



NC Locate Resolution Partnership Committee

Agenda

Wednesday, December 11, 2019

Mission: A collaboration of damage prevention stakeholders partnering to reduce damages through data analysis and educational outreach.

Agenda Items:

- Discussion of Reports / 10-1-19 to 11-30-19
 - 1) Excessive Updates
 - 2) Updates More than Twice with Work Duration One Day or Less
 - 3) Destroyed Marks Tickets

- UGDPRB Update

- Open Discussion

- **Next Meeting date: Wednesday, February 5, 2020 11:00 am-1:00 pm**
 - NC811, 5009 High Point Rd., Greensboro, NC

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NC Locate Resolution Partnership Committee

Minutes

Wednesday, December 11, 2019

Current Mission: A collaboration of damage prevention stakeholders partnering to reduce damages through data analysis and educational outreach.

Meeting called to order by Chairman Dino Farruggio at 11:00 am.

- Introductions were made
- Dino Farruggio-Chair discussed the continued mission of the LRPC in helping reduce volume/noise in the system.
- Louis Panzer spoke about the law changes that took effect on 10/1/2019. Emergency and 3 Hour tickets are allowed through RTE, but not seeing a huge increase in percentage shift vs calling the center. Louis feels the focus for 2020 is about \$ and cents. Helping stakeholders understand the financial impact of excessive locates are having on their cost. NC811 will continue to watch the trends and address, as they exist.
- Ryan King-PNG shared an example of a slip project and how they have changed how the new replacement and retirement will take effect and should reduce the over abundance of locates to perform the project. Communication is helping facilitate a reduction in cost of locates. Ryan King gave an update of a recent meeting with PNG, NC811 and Mears Construction on concerns of abundance of locates. The meeting was fruitful and we look forward to the continued communication.
- Chris Russ- USIC gave an update on employee retention. Considerable amount has been invested to increase the wage of Locators. They continue to have an aggressive plan on training to provide more Locators in high volume areas.
- Louis Panzer discussed the monthly reports of excessive updates of 1 day or less work duration, excessive updates and destroyed marks for October and November 2019. Louis also mentioned that additional language has been added to the scripting on updating a ticket with CSR, RTE & update lite. The intent is to have the excavator confirm that an update is truly needed for continued work. Finally, Louis mentioned the 1st letter went out to Contractors in regards to excessive locates and the commitment to assist with reduction.

Tips were given along with contact information for additional education signed by Chairman-Dino Farruggio and Partners. Louis will email the partners to gain contacts to direct letters that apply to the utilities.

- Louis gave an update of the UGDPRB. Invoices scheduled to go out to the top 50 receivers of transmissions soon. From there, an RFP will be drafted for administration of the Board.
- Open Discussion
 - Leo Brooks expressed concern of short notice and rush tickets. It was explained that they are priority listed on a ticket and is placed on the ticket based on the work date being prior to 3 working days. All tickets other than a design/survey and 3 hour are normal 3 working day tickets. Louis Panzer stated that any changes would need to go before the policy committee of NC811.
- With further business, meeting was adjourned at 1:00 pm.
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