

MAY 2020



HENDERSON-POLK-TRANSYLVANIA UCC MEETING

A message from our Executive Director

- NC811 will be keeping our workforce “at home” through May. Will re-evaluate as we get closer to June.
- Definite increase in homeowner activity: We are even seeing a doubling of requests on some days over last year.
- Currently working to create a pass-through Single Address Ticket when the maps match the excavation request. Hoping to release by end of June.



Louis Panzer



Outdoor Spring Cleaning Tips

- Clear away any dead weeds or leaves from planter boxes and gardening areas.
- Add fresh soil and amendments to garden and landscaped areas.
- Trim and prune trees and shrubs to encourage growth and eliminate an untidy appearance. If tree trimming is new territory for you, seek the help of your neighborhood gardening enthusiast; they will be glad to offer advice.

- Give the grill a thorough scrubbing and refill or replace propane tanks if required.
- Clear out debris from gutters. Plan on spending extra time here, especially if nearby tree leaves tend to collect there.
- Hose down or power wash your home's exterior and doors; touch up the paint where needed as well.
- Wash window and door tracks.
- Clean outside light fixtures and replace light bulbs with energy-efficient bulbs.
- Check hoses for cracks and leaks; store on a decorative hose holder to prevent damage while adding a nice accent to your outdoor space.
- Give a critical eye to retaining walls, driveways, sidewalks and outdoor furniture for damage.

CRITTER CONTROL

With the warm weather comes lots of critters! As we start spending more time outdoors, we have a higher chance of coming into contact with many animals and insects. While some are not much more than annoying, others can cause serious problems. We have compiled some information on how to stay safe from harm from 3 offenders-snakes, ticks, and mosquitoes.



SNAKES



- First and foremost-leave snakes alone! Most snake bites occur when people try to pick up or kill a snake. If you see a snake, back up and slowly move away. Let the snake continue on its path.
- Wear boots and gloves. Don't reach your arm or hand into an area you cannot see.
- Don't attract snakes to your yard. Snakes like fallen tree limbs, debris piles, wood piles, etc. Keeping these areas to a minimum may deter snakes from setting up camp your yard.
- If you do get bitten, seek help immediately. Try to remain calm and keep the wound lower than your heart. Any details you can remember about the snake, especially the head shape and color, will help you get the most accurate treatment.

TICKS



- When you spend time outside camping, gardening, hiking, or just playing, you may be exposed to ticks. Ticks thrive in the woods and tall grasses and weeds. They can transmit diseases and cause serious illness.
- Prior to going outside, you should use a proper tick repellent. You can also treat your clothing and equipment with tick repellent. Be sure to follow safety rules when using repellent on young children and babies.
- Wearing long sleeves and long pants can minimize exposure. Tucking pant legs into your shoes also helps. Upon returning indoors, check your body and clothing for ticks. Shower or bathe as soon as possible.
- If you find a tick, make sure you remove it properly. Never twist or jerk the tick when trying to remove it. Contact a physician if you notice any signs or symptoms of illness, such as a rash or fever.

MOSQUITOES



While most mosquito bites are just annoying and itchy, some mosquitoes can carry and transmit diseases. The best way to avoid mosquitoes is to wear repellent! When choosing a repellent, the Environmental Protection Agency (EPA) recommends choosing one with one of the following active ingredients:

- *DEET*
- *Picaridin*
- *IR3535*
- *Oil of lemon eucalyptus (OLE)*
- *Para-menthane-diol (PMD)*
- *2-undecanone*

Cover your skin to reduce exposure. Keep mosquitoes out of your home by closing doors and windows or having screens in place. Consider having your yard treated professionally with mosquito repellent or do it yourself! Mosquitoes love water, so eliminate sources of standing water in your yard.

ID Your Marks



Locators, be sure to identify the facility operator
who owns the line being marked.

See the Underground Utility Safety and Damage Prevention Act section 87-121 (1a) for marking identity info

NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



APR. 2019 VS 2020

TICKETS

2020: 178,989

2019: 202,893

Difference: -11.8%

TRANSMISSIONS

2020: 1,019,236

2019: 1,087,162

Difference: -6.2%

**I dig, you dig, we
dig, he dig, she
dig, they dig....**

**It's not a
beautiful poem,
but it's very deep.**



YEAR-TO-DATE

TICKETS

2020: 693,682

2019: 755,120

Difference: -8.1%

TRANSMISSIONS

2020: 4,005,100

2019: 4,091,671

Difference: -2.1%

COUNTY TICKET VOLUME

YTD stats compared with previous year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	260	47	5439	189	2582	8517
2020	194	37	5002	167	2442	7842
+/- Var	-25.4%	-21.3%	-8.0%	-11.6%	-5.4%	-7.9%
Avg Locates per Day						91

COUNTY TICKET VOLUME

YTD stats compared with previous year

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	111	10	1090	54	1015	2280
2020	36	9	891	69	190	1195
+/- Var	-67.6%	-10.0%	-18.3%	27.8%	-81.3%	-47.6%
Avg Locates per Day						14

COUNTY TICKET VOLUME

YTD stats compared with previous year

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	9	14	1308	60	345	1736
2020	21	15	1392	68	453	1949
+/- Var	133.3%	7.1%	6.4%	13.3%	31.3%	12.3%
Avg Locates per Day						23

COUNTY TICKET VOLUME

2020 stats compared with 2019

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	68	12	1433	39	751	2303
2020	54	17	1412	48	438	1969
+/- Var	-20.6%	41.7%	-1.5%	23.1%	-41.7%	-14.5%
				Avg Locates per Day		90

COUNTY TICKET VOLUME

2020 stats compared with 2019

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	26	2	256	14	308	606
2020	8	1	223	14	20	266
+/- Var	-69.2%	-50.0%	-12.9%	0.0%	-93.5%	-56.1%
				Avg Locates per Day		12

COUNTY TICKET VOLUME

2020 stats compared with 2019

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	3	2	348	20	108	481
2020	9	5	439	25	101	579
+/- Var	200.0%	150.0%	26.1%	25.0%	-6.5%	20.4%
				Avg Locates per Day		26

COUNTY TICKET DISTRIBUTION

HENDERSON 1969

BALFOUR	4
BAT CAVE	2
BRIGHTWATER	1
DANA	8
EAST FLAT ROCK	14
EDNEYVILLE	35
ETOWAH	126
FLAT ROCK	139
FLETCHER	284
FRUITLAND	1
GERTON	3

HENDERSONVILLE 1058

HIGHLAND HILLS	1
HOOPERS CREEK	5
HORSE SHOE	34
LAUREL PARK	18
MILLS RIVER	169
MOUNTAIN HOME	7
NAPLES	2
SALUDA	20
VALLEY HILL	6
ZIRCONIA	32

COUNTY TICKET DISTRIBUTION

POLK	266
BEULAH	2
COLUMBUS	111
GREEN CREEK	10
LYNN	1
MILL SPRING	28
PEA RIDGE	1
SALUDA	31
SUNNY VIEW	1
TRYON	81

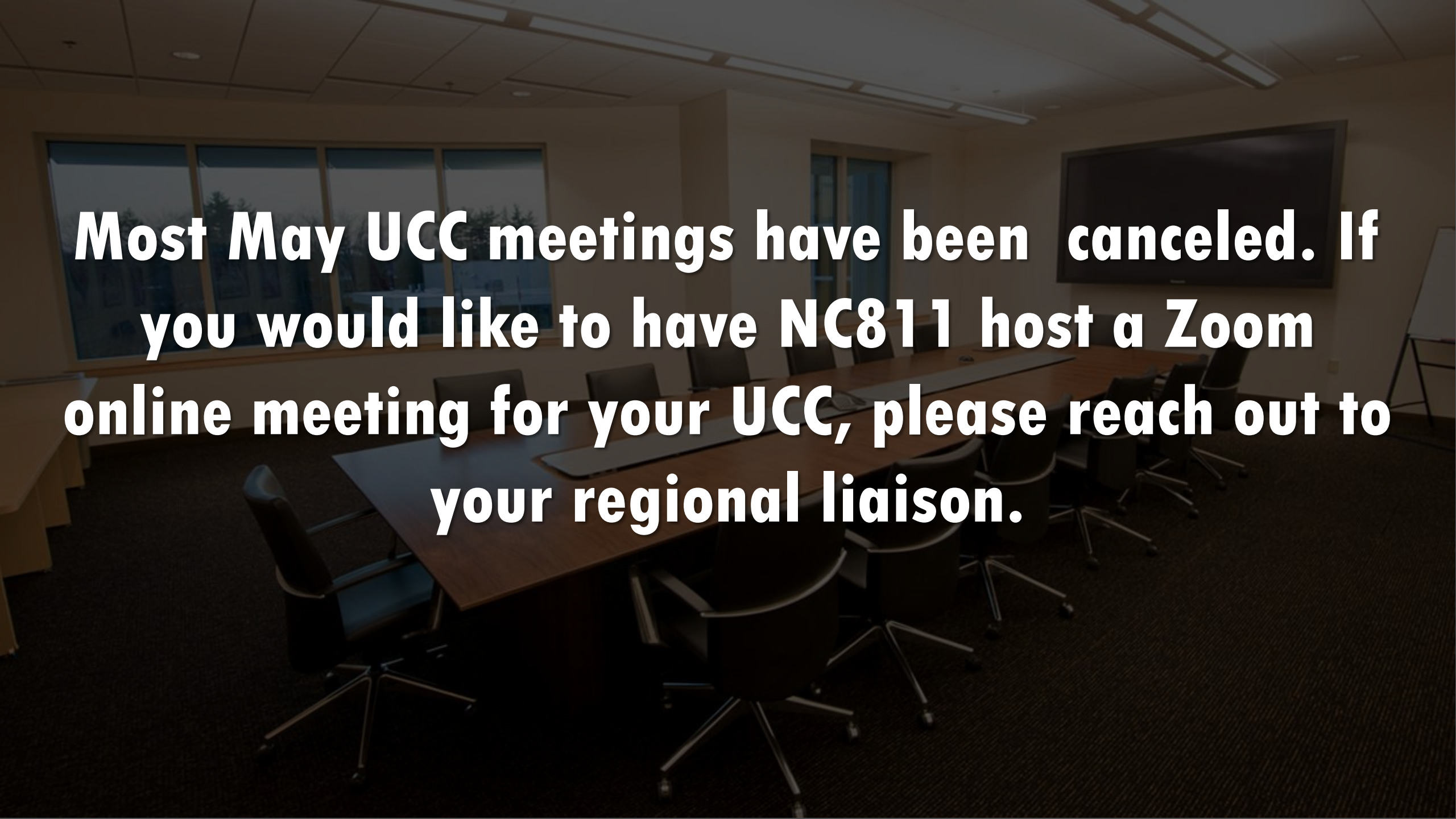
COUNTY TICKET DISTRIBUTION

TRANSYLVANIA	579
BALSAM GROVE	1
BLANTYRE	5
BOYLSTON CREEK	1
BREVARD	298
CALVERT	1
CEDAR MOUNTAIN	102
CHERRYFIELD	1
CONNESTEE	2
DUNNS ROCK	2
EAST FORK	2
LAKE TOXAWAY	31
LITTLE RIVER	9
MIDDLE FORK	2
PENROSE	5
PISGAH FOREST	99
ROSMAN	8
SAPPHIRE	9
TOXAWAY FALLS	1

2020

CALENDAR OF EVENTS



A dimly lit conference room with a large wooden table, black chairs, and a large screen on the wall. The room has large windows on the left side, and the ceiling is visible with recessed lighting. The text is overlaid in the center of the image.

Most May UCC meetings have been canceled. If you would like to have NC811 host a Zoom online meeting for your UCC, please reach out to your regional liaison.

National Public Works Week

May 17-23

This week we celebrate the amazing work of public works personnel throughout North America. Now more than ever, it is critical to energize and educate the public about the importance of public works—planning, building, managing, and operating at the heart of local communities to improve quality of life each day.



2020 MEETINGS

State UCC Meeting

Tuesday, July 14th, 10:00am – 12:00pm

Piedmont Natural Gas

1321 S 10th St, Wilmington, NC 28401



2Q20

July 17th, 2020

Chetola Resort,
Blowing Rock, NC

For booking info:

Tonya Hargraves:

tonya@nc811.org

NC Underground Damage Prevention Review Board

Dempsey E. Benton Water
Treatment Plant

2301 Benson Rd., Garner

July 21st, 2020

10am to 4pm



NC Locate Resolution
Partnership Committee

*Every 2 months on the
third Wednesday*

NC 811, 5009 High Point Rd,
Greensboro, NC

June 17th, 2020

11:00am – 1:00pm

THE NC811 EDUCATION TEAM



HOWARD COREY
EDUCATION LIAISON
EASTERN REGION



TAMI STOUT
EDUCATION LIAISON
SOUTHWEST REGION



BRIAN MOREHOUSE
EDUCATION LIAISON
WESTERN REGION



ANN RUSHING
EDUCATION MANAGER



PARRISH REDDICK
EDUCATION LIAISON
PIEDMONT REGION



STEVEN MOORE
MEDIA RELATION SPECIALIST

VISIT NCUCC.ORG



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.