

MAY 2020

North Carolina 811
www.nc811.org



A message from our Executive Director

- NC811 will be keeping our workforce “at home” through May. Will re-evaluate as we get closer to June.
- Definite increase in homeowner activity: We are even seeing a doubling of requests on some days over last year.
- Currently working to create a pass-through Single Address Ticket when the maps match the excavation request. Hoping to release by end of June.



Louis Panzer



Outdoor Spring Cleaning Tips

- Clear away any dead weeds or leaves from planter boxes and gardening areas.
- Add fresh soil and amendments to garden and landscaped areas.
- Trim and prune trees and shrubs to encourage growth and eliminate an untidy appearance. If tree trimming is new territory for you, seek the help of your neighborhood gardening enthusiast; they will be glad to offer advice.

- Give the grill a thorough scrubbing and refill or replace propane tanks if required.
- Clear out debris from gutters. Plan on spending extra time here, especially if nearby tree leaves tend to collect there.
- Hose down or power wash your home's exterior and doors; touch up the paint where needed as well.
- Wash window and door tracks.
- Clean outside light fixtures and replace light bulbs with energy-efficient bulbs.
- Check hoses for cracks and leaks; store on a decorative hose holder to prevent damage while adding a nice accent to your outdoor space.
- Give a critical eye to retaining walls, driveways, sidewalks and outdoor furniture for damage.

CRITTER CONTROL

With the warm weather comes lots of critters! As we start spending more time outdoors, we have a higher chance of coming into contact with many animals and insects. While some are not much more than annoying, others can cause serious problems. We have compiled some information on how to stay safe from harm from 3 offenders-snakes, ticks, and mosquitoes.



SNAKES



- First and foremost-leave snakes alone! Most snake bites occur when people try to pick up or kill a snake. If you see a snake, back up and slowly move away. Let the snake continue on its path.
- Wear boots and gloves. Don't reach your arm or hand into an area you cannot see.
- Don't attract snakes to your yard. Snakes like fallen tree limbs, debris piles, wood piles, etc. Keeping these areas to a minimum may deter snakes from setting up camp your yard.
- If you do get bitten, seek help immediately. Try to remain calm and keep the wound lower than your heart. Any details you can remember about the snake, especially the head shape and color, will help you get the most accurate treatment.

TICKS



- When you spend time outside camping, gardening, hiking, or just playing, you may be exposed to ticks. Ticks thrive in the woods and tall grasses and weeds. They can transmit diseases and cause serious illness.
- Prior to going outside, you should use a proper tick repellent. You can also treat your clothing and equipment with tick repellent. Be sure to follow safety rules when using repellent on young children and babies.
- Wearing long sleeves and long pants can minimize exposure. Tucking pant legs into your shoes also helps. Upon returning indoors, check your body and clothing for ticks. Shower or bathe as soon as possible.
- If you find a tick, make sure you remove it properly. Never twist or jerk the tick when trying to remove it. Contact a physician if you notice any signs or symptoms of illness, such as a rash or fever.

MOSQUITOES



While most mosquito bites are just annoying and itchy, some mosquitoes can carry and transmit diseases. The best way to avoid mosquitoes is to wear repellent! When choosing a repellent, the Environmental Protection Agency (EPA) recommends choosing one with one of the following active ingredients:

- *DEET*
- *Picaridin*
- *IR3535*
- *Oil of lemon eucalyptus (OLE)*
- *Para-menthane-diol (PMD)*
- *2-undecanone*

Cover your skin to reduce exposure. Keep mosquitoes out of your home by closing doors and windows or having screens in place. Consider having your yard treated professionally with mosquito repellent or do it yourself! Mosquitoes love water, so eliminate sources of standing water in your yard.

ID Your Marks



Locators, be sure to identify the facility operator who owns the line being marked.

See the Underground Utility Safety and Damage Prevention Act section 87-121 (1a) for marking identity info

NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



APR. 2019 VS 2020

TICKETS

2020: 178,989

2019: 202,893

Difference: -11.8%

TRANSMISSIONS

2020: 1,019,236

2019: 1,087,162

Difference: -6.2%

**I dig, you dig, we
dig, he dig, she
dig, they dig....**

**It's not a
beautiful poem,
but it's very deep.**



YEAR-TO-DATE

TICKETS

2020: 693,682

2019: 755,120

Difference: -8.1%

TRANSMISSIONS

2020: 4,005,100

2019: 4,091,671

Difference: -2.1%

COUNTY TICKET VOLUME

YTD stats compared with previous year

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	5	4	313	8	23	353
2020	9	4	326	17	43	399
	80.0%	0.0%	4.2%	112.5%	87.0%	13.0%

COUNTY TICKET VOLUME

YTD stats compared with previous year

Catawba	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	183	20	1864	155	922	3144
2020	95	10	1473	67	960	2605
	-48.1%	-50.0%	-21.0%	-56.8%	4.1%	-17.1%

COUNTY TICKET VOLUME

YTD stats compared with previous year

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	126	31	1311	59	469	1996
2020	66	10	1281	86	435	1878
	-47.6%	-67.7%	-2.3%	45.8%	-7.2%	-5.9%

COUNTY TICKET VOLUME

2020 stats compared with 2019

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	70	45	1267	23	112	1517
2020	37	14	1293	48	286	1678
	-47.1%	-68.9%	2.1%	108.7%	155.4%	10.6%

COUNTY TICKET VOLUME

2020 stats compared with 2019

Catawba	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	403	109	7387	355	3553	11807
2020	297	60	5777	217	3088	9439
	-26.3%	-45.0%	-21.8%	-38.9%	-13.1%	-20.1%

COUNTY TICKET VOLUME

2020 stats compared with 2019

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	566	85	4785	245	1861	7542
2020	166	51	4805	181	2140	7343
	-70.7%	-40.0%	0.4%	-26.1%	15.0%	-2.6%

COUNTY TICKET DISTRIBUTION

ALEXANDER	399
BETHLEHEM	80
ELLENDALE	5
HIDDENITE	20
LITTLE RIVER	2
MILLERSVILLE	1
STONY POINT	17
TAYLORSVILLE	271
VASHTI	3

COUNTY TICKET DISTRIBUTION

CATAWBA	2605
CATAWBA	153
CLAREMONT	109
CONOVER	241
HICKORY	1031
LAKE NORMAN	21
LONG VIEW	25
MAIDEN	244
MOUNTAIN VIEW	13
NEWTON	487
OLIVERS CROSSROADS	62
SAINT STEPHENS	12
SHERRILLS FORD	152
TERRELL	37

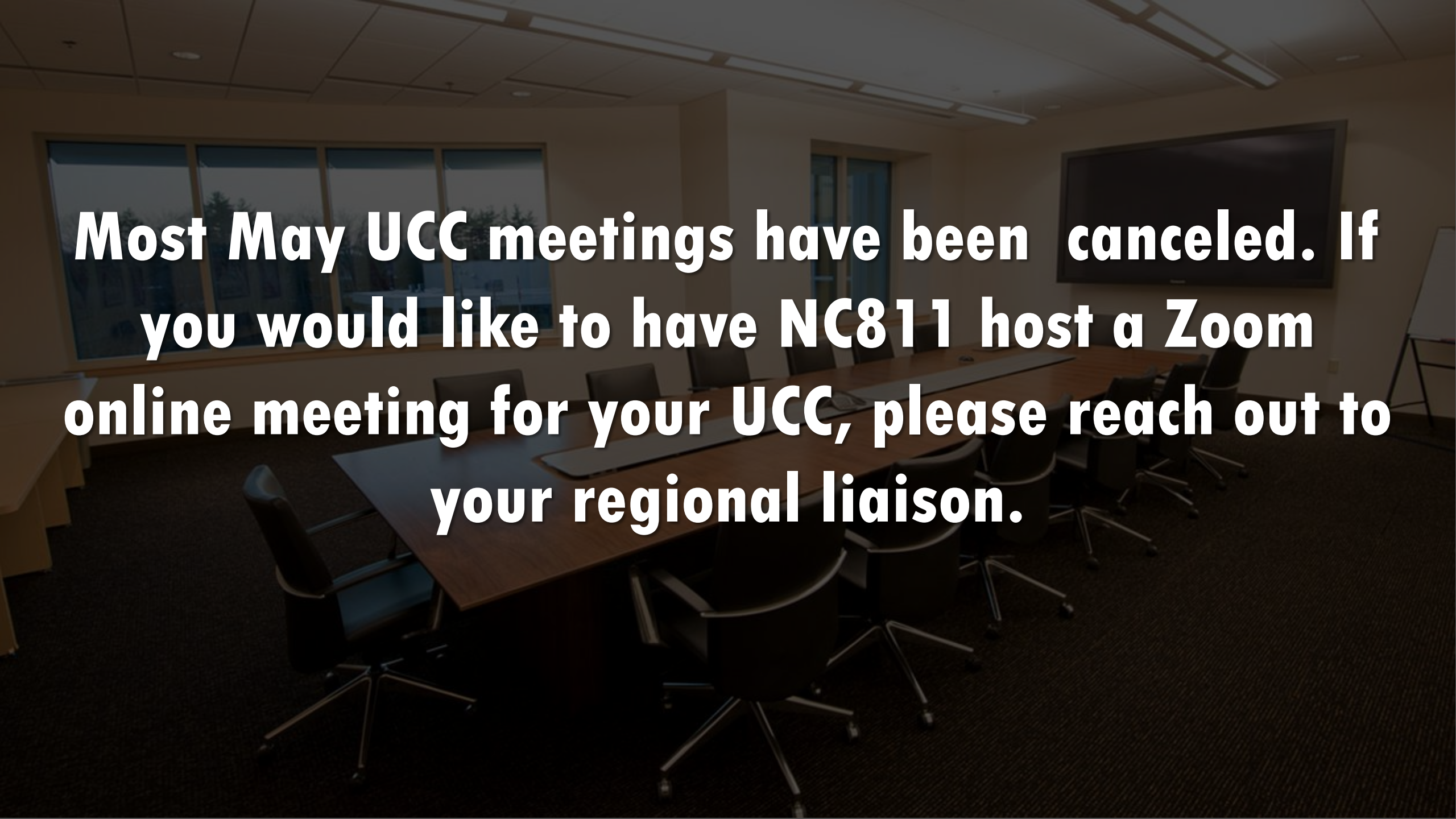
COUNTY TICKET DISTRIBUTION

LINCOLN	1878
BELWOOD	2
BOGER CITY	3
CROUSE	25
DENVER	1070
FLAY	2
HIGH SHOALS	9
IRON STATION	168
JOHNSTOWN	3
LINCOLNTON	358
LOWESVILLE	48
MAIDEN	40
MARIPOSA	3
VALE	74
WESTPORT	68

2020

CALENDAR OF EVENTS



A dimly lit conference room with a large wooden table, black chairs, and a large screen on the wall. The room has large windows on the left side, and the overall atmosphere is professional and quiet.

Most May UCC meetings have been canceled. If you would like to have NC811 host a Zoom online meeting for your UCC, please reach out to your regional liaison.

National Public Works Week

May 17-23

This week we celebrate the amazing work of public works personnel throughout North America. Now more than ever, it is critical to energize and educate the public about the importance of public works—planning, building, managing, and operating at the heart of local communities to improve quality of life each day.



2020 MEETINGS

State UCC Meeting

Tuesday, July 14th, 10:00am – 12:00pm

Piedmont Natural Gas

1321 S 10th St, Wilmington, NC 28401



2Q20

July 17th, 2020

Chetola Resort,
Blowing Rock, NC

For booking info:

Tonya Hargraves:

tonya@nc811.org

NC Underground Damage Prevention Review Board

Dempsey E. Benton Water
Treatment Plant

2301 Benson Rd., Garner

July 21st, 2020

10am to 4pm



NC Locate Resolution
Partnership Committee

*Every 2 months on the
third Wednesday*

NC 811, 5009 High Point Rd,
Greensboro, NC

June 17th, 2020

11:00am – 1:00pm

THE NC811 EDUCATION TEAM



HOWARD COREY
EDUCATION LIAISON
EASTERN REGION



TAMI STOUT
EDUCATION LIAISON
SOUTHWEST REGION



BRIAN MOREHOUSE
EDUCATION LIAISON
WESTERN REGION



ANN RUSHING
EDUCATION MANAGER



PARRISH REDDICK
EDUCATION LIAISON
PIEDMONT REGION



STEVEN MOORE
MEDIA RELATION SPECIALIST

VISIT [NCUCC.ORG](https://www.ncucc.org)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.