roberts@lombertcable.com	919-971-5302
Brenda Firmstone	Stewart Inc	bfirmstone@stewartinc.com	919-830-5700
Tiffany Elie	Dominion Energy	tiffany.elie@scana.com	919-836-2439
Robert Ym	USIC	robertym@usicllc.com	919-576-2782
John Burke	Garney	JBURKE@GARNEY.COM	919-427-5444
Donna Zuniga	Duke Energy	donna.zuniga@duke-energy.com	910-429-3131
Mazette Wynn	Dominion Energy	mwynn@scana.com	919-367-2721
Jim Shannon	SR&R	jshannon@srrenviro.com	910 777 9446
JUSTUS EVERETT	ABE UTILITIES	j53everette@abeutilities.com	919 427 0937
John Callaway	Wake County Em	jcallaway@wakegov.com	919-856-6486
Ryan Mack	Park Construction	rmack@parkinc.com	919-816-5830
Carlos Legizamon	NEW HOPE MANAGEMENT INC	NEW.HOPE.MANAGEMENT.INC@Horzic	919 332 9249
Kevin Smith	NC811	KSMITH@NC811.ORG	336-707-4528

Sign-In Sheet

Wake County UCC

Date: 02/26/2019

Name	Company	Email	Phone Number
Garrett Daniel	Spectrum	garrett.daniel@charter.com	919-287-3832
Kevin Blackburn	Wake Forest Power	kblackburn@wakeforestnc.gov	919-817-7296
TONY ARMEN	DIXIE PIPELINE	armen@eprod.com	919-290-2210
DARRELL MURILLO	GAC ENTERPRISES, LLC		
Brigitte Rivers	Dominion Energy	Drivers@Scana.com	919-501-2472
Shayne McGlocklin	Badger Daylighting	smcglocklin@badgerinc.com	(336)-247-9831
Guy Smith	KCF	GuySmith@KCF.com	919-278-2464
Jackie Proctor	Dominion Energy	Jackie.Proctor@Scana.com	919-836-2422
Don Proctor	Dominion Energy	DProctor@Scana.com	919-819-9983
DONALD STANKUS	CITY OF RAL.	donald.stankus@raleighnc.com	
MIKE HOOKER	TOWN OF CARY	michael.hooker@townofcary.org	(919) 469-4090
MICHELE MEYER	CITY OF RALEIGH	Michele.Meyer@raleighnc.com	919 996 3406
Desmond Whitfield	CITY OF RALEIGH	desmond.whitfield@raleighnc.com	919 996 3106
Alan Roberts	Lambert's Cable	alan.roberts@lambertcable.com	919-609-8590
Eric Williams	Lambert's Cable Splicing	eric.williams@lambertcable.com	704-363-5036
Ryan Zakany	Hyper Networks	rzakany@hypernetworksinc.com	904-999-8245
Sandra Johnson	Dominion Energy		919-836-2421
Tim Yarbrow	Anso & Associates	Tim.Yarbrow@anso11c.com	704-234-8060
Mike Hewitt	GARNEY Construction	MHewitt@Garney.com	(919) 735-5094

