

Watauga

November 2019



Happy Thanksgiving

Let's look at the numbers



Know what's below.
Call before you dig.



Locate Requests & Transmissions for all of North Carolina

Oct. 2019 vs 2018

Tickets

2019: 203,785

2018: 201,516

Difference: 1.13%

Transmissions

2019: 1,120,817

2018: 1,101,179

Difference: 1.78%

Year-to-date

Tickets

2019: 1,928,206

2018: 1,715,385

Difference: 12.4%

Transmissions

2019: 10,506,523

2018: 9,351,657

Difference: 12.3%



County Ticket Volume

YTD stats compared with previous year

Watauga	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2018	94	42	3381	140	1026	4683
2019	117	54	3773	139	1364	5447
+/- Var	24.5%	28.6%	11.6%	-0.7%	32.9%	16.3%
-				Locates per day		26

County Ticket Volume

2019 Stats Compared with 2018

Watauga	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2018	10	2	408	17	131	568
2019	16	1	398	10	214	639
+/- Var	60.0%	-50.0%	-2.5%	-41.2%	63.4%	12.5%
-	-	-	Locates per day			32



County Ticket Distribution



WATAUGA	639
BLOWING ROCK	126
BOONE	353
DEEP GAP	64
RUTHERWOOD	13
VILAS	28
ZIONVILLE	12

County Member Operator Identity Information

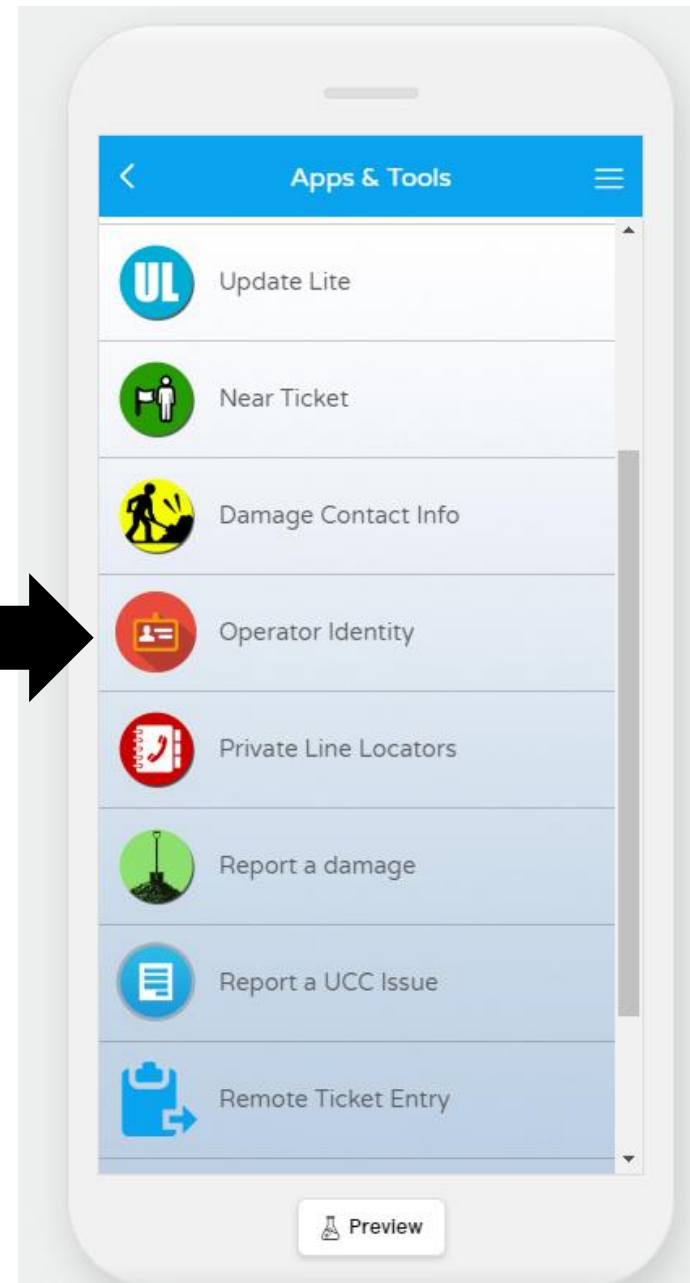
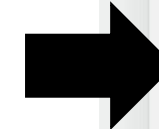
NORTH CAROLINA

County

Members Notified for County GUILFORD

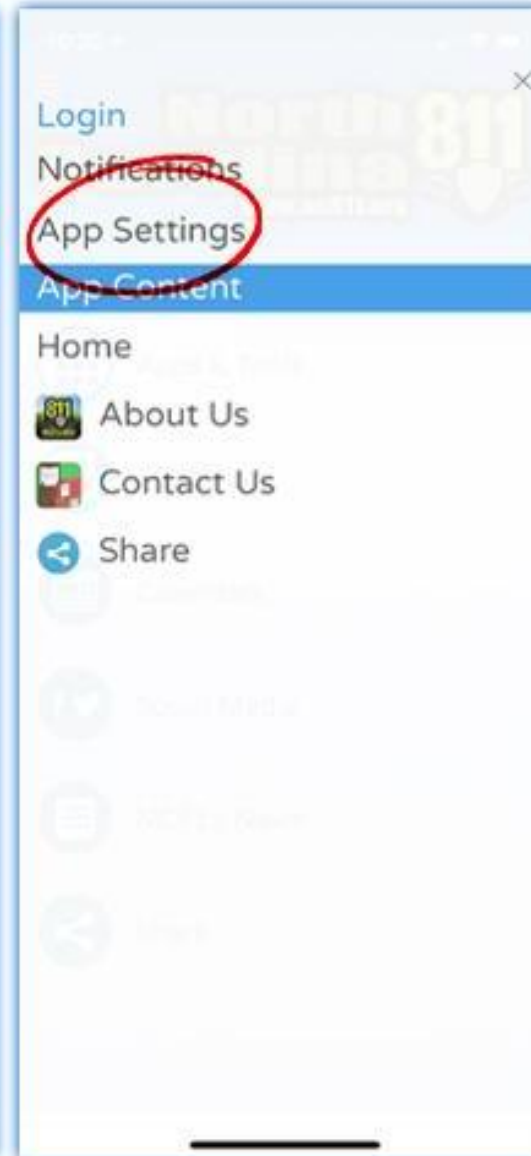
Code	Name	Description	Op Id
ALT02*	WINDSTREAM COMMUNICATIONS, INC.	WINDSTREAM PHONE	
ARC01	CITY OF ARCHDALE	WATER AND SEWER	
ATT01	ATT/T (TRANSMISSION)	FIBER OPTIC	AT&T/T F/O
ATT312*	ATT/D (DISTRIBUTION)	PHONE - COPPER OR FIBER	ATT/D
BKC01	BURKELY COMMUNITIES	FIBER OPTIC	
CAR02	CARDINAL PIPELINE COMPANY	GAS	
CNH01	CONE HEALTH	COPPER AND FIBER OPTIC	ConeHealth
COB01	CITY OF BURLINGTON	WATER AND SEWER	COB01
COP02	COLONIAL PIPELINE COMPANY	GAS	
CPL30*	DUKE ENERGY	POWER	DUKE
CTT01*	CTLCL-CENTURYLINK	PHONE AND FIBER OPTIC	
CTT01*	CTLCL-CENTURYLINK	PHONE AND FIBER OPTIC	

Available on the nc811.org homepage, the Member Services page and on the NC811 App starting Oct 1, 2019.



Update your NC 811 app.

1. Touch the sandwich icon in the upper left.
2. Open App Settings.
3. Touch “Check for New Content”



PLEASE NOTE

If the diameter or width of the facility is greater than four inches, the dimension of the facility shall be indicated at least every 50 feet in the area of the proposed excavation or demolition. An operator who operates multiple facilities in the area of the proposed excavation or demolition shall locate each facility.

The operator's identity, marked as provided in subdivision (1) of this subsection, in the area where the proposed excavation or demolition is to occur. At a minimum, the operator's identity shall be marked at the beginning point, at intervals of 200 linear feet, and at the end point of the proposed excavation or demolition.

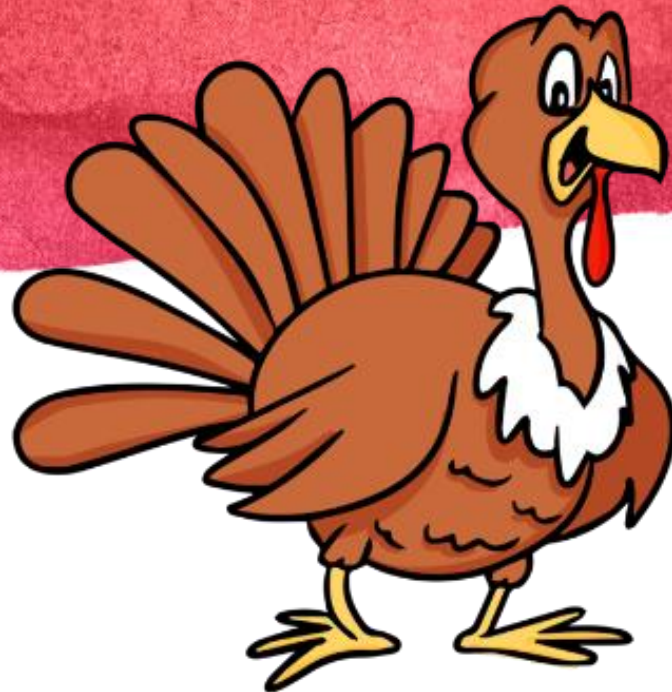
50
feet

8"

ABC Gas Company

200
feet

UPCOMING EVENTS



NC811 Upcoming Holiday Schedule

- ***Veterans Day: Monday, November 11th**
- **Thanksgiving: Thursday, November 28th**
- **Day after Thanksgiving: Friday, November 29th**
- **Christmas Eve & Christmas Day: Dec. 24 & 25th**
- ***Christmas Day After: December 26th**

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



BOARD MEETING

4Q19

January 17, 2020
Grandover Resort
Greensboro, NC

For booking info:
Tonya Hargraves:
tonya@nc811.org

NC Underground Damage Prevention Review Board

Location:

*Dempsey E. Benton Water Treatment Plant
2301 Benson Rd., Garner, NC*

January 21, 2020
10am to 4pm



<https://www.nc811.org/report-a-violation.html>



NC Locate Resolution

Partnership Committee

Every 2 months on the third Wednesday
NC 811, 5009 High Point Rd, Greensboro, NC

- Wednesday, December 11
11:00am – 1:00pm
- Wednesday, February 19
11:00am – 1:00pm





State UCC Meeting

Piedmont Natural Gas Co
1321 S 10th St, Wilmington, NC

Tuesday, November 5, 2019
10:00am – 12:00pm



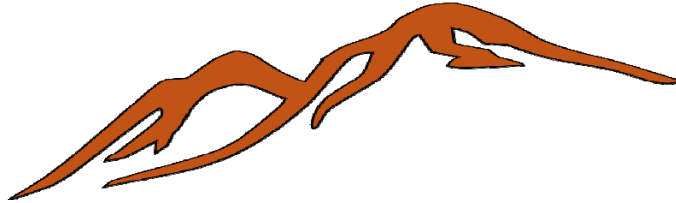
The NC811 Education Department is here to help you!



A PDF of this presentation is
available at **www.ncucc.org**

*Use the UCC Issues form to voice your
concerns to both local and state level UCC
meetings in North Carolina. Available on both
the NCUCC website and the NC811 app.*

North Carolina Watauga Utilities Coordination Committee



Meeting Minutes

Date: 11/19/2019

Place: Sagebrush Steakhouse

Town: Boone, NC

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 11:36AM
- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – Happy Thanksgiving- Be safe- New Laws and Updates

Old Business

- Any Changes to last month's minutes? (NONE)

Officer Reports

Chair- Nothing new to report.

Co-Chair/Secretary- Please see attendance sheet attached.

New Business

- NC 811 / One Call presentation was given by: Brian Morehouse- info every one of the new laws and procedures that are in place since October 1st 2019. Go over all changes. Be sure when calling in tickets to remember the Holidays that will be observed, those days will not be part of the (3) day call in for tickets to clear. Spoke to everyone about the Mock Line Strike that took place in October, gave update on event.

Open Discussion Brian Morehouse-NC811 passed out to the group the local supervisor for USIC- Jeremy Hussy. Asked all those in attendance to please reach out to him with any issues in getting Duke or AT&T lines located.

Brian Morehouse asked the group to please handout their business cards to those in attendance. Trying to get a networking process together.

Talked to the group about inviting others to our local UCC meeting to help us grow in attendance and get the word at to all about the importance of being a part of this UCC.

○ :

Reports

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the November 2019 presentation giving the totals for YTD and Monthly number for Tickets called in, average locates per day and (3) hour tickets. (This is included as a PDF on the UCC website) Brian went over the safety procedures in cooking a turkey and how to be safe during the holidays. NC811 discussed ticket issues, new law changes and procedures. Went over with everyone what an Emergency was, how to call in a Emergency, how these tickets are being accepted through the computer at this time along with (3) hour Locate Tickets. It is told what can happen when you call in an Emergency Ticket and it is not declared an Emergency. Class 3 Misdemeanor, and a fine up to \$ 250.00 can be issued. Went over the UGDPRB, new location and how this process works. Told the group that you can now put complaints in online. Ask everyone to please download the NC 811 App. Went over how to do this and how to update this APP.
- B. **N.C.D.O.T** – Money has been cut out of the budgets and things are on hold with many projects. Bridge work continues. General Maint work continues. Hwy 321 project is coming along and project is moving along as expected.
- C. **USIC – NA**
- D. **Duke Energy – NA**
- E. **Spectrum** – Nothing new to report. No major hits within the area, Work is very high at this time and crews are staying very busy.
- F. **AT&T – N/A.**
- G. **Bigham Cable-** Having major issues with getting lines located by USIC for Duke Energy and AT&T. Have had over 20 plus jobs in the past 30 days that have not been marked properly. Have reported this issue to their supervisors. Was told to call USIC Supervisor and talk with them about this issue and informed the group on how to file a complaint. Gave out Duke Energy Contact information to report these issues.
- H. **JC Greene Rail Fencing-** Having issues with getting locates done properly. Has a good relationship with locator within the area, but have been told by the locator that he isn't receiving certain tickets. Brian Morehouse received that ticket number and is looking into it at this time and will get back to customer with an update within (24) hours.
- I. **Town of Boone-** Locate issues but staying very bust with new work, general maint and emergency work within the area. Have had issues with trying to get locates done on time and have had to call in multiply (3) hours tickets.
- J. **Skyline-** No major hits within the are over the last (60) days since last meeting. All large projects have been completed, drop services continues throughout the area. Not having any major issues with getting locates done at this time.
- K. **Frontier Natural Gas-** Kellwood Project completed in October, New Jail to start, that will be a (1) Mile line being installed to jail in the area, work to start this month. Apple Cart Project. .75 mile of new line to be installed will be starting soon. General Maint work in the area. No Major hits to report at this time. Locate issues, having a few problems with getting AT&T marked on time and having to call in numerous (3) hour Tickets throughout the area.

**Next Meeting – January 21st 2019 at 11:30 am Sagebrush
Steakhouse.**

Meeting adjourned at 12:33 PM

Minutes submitted by: Brian Morehouse- NC 811 Education Liaison

