

# MAY 2020

**North Carolina 811**  
[www.nc811.org](http://www.nc811.org)





# A message from our Executive Director

- NC811 will be keeping our workforce “at home” through May. Will re-evaluate as we get closer to June.
- Definite increase in homeowner activity: We are even seeing a doubling of requests on some days over last year.
- Currently working to create a pass-through Single Address Ticket when the maps match the excavation request. Hoping to release by end of June.



*Louis Panzer*



# Outdoor Spring Cleaning Tips

- Clear away any dead weeds or leaves from planter boxes and gardening areas.
- Add fresh soil and amendments to garden and landscaped areas.
- Trim and prune trees and shrubs to encourage growth and eliminate an untidy appearance. If tree trimming is new territory for you, seek the help of your neighborhood gardening enthusiast; they will be glad to offer advice.

- Give the grill a thorough scrubbing and refill or replace propane tanks if required.
- Clear out debris from gutters. Plan on spending extra time here, especially if nearby tree leaves tend to collect there.
- Hose down or power wash your home's exterior and doors; touch up the paint where needed as well.
- Wash window and door tracks.
- Clean outside light fixtures and replace light bulbs with energy-efficient bulbs.
- Check hoses for cracks and leaks; store on a decorative hose holder to prevent damage while adding a nice accent to your outdoor space.
- Give a critical eye to retaining walls, driveways, sidewalks and outdoor furniture for damage.



# CRITTER CONTROL

With the warm weather comes lots of critters! As we start spending more time outdoors, we have a higher chance of coming into contact with many animals and insects. While some are not much more than annoying, others can cause serious problems. We have compiled some information on how to stay safe from harm from 3 offenders-snakes, ticks, and mosquitoes.



# SNAKES



- First and foremost-leave snakes alone! Most snake bites occur when people try to pick up or kill a snake. If you see a snake, back up and slowly move away. Let the snake continue on its path.
- Wear boots and gloves. Don't reach your arm or hand into an area you cannot see.
- Don't attract snakes to your yard. Snakes like fallen tree limbs, debris piles, wood piles, etc. Keeping these areas to a minimum may deter snakes from setting up camp your yard.
- If you do get bitten, seek help immediately. Try to remain calm and keep the wound lower than your heart. Any details you can remember about the snake, especially the head shape and color, will help you get the most accurate treatment.

# TICKS



- When you spend time outside camping, gardening, hiking, or just playing, you may be exposed to ticks. Ticks thrive in the woods and tall grasses and weeds. They can transmit diseases and cause serious illness.
- Prior to going outside, you should use a proper tick repellent. You can also treat your clothing and equipment with tick repellent. Be sure to follow safety rules when using repellent on young children and babies.
- Wearing long sleeves and long pants can minimize exposure. Tucking pant legs into your shoes also helps. Upon returning indoors, check your body and clothing for ticks. Shower or bathe as soon as possible.
- If you find a tick, make sure you remove it properly. Never twist or jerk the tick when trying to remove it. Contact a physician if you notice any signs or symptoms of illness, such as a rash or fever.



# MOSQUITOES



While most mosquito bites are just annoying and itchy, some mosquitoes can carry and transmit diseases. The best way to avoid mosquitoes is to wear repellent! When choosing a repellent, the Environmental Protection Agency (EPA) recommends choosing one with one of the following active ingredients:

- *DEET*
- *Picaridin*
- *IR3535*
- *Oil of lemon eucalyptus (OLE)*
- *Para-menthane-diol (PMD)*
- *2-undecanone*

Cover your skin to reduce exposure. Keep mosquitoes out of your home by closing doors and windows or having screens in place. Consider having your yard treated professionally with mosquito repellent or do it yourself! Mosquitoes love water, so eliminate sources of standing water in your yard.



# ID Your Marks



Locators, be sure to identify the facility operator  
who owns the line being marked.

See the Underground Utility Safety and Damage Prevention Act section 87-121 (1a) for marking identity info



# NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



# LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



## APR. 2019 VS 2020

### TICKETS

2020: 178,989

2019: 202,893

Difference: -11.8%

### TRANSMISSIONS

2020: 1,019,236

2019: 1,087,162

Difference: -6.2%

**I dig, you dig, we  
dig, he dig, she  
dig, they dig....**

**It's not a  
beautiful poem,  
but it's very deep.**



## YEAR-TO-DATE

### TICKETS

2020: 693,682

2019: 755,120

Difference: -8.1%

### TRANSMISSIONS

2020: 4,005,100

2019: 4,091,671

Difference: -2.1%



# COUNTY TICKET VOLUME

YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2019	145	26	1962	95	446	2674
2020	34	25	1965	58	313	2395
	-76.6%	-3.8%	0.2%	-38.9%	-29.8%	-10.4%

# COUNTY TICKET VOLUME

2020 stats compared with 2019

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2019	242	78	7032	254	1987	9593
2020	152	101	6947	188	1320	8708
	-37.2%	29.5%	-1.2%	-26.0%	-33.6%	-9.2%



# COUNTY TICKET DISTRIBUTION

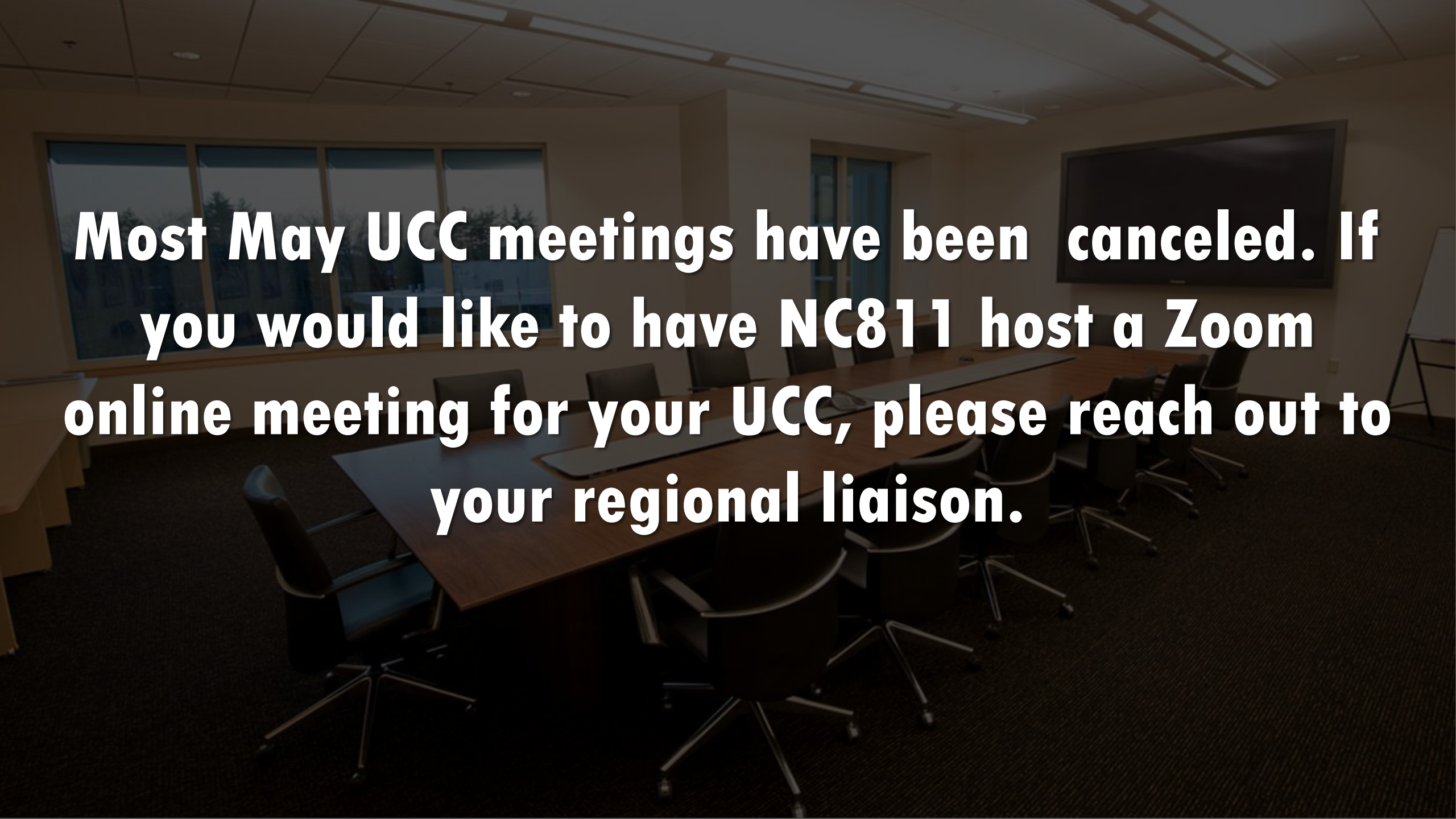
DAVIDSON	2395
ARCADIA	201
COTTON GROVE	26
DENTON	80
HEALING SPRINGS	19
HIGH POINT	101
LEXINGTON	938
LINWOOD	30
MIDWAY	137
REEDY CREEK	20
SILVER HILL	33
SOUTHMONT	21
THOMASVILLE	543
TYRO	16
WALLBURG	160
WELCOME	31

# 2020

## CALENDAR OF EVENTS





A dimly lit conference room with a large wooden table, black chairs, and a large screen on the wall. The room has large windows on the left side, and the ceiling is visible with recessed lighting. The text is overlaid in white, bold font.

**Most May UCC meetings have been canceled. If you would like to have NC811 host a Zoom online meeting for your UCC, please reach out to your regional liaison.**



# National Public Works Week

May 17-23

This week we celebrate the amazing work of public works personnel throughout North America. Now more than ever, it is critical to energize and educate the public about the importance of public works—planning, building, managing, and operating at the heart of local communities to improve quality of life each day.





# 2020 MEETINGS

## State UCC Meeting

Tuesday, July 14<sup>th</sup>, 10:00am – 12:00pm

Piedmont Natural Gas

1321 S 10th St, Wilmington, NC 28401



2Q20

**July 17th, 2020**

Chetola Resort,  
Blowing Rock, NC

For booking info:

Tonya Hargraves:

[tonya@nc811.org](mailto:tonya@nc811.org)

## NC Underground Damage Prevention Review Board

Dempsey E. Benton Water  
Treatment Plant

2301 Benson Rd., Garner

**July 21st, 2020**

10am to 4pm



**NC Locate Resolution**  
Partnership Committee

*Every 2 months on the  
third Wednesday*

NC 811, 5009 High Point Rd,  
Greensboro, NC

**June 17th, 2020**

11:00am – 1:00pm

# THE NC811 EDUCATION TEAM



**HOWARD COREY**  
EDUCATION LIAISON  
EASTERN REGION



**TAMI STOUT**  
EDUCATION LIAISON  
SOUTHWEST REGION



**BRIAN MOREHOUSE**  
EDUCATION LIAISON  
WESTERN REGION



**ANN RUSHING**  
EDUCATION MANAGER



**PARRISH REDDICK**  
EDUCATION LIAISON  
PIEDMONT REGION



**STEVEN MOORE**  
MEDIA RELATION SPECIALIST



# VISIT [NCUCC.ORG](http://NCUCC.ORG)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.