

## UCC Sign-In Sheet

County: Wilkes-Surry <sup>HCC</sup> Date: 2 / 3 / 17

[illegible]



# Wilkes-Surry UCC

## February 2017



*Brown Mountain Overlook*



A graphic featuring a man in a suit pointing at a central blue hexagon with the text 'business analytics'. The background is a dark blue grid of hexagons, some containing icons like a pie chart, a person silhouette, a bar chart, a clock, a globe, a gear, a presentation board, and an organizational chart. The image is framed by a light blue border at the top and bottom.

# business analytics

**North Carolina 811**  
[www.nc811.org](http://www.nc811.org)





# Locate Requests & Transmissions

## Jan. 2017 vs 2016

### Tickets

2017: 147,568

2016: 122,523

Difference: +20.4%

### Transmissions

2017: 834,883

2016: 651,388

Difference: +28.2%

## YTD Totals 2017

**Tickets: 147,568**

20.4% over 2016

**Transmissions: 834,883**

28.2% over 2016

# County Ticket Volume



# County Ticket Volume

YTD stats compared with previous year

Jan. & YTD	Type Ticket							% Measured against Total Tickets				
	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
Wilkes												
2016	0	1	266	2	104	373	2016	0.0%	0.3%	71.3%	0.5%	27.9%
2017	3	1	307	6	83	400	2017	0.8%	0.3%	76.8%	1.5%	20.8%
+/- Var	300.0%	0.0%	15.4%	200.0%	-20.2%	7.2%	Diff +/-	0.8%	0.0%	5.4%	1.0%	-7.1%
				Locates per day		20						
Surry												
	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets		% 3 HR	% CNCL	% NEW	% RXMT	% UPDT
2016	1	8	401	1	110	521	2016	0.2%	1.5%	77.0%	0.2%	21.1%
2017	1	6	429	12	237	685	2017	0.1%	0.9%	62.6%	1.8%	34.6%
+/- Var	0.0%	-25.0%	7.0%	1100.0%	115.5%	31.5%	Diff +/-	0.0%	-0.7%	-14.3%	1.6%	13.5%
				Locates per day		34						

# County Ticket Distribution

WILKES	400
BOOMER	14
ELKIN	17
FAIRPLAINS	3
FERGUSON	8
HAYS	24
MAPLE SPRINGS	1
MCGRADY	4
MILLERS CREEK	29
MORAVIAN FALLS	27
NORTH WILKESBORO	116
PLEASANT HILL	4
PURLEAR	9
ROARING RIVER	11
RONDA	11
TRAPHILL	5
WEST ELKIN	1
WILKESBORO	116

# County Ticket Distribution

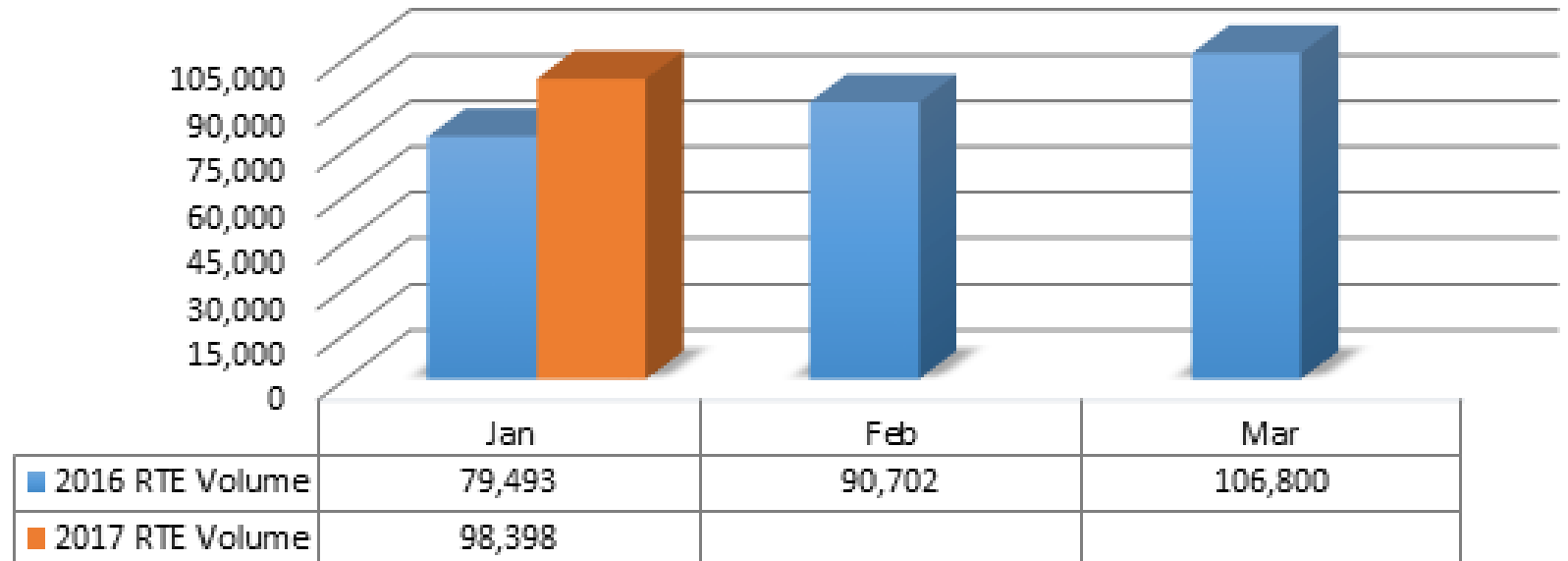
SURRY	685
ARARAT	4
DOBSON	85
ELKIN	54
FLAT ROCK	1
LEVEL CROSS	16
LONG HILL	2
LOWGAP	15
MOUNT AIRY	227
PILOT MOUNTAIN	68
PINE RIDGE	5
RED BRUSH	6
ROUND PEAK	4
SALEMFORK	1
SHOALS	9
SILOAM	83
STATE ROAD	25
THURMOND	2
TOAST	9
WESTFIELD	25
WHITE PLAINS	4
WOODVILLE	1
ZEPHYR	39



# REMOTE TICKET ENTRY

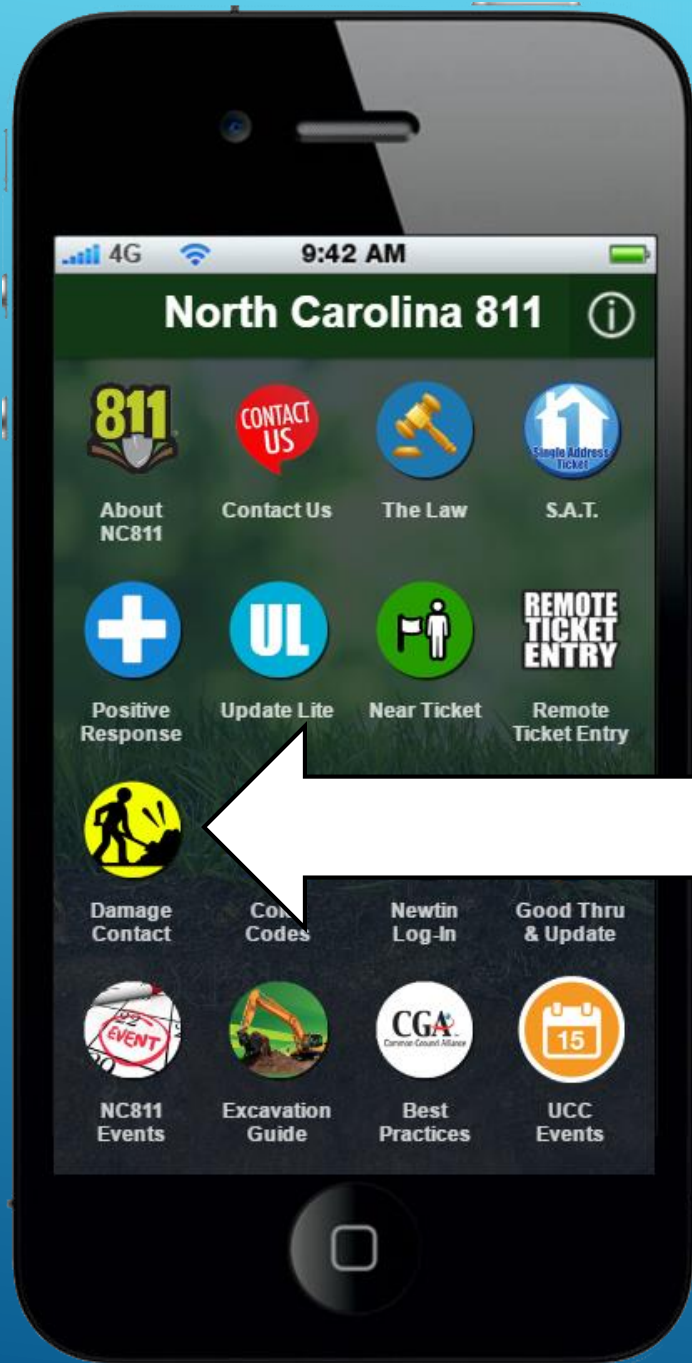
<b>Total Tkt Summary</b>	<b>147,568</b>
<b>In-House Tkt Summary</b>	<b>49,170</b>
<b>RTE Ticket Summary; incl. UL</b>	<b>98,398</b>
<b>RTE Ticket Summary; excl. UL</b>	<b>84,239</b>
<b>RTE % Volume; excl. UL</b>	<b>57.08%</b>
<b>RTE % Volume</b>	<b>66.68%</b>

RTE Volume 2017 vs 2016



# Damage Contact

When a utility is damaged, know who to contact in your area with the Damage Contact section of the app.



# County Member Damage Notification Information

NORTH CAROLINA

County

Members Notified for County ALAMANCE

Code	Name	Damage Contact	Phone
ATT01	ATT/T (TRANSMISSION)	STUART HIGHTOWER	(803)929-1925
ATT312*	ATT/D (DISTRIBUTION)	ATT REPRESENTATIVE	(877)737-2478
CAR01	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CAR02	CARDINAL PIPELINE COMPANY	GAS CONTROL	(800)440-8475
CIS01*	HOTWIRE COMMUNICATIONS, LLC		
COB01	CITY OF BURLINGTON		
COB02	CITY OF BURLINGTON	DEAN COBLE	(336)516-6654
COP02	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
COP05	COLONIAL PIPELINE COMPANY	CONTROL CTR SENIOR CONTROLLER	(800)926-2728
CPL10*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CPL30*	DUKE ENERGY	DUKE ENERGY REPRESENTATIVE	(800)452-2777
CTT02*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT11*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CTT12*	CTLCL-CENTURYLINK	GENERAL NUMBER	(800)788-3600
CVI04*	TIME WARNER CABLE	1 - TWC CALL CENTER	(855)261-9374
CVI04*	TIME WARNER CABLE	2 - HUNTER MAREADY	(910)742-8454





[www.nc811.org/safe-digging-partner.html](http://www.nc811.org/safe-digging-partner.html)





# **2017 NC811 Fire Station Marquee Challenge**



**Enter to win \$1,000**





# NC Underground Damage Prevention Review Board Update

- Board meeting Quarterly
- 54 cases have been reviewed and letters have been sent
- Some quick stats:
  - Of 65 total complaints received, 56 have been reviewed by the Board
  - 33 were found to be violations
  - Of those 3 had fines recommended
  - 15 had either the wrong party identified or were missing critical information to make a determination
  - 6 were found to be not violations

# NC Underground Damage Prevention Review Board Meetings

Located at: 2550 Operations Way,  
Raleigh, NC



- April 18, 2017 - 10am to 4pm
- July 18, 2017 - 10am to 4pm
- October 17, 2017 - 10am to 4pm



# NC811 Holiday Schedule

HOLIDAY	DATE	DAY OF WEEK
Good Friday	April 14	Friday
Memorial Day	May 29	Monday
Independence Day	July 4	Tuesday
Labor Day	September 4	Monday
*Veterans Day	November 10	Friday
Thanksgiving	November 23	Thursday
*Thanksgiving Day After	November 24	Friday
Christmas Eve & Christmas Day	December 25 & December 26	Monday / Tuesday
*Christmas Day After	December 27	Wednesday

*All above holidays are excluded from the three working day notice.\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

# 2017 NC811 Board Meetings



## 1Q17

April 21, 2017

Chetola Resort

Blowing Rock, NC

## 2Q17

July 21, 2017

The 1927 Lake Lure Inn and Spa

Lake Lure, NC



**For booking info, contact Tonya Hargraves: [tonya@nc811.org](mailto:tonya@nc811.org)**

# 2017 State UCC Meetings

March 14<sup>th</sup>, 2017  
4211 Global Street  
Raleigh, NC

**SC/NC Joint Utility  
Coordinating  
Committee Conference**  
Wed, April 5, 2017 thru  
Fri, April 7, 2017  
10000 Beach Club Dr,  
Myrtle Beach, SC 29572







Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on [www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns  
to both local and state level UCC meetings in North Carolina.  
Available on both the NCUCC website and the NC811 app.