MAY 2020



A message from our Executive Director

- NC811 will be keeping our workforce "at home" through May. Will re-evaluate as we get closer to June.
- Definite increase in homeowner activity: We are even seeing a doubling of requests on some days over last year.
- Currently working to create a pass-through Single Address Ticket when the maps match the excavation request. Hoping to release by end of June.



Louis Panzer



- Clear away any dead weeds or leaves from planter boxes and gardening areas.
- Add fresh soil and amendments to garden and landscaped areas.
- Trim and prune trees and shrubs to encourage growth and eliminate an untidy appearance. If tree trimming is new territory for you, seek the help of your neighborhood gardening enthusiast; they will be glad to offer advice.

Outdoor Spring Cleaning Tips

- Give the grill a thorough scrubbing and refill or replace propane tanks if required.
- Clear out debris from gutters. Plan on spending extra time here, especially if nearby tree leaves tend to collect there.
- Hose down or power wash your home's exterior and doors; touch up the paint where needed as well.
- Wash window and door tracks.
- Clean outside light fixtures and replace light bulbs with energy-efficient bulbs.
- Check hoses for cracks and leaks; store on a decorative hose holder to prevent damage while adding a nice accent to your outdoor space.
- Give a critical eye to retaining walls, driveways, sidewalks and outdoor furniture for damage.

CRITTER CONTROL

With the warm weather comes lots of critters! As we start spending more time outdoors, we have a higher chance of coming into contact with many animals and insects. While some are not much more than annoying, others can cause serious problems. We have compiled some information on how to stay safe from harm from 3 offenders-snakes, ticks, and mosquitoes.







SNAKES



- First and foremost-leave snakes alone! Most snake bites occur when people try to pick up or kill a snake. If you see a snake, back up and slowly move away. Let the snake continue on its path.
- Wear boots and gloves. Don't reach your arm or hand into an area you cannot see.
- Don't attract snakes to your yard. Snakes like fallen tree limbs, debris piles, wood piles, etc. Keeping these areas to a minimum may deter snakes from setting up camp your yard.
- If you do get bitten, seek help immediately. Try to remain calm and keep the wound lower than your heart. Any details you can remember about the snake, especially the head shape and color, will help you get the most accurate treatment.



TICKS

- When you spend time outside camping, gardening, hiking, or just playing, you may be exposed to ticks. Ticks thrive in the woods and tall grasses and weeds. They can transmit diseases and cause serious illness.
- Prior to going outside, you should use a proper tick repellent. You can also treat your clothing and equipment with tick repellent. Be sure to follow safety rules when using repellent on young children and babies.
- Wearing long sleeves and long pants can minimize exposure. Tucking pant legs into your shoes also helps. Upon returning indoors, check your body and clothing for ticks. Shower or bathe as soon as possible.
- If you find a tick, make sure you remove it properly. Never twist or jerk the tick when trying to remove it. Contact a physician if you notice any signs or symptoms of illness, such as a rash or fever.

MOSQUITOES



While most mosquito bites are just annoying and itchy, some mosquitoes can carry and transmit diseases. The best way to avoid mosquitoes is to wear repellent! When choosing a repellent, the Environmental Protection Agency (EPA) recommends choosing one with one of the following active ingredients:

- DEET
- Picaridin
- IR3535
- Oil of lemon eucalyptus (OLE)
- Para-menthane-diol (PMD)
- 2-undecanone

Cover your skin to reduce exposure. Keep mosquitoes out of your home by closing doors and windows or having screens in place. Consider having your yard treated professionally with mosquito repellent or do it yourself! Mosquitoes love water, so eliminate sources of standing water in your yard.







Locators, be sure to identify the facility operator who owns the line being marked.

See the Underground Utility Safety and Damage Prevention Act section 87-121 (1a) for marking identity info

NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



TICKETS

2020: 178,989

2019: 202,893

Difference: -11.8%

TRANSMISSIONS

2020: 1,019,236 2019: 1,087,162 Difference: -6.2% l dig, you dig, we dig, he dig, she dig, they dig....

It's not a beautiful poem, but it's very deep.



TICKETS

2020: 693,682 2019: 755,120 Difference: -8.1%

TRANSMISSIONS

2020: 4,005,100 2019: 4,091,671 Difference: -2.1%

COUN	TY TICK	ET VOLL	YTD stats com	pared with pre	evious year	
Cabarrus	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	206	38	2953	119	1555	4871
2020	148	35	3058	103	1216	4560
	-28.2%	-7.9%	3.6%	-13.4%	-21.8%	-6.4%

YTD stats compared with previous year

Rowan	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	90	24	1616	59	419	2208
2020	38	26	1482	65	389	2000
	-57.8%	8.3%	-8.3%	10.2%	-7.2%	-9.4%

YTD stats compared with previous year

Stanly	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	20	14	669	24	812	1539
2020	18	5	772	37	481	1313
	-10.0%	-64.3%	15.4%	54.2%	-40.8%	-14.7%

2020 stats compared with 2019

Cabarrus	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	632	146	11098	422	6434	18732
2020	597	117	10651	366	4961	16692
	-5.5%	-19.9%	-4.0%	-13.3%	-22.9%	-10.9%

2020 stats compared with 2019

Rowan	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	269	106	5717	198	1933	8223
2020	148	77	5157	173	2214	7769
	-45.0%	-27.4%	-9.8%	-12.6%	14.5%	-5.5%

2020 stats compared with 2019

Stanly	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	98	60	2936	117	2167	5378
2020	71	25	2577	133	1379	4185
	-27.6%	-58.3%	-12.2%	13.7%	-36.4%	-22.2%

COUNTY TICKET DISTRIBUTION

	CABARRUS	4560
	CABARRUS	21
	CONCORD	2756
	COX MILL	2
	DEWEESE	28
	GEORGEVILLE	4
	HARRISBURG	432
74	KANNAPOLIS	913
	LOCUST	14
	MIDLAND	277
	MOUNT PLEASANT	99
	POPLAR TENT	5
	RIMER	3
	STANFIELD	3

COUNTY TICKET DISTRIBUTION

ROWAN	2000	
CHINA GROVE	271	
CLEVELAND	72	
EAST SPENCER	5	
ENOCHVILLE	99	
FAITH	7	
GOLD HILL	21	
GRANITE QUARRY	71	
KANNAPOLIS	268	
LANDIS	51	
MOUNT ULLA	22	
ROCKWELL	116	
SALISBURY	918	
SPENCER	26	
WOODLEAF	44	

COUNTY TICKET DISTRIBUTION

STANLY	1313	and the second second
ALBEMARLE	723	
AQUADALE	4	-
BADIN	8	
BIG LICK	2	
ENDY	2	
LAMBERT	1	
LOCUST	156	
MISENHEIMER	35	
NEW LONDON	36	
NORWOOD	118	te to
OAKBORO	72	
RED CROSS	6	Lon Sty
RICHFIELD	103	a series
STANFIELD	47	
	State of the state	

2020

CALENDAR OF EVENTS







Most May UCC meetings have been canceled. If you would like to have NC811 host a Zoom online meeting for your UCC, please reach out to your regional liaison.

National Public Works Week

May 17-23

This week we celebrate the amazing work of public works personnel throughout North America. Now more than ever, it is critical to energize and educate the public about the importance of public works—planning, building, managing, and operating at the heart of local communities to improve quality of life each day.





State UCC Meeting Tuesday, July 14th, 10:00am – 12:00pm Piedmont Natural Gas 1321 S 10th St, Wilmington, NC 28401



2Q20 July 17th, 2020 Chetola Resort, Blowing Rock, NC For booking info: Tonya Hargraves: tonya@nc811.org NC Underground Damage Prevention Review Board Dempsey E. Benton Water Treatment Plant 2301 Benson Rd., Garner July 21st, 2020 10am to 4pm





NC Locate Resolution Partnership Committee

Every 2 months on the third Wednesday NC 811, 5009 High Point Rd, Greensboro, NC June 17th, 2020 11:00am – 1:00pm

THE NC811 EDUCATION TEAM



HOWARD COREY EDUCATION LIAISON EASTERN REGION



TAMI STOUT EDUCATION LIAISON SOUTHWEST REGION



BRIAN MOREHOUSE EDUCATION LIAISON WESTERN REGION



ANN RUSHING EDUCATION MANAGER



PARRISH REDDICK EDUCATION LIAISON PIEDMONT REGION



STEVEN MOORE MEDIA RELATION SPECIALIST

VISIT NCUCC.ORG



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.